#### EBO FORM 11

#### INFORMATION TECHNOLOGY

The purpose of the EBO Form 11 spreadsheet is to meet the reporting requirements to justify, describe, and plan for all Information Technology (IT) related budget expenditures and IT projects (either ongoing or planned) for Fiscal Year 2024 (FY2024), regardless of funding source or program. IT related budget expenditures and projects are defined in the Code of Alabama §41-28-2; Act 2013-68, as "Automated data processing, communications systems and services, wide area and local area networks, the Internet, electronic information systems and related information, databases, equipment, goods, and services." The EBO Form 11 is very similar to the EBO Form 7 used in the budget request process. NOTE: Agencies may submit the EBO Form 11 either on a quarterly or annual basis.

Agencies that choose to submit their IT Operations Plan on an annual basis should enter the total amounts for FY2024 in the "4th Qtr FTE" or "Fourth Quarter" columns; the first, second and third quarter columns should either be left blank or contain zeroes.

EBO Form 11 consists of five types of tabs (forms) contained within a single spreadsheet.

- Coversheet: Required
- OP Other IT: Required
- Proj 01 Proj 10: Agency projects; required submission discussed in IT Project tabs section.
- Total IT and State Use Only: Automatically calculated. Agencies cannot enter information in these tabs.

Information can only be entered in the shaded areas of the EBO Form 11. Agencies **must** prepare the 'Coversheet' tab that contains general agency contact information, and the 'OP Other IT' tab representing all non-project IT budget amounts by major object code. Planned and continuing IT projects for FY2024 must be reported in the IT project spreadsheet tabs (Proj 01 - Proj 10). IT projects are defined as new or ongoing major IT endeavors to 1) increase the effectiveness or efficiency of business processes by applying information technology or using IT to comply with new requirements of business processes, or 2) major investments in IT services, hardware, software, or applications. IT endeavors with a total cost of \$250,000 or more must be reported as an IT project. Agencies are not allowed to use project phases or other means to circumvent the cost threshold. Agencies participating in a multi-agency or enterprise IT project must report the agency's cost as an IT project if the total project cost for all participating agencies exceeds \$250,000. Participating agencies should use the same project name or title for multi-agency or enterprise IT projects (e.g., STAARS or CARES).

All figures should be representative of the entire agency's IT amounts, and <u>NOT</u> just the agency's IT section. The 'Total IT' costs are reflected in the next to last tab that sums all IT costs entered in the 'OP Other IT' and 'Proj' tabs. The last tab is for OIT 'State Use Only.' Detailed instructions for the EBO Form 11 spreadsheet are described below.

Refer all questions regarding the preparation of the EBO Form 11 or these instructions to the Office of Information Technology at <a href="mailto:infoOIT@oit.alabama.gov">infoOIT@oit.alabama.gov</a>. Additional information can be found in the document "EBO Form 11 Frequently Asked Questions" on the OIT website: <a href="https://oit.alabama.gov/resources/documents/">https://oit.alabama.gov/resources/documents/</a>.

## 'Coversheet' Tab

All agencies are required to complete and submit the Coversheet.

- 1. **Agency Name** Identify the agency name.
- STAARS Agency Code Identifying three-digit STAARS Agency Code. The STAARS Agency Codes can
  be found in the "Chart of Accounts and Department Codes" on the Comptroller's website at:
  <a href="https://comptroller.alabama.gov/chart-of-accounts/">https://comptroller.alabama.gov/chart-of-accounts/</a> Click the link, go to page 3 (as of 5-16-2023),
  and select the most recent Fiscal Year (e.g., 2023 at the upper right)) to view the listing.
- 3. **Agency Division/Section** Optional. A unique value up to 10 characters for an agency division/section name or an abbreviation. **NOTE:** See 'SPECIAL INSTRUCTIONS' number 3 for additional information.
- 4. **Name** The agency's contact who can be called if there are any questions, or if clarification is needed pertaining to the submission.
- 5. **Title, Phone, E-Mail** The agency contact's title, phone number and e-mail address.

State of Alabama	ate of Alabama				
EBO Form 11 - Information Technology	Agency IT Operations Plan	Agency IT Operations Plan			
Agency Name:	0	STAARS Agency Code:	2		
Agency Division/Section: (Optional)					
Agency Contact Information					
Name:	4				
Title:	5				
Phone:	5				
E-Mail:	5				

### 'OP Other IT' Tab

All agencies are required to complete and submit one 'OP Other IT' spreadsheet tab. The 'OP Other IT' represents the total Agency IT Operations Plan expenses that are **not related to IT projects** (reported separately).

- 1. Show "IT Operations Staffing" by quarter in Full Time Equivalents (FTE). An employee who works only half time during the quarter would be .50 FTE. A new, full-time employee starting work in the middle of a quarter would be counted as .50 FTE for that quarter and as 1.00 FTE for the other quarters worked. An employee working half time on maintaining the agency applications or infrastructure and half time on an IT project would be counted as .50 FTE on the total 'OP Other IT' staff and .50 FTE as part of the IT project staff for the quarter(s) worked. Show the number of IT Staff by category for each quarter (use two decimals). The "Total IT Operations Staffing" is automatically calculated. NOTE: "State Staff" is considered state employees.
  - a. Number of state staff with IT classifications. See "EBO Form 11 Frequently Asked Questions," page two, on OIT's website: <a href="https://oit.alabama.gov/resources/documents/">https://oit.alabama.gov/resources/documents/</a>).
  - b. Number of state staff without IT classifications such as Management classifications, "Retired State Employee," and any other classifications not specifically considered IT who are performing IT work or related functions.
  - c. Ancillary or Support state staff providing administrative support to the IT organization such as Administrative Support Assistants (ASAs), Governor appointed classifications, and any other support staff.
  - d. IT related Contractors on site or teleworking who perform IT related work or functions under contract, Memorandum of Agreement (MOA), Memorandum of Understanding (MOU), or Statement of Work (SOW) for the agency.
- 2. Please provide all IT related amounts for each quarter in FY2024. The amounts should include all funds and reflect the full agency IT related total rather than just the agency's IT section total. Any IT project submitted separately should be excluded in the amounts. Show total rounding to the nearest dollar. The submitted EBO Form 11 should reflect the total cost of voice and data networks, telephone service and internet service as well as computers, monitors, scanners printers,

# etc. <u>Do not include the cost of office space, office furniture, chairs, electricity, water, gas, cleaning, trash, and sewage for IT employees on the IT EBO forms.</u>

State	of Alabama		Agency IT Op	erations Plan			All Other
Information I		mounts - IT Amounts not related to IT Projects ling IT Projects Submitted Separately)				Fiscal Year 2024	
IT Operations Staffing (Quarterly FTE)		1st Qtr FTE (Two Decimals)	2nd Qtr FTE (Two Decimals)	3rd Qtr FTE (Two Decimals)	4th Qtr FTE (Two Decimals)	xxxxxxx	
a.	IT State Stat	ff with IT Classifications					XXXXXXX
b.	State Staff o	doing IT functions					XXXXXXX
C.	Ancillary o	r Support State Staff					XXXXXXX
d.	Contract Sta						XXXXXXX
Total IT Operations Staffing		0.00	0.00	0.00	0.00	XXXXXXX	
Obj Code		enditures by Object (Whole Dollars)	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Total
0100	Personnel (	Personnel Costs					\$ -
0200	0 Employee Benefits		2				\$ -
0300	300 Travel-In-State						\$ -
0400	00 Travel-Out-Of-State						\$ -
0500	O Repairs and Maintenance						\$ -
0600	00 Rentals and Leases						\$ -
0700	O Utilities and Communication						\$ -
0800	00 Professional Services						\$ -
0900	00 Supplies, Materials and Operating Exp						\$ -
1000	OO Transportation Equipment Operations						\$ -
1100	00 Grants and Benefits						\$ -
1200	00 Capital Outlay						\$ -
1300	300 Transportation Equipment Purchases						\$ -
1400	00 Other Equipment Purchases						\$ -
1500	00 Debt Service						\$ -
1600	1600 Miscellaneous						\$ -
	IT Operations Total		\$ -	\$ -	\$ -	\$ -	\$ -

## 'Proj 01' - 'Proj 10' Tabs

The spreadsheet allows 10 IT projects. IT projects are defined as new or ongoing major IT endeavors to 1) increase the effectiveness or efficiency of business processes by applying information technology or using IT to comply with new requirements of business processes, or 2) major investments in IT services, hardware, software, or applications. IT endeavors with a total cost of \$250,000 or more must be reported as an IT project.

All agencies are required to complete and submit 'Proj 01' even if there are no IT projects meeting the \$250,000 threshold. Enter "None" or "N/A" as the Project Title/Name. In this instance, the 'Proj 02' through 'Proj 10' tabs would be left blank.

- 1. **Project Title/Name** Identify the agency's project title or name. If the agency has no projects meeting the \$250,000 threshold, enter "None" or "N/A".
- 2. **Start Date** (MM/DD/YYYY) Date the IT project started if ongoing or continuing, or the planned start date if the IT project is new.
- 3. **Project Description** The IT project's description or function; be as specific as possible. If the IT project is to replace 300 computers and three servers, the description could be "Acquire, configure and install 250 desktop computers, 40 laptops, 10 tablets and three database servers."
- 4. Completion Date (MM/DD/YYYY) The planned completion date of the IT project.
- 5. **Project Priority** The agency priority number for the specific IT project. The priority number should be from "1" through the total number of projects with "1" being the highest priority. Duplicate priority numbers are not allowed. There is only a single "1", a single "2", etc.
- 6. Total Project Costs Grand total cost of the IT project. Round to the nearest whole dollar.
- 7. **Total Costs to Date** (As of 9/30/2023) Total amount spent or anticipated expenditures for ongoing or continuing projects through 9/30/2023. The total project cost to date for new projects beginning FY2024 would be zero (0).
- 8. **Project Staffing (Two Decimals)** The full-time equivalent (FTE) of staff assigned to the project by quarter. The FTE is on the <u>IT project quarter basis</u>. An employee working half time on the project for a full year during FY2024 would be considered .50 FTE for each quarter worked. A new full-time

employee starting work in the middle of a quarter would be counted as .50 FTE for that quarter and as 1.00 FTE for the following quarters worked. Show IT related staff included in the Operations Plan as FTE within each quarter that the employee will be assigned work on the project for the staff categories below. The quarterly "Project Staffing Totals" are automatically calculated.

- a. Number of state staff with IT classifications. (See the listing in the "EBO Form 11 Frequently Asked Questions", page two, on OIT's website at <a href="https://oit.alabama.gov/resources/documents/">https://oit.alabama.gov/resources/documents/</a>.)
- b. Number of state IT staff without IT classifications such as "Retired State Employee" and any other classifications not considered specifically IT that are performing IT work or related functions.
- c. Ancillary or Support staff who provide administrative support to the IT organization such as such as ASAs, Governor appointed classifications, and any other support staff.
- d. IT related Contractors on site or teleworking who perform IT related work or functions under contract, MOU, MOA or SOW for the agency.
- 9. IT Project Expenditure Information Show the IT project's budgeted or allocated amounts by object code for each quarter in FY2024 for new and ongoing/continuing IT projects. The "Total" columns and the quarterly totals are automatically calculated. The EBO Form 11 should reflect the total cost of voice and data networks, telephone service, and internet services as well as computers, monitors, scanners, printers, etc. <u>Do not include the cost of office space, office furniture, chairs, electricity, water, qas, cleaning, trash, and sewage for IT personnel.</u>

State	of Alabama			AgongulT O	norations Dlan			Desirat 04
	State of Alabama		Agency II O	perations Plan			Project 01	
	EBO Form 11 -		Ongoing and Pl	lanned IT Proje	ects		Fiscal Year	
Information I		luding Total O	P Other IT Amo	ounts)		2024		
	ciliology							
_				IT Project Ir	nformation			_
	Project 1						Start Date:	2
- 110	Title/Name:					(MM/DD/YYYY)		
Project <b>3</b> Description:					Completion Date:	4		
		(MM/DD/YYY)				•		
			Total Project	Total Costs to		Total Costs to		
Proje	ect Priority:			<b>6</b>		Date:	7	
			(Whole Dollars)			(As of 9/30/2023)		
	Project Staf	ffing (Two D	ecimals)	1st Qtr FTE	2nd Qtr FTE	3rd Qtr FTE	4th Qtr FTE	XXXXXXX
a.	IT State Staf	f with IT Cla	assifications	8				XXXXXXX
b.	State Staff o	doing IT functions		9				XXXXXX
c.	Ancillary or	Support Sta	te Staff					XXXXXXX
d.	Contract Sta	tract Staff						XXXXXXX
Project Staffing Totals			0.00	0.00	0.00	0.00	XXXXXX	
			IT Pr	oject Expend	iture Informa	tion		
Obj	Expe	xpenditures by Object (Whole Dollars)		First	Second	Third	Fourth	Total
Code	(			Quarter	Quarter	Quarter	Quarter	(Whole Dollars)
0100	Personnel C	Personnel Costs						\$ -
0200	0 Employee Benefits		9				\$ -	
0300							\$ -	
0400	400 Travel-Out-Of-State						\$ -	
0500	Repairs and	Maintenan	ce					\$ -
0600							\$ -	
0700	Utilities and Communication						\$ -	
0800	Professional Services						\$ -	
0900	Supplies, Materials and Operating Exp						\$ -	
1000	Transportation Equipment Operations						\$ -	
1100	Grants and Benefits						\$ -	
1200	Capital Outlay						\$ -	
1300	0 Transportation Equipment Purchases						\$ -	
1400	400 Other Equipment Purchases						\$ -	
1500	Debt Service						\$ -	
_	00 Miscellaneous						\$ -	

### **SPECIAL INSTRUCTIONS**

- Agencies with more than 10 IT projects meeting the \$250,000 threshold should submit multiple EBO
  Forms 11. The first Form 11 submitted should contain the agency total 'OP Other IT' Operations
  Plan amounts. All other Forms 11 submitted should have the 'Coversheet" completed and as many
  of the additional project spreadsheets as needed.
- 2. Agencies whose IT staff is only partially allocated to an IT Project should be specifically reported. If an IT staff person is working 25 percent of the time on an IT project and the remaining 75 percent is spent on maintaining existing applications or infrastructure, the agency should include 0.25 FTE as part of the project staff and include 0.75 FTE as part of the 'OP Other IT' staff. The total staff shown under 'OP Other IT' and in the 'Proj 01' through 'Proj 10' tabs should not exceed the total anticipated IT staff. The total IT staff for all categories is automatically calculated and shown on the 'Total IT' tab.
- 3. The "Agency Division/Section" is optional. IT budgeting is neither simple nor necessarily along organizational lines. Consequently, the "Agency Division/Section" name or abbreviation allows agencies to distribute the EBO Form 11 to the appropriate personnel or units for completion, and division/section submissions will be compiled and totaled by OIT to create the "Agency" view. Agencies must use a unique name or abbreviation (up to 10 characters) for the divisions/sections that are completing the form, and each division/section with IT expenditures would complete and submit the appropriate spreadsheets. However, the IT project priorities must be unique and unduplicated for the agency. Only one division/section can submit an IT project with the number "1" priority. It is the agency's responsibility to ensure that all divisions/sections have completed the appropriate IT spreadsheets and that there are no duplicate priority numbers. All completed EBO Forms 11 should then be gathered for submission, and the agency contact must submit all Forms 11 at the same time. Valid division/section values are below:
  - a. One Blank or One Total Agencies may leave the Division/Section field blank or type in "Total" to indicate there will only be one EBO Form 11 submission for the agency with all division/sections combined.
  - b. **Multiple Division/Section Codes** Agencies may submit one or more EBO Forms 11 with each having a different "Division/Section." All divisions/sections with any IT related budget items or

IT projects must submit a completed EBO Form 11. All submitted Forms 11 will represent the total IT related expenditures and projects for the agency.

- c. One "All Other" and one or more Division/Section EBO Forms 11 Agencies have the option of submitting an individual EBO Form 11 for a specific division/section and combining the remainder of the agency totals on an EBO Form 11 using the division/section name of "All Other" to indicate multiple sections have been combined. The "All Other" EBO Form 11 submitted with the specific Division/Section EBO Form 11 represents the total IT related expenditures for the agency.
- 4. The information agencies enter on the EBO Form 11 spreadsheets are compiled on the last tab 'State Use Only.' For this reason, agencies are required to use the EBO Form 11 spreadsheet downloaded from the Executive Budget Office website. Agencies should submit the completed EBO Form(s) 11 by attaching the form to an e-mail to: <a href="mailto:infoOlT@oit.alabama.gov">infoOlT@oit.alabama.gov</a>
  Agencies should NOT submit .pdf copies of the EBO Form 11.