

**1st QUARTER PERFORMANCE REPORTS**

**FY 2025**

**STATE AND NON-STATE AGENCIES**

**Department of Finance  
Executive Budget Office**



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

**Department:** 001 - Agriculture & Industries

**Mission:** The goal of the Department of Agriculture and Industries is to serve the farmers and consumers of this state to the best of our ability. Farmers work hard every day to provide our nation with the safest, most abundant and affordable food supply in the world.

**Vision:** To provide timely, fair and expert regulatory control over product, business entities, movement, and application of goods and services for which applicable state and federal law exists and strive to protect and provide service to Alabama consumers. Department personnel will actively work to initiate and support economic development activities and promote domestic and international consumption of Alabama products. It is the Department's goal to be recognized for its employee's integrity and professional performance.

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**Annual Goals**

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- 001-GOAL-001 Shipping Point-Peanuts fruits vegetables & tree nut inspections
- 001-GOAL-002 Shipping Point-Grain Inspection
- 001-GOAL-003 Shipping Point-Aflatoxin analyses
- 001-GOAL-004 Shipping Point Commercial Market Inspections
- 001-GOAL-005 Shipping Point Commercial Market Inspections
- 001-GOAL-006 Weights & Measures- Weights & test measures calibrated
- 001-GOAL-007 Weights & Measures- Scales & Measuring devices inspected
- 001-GOAL-008 Weights & Measures- Pumps and Meters Inspected
- 001-GOAL-009 Weights & Measures- Petroleum Products Tested
- 001-GOAL-010 Weights & Measures- Device registrations issued
- 001-GOAL-011 Weights & Measures- Serviceman registrations issued
- 001-GOAL-012 Weights & Measures- Brand Registrations Issued
- 001-GOAL-013 Weights & Measures-Weighmasters certificates issued
- 001-GOAL-014 Food Safety Inspections
- 001-GOAL-015 Food Safety Samples
- 001-GOAL-016 Food Safety Permits
- 001-GOAL-017 Food and Drug Lab analysis
- 001-GOAL-018 Food and Drug Lab AL Seafood Testing
- 001-GOAL-019 Livestock Market News Visually graded and recorded by weight and grade of slaughter and feeder cattle as animals are sold through auctions
- 001-GOAL-020 Livestock Market News Recorded Prices by grade and volume of hay sold by producers
- 001-GOAL-021 Livestock Market News Visually graded and recorded by weight and grade of slaughter and feeder goats as animals are sold through auctions



# State of Alabama Quarterly Performance Report

Fiscal Year: 2025

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001-GOAL-022	Pesticide Residue Lab Food Safety-Meat, Milk & Fish
001-GOAL-023	Pesticide Residue Lab Other
001-GOAL-024	Pesticide Residue Lab Environmental/Miscellaneous
001-GOAL-025	Gins & Warehouses Permits & Licenses
001-GOAL-026	Gins & Warehouses Inspections
001-GOAL-027	Gins & Warehouses Permits & Licenses
001-GOAL-028	Seed Laboratory- Official Seed Samples
001-GOAL-029	Seed Laboratory Service Seed Samples
001-GOAL-030	Audits & Reports/Stockyards & Brands Permits/licenses issued
001-GOAL-031	Audits & Reports/Stockyards & Brands Tonnage Fees Collected
001-GOAL-032	Agriculture Compliance Seed Samples Collected
001-GOAL-033	Agriculture Compliance Feed Samples Collected
001-GOAL-034	Agriculture Compliance Seed Permits
001-GOAL-035	Agriculture Compliance Fertilizer Samples Collected
001-GOAL-036	Agriculture Compliance Seed Permits
001-GOAL-037	Thompson Bishop Sparks State Diagnostic Lab # accessions
001-GOAL-038	Pesticide Management Programs
001-GOAL-039	Pesticide Management Administrative Activities
001-GOAL-040	Perform lab analyses on feed samples
001-GOAL-041	Perform lab analyses on fertilizer samples
001-GOAL-042	Perform lab analyses on limestone samples.
001-GOAL-043	Petroleum Commodities Letters written enforcing inspection fee law
001-GOAL-044	Boaz Lab # accessions
001-GOAL-045	Quarantine/Survey activities
001-GOAL-046	Plant Certification Programs
001-GOAL-047	Apiary Registrations
001-GOAL-048	Meat and poultry Inspections of Establishments
001-GOAL-049	Meat and Poultry Inspections of animals & poultry slaughtered
001-GOAL-050	Meat & Poultry Inspection LBS of product processed under inspection



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

- 001-GOAL-051 Meat & Poultry Inspection LBS of carcasses & product condemned
- 001-GOAL-052 Meat & Poultry Inspection No. of samples of product
- 001-GOAL-053 Hanceville Lab # of Accessions
- 001-GOAL-054 Elba Diagnostic Lab Microbiology
- 001-GOAL-055 Elba Diagnostic Lab parasitology
- 001-GOAL-056 Elba Diagnostic Lab Serology & Hematology
- 001-GOAL-057 Elba Diagnostic Lab Number of Cases
- 001-GOAL-058 Elba Diagnostic Lab Necropsies
- 001-GOAL-059 Plant Program Administrative Activities
- 001-GOAL-060 Certify farmers for SFMNP
- 001-GOAL-061 Increase in numbers of GAP Certified farmers
- 001-GOAL-062 Increase of Farmers Selling to Schools
- 001-GOAL-063 CNP's purchasing local food
- 001-GOAL-064 Seniors served
- 001-GOAL-065 Pounds of Produce provided through LFPA
- 001-GOAL-067 Families served with LFPA
- 001-GOAL-068 Pounds of Produce provided through LFS
- 001-GOAL-069 # Farmers providing LFS food
- 001-GOAL-070 Students served with LFS

**001-001 - Shipping Pt Peanuts, fruits, vegetables & tree nut inspections**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	1,000 of lbs	810,745,400	733,590,000	145,020,100	0	140,545,300	0	152,750,100	0	1,249,060,900	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**001-002 - Shipping Pt Number of Grain Inspections**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Inspections	720	1,327	115	0	230	0	115	0	115	0

**001-003 - Shipping Pt Aflatoxin analyses**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Tests	740	994	1,110	0	1,400	0	1,020	0	4,270	0

**001-004 - Shipping Pt Commercial Market Inspections**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Number of Inspections	44	56	51	0	45	0	50	0	190	0

**001-005 - Weights & Measures-Weights & test measures calibrated**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Number Calibrated	1,500	609	1,500	0	1,500	0	1,500	0	6,000	0

**001-006 - Weights & Measures-Scales & Measuring devices inspected**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	Number of Devices Inspected	4,000	4,388	4,000	0	4,000	0	4,000	0	16,000	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

001-007 - Weights & Measures Packages inspected

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	Number of Packages	25,000	100	25,000	0	25,000	0	25,000	0	100,000	0

001-008 - Weights & Measures- Pumps and Meters Inspected

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
008	Number of Pumps & Meters	25,000	17,288	25,000	0	25,000	0	25,000	0	100,000	0

001-009 - Weights & Measures- Petroleum Products Tested

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
009	Number of Products Tested	1,500	550	1,500	0	1,500	0	1,500	0	6,000	0

001-010 - Weights & Measures- Device registrations issued

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
010	Number of Registrations	1,200	1,116	400	0	400	0	1,200	0	3,200	0

001-011 - Weights & Measures- Serviceman registrations issued

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
011	Number of Registrations	250	156	250	0	250	0	250	0	1,000	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**001-012 - Weights & Measures- Brand Registrations Issued**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
012	Number of Registrations	575	1,037	575	0	575	0	575	0	2,300	0

**001-013 - Weights & Measures-Weighmasters certificates issued**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
013	Number of Certificates Issued	875	1,116	875	0	875	0	875	0	3,500	0

**001-014 - Food Safety Inspections**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
014	Number of Inspections	850	1,157	1,550	0	1,650	0	1,600	0	5,650	0

**001-015 - Food Safety Samples**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
015	Number of Samples	850	850	850	0	1,050	0	1,050	0	3,800	0

**001-016 - Food Safety Permits**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
016	Number of Permits	700	439	50	0	1,650	0	2,400	0	4,800	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**001-017 - Food & Drug Lab Analysis**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
017	Number Analyzed	900	919	1,092	0	1,092	0	1,092	0	4,176	0

**001-018 - Food and Drug Lab AL Seafood Testing**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
018	Number Tested	0	0	0	0	0	0	0	0	0	0

**001-019 - Livestock Market News Visually graded and recorded by weight and grade of slaughter and feeder cattle as animals are sold through auctions**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
019	Number Head	150,000	134,774	150,000	0	150,000	0	150,000	0	600,000	0

**001-020 - Livestock Market News Recorded Prices by grade and volume of hay sold by producers**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
020	Tons	5,000	5,027	5,000	0	5,000	0	50,000	0	65,000	0

**001-021 - Livestock Market News Visually graded and recorded by weight and grade of slaughter and feeder goats as animals are sold through auctions**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
021	Head	1,200	2,095	1,200	0	1,200	0	1,200	0	4,800	0





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

001-022 - Pesticide Residue Lab Other

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
022	Number Test	120	307	120	0	120	0	120	0	480	0

001-023 - Pesticide Residue Lab Environmental/Miscellaneous

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
023	Number Test	30	13	30	0	30	0	30	0	120	0

001-024 - Gins & Warehouses Inspections

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
024	Number of Inspections	150	108	150	0	150	0	150	0	600	0

001-025 - Gins & Warehouses Permits & Licenses

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
025	Number Issued	20	43	20	0	20	0	150	0	210	0

001-026 - Seed Laboratory official Seed Samples

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
026	Number Samples	200	238	500	0	500	0	600	0	1,800	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

001-027 - Seed Laboratory Service Seed Samples

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
027	Number Samples	150	125	60	0	100	0	100	0	410	0

001-028 - Audits & Reports/Stockyards & Brands Permits/licenses issued

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
028	Number Issued	3,000	2,667	11,500	0	1,600	0	600	0	16,700	0

001-029 - Audits & Reports/Stockyards & Brands tonnage Fees Collected

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
029	\$ Collected	1,350,000	896,525	2,300,000	0	975,000	0	750,000	0	5,375,000	0

001-030 - Agriculture Compliance Seed Samples Collected

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
030	Number Samples	200	238	500	0	500	0	600	0	1,800	0

001-031 - Agriculture Compliance Feed Samples Collected

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
031	Number Samples	400	352	400	0	350	0	350	0	1,500	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**001-032 - Agriculture Compliance Fertilizer Samples Collected**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
032	Number Samples	30	18	50	0	250	0	50	0	380	0

**001-033 - Agriculture Compliance Lime Samples Collected**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
033	Number Samples	5	7	5	0	5	0	5	0	20	0

**001-034 - Agriculture Compliance Seed Permits**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
034	Number of Permits	100	49	1,700	0	100	0	20	0	1,920	0

**001-035 - Thompson Bishop Sparks State Diagnostic Lab # accessions**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
035	Number Accessions	5,000	4,743	4,500	0	4,500	0	4,500	0	18,500	0

**001-036 - Pesticide Management Programs**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
036	Number of Activities	3,900	4,018	5,500	0	3,600	0	4,000	0	17,000	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**001-037 - Pesticide Management Administrative Activities**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
037	Number of Activities	330	346	330	0	330	0	330	0	1,320	0

**001-038 - Perform lab analyses of feed samples.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
038	Number Inspected	400	346	400	0	350	0	350	0	1,500	0

**001-039 - Perform lab analyses on fertilizer samples.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
039	Number Inspected	50	14	100	0	200	0	50	0	400	0

**001-040 - Perform lab analyses on limestone samples.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
042	Number Inspected	5	7	10	0	10	0	5	0	30	0

**001-041 - Petroleum Commodities Letters written enforcing inspection fee law**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
041	Number of Letters										



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**001-042 - Boaz Lab # accessions**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
044	Number Accessions	800	864	800	0	700	0	700	0	3,000	0

**001-043 - Plant Quarantine Programs**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
045	Number Activities	400	431	600	0	800	0	500	0	2,300	0

**001-044 - Plant Certification Programs**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
044	Number Activities	0	787	200	0	200	0	500	0	900	0

**001-045 - Apiary Registrations**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
045	Number of Activities	600	8,591	100	0	200	0	500	0	1,400	0

**001-046 - Meat and poultry Inspections of Establishments**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
046	Number Inspected	80	77	80	0	80	0	50	0	290	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

001-047 - Meat and Poultry Inspections of animals & poultry slaughtered

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
047	Number Inspected	6,500	5,865	6,500	0	6,500	0	6,500	0	26,000	0

001-048 - Meat & Poultry Inspection LBS of product processed under inspection

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
048	1,000 of Lbs	15,000,000	14,845,399	15,000,000	0	15,000,000	0	15,000,000	0	60,000,000	0

001-049 - Meat & Poultry Inspection LBS of carcasses & product condemned

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
049	Lbs	50,000	59,533	50,000	0	50,000	0	50,000	0	200,000	0

001-050 - Meat & Poultry Inspection Number of samples of product

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
050	Number of Samples	50	50	50	0	50	0	50	0	200	0

001-051 - Hanceville Lab Number of Accessions

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
051	Number of Accessions	750	1,199	750	0	750	0	750	0	3,000	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**001-052 - Elba Diagnostic Lab Microbiology**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
N/A	Number of Tests										

**001-053 - Elba Diagnostic Lab parasitology**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
N/A	Number of Test										

**001-054 - Elba Diagnostic Lab Serology & Hematology**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
N/A	Number of Test										

**001-055 - Elba Diagnostic Lab Number of Cases**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
055	Number of Cases	450	890	500	0	450	0	375	0	1,775	0

**001-056 - Elba Diagnostic Lab Necropsies**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
055	Number Necropsies	0	0	0	0	0	0	0	0	0	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**001-057 - Increase Number of farmers markets**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
057	Number of New Markets	0	0	2	0	3	0	0	0	5	0

**001-058 - Plant Program Administrative Activities**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
059	Number Activities	400	538	1,800	0	400	0	500	0	3,100	0

**001-059 - Certify farmers for SFMNP**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
060	Number of farmers	5	0	250	0	150	0	100	0	505	0

**001-060 - Purchases of local produce for school lunch & snacks.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
061	LBS	150,000	181,453	100,000	0	200,000	0	50,000	0	500,000	0

**001-061 - Increase of Farmers Selling to Schools**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
062	number of farmers	3	24	3	0	3	0	3	0	12	0





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**001-062 - CNP's purchasing local food**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
063	number of CNP's	20	36	25	0	30	0	35	0	110	0

**001-063 - Seniors served**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
064	number of seniors	0	0	0	0	0	0	0	0	0	0

**001-064 - Pounds of Produce provided through LFPA**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
065	Pounds of Produce	839,900	780,181	247,000	0	150,000	0	0	0	1,236,900	0

**001-065 - # Farmers providing LFPA food**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
066	# of Farmers	22	28	22	0	22	0	0	0	66	0

**001-066 - Families served with LFPA**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
067	Families served	1,500	58,408	1,500	0	1,500	0	0	0	4,500	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**001-067 - Pounds of Produce provided through LFS**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
068	Pounds of Prod.	177,319	104,529	0	0	0	0	0	0	177,319	0

**001-068 - # Farmers providing LFS food**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
068	# of Farmers	9	8	0	0	0	0	0	0	9	0

**001-069 - Students served with LFS**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
070	Students served	2,500	21,561	0	0	0	0	0	0	2,500	0

**001-072 - Feed Pesticide Residue**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
023	Number Test	30	29	30	0	30	0	30	0	120	0

**001-073 - Feed Monensin**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
023	Number Test	30	45	30	0	30	0	30	0	120	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:** 001

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 002 - Alcoholic Beverage Control Bd

**Mission:** To provide a method of controlling and distributing alcoholic beverages, issuing licenses, promoting temperance, enforcing the laws of Alabama, and collecting tax dollars for distribution to the General Fund, state agencies, counties and cities.

**Vision:** To provide an efficient, controlled, and reliable system for the purchase, distribution, and sale of alcoholic beverages. To maintain control of alcoholic beverages and tobacco and sales to minors

**Annual Goals**

- 002-GOAL-001 Increase by 3% the average gross dollar sale per store employee by FY2025
- 002-GOAL-002 Licensing and Compliance Inspections
- 002-GOAL-003 Maintain the total number of internal and external audits performed by the Audit staff

**002-001 - Average of Gross Dollar Sales per Store Employee**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	\$/Employee Ratio	289,821	312,089	249,689	0	260,214	0	268,021	0	1,067,746	0

**002-002 - Licensing and Compliance Administrative Inspections**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	number of inspections	2,100	2,667	2,100	0	2,100	0	2,100	0	8,400	0

**002-003 - Total number of internal and external audits performed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Total Audits Performed	20	42	30	0	45	0	30	0	125	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:** 002

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 003 - Banking

**Mission:** To charter, license, and regulate Alabama banks and other financial services providers in an efficient and effective manner that will foster stability, instill public confidence, and promote economic development in a competitive environment.

**Vision:** To ensure a financial services environment that is stable, safe, and growing by consistently providing quality regulation which protects the interests of depositors, customers, shareholders, consumers, and the public

**Annual Goals**

- 003-GOAL-001 To attempt to prevent bank failures by examining banks within the legally required timeframe
- 003-GOAL-002 Maintain adequate reserves to continue operations in the event of a substantial(more than 15%) loss of revenue
- 003-GOAL-003 Address consumer issues within 30 days

**003-001 - To examine banks**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Banks to be Examined	5	6	10	0	10	0	6	0	31	0

**003-002 - Maintain fund balance**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Fund Balance/total Expenses	0	0	0	0	0	0	0	0	25	0

**003-003 - To address consumer complaints within 30 days**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Response Time (Days)	30	26.11	30	0	30	0	30	0	30	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

Department: 003

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 004 - Conservation & Nat Resources

**Mission:** To promote the statewide stewardship and enjoyment of Alabama's natural resources and state parks and ensure that current and future generations will be able to enjoy these resources.

**Vision:** To promote and provide for the responsible use of Alabama's natural resources ensuring recreational opportunities, jobs, and economic growth for our state.

**Annual Goals**

- 004-GOAL-001 Generate revenue for state beneficiaries.
- 004-GOAL-003 Ensure that at least 101% of operational expenditures on an annual basis are funded by generated revenues. Revenues and expenditures measured are for Park operations only and do not include the Montgomery office.
- 004-GOAL-004 Maintain or increase the number of paying Park guests.
- 004-GOAL-005 To provide Legal Personnel Accounting Engineering and Management Services in an effective and affordable manner.
- 004-GOAL-006 Provide hunting fishing and wildlife watching opportunities in Alabama annually.
- 004-GOAL-007 Obtain ownership of land for wildlife management hunting and wildlife recreation through Department and Forever Wild.
- 004-GOAL-008 Maintain marine fisheries assessment samples within 5% of target.
- 004-GOAL-009 Maintain an average of 50% of officers' annual state work hours are spent patrolling marine areas to ensure compliance with laws and regulations.

**004-001 - Increase property leases/revenues**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	\$	162,500	415,147	162,500	0	162,500	0	162,500	0	650,000	0

**004-003 - Self Sufficiency**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Percentage	90	70	80	0	95	0	120	0	96	0





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

004-004 - Number of paying park visitors

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Each	725,000	477,003	475,000	0	1,250,000	0	825,000	0	3,275,000	0

004-005 - Number of overnight park guests

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Each	275,000	286,006	225,000	0	315,000	0	265,000	0	1,080,000	0

004-006 - Maintain Administrative percentage of agency budget below 9% annually

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	% of total Expenditures (Less	9	5.3	9	0	9	0	9	0	9	0

004-007 - # of Man-Days of deer hunting on WMAs

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	Man-Day	30,000	33,105	30,000	0	0	0	0	0	60,000	0

004-008 - # of fish stocked in public waters

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	Number of Fish	1,200,000	2,119,246	300,000	0	1,000,000	0	1,000	0	2,501,000	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**004-009 - # of arrests made by officers**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	Number of Arrests	1,200	959	1,200	0	1,300	0	800	0	4,500	0

**004-010 - # of acres owned by Dept and Forever Wild for hunting and wildlife recreation**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	Number of Acres	350,000	370,233	350,500	0	351,000	0	351,500	0	351,500	0

**004-011 - Collect fishery-independent assessment samples**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
008	Number of Fisheries Assessment	158	162	144	0	162	0	160	0	624	0

**004-012 - Maintain an average of 50% of officers' annual state work hours are spent patrolling marine areas to ensure compliance with laws and regulations**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
009	% of officers' Hours Spent Pat	50	53	50	0	50	0	50	0	50	0

Department: 004

Question 1:

Response:

Question 2:

Response:



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

**Measure:**

**Line Description - Actuals**

004-001

004-003

Q1 - Changed reporting as not to include Advanced deposits

004-004

Q1 - Cooler Weather has affected Day Use

004-005

004-006

004-007

004-008

Q1 - Due to cold weather stock was done earlier.

004-009

Q1 - Lower number of arrests due to vacancies in counties with high hunting activity.

004-010

004-011

004-012

Q1 - The increase of patrol hours over the 50% due to the addition of three more officers in the field.



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 005 - Corrections

**Mission:** The mission of the Alabama Department of Corrections (ADOC) is to confine, manage, and provide rehabilitative programs for convicted felons in a safe, secure and humane environment, utilizing professionals who are committed to public safety and to the positive re-entry of offenders into society.

**Vision:** The ADOC is an adequately funded, professionally staffed, innovative agency that administers rehabilitative programs for convicted felons in a safe, secure and humane environment, while achieving the mission of the Department.

**Annual Goals**

005-GOAL-001 Optimize inmate healthcare spending to limit annual increases to 10% through 2025.

**005-001 - Annual inmate health services cost will not exceed \$300 M for FY2025.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Dollars	75,000,000	#####	75,000,000	0	75,000,000	0	75,000,000	0	300,000,000	0

**Department:** 005

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 006 - Administrative Office Of Court

**Mission:** To provide equal access for the citizens of Alabama to settle disputes, civil or criminal and promote justice, in a fair and impartial manner while preserving the rights of all litigants.

**Vision:** To provide equal access to the justice system and maintain public confidence in the courts by deciding cases with intergrity, professional competence, and in a timely manner.

**Annual Goals**

006-GOAL-001 To resolve cases in the circuit and district courts in an impartial efficient and timely manner.

**006-001 - Circuit Court Cases Filed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	55,000	41,635	55,000	0	55,000	0	55,000	0	220,000	0

**006-002 - Circuit Court Cases Disposed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	55,000	43,133	55,000	0	55,000	0	55,000	0	220,000	0

**006-003 - District Court Cases Filed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	165,000	149,162	165,000	0	165,000	0	165,000	0	660,000	0

**006-004 - District Court Cases Disposed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	165,000	150,870	165,000	0	165,000	0	165,000	0	660,000	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:** 006

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 007 - Commerce  
**Mission:** To coordinate economic development resources leading to quality job creation and retention throughout Alabama.  
**Vision:** We envision a comprehensive economic development effort where state and local partners work cooperatively to create quality job opportunities for Alabama citizens.

**Annual Goals**

- 007-GOAL-001 Coordinate with strategic partners the recruitment of new/expanding businesses and consultant contacts resulting in 120 new projects worked annually with the resources available.
- 007-GOAL-002 Market the State of Alabama as a premier business location through domestic and international recruiting opportunities.
- 007-GOAL-003 Enhance and support economic development and business recruitment efforts in Alabama's rural and targeted counties..
- 007-GOAL-004 Provide access to foreign markets to increase international sales for Alabama companies through trade education and training opportunities.
- 007-GOAL-005 Ensure client satisfaction of companies participating in trade activities.

**007-001 - New Projects Initiated - Business Recruitment & Retention**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	New Projects Initiated	30	0	30	0	30	0	30	0	120	0

**007-002 - Average Number of Projects in Pipeline - Business Recruitment & Retention**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Projects in Pipeline	100	0	100	0	100	0	100	0	400	0

**007-003 - Existing Industry Engagements - Trade**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Existing Industry Engagement-Trade	40	0	40	0	40	0	40	0	160	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**007-004 - Projected Industry Sales from Trade Activities - Trade**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Projected Industry Sales - Trade	1,250,000	0	0	0	2,000,000	0	2,000,000	0	5,250,000	0

**007-005 - Average Trade Client Satisfaction Rating -- Trade**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Satisfaction Rating - Trade	95	0	95	0	95	0	95	0	95	0

**007-006 - Announced New and Expanding Projects - Business Recruitment & Retention**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Announce New & Expanding Projects	45	0	45	0	45	0	45	0	180	0

**007-007 - State Marketing & Recruiting Missions - Recruitment & Retention**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	State Marketing & Recruiting Missions	10	0	10	0	10	0	10	0	40	0

**007-008 - Targeted Rural County Support Activities - Rural**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Targeted Rural County Support Activities	50	0	50	0	50	0	50	0	200	0





State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:** 007

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 008 - Education

**Mission:** To provide a state system of education which is committed to academic excellence and which provides education of the highest quality to all Alabama students, preparing them for the 21st century.

**Vision:** Every child a graduate and every graduate prepared for College/Work/Adulthood in the 21st century

**Annual Goals**

- 008-GOAL-001 Increase the number of students in grades 3 - 8 scoring at Level 4 on the ARMT+ in Match
- 008-GOAL-002 Increase the number of students in grades 3 - 8 scoring at Level 4 on the ARMT+ in Reading
- 008-GOAL-003 Increase the number of high school graduates
- 008-GOAL-004 Increase the number of students who graduate College and Career Ready
- 008-GOAL-005 Decrease the number of 9th grade failures statewide
- 008-GOAL-006 Reduce the number of unexcused absences statewide
- 008-GOAL-007 Reduce the number of excused absences statewide
- 008-GOAL-008 to get students from 1-12th grade
- 008-GOAL-009 Increase Student Achievement as Measured by Combined Proficiency
- 008-GOAL-010 Reduce the percentage of students chronically absent statewide

**008-003 - Increase the number of high school graduates**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	% of Students	0	0	0	0	0	0	0	0	0	0

**008-004 - Increase the number of students who graduate College and Career Ready**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	% of Students	0	0	0	0	0	0	0	0	0	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**008-005 - Decrease the number of 9th grade failures statewide**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Number of Students	0	0	0	0	0	0	0	0	0	0

**008-006 - Reduce the number of unexcused absences statewide**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	Number of Absences	0	0	0	0	0	0	0	0	0	0

Department: 008

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 009 - Forestry Commission

**Mission:** We will serve Alabama by protecting and sustaining our forest resources using professionally applied stewardship principles and education. We will ensure Alabama's forests contribute to abundant timber and wildlife, clean air and water, and a healthy economy.

**Vision:** Protect, sustain and educate.

**Annual Goals**

009-GOAL-001 To reduce loss to timberlands and structures from wildfires by maintaining the number of acres treated by prescribed burning at approximately 1,000,000 statewide.

009-GOAL-002 Maintain the number of landowners reached at 2,400 (FY 17) annually in all our programs, including but not limited to Stewardship, Forest Health, Wildland Urban Interface, Fire Prevention, and Education.

009-GOAL-003 Maintain the number of stand management recommendations, management plans, and urban assists to 2,400.

**009-001 - (01 - Efficiency) Maintain an average response time of 90 minutes or less to wildfires.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Minutes	90	48	90	0	90	0	90	0	90	0

**009-002 - (02 - Quality) Work with landowners, foresters, technicians and agency employees to burn 1 million acres.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Acres	250,000	106,668	250,000	0	250,000	0	250,000	0	1,000,000	0

**009-004 - (01 - Efficiency) Maintain the number of landowners reached annually in all programs.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Number Landowners	600	17,654	600	0	600	0	600	0	2,400	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

009-005 - (02 - Efficiency) Stand Management Recommendations, Management Plans & Urban Assists.

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Number	600	126	600	0	600	0	600	0	2,400	0
<b>Department:</b>	009										
<b>Question 1:</b>											
<b>Response:</b>											
<b>Question 2:</b>											
<b>Response:</b>											
<b>Measure:</b>	<b>Line Description - Actuals</b>										
009-001											
009-002											
009-004											
009-005											



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 010 - Finance

**Mission:** Provide innovative, resourceful leadership and service in financial management and operational support in order to advance the Governor's mission of restoring trust in state government.

**Vision:** Protect the financial interests of Alabama and effectively administer and support the financial and administrative needs among all divisions of the Department of Finance.

**Annual Goals**

- 010-GOAL-001 Reduce the Number of State Vehicles Insured
- 010-GOAL-002 Track the Number of Buying Events in Purchasing Division

**010-001 - Number of Vehicles Insured**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	8,017	9,389	8,000	0	7,900	0	7,850	0	31,767	0

**010-002 - Number of Buying Events**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	Number	15,000	19,649	12,000	0	14,000	0	12,000	0	53,000	0

**010-004 -**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002											



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:** 010

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 011 - Public Health

**Mission:** To serve the people of Alabama by assuring conditions in which they can be healthy (Section 22-2-2 of the Code of Alabama).

**Vision:** Through the continued pursuit of excellence and a positive presence in the community, ADPH provides leadership in assuring access of appropriate health services to all Alabamians and is viewed as integral to the prevention, detection, and response to all hazards affecting Alabama.

**Annual Goals**

011-GOAL-001 To prevent significant and irreparable harm including death to Alabama's newborns by early detection treatment and management of otherwise undetectable newborn disorders.

**011-001 - Number of newborns screened for metabolic disorders**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Newborns Screened	0	14,450	0	0	0	0	0	0	57,000	0

**FPR-001 - Number of Grants Issued**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Grants Issued	0	9	0	0	0	0	0	0	18	0

**Department:** 011

**Question 1:**

**Response:**

**Question 2:**

**Response:**





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 012 - Transportation

**Mission:** To provide a safe, efficient, environmentally sound intermodal transportation system for all users, especially the taxpayers of Alabama. To also facilitate economic and social development and prosperity through the efficient movement of people and goods and to facilitate intermodal connections within Alabama. ALDOT must also demand excellence in transportation and be involved in promoting adequate funding to promote and maintain Alabama's transportation infrastructure.

**Vision:** To provide a safe, efficient, environmentally sound intermodal transportation system for all users, especially the taxpayers of Alabama. To also facilitate economic and social development and prosperity through the efficient movement of people and goods and to facilitate intermodal connections within Alabama. ALDOT must also demand excellence in transportation and be involved in promoting adequate funding to promote and maintain Alabama's transportation infrastructure.

**Annual Goals**

- 012-GOAL-001 Program: 832 (Surface Transportation Improvement) ALDOT's roadway goal is to maintain the state's highway system at a system average International Roughness Index (IRI) of less than 95 inches/mile or "Good" condition with no more than 5% of the state's highway miles at an IRI of 120 inches/mile or greater.
- 012-GOAL-002 Program: 832 (Surface Transportation Improvement) ALDOT's bridge goal is to maintain the bridges on the state's highway system at a system average condition 6.00 or better "Satisfactory" condition with no more than 5% of the state's bridges at a condition rating of 4.99 or worse or "Marginal" condition.
- 012-GOAL-003 Program: 833 (General Administration) Maintain Administration expenditures at no more than 10% of total budget.
- 012-GOAL-004 Program: 834 (General Aviation & Aeronautic Administration) Efficiently manage the improvement and preservation of Alabama's publicly owned airport infrastructure system.

**012-001 - (O1-Quality) Average IRI for the state's roadway system.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Inches Per Mile	0	0	0	0	0	0	0	0	95	0

**012-002 - (O2-Efficiency) % of roadway miles with an IRI of 120 or greater.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% of Miles	0	0	0	0	0	0	0	0	5	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**012-003 - (OI-Quality) Average bridge condition for the state's bridge system.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Weighted Average Rating	0	0	0	0	0	0	0	0	6	0

**012-004 - (O2-Efficiency) % of bridges with a condition rating of 4.99 or worse.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	% of Bridges	0	0	0	0	0	0	0	0	6	0

**012-005 - (OI-Efficiency) Maintain FTE's in Administration program at no more than 10% of total budget.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	% of Administration Exp. to to	0	12.78	0	0	0	0	0	0	10	0

**012-006 - (O2-Efficiency) Maintain FTE's in Administration program at no more than 1/3 of total FTE's.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	% of FTE'S In Administration t	0	37.44	0	0	0	0	0	0	30	0

**012-007 - (OI-Efficiency) Recommend approval of state matching funds or 100% of commercial service and general aviation airport projects that receive FAA/AIP funds and are consistent with the state airport system plan.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	% of Projects Recommended for	0	0	0	0	0	0	0	0	100	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:** 012

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

**Fiscal Year: 2025**

**Department:** 013 - Labor

**Mission:** To administer workforce protection programs for workers and employers such as unemployment compensation, state employment service, labor market information, workers' compensation, boiler and elevator inspections, child labor, and mine safety and reclamation services.

**Vision:** To offer demand-driven services for workers and employers that creates a more positive economic environment.

**Annual Goals**

- 013-GOAL-001 Labor Market Information (LMI) will fulfill its contractual obligations to various funding sources, including BLS and OSHS, and continue to deliver high-quality, accessible information to help customers make informed decisions per the ETA Workforce Grant. Additionally, LMI will maintain its schedule of submitting reports on unemployment benefits to the USDOL ETA on a weekly, monthly, and quarterly basis while also providing legislative cost estimates when necessary.
- 013-GOAL-002 Workers' Compensation (WC) will continue to coordinate with internal computer programming to improve the efficiency of the various WC screens and provide a channel for employers to file 100% of required WC forms online.
- 013-GOAL-003 Inspections division will issue permits to authorize the use and certify the safety of boilers, pressure vessels, and elevators within the State. Alongside this, the division will continue to monitor the status of all permits and certificates of operation with a past due date of sixty days or more and attempt to contact owners to rectify the situation within an additional thirty days.
- 013-GOAL-004 Unemployment Compensation (UC) will improve the efficiency of the division while collecting taxes, paying benefits, meeting quality standards within State and Federal guidelines. Concurrently, the UC division works effortlessly towards the provision of services that protect Alabama minors in the workplace.
- 013-GOAL-005 Employment Security (ES) division will work to transform, with workforce development partners, the workforce delivery system model, enhancing performance, improving productivity and customer satisfaction, despite funding reductions, through leveraging resources to accelerate and improve integration of one-stop services with partner agencies.
- 013-GOAL-006 Mine Safety and Inspection will maintain sufficient staffing and equipment enabling the completion of approximately 2,400 inspections of mine sites. The division also maintains two mine rescue teams and provides safety training as required by the Code of Alabama and MSHA.
- 013-GOAL-007 The Abandoned Mine Land (AML) program will utilize federal and state funding to restore land and water resources to approximately 40 sites which have been adversely affected by past coal mining practices and the mining of non-fuel minerals.
- 013-GOAL-008 The Hearings and Appeals division aims to hear and adjudicate unemployment cases at the lower-authority appeals level in a timely and effective manner.

**013-001 - 100% compliance with contractual obligations of BLS program**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% completion of requirements	100	100	100	0	100	0	100	0	100	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**013-002 - Maintain 85% response rate for provision of useful data to BLS and OSHS**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% completion of requirements	100	100	100	0	100	0	100	0	100	0

**013-003 - Maintain 100% compliance with contractual obligations to ETA Workforce Grant**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% completion of requirements	10	10	30	0	60	0	100	0	100	0

**013-004 - Ensure timely submission of unemployment reports 95% of the time**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% completion of requirements	95	99	95	0	95	0	95	0	95	0

**013-005 - Update computer screens to ensure employers' compliance with WC law**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	% updates made	85	85	90	0	95	0	100	0	100	0

**013-006 - Create online web applications for employers to fill out forms online**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	% complete online application	60	75	75	0	85	0	100	0	100	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**013-007 - Contact owners with certificates expired over sixty days to propose a corrective action plan**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	% expired certificates	100	98	100	0	100	0	100	0	100	0

**013-008 - Increase the percentage of BEN-241s (Requests for Separation Information) returned electronically**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	% BEN-241s returned electronically	2.5	17.96	2.5	0	2.5	0	2.5	0	2.5	0

**013-009 - Increase the percentage of individuals filing their unemployment claims via the internet**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	% claims filed via internet	40	0	40	0	40	0	40	0	40	0

**013-010 - Increase the timeliness of first payments on unemployment claims beyond the 87% federal mandate**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	% time lapse first payment	93	45.31	93	0	93	0	93	0	93	0

**013-011 - Increase the percentage of employers paying their unemployment taxes online**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	% employers paying taxes online	90	98.5	90	0	90	0	90	0	90	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**013-012 - Increase the number of businesses inspected that employ minors**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	# inspections for minors	250	33	250	0	250	0	250	0	1,000	0

**013-013 - Increase effectiveness of services rendered to customers through Entered Employment Retention Rate (ERR)**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	% ERR	79	75	79	0	79	0	79	0	79	0

**013-014 - Increase the number of individuals receiving services per FTE**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	# individuals per FTE	75	87.01	75	0	75	0	75	0	300	0

**013-015 - Increase the number of services provided to employers per FTE**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	# services provided per FTE	140	128.44	140	0	140	0	140	0	560	0

**013-016 - Increase the number of AlabamaWorks website hits**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	# visits to website	200,000	302,228	200,000	0	200,000	0	200,000	0	800,000	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

013-017 - Increase effectiveness of services rendered to customers through Entered Employment Rate (EER) fourth quarter after exit

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	% EER	76	74	76	0	76	0	76	0	76	0

013-018 - Increase median quarterly earnings of customers entering employment

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	\$ median earnings	6,826	7,228.7	6,826	0	6,826	0	6,826	0	6,826	0

013-019 - Utilize overall mine safety inspector experience to provide more efficient and effective inspections

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	# inspections completed	175	345	175	0	175	0	175	0	700	0

013-020 - Perform required mine safety inspections on evening and night shifts

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	% evening inspections	5	5	5	0	5	0	5	0	20	0

013-021 - Maintain the number of mine sites reclaimed by operators, AML and forfeited bond funds

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	# sites reclaimed	10	11	10	0	10	0	10	0	40	0





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**013-022 - Increase acreage reclaimed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	# acres reclaimed	50	24	50	0	50	0	50	0	200	0

**013-023 - Hearing and adjudicating unemployment cases at the lower-authority level in a timely manner as determined by USDOL Standards**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
008	# cases heard / decisions mailed	7,500	8,217	7,500	0	7,500	0	7,500	0	30,000	0

**013-024 - Conducting hearings in accordance with USDOL ETA standards and guidelines and rendering decisions in a manner consistent with both state and federal unemployment law**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
008	score % achieved after review	82	90	82	0	82	0	82	0	82	0

**Department:** 013

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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Measure:	Line Description - Actuals
013-001	
013-002	
013-003	
013-004	
013-005	
013-006	
013-007	
013-008	
013-009	Pending programming
013-010	
013-011	
013-012	
013-013	
013-014	
013-015	
013-016	
013-017	
013-018	
013-019	
013-020	
013-021	
013-022	
013-023	Conducting hearings in accordance with USDOL ETA standards and guidelines and rendering decisions in a manner consistent with both state and federal unemployment law
013-024	



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 015 - Military

**Mission:** The Alabama National Guard will provide a responsive and trained military force to the citizens of the United States and the State of Alabama during periods of natural disaster and national emergency.

**Vision:** The premier organization of Citizen Soldiers and Airmen who are ready, in war and peace to support our communities, state, and nation in time of need.

**Annual Goals**

- 015-GOAL-001 Revitalize and maintain National Guard Facilities
- 015-GOAL-002 Recruit and train Soldiers and Airmen for Federal and State Missions
- 015-GOAL-003 Efficiently conduct State financial operations and operate AL NG Facilities

**015-001 - Complete Facility Work requests within 30 days of receipt**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	% Completed in 30 Days	80	0	80	0	80	0	80	0	80	0

**015-002 - Revitalize AL NG facilities**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number Facilities Revitalized	1	0	1	0	1	0	1	0	4	0

**015-004 - Maintain authorized troop strength**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	% of Authorized Troop Strength	98	0	98	0	98	0	98	0	98	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**015-005 - Process invoices from vendors for payment within 30 days of receipt**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	% of Invoices W/ 30 Days of R	80	0	80	0	80	0	80	0	80	0

**015-006 - Process eligible state expenditures for federal reimbursement within 30 days of end of report period**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	% of Reimb Requests Processes	90	0	90	0	90	0	90	0	90	0

**Department:** 015

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 016 - Human Resources  
**Mission:** To provide for the protection, well being, and self-sufficiency of children and adults.  
**Vision:** Help change lives for the better by providing the premier social welfare programs in the Southeastern United States.

**Annual Goals**

016-GOAL-001 Achieve timely permanency for foster children

**016-001 - Reduce the number of children waiting for adoption**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% Change In total Waiting for	-0.5	-5.17	-0.5	0	-0.5	0	-0.5	0	-2	0

**Department:** 016  
**Question 1:**  
**Response:**  
**Question 2:**  
**Response:**



State of Alabama  
**Quarterly Performance Report**

**Fiscal Year: 2025**

**Department:** 017 - Public Safety

**Mission:** To protect and serve Alabama's residents equally and objectively, Enforce laws and uphold the constitution of the United States and the State of Alabama. The Department derives its statutory authority from Title 32 of the code of Alabama.

**Vision:** To be the most progressive and effective law enforcement agency in the state.

**Annual Goals**

- 017-GOAL-001 To effectively regulate the flow of traffic; thereby decreasing traffic fatalities on Alabama's highways.
- 017-GOAL-002 To efficiently and effectively issue driver licenses in compliance with all 30 benchmarks of the Real ID Act.
- 017-GOAL-003 To provide professional investigative and identification services to the criminal justice agencies and the citizens of the State of Alabama.
- 017-GOAL-004 To provide effective support services to the department and the citizens of the State of Alabama in an effort to enhance efficiency and the effectiveness of departmental services.
- 017-GOAL-005 To efficiently and effectively issue driver licenses in compliance with all 30 benchmarks of the Real ID Act.
- 017-GOAL-006 To provide professional investigative and identification services to the criminal justice agencies and the citizens of the State of Alabama.
- 017-GOAL-007 To provide effective support services to the department and the citizens of the State of Alabama in an effort to enhance efficiency and the effectiveness of departmental services.

**017-001 - to minimize traffic fatalities on state roads**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Fatalities										

**017-002 - to minimize traffic injuries on state roads**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	No of Injuries Minus Fatalitie										



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

**017-003 - Number of DUI details**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Details										

**017-004 - Number of DUI arrests made**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Arrests										

**017-005 - Number of Commercial vehicles inspected**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	# Inspected By CVE & MCSU										

**017-006 - Number of arrest tickets issues**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Arrest Tickets										

**017-007 - Number of accidents investigated**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	# of Accidents Investigated										



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**017-008 - Provide public information and education of highway traffic safety initiatives and programs through professional presentations to targeted groups and special interest groups**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Presentations										

**017-009 - Inces number of criminal arrests through progressive and focused examination of identification documents**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Number of Arrests										

**017-010 - Maintain efficiency of administering driver license exams with limited manpower**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	No of DI Exams Administered										

**017-011 - Maintain efficiency of issuing driver licenses with limited manpower**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	# of Driver Licenses Issued										

**017-012 - Number of driver licenses suspended, cancelled, revoked**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Number of Licenses										





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**017-013 - The efficiency and effectiveness of driver license issuance with reduced wait times**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Hour of Wait Times										

**017-014 - The number of narcotic and violent crime arrests**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	Number of Arrests Made										

**017-015 - to decrease the number of missing persons cases**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	# of Missing Persons Cases										

**017-016 - to decrease the number of records to be transitioned from the AFIS21 to the upgraded AFIS System by 40,000 by FY end.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	# of Fingerprint Cards Trans										

**017-017 - to provide more assistance to other governmental agencies**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	# of Assists Provided to Oth										



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**017-018 - Reduce the number of vehicles within the fleet with excessive mileage (over 85,000) thereby increasing officer and public safety**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	Mileage of Vehicles in Fleet										

**017-019 - Increas Aviation services to outside agencies throughout the state**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	Number of Agency Requests										

**017-020 - Increas the number of counties participating in Project Lifesaver**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	# of Counties Participating										

**017-021 - Decrease the cartons of standard paper ordered for the department by 5% by year end.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	Cartons of Paper Ordered										

**017-022 - Maintain administrative division expenses under 10% of agency total budget**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	% of Budget Committed By Admin										



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

017-023 - Provide protection and assistance to citizens and other agencies during civil and natural emergencies

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	OT Hours Provided During Natur										
<b>Department:</b>											
<b>Question 1:</b>											
<b>Response:</b>											
<b>Question 2:</b>											
<b>Response:</b>											
<b>Measure:</b>	<b>Line Description - Actuals</b>										



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

**Department:** 018 - Public Service Commission

**Mission:** To ensure a regulatory balance between regulated companies and consumers in order to provide consumers with safe, adequate and reliable services at rates that are equitable and economical.

**Vision:** A regulatory environment that addresses the needs of consumers in a timely manner while providing a fair rate of return for regulated companies.

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**Annual Goals**

- 018-GOAL-001 To promote safe operations within natural gas and hazardous liquid facilities by maintaining adequate inspection ratio of person-days/total program person-days of at least 38% per year.
- 018-GOAL-002 Minimize incidents due to operator error by perf. inspect. on 100% of operators each year; investigating all incidents to provide feedback to prevent future incidents; randomly checking at least 100 construction sites for adherence to AL One Call protocols; holding & attending at least 20 classes/seminars on One Call protocols and excavation safety
- 018-GOAL-003 EPD - Assist the Commission with its responsibility for balancing the interests of our regulated utilities with those of the consuming public, with the ultimate goal being the provision of reliable services at rates that are fair and reasonable.
- 018-GOAL-004 Increase public awareness of PSC regulations and services by posting all public information to agency website within 48 hours of availability.
- 018-GOAL-005 Transportation - Timely and accurately process at least 96% of all documents within 5 business days that are related to registrations, filings and monies received or distributed in order to ensure the carriers are provided documentation to operate and to ensure funds are accounted for properly.
- 018-GOAL-006 Transportation - Accurately measure, assess and report the conditions of railroad track, structure and rolling stock to ensure safe and efficient operations of trains in order to promote public safety for the citizens of Alabama, responding to at least 96% of all incidents within 24 hours of notification.
- 018-GOAL-007 Transportation - Respond to at least 96% of all consumer complaints regarding compliance with the applicable state laws and PSC rules and regulations in order to ensure carriers follow applicable procedures pertaining to their tariff.
- 018-GOAL-008 USD - Address 90% of all consumer inquiries within 30 days of receipt.
- 018-GOAL-009 USD - Verify accuracy of Reported Purchased Gas Adjustment/Gas Supply Adjustments.
- 018-GOAL-010 USD - Respond promptly to utility rate/expense/revenue submissions requiring Commission action.
- 018-GOAL-011 USD - Achieve closure on 90% of all telephone utility internal/external inquiries related to telephone policies, service, prices, or billing within 30 days of receipt.
- 018-GOAL-012 USD - Process and prepare for Commission consideration all telecom regulatory actions within 45 days of receipt.
- 018-GOAL-013 USD - Inspect 10% of all inmate facilities per year.
- 018-GOAL-014 USD - Perform two audits of water/wastewater companies per quarter.
- 018-GOAL-015 Transportation - Inspect records of 100% of all permitted TNCs each year.



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**018-001 - Maintain inspection ratio person-days/total program person-days of at least .38.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Ratio	0.38	0.76	0.38	0	0.38	0	0.38	0	0.38	0

**018-002 - Prioritize and inspect 100% of jurisdictional operators each calendar year.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	% Inspected	15	32	35	0	35	0	15	0	100	0

**018-003 - Investigate all incidents**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	% Investigated	100	100	100	0	100	0	100	0	100	0

**018-004 - Check sites for adherence to Alabama One Call protocols.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number Investigated	30	58	20	0	20	0	30	0	100	0

**018-005 - Conduct and attend at least 20 classes related to excavation safety.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number Classes	5	8	5	0	5	0	5	0	20	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**018-006 - Present at least 90% of cases to the Commission for action within 45 days of public filing.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	% Cases	90	100	90	0	90	0	90	0	90	0

**018-007 - Issue at least 95% of recommendations within 30 days of completion of analysis, investigations, and receipt of all information.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	% Recommendations	95	100	95	0	95	0	95	0	95	0

**018-008 - Maintain 100% posting of public information to agency website within 48 hours of availability.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	% Posted	100	100	100	0	100	0	100	0	100	0

**018-009 - Receive, review, and process all applications to register authority and receive registration numbers, responding to at least 96% of applications within 5 business days.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	% Responses	96	100	96	0	96	0	96	0	96	0

**018-010 - Inspect tracks, structures, and rolling stock in a timely manner and respond to at least 96% of reported accidents within 24 hours.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	% Responses	96	100	96	0	96	0	96	0	96	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**018-011 - Investigate at least 96% of consumer complaints within 30 days.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	% Investigated	96	100	96	0	96	0	96	0	96	0

**018-012 - Process 90% of inquiry record within 30 days of receipt.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
008	% Processed	90	100	90	0	90	0	90	0	90	0

**018-013 - Audit utility purchased gas adjustments and/or gas supply adjustments monthly to verify data accuracy and the utilization of approved accounting practices/procedures.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
009	Number Audits	3	3	3	0	3	0	3	0	12	0

**018-014 - Within 45 days of receipt/availability, complete 90% of reviews, analyses, and investigations of rate of return calculations, recommended rate/price changes, and verifications of the underlying expense/revenue data associated therewith.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
010	% Cases	90	100	90	0	90	0	90	0	90	0

**018-015 - Maintain closure on 90% of all requests/inquiries within 30 days of receipt.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
011	% Closes	90	100	90	0	90	0	90	0	90	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**018-016 - 90% of all certificates, tariffs, wholesale pricing agreements and other telecom regulatory actions completed within 45 days.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
012	% Filings	90	100	90	0	90	0	90	0	90	0

**018-017 - Inspect 10% of all inmate facilities per year.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
013	% Inspected	2.5	1.25	2.5	0	2.5	0	2.5	0	10	0

**018-018 - Ensure accurate accounting for revenues and costs in accordance with Commission Rules and Orders.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
014	Number Co. Audited	2	4	2	0	2	0	2	0	8	0

**018-019 - Inspect records of 100% of permitted Transportation Network Companies each year.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
015	% Inspected	0	0	33	0	33	0	34	0	100	0

Department: 018

Question 1:

Response:

Question 2:

Response:





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 019 - Revenue

**Mission:** The Alabama Department of Revenue will efficiently and effectively administer the revenue laws in an equitable, courteous and professional manner and fund government services for the citizens of Alabama.

**Vision:** To provide the highest quality services in administering and enforcing the revenue laws of the state of Alabama.

**Annual Goals**

019-GOAL-001 To continue to increase the number of taxpayers that voluntarily report Consumer Use Tax.

**019-001 - Increase voluntary use tax filings on individual income tax returns.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Income Tax Returns That Includ	3,500	269	3,500	0	3,500	0	3,500	0	14,000	0

**Department:** 019

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 021 - Youth Services

**Mission:** The mission of the Alabama Department of Youth Services is to be a life-changing resource for youth involved in the justice system by providing quality educational opportunities, services and supports to reduce reoffending, improve positive outcomes, strengthen families, and enhance community safety.

**Vision:** Our vision is to connect with youth involved in the justice system and to change the trajectory of their lives.

**Annual Goals**

- 021-GOAL-001 To provide continued financial support to local community diversion programs to effectively prevent youth from remaining in or returning to the juvenile justice system.
- 021-GOAL-002 To increase the opportunities for youth to participate in therapeutic and skill-building programming.
- 021-GOAL-003 DYS will strengthen its capacity to conduct quality assurance analysis on the programs it funds in the community.
- 021-GOAL-004 To provide a comprehensive educational program that meets the individual needs of DYS students.
- 021-GOAL-005 To provide a comprehensive educational program that meets the individual needs of DYS students.

**021-001 - Percentage of juvenile courts utilizing diversion programs.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% of Courts	100	96	100	0	100	0	100	0	100	0

**021-002 - Number of youth served by community diversion programs.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Youth Enrolled	1,500	1,409	1,500	0	1,500	0	1,500	0	6,000	0

**021-003 - Maintain the # of programs within (3) DYS facilities that provide therapeutic/social skill-character building opportunities**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Programs	20	20	20	0	20	0	20	0	20	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**021-004 - Maintain 100% reporting of outcomes in the GMIS database for tracking results of all community diversion programs**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Programs Reporting I	58	68	58	0	58	0	58	0	58	0

**021-005 - Provide annual monitoring evaluations of all community diversion programs**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Programs Monitored	0	0	0	0	0	0	0	0	58	0

**021-006 - Number of students passing GED tests while in custody.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Number of Students Passing Ged	5	3	5	0	5	0	5	0	25	0

Department: 021

Question 1:

Response:

Question 2:

Response:



State of Alabama  
**Quarterly Performance Report**

**Fiscal Year: 2025**

**Department:** 023 - Archives And History  
**Mission:** To ensure the preservation of Alabama's historical records and artifacts and to promote a better understanding of Alabama history.  
**Vision:** To be recognized by the people of Alabama for excellence in preserving the state's historical records and artifacts and in providing educational programs and information about Alabama history.

**Annual Goals**

- 023-GOAL-001 Provide Alabama History Institutes training to 360 K-12 educators statewide
- 023-GOAL-002 Implement digitization of the Alabama Media Group collection in accordance with terms of donation agreement.
- 023-GOAL-003 Maintain public access to the museum on six days per week. ANNUAL GOAL
- 023-GOAL-004 Provide outreach to state and local agencies on the management of government records.

**023-001 - Train classroom History teachers**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of teachers trained	0	0	30	0	250	0	0	0	280	0

**023-002 - Implement digitization of the Alabama Media Group collection in accordance with terms of donation agreement.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Records	5,000	2,543	5,000	0	5,000	0	5,000	0	20,000	0

**023-003 - Maintain Saturday hours of 8:30 a.m. to 4:30 p.m. on at least 50 weeks per year.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	# of Saturdays Open to Public	13	13	13	0	13	0	13	0	52	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

023-004 - Provide Outreach to state and local agencies-023

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	% complete	300	385	400	0	175	0	275	0	1,150	0

Department: 023

Question 1:

Response:

Question 2:

Response:



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 025 - Criminal Justice Info Center  
**Mission:** TO ESTABLISH, DEVELOP, AND OPERATE A CENTER AND SYSTEM FOR THE INTERSTATE AND INTRASTATE ACCUMULATION , STORAGE, RETRIEVAL, ANALYSIS, AND DISSEMINATION OF VITAL INFORMATION RELATING TO CRIMES, CRIMINALS, AND CRIMINAL ACTIVITY FOR THE CRIMINAL JUSTICE COMMUNITY (ALABAMA CODE SEC. 41-5-590 TO 41-9-648)  
**Vision:** ACJIC WILL ALWAYS PROVIDE MEMBERS OF THE CRIMINAL JUSTICE COMMUNITY WITH AROUND -THE-CLOCK ACCESS TO TIMELY AND ACCURATE INFORMATION TO ASSIST IN THE IDENTIFICATION, APPREHENSION, AND PROSECUTION OF CRIMINAL OFFENDERS.

**Annual Goals**

025-GOAL-001 TO PROVIDE ACCESS TO INFORMATION AND SUPPORT INFORMATION TECHNOLOGY SOLUTIONS FOR THE CRIMINAL JUSTICE COMMUNITY

**025-001 - to PROVIDE ALL AVAILABLE Data SOURCES to THE CRIMINAL JUSTICE COMMUNITY 24/7/365**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Message Switch Trans										

**025-002 - to INSURE ALL RECORDS ENTERED INTO THE ALABAMA CRIMINAL JUSTICE INFORMATION CENTER SYSTEMS ARE ACCURATE, TIMELY, and COMPLETE.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Hot File Records Val										

**Department:**  
**Question 1:**  
**Response:**  
**Question 2:**  
**Response:**  
**Measure:** Line Description - Actuals



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 026 - Examiners Of Public Accounts

**Mission:** The Department of Examiners of Public Accounts exists to serve the citizens of Alabama by providing high quality, professional and independent financial and compliance audits to enhance public accountability, improve transparency as well as reporting capability and strengthen operational controls of state and local governments.

**Vision:** Annual financial and compliance audits for all agencies.

**Annual Goals**

026-GOAL-001 To audit 710.00 audit years of state and local public funds.

**026-001 - To Increase the number of audit years completed by staff**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Audit Years	136	526.95	216	0	236	0	122	0	710	0

**Department:** 026

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 027 - Attorney General  
**Mission:** To provide exemplary legal representation and counsel of the highest quality to the State of Alabama.  
**Vision:** To be accessible and responsive to our clients.

**Annual Goals**

- 027-GOAL-001 Provide statutorily mandated legal work of the highest quality in a timely manner.
- 027-GOAL-002 Assist consumers through education and complaint resolution.

**027-001 - Sustain 95% Criminal Appeals Affirmation Rate**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% of Cases Affirmed	95	79.5	95	0	95	0	95	0	95	0

**027-002 - Number of Official Opinions issued in a quarter.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	No. issued in the Qtr.	15	11	15	0	15	0	15	0	60	0

**027-003 - Resolve 90% of Consumer Complaints within 120 days.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	% of complaints resolved w/in	90	100	90	0	90	0	90	0	90	0

**Department:** 027

**Question 1:**

**Response:**

**Question 2:**

**Response:**





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 028 - Auditor

**Mission:** The State Auditor's Office exists to provide accountability to the taxpayers of Alabama by performing property audits of State agencies, boards, and commissions.

**Vision:** Perform property audits every two years for agencies to ensure accountability of State owned personal property valued at \$500 and above as well as sensitive items regardless of cost.

**Annual Goals**

028-GOAL-001 Perform agency property audits

028-GOAL-002 Complete monthly report of receipts and outstanding warrants between Treasury and Comptroller's Office.

**028-001 - Perform audit to account for agency property**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Audits	15	13	58	0	18	0	26	0	0	0

**028-002 - Distribute monthly reconciliation to Treasury Comptroller's office.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Reports	0	0	0	0	0	0	0	0	0	0

**Department:** 028

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 029 - Building Commission

**Mission:** To promulgate and enforce a state building code, including an energy code for the construction and renovation of state buildings, schools, movie theaters and hotels/motels. To license home inspectors and eliminate the illegal practice of home inspections.

**Vision:** To safeguard the life, safety and welfare of the public by ensuring that state buildings are constructed to current building code standards. To protect homebuyers from damages caused by lack of proper home inspection.

**Annual Goals**

- 029-GOAL-001 Implement the collection of user fess approved by the commission.
- 029-GOAL-002 To increase efficiency by reducing the average time required to communicate with users.
- 029-GOAL-003 To increase efficiency of processing contracts and other documents.
- 029-GOAL-004 To increase efficiency of processing contracts and other documents.

**029-001 - to collect 25% of user fees on-line through electronic payments.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% of User Fees										

**029-002 - to collect 80% of unpaid user fees within 45 days of invoices being issued.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% of Unpaid User Fees										

**029-003 - to process construction project pay requests within 10 business days.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	% of Invoices										



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

029-004 - to return construction project pay requests that cannot be processed within 10 business days.

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
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004 % of Invoices

Department:

Question 1:

Response:

Question 2:

Response:

Measure: Line Description - Actuals



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 030 - Board Of Adjustment

**Mission:** To hear and consider all claims for personal injury or property damage as provided by Section 41-9-60 and all claims filed for benefits due pursuant to Section 36-30-1, et seq.

**Vision:** To have well-trained employees who can advise the public of rules, policies and procedures of the Board of Adjustment; to have sufficient technology to serve the public; to keep no more than a 6 month waiting period for Board of Adjustment hearings.

**Annual Goals**

030-GOAL-001 To hear denied claims promptly.

**030-001 - To maintain the backlog of claims to be heard to no more than six months**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Claims to be Heard	125	0	125	0	125	0	125	0	500	0

**Department:** 030

**Question 1:**

**Response:**

**Question 2:**

**Response:**

**Measure:** Line Description - Actuals

030-001 Minimum number of claims to be heard per quarter.



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 031 - Emergency Management Agency

**Mission:** The mission of the Alabama Emergency Management Agency is to support our citizens, strengthen our communities, and build a culture of preparedness through a comprehensive Emergency Management (EM) program.

**Vision:** Building resiliency for tomorrow, strength for today, applying lessons from yesterday for a better Alabama.

**Annual Goals**

031-GOAL-001 Provide opportunities each fiscal year for training and exercises such that all 67 counties participate in a minimum of three such events by the end of the fiscal year.

031-GOAL-002 To manage disasters or emergency events open or recurring and report number of active eligible applicants for the Public Assistance and Hazard Mitigation Programs.

031-GOAL-003 To manage disasters or emergency events open or recurring and report number of active eligible applicants for Public Assistance and Hazard Mitigation programs

**031-001 - Conduct 18 exercises per year testing plans and responses for emergency scenarios including weather events, technical hazards, and homeland-security related events.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	4	3	4	0	6	0	4	0	18	0

**031-002 - Provide 6 training opportunities including classroom web-based, or recorded instruction for local EMAs and state agencies having emergency response roles.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	5	13	5	0	5	0	5	0	20	0

**031-003 - Track participation in exercises and training to ensure all 67 counties participate.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Counties	67	45	67	0	67	0	67	0	67	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

031-004 - Number of disasters or emergency events open or occurring.

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number	20	14	20	0	20	0	20	0	20	0

031-005 - Number of active eligible applicants for Public Assistance and for the Hazard Mitigation Grant.

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number	500	476	500	0	500	0	500	0	500	0

Department: 031

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 032 - Oil & Gas Board  
**Mission:** To promote conservation and prevent waste of Alabama's oil and gas resources while ensuring the protection of the State's groundwater and environment.  
**Vision:** To guide the orderly development of Alabama's hydrocarbon resources to the benefit of Alabama and it's citizens while contributing to the energy independence.

**Annual Goals**

032-GOAL-001 To effectively provide technical (engineering and geological) and legal expertise and support to the Oil and Gas Board in order to promote conservation of state oil and gas resources and to provide for regulation and compliance of the oil and gas industry

**032-001 - (Efficiency) Maintain a cost per well serviced in range of \$400-550.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Cost Per Well	0	0	0	0	0	0	0	0	450	0

**032-002 - (Efficiency) Maintain wells serviced per staff member within range of 125-175.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Wells Per Staff Memb	0	0	0	0	0	0	0	0	150	0

**032-003 - (Efficiency) Complete reviews of 80% of drilling permit applications within two weeks of receipt.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percent of Applications Approv	100	100	100	0	100	0	100	0	100	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

032-004 - (Efficiency) Complete reviews of 90% of hydraulic fracturing applications within two weeks of receipt.

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percent of Applications Approv	100	100	100	0	100	0	100	0	100	0
<b>Department:</b>		032									
<b>Question 1:</b>											
<b>Response:</b>											
<b>Question 2:</b>											
<b>Response:</b>											
<b>Measure:</b>	<b>Line Description - Actuals</b>										
032-001	Annual calculation										
032-002	Annual calculation										
032-003	Quarterly										
032-004	Quarterly										





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 033 - Court Of Civil Appeals  
**Mission:** To fulfill the Constitutional requirement of this Court, (Section 12-3-10, Code of Alabama 1975) Governor's Priorities 5.  
**Vision:** Be a court that (a) is current in its case load, and (b) issues legally sound and reasoned decisions.

**Annual Goals**

- 033-GOAL-001 Court Caseload Filings
- 033-GOAL-002 Court Caseload Dispositions

**033-003 - Total number of cases filed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	250	241	250	0	250	0	250	0	1,000	0

**033-004 - Total number of cases disposed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	250	249	250	0	250	0	250	0	1,000	0

**Department:** 033

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 034 - Court Of Criminal Appeals  
**Mission:** The prompt and correct disposition of all matters coming before the Court.  
**Vision:** Render all decisions impartially and in accordance with the rule of law; promote public confidence in the process and outcome.

**Annual Goals**

- 034-GOAL-001 Court case load
- 034-GOAL-002 Court Caseload Dispositions

**034-001 - To docket 1000 cases in current fiscal year.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	250	309	250	0	250	0	250	0	1,000	0

**034-002 - To dispose 1000 cases in current fiscal year.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number	250	277	250	0	250	0	250	0	1,000	0

**Department:** 034

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 035 - Geological Survey

**Mission:** To explore for, collect samples of, examine, and report on Alabama's minerals, energy (fossil fuel), water, and biological resources in support of economic development, conservation, management, and public policy for the betterment of Alabama Citizens, communities and businesses.

**Vision:** To be an active science-based agency that provides timely relevant information and expertise concerning mineral, energy, and water availability and development, geologic and other natural hazards and environmental issues and concerns that contribute significantly to the future success of the State of Alabama.

**Annual Goals**

- 035-GOAL-001 To provide information within 2 working days regarding Alabama's energy mineral water and aquatic biological resources in response to visitor e-mail and telephone request and to maintain a 100% rate of answering information requests within 2 working days.
- 035-GOAL-002 To completely upgrade and enhance groundwater monitoring network (30 wells) in FY 24 to provide critical information on Alabama's water resources in near real time.

**035-001 - (Efficiency) Increase the percentage for information processed within two working days while the volume of requests Increased.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% of Request Processed Within	100	100	100	0	100	0	100	0	100	0

**035-002 - (Efficiency) Additional wells online**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Water Wells	1	0	1	0	1	0	1	0	4	0

**Department:** 035

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 037 - Credit Union Administration

**Mission:** The Alabama Credit Union Administration's mission is to provide effective supervision and regulation in order to affirm the future viability of credit unions and the safety of deposits therein, promote the unencumbered commerce between the citizens of Alabama and credit unions, allow for innovations in services, products, and technology that maximize credit unions' capabilities to provide service, and assure that Alabama state credit unions provide professional, competent financial services, wherever possible, to the citizens of Alabama regardless of means. To examine, regulate and supervise state chartered credit unions in Alabama; enforce the specific state and federal statutes and regulations applicable to credit unions to provide the citizens of Alabama with access to safe, convenient, and competitive financial products and services that ultimately enhance economic development and commerce for the State. (Code of Alabama, 1975, 5-17-1 to 5-17-59)

**Vision:** To play a fundamental regulatory and supervisory oversight role for the state chartered credit unions in Alabama so that eligible Alabama citizens have a choice to be both a member and an owner in a dynamic, self-sustaining, cooperative credit union system that offers financial services to all eligible consumers and to be recognized nationally amongst our peers as a model agency for creating a regulatory environment that fosters a safe and sound state credit union system.

**Annual Goals**

037-GOAL-001 To examine all credit unions under the agency's jurisdiction at least every 18 months to comply with the Code of Alabama 1975.

**037-001 - Meet statutory requirement to examine credit unions annually.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	12	10	13	0	14	0	15	0	53	0

**Department:** 037

**Question 1:**

**Response:**

**Question 2:**

**Response:**

**Measure:** Line Description - Actuals

037-001 Minimum of 10 Cu's examined with eff date of 12312024



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 038 - Insurance

**Mission:** To serve the people of Alabama by regulating the insurance industry, providing consumer protection, promoting market stability, and enforcing fire safety standards and laws.

**Vision:** To be the recognized benchmark for departments of insurance throughout the nation in meeting the challenges of regulating a dynamic, diverse, and global industry and ensuring our citizens' protection from fire, fraud, and unfair business practices.

**Annual Goals**

- 038-GOAL-001 Protect the public from unfair and illegal practices involving insurance by regulating persons engaged in the sale of insurance by providing counseling and assistance to the public and by monitoring compliance with state laws and through competent regulation of rates and policies for insurance and Preneed markets
- 038-GOAL-002 To efficiently ensure that insurers and other regulated entities doing business in Alabama are financially sound and in compliance with applicable law.
- 038-GOAL-003 Protect the public from loss of life and property due to fire or explosion.

**038-001 - Complete the licensing process in prompt fashion.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Licenses Processed in 3 Days	100	90	100	0	100	0	100	0	100	0

**038-002 - To respond in a timely fashion to consumer inquiries and complaints.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% of Cases Resolved In 60 Days	90	116	90	0	90	0	90	0	90	0

**038-003 - Provide access to markets for the newest insurance products through timely rate/policy approval process.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% of Rates/Forms Reviewed w/in	95	94	95	0	95	0	95	0	95	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**038-004 - Timely complete examinations of insurance companies.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Exams Completed W/In 18 Months	100	100	100	0	100	0	100	0	100	0

**038-005 - Timely and accurate collection of insurance premium tax.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Audits/Refunds Completed By Ma	0	0	0	0	0	0	0	0	100	0

**038-006 - Respond to citizen complaints or requests in a timely fashion.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	% of Cases Responded to W/In	100	100	100	0	100	0	100	0	100	0

**038-007 - Rapidly respond to requests for arson investigations.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	% Responded to w/in 2 Hrs	100	100	100	0	100	0	100	0	100	0

Department: 038

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 040 - Legislative Fiscal Office  
**Mission:** To serve the Alabama Legislature by providing timely, accurate and impartial fiscal information and analysis and related information.  
**Vision:** A Legislative Fiscal Office with an established reputation for excellence, integrity and service.

**Annual Goals**

- 040-GOAL-001 To provide the Alabama Legislature with timely accurate and impartial fiscal data and analysis and related information.
- 040-GOAL-002 To provide efficient service.

**040-001 - Bills for which fiscal notes required**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Fiscal Notes										

**040-002 - Committee and Special Reports required to be prepared**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Committee & Special										

**040-003 - Special projects requested by legislators**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Special Reports										

**040-004 - Budgets to be analyzed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Budgets										



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

Department:

Question 1:

Response:

Question 2:

Response:

Measure: Line Description - Actuals





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 041 - Legislative Reference Service

**Mission:** The mission of the Legislative Reference Service (LRS), in general terms, is to provide the best possible legal service to the Alabama Legislature, the Governor, and other state officers in the limited time available to perform the work.

**Vision:** A Legislative Reference Service with a reputation for excellence, integrity and service.

**Annual Goals**

041-GOAL-001 To provide the Alabama Legislature with timely, accurate and impartial legislative measures and related information.

041-GOAL-002 To provide efficient service.

**041-001 - Number of projects**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of projects										

**041-002 - Green slipped payment vouchers corrected and resubmitted to the Dept. of Finance within 7 business days of rejection.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
N/A	percentage										

**Department:**

**Question 1:**

**Response:**

**Question 2:**

**Response:**

**Measure:** Line Description - Actuals



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 043 - Bureau of Pardons And Paroles

**Mission:** It is the mission of this agency to promote and enhance public safety through cooperation and collaboration with the Legislature, the Courts, the Department of Corrections, other criminal justice agencies, victims, and the community by providing investigation, supervision, and surveillance services in a holistic approach to rehabilitating adult offenders.

**Vision:** We will protect the public by providing effective supervision and rehabilitation to adult offenders.

**Annual Goals**

043-GOAL-001 Reduce recidivism rate by 15% in 2025

**043-001 - Reduce offender to officer ratio to 90:1**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	# offenders/#caseload officers	95	79	90	0	85	0	85	0	85	0

**043-003 - Increase number of training hours received per officer**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	# of hours per officer	10	7	10	0	10	0	10	0	40	0

**Department:** 043

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 044 - Personnel

**Mission:** To administer the State of Alabama Merit System, ensure merit-based state employment opportunities, and provide human resources guidance and training in order to attract, develop, and retain a productive, diverse, and engaged state workforce that delivers quality services to the citizens of Alabama.

**Vision:** To be a resource for other State agencies in order to achieve excellence in human resources and attract the most qualified employees for the state workforce.

**Annual Goals**

- 044-GOAL-001 Administration
- 044-GOAL-002 Examinations
- 044-GOAL-003 Maintenance of Classification and Pay Plan
- 044-GOAL-004 Certification Division
- 044-GOAL-005 Personnel/Payroll Audit
- 044-GOAL-006 Class and Pay
- 044-GOAL-007 Training
- 044-GOAL-008 Certifications
- 044-GOAL-009 Personnel/Payroll Audit
- 044-GOAL-010 Administrative Hearings
- 044-GOAL-011 Training

**044-001 - Board Meetings**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	3	3	3	0	3	0	3	0	12	0

**044-002 - Applications for examinations received**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number	16,000	16,764	16,000	0	16,000	0	16,000	0	64,000	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**044-003 - Applicants tested**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number	1,000	392	1,000	0	1,000	0	1,000	0	4,000	0

**044-004 - Eligible registers established/updated**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number	525	854	525	0	525	0	525	0	2,100	0

**044-005 - Eligible placed on registers**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number	3,500	8,012	3,500	0	3,500	0	3,500	0	14,000	0

**044-006 - New classifications established**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	Number	2	8	2	0	2	0	2	0	8	0

**044-007 - Classifications abolished**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	Number	1	0	1	0	1	0	1	0	4	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

044-008 - Revision of class specifications

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	Number	3	23	3	0	3	0	3	0	12	0

044-009 - Salary range changes

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	Number	3	2	3	0	3	0	3	0	12	0

044-010 - Eligibles certified from registers

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
008	Number	25,000	69,199	25,000	0	25,000	0	25,000	0	100,000	0

044-011 - Appointments processed

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
008	Number	1,200	1,482	1,200	0	1,200	0	1,200	0	4,800	0

044-012 - Personnel transactions audited

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
009	Number	5,000	5,082	5,000	0	5,000	0	5,000	0	20,000	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**044-013 - Appeals received**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
010	Number	19	5	15	0	13	0	14	0	61	0

**044-014 - Hearings held**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
010	Number	12	14	15	0	16	0	15	0	58	0

**044-015 - Training sessions held**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
011	Number	20	26	20	0	20	0	20	0	80	0

**044-016 - Employees trained**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
011	Number	1,200	1,003	1,200	0	1,200	0	1,200	0	4,800	0

Department: 044

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 045 - Public Library Services

**Mission:** In order to aid in the development of higher ideals of citizenship and the enlargement of opportunity for culture and recreation and in order to afford an additional means for the further upbuilding of the educational facilities of the state, there shall be a Public Library Service, which shall be known as the Alabama Public Library Service and shall have as its chief objective the development of a cooperative system of providing books and library services for the various municipalities and counties of the state.

**Vision:** To provide library services to all Alabama residents either directly or through their local public libraries.

**Annual Goals**

- 045-GOAL-001 To serve the public libraries throughout the state of Alabama with professional support related to library operations and information systems.
- 045-GOAL-002 To serve the patrons who are blind or physically handicapped throughout the state of Alabama.
- 045-GOAL-003 To provide public libraries with selected resources to enhance the opportunity to access accurate, timely, and cost-effective resources.
- 045-GOAL-004 To provide public libraries throughout the state of Alabama with professional IT advice and services.

**045-001 - Track the number of consultations made by professional staff to the various libraries located through out the state of Alabama.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Contacts With Library	500	1,313	500	0	500	0	500	0	2,000	0

**045-002 - Percentage Increase in circulation of digital reading materials used by patrons who are blind or physically handicapped.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Percentage	90	99.41	90	0	90	0	90	0	90	0

**045-003 - Maintain consistent number of patrons using the Blind and Physically Handicapped Service.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of patrons	6,500	6,246	6,500	0	6,500	0	6,500	0	6,500	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**045-004 - Track the number of Interlibrary Loans (incoming and outgoing).**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Interlibrary Loans	2,500	3,361	2,500	0	2,500	0	2,500	0	10,000	0

**045-005 - Track usage statistics of electronic resources provided by vendor.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Percentage	0	0	0	0	0	0	0	0	1	0

**045-006 - Track the number of work tickets related to assisting public libraries throughout the state.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Number of work tickets	100	124	100	0	100	0	100	0	400	0

Department: 045

Question 1:

Response:

Question 2:

Response:





State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 046 - Secretary Of State

**Mission:** The mission of the Office of the Secretary of State is to perform the legal duties of coordinating elections; and processing and maintaining various filings and official documents and records.

**Vision:** The vision of the Secretary of State is to perform the duties of the office in compliance with laws and regulations while serving the public with courtesy and efficiency.

**Annual Goals**

046-GOAL-001 To comply with federal and state legal requirements governing the elections process; to provide information to officials candidates and citizens including the Poll Worker's Guide Candidate Filing Guide and Voter's Guide; to process Campaign Finance Report

**046-001 - To operate within the legislative appropriation for the State Entity (Corporation) Fund.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	\$	850,000	928,642	850,000	0	850,000	0	1,069,500	0	3,619,500	0

**046-003 - To operate within the legislative appropriation for the Information Bulk Sales Fund.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	\$	400,000	285,617	400,000	0	400,000	0	450,000	0	1,650,000	0

**Department:** 046

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 047 - Supreme Court

**Mission:** The Supreme Court exercises the judicial power of the state by rendering all decisions timely and impartially while conducting all actions in accordance with the Canons of Judicial Ethics.

**Vision:** Render all decisions timely, impartially, correctly and with high standards of conduct in a manner to promote public confidence.

**Annual Goals**

- 047-GOAL-001 Maintain 90% of the cases decided within 365 days
- 047-GOAL-002 Have cases docketed within 3 business days of receipt.
- 047-GOAL-003 Ensure 90% of the cases filed decided within 365 days

**047-001 - Have 90% of the cases filed decided within 365 days**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Disposed Cases	254	170	195	0	216	0	222	0	887	0

**Department:** 047

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 048 - Forensic Sciences  
**Mission:** The application of science and medicine to the purposes of justice.  
**Vision:** To provide timely, competent and unbiased analysis of evidence generated during criminal investigations to the criminal and civil justice system and to the citizens of the State of Alabama.

**Annual Goals**

- 048-GOAL-001 To attain accreditation from the National Association of Medical Examiner's (N.A.M.E.) for our Huntsville Morgue facilities in 2025.
- 048-GOAL-002 To maintain or reduce Toxicology turn-around time to 75 days or lower. 90% of Toxicology examinations completed within 60 days is a standard set by N.A.M.E. standards.
- 048-GOAL-003 Maintain statewide breath testing instruments across all law enforcement sites in Alabama.
- 048-GOAL-004 Reduce backlog in Drug Chemistry by Analysts averaging 75 reports/analyst/month.
- 048-GOAL-005 To prevent a 20% increase in Homicide and Assault cases in the Firearms backlog and maintain or reduce the overall turnaround time to below 150 days.
- 048-GOAL-006 Reduce Statewide Backlog in Forensic Biology/DNA.
- 048-GOAL-007 Provide new research and development procedures to improve forensic analysis and methodologies.
- 048-GOAL-008 Complete Construction and Opening of new Drug Chemistry Laboratory in Dothan in FY25.

**048-001 - Report 90% of all death cases within 90 days by next fiscal year.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% Completed In 90 Days	25	64	35	0	40	0	45	0	35	0

**048-002 - Prevent cost per case Increase in Death Investigation.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Cost/Case	2,300	3,102	2,300	0	2,300	0	2,300	0	2,300	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**048-003 - Decrease Toxicology turn-around time for Medical Examiner Cases**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Average # of Days	25	43	25	0	25	0	25	0	100	0

**048-004 - Decrease Dependency on Private Vendor Laboratories.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
008	Dollars Spent	25	4,589	25	0	25	0	25	0	100	0

**048-005 - Prevent Increase In toxicology Testing Costs.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Cost/Case	75	452	75	0	75	0	75	0	75	0

**048-006 - Ensure adequate numbers of Law Enforcement officers are certified**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	% of officers Certified/ Recertified	525	442	525	0	525	0	525	0	525	0

**048-007 - Ensure That Malfunctions With Breath Testing Equipment within 24 hrs.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	% of malfunctions corrected	5,550	100	5,550	0	5,550	0	5,550	0	22,200	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**048-009 - Prevent Average Drug Chemistry Case Turn-Around Time From Increasing.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Average # of Days	1,150	455	1,150	0	1,150	0	1,150	0	4,600	0

**048-010 - Prevent Cost Per Case Increase In Drug Chemistry.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Cost/Case	250	159	250	0	250	0	200	0	238	0

**048-011 - Provide average of 75 Chemistry reports/analyst/month**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Cases Reported	200	87	200	0	200	0	200	0	200	0

**048-012 - Provide 160 Homicide and Assault cases analyzed in firearms per quarter**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	# Homicide and Assault Cases Reported	75	189	75	0	75	0	75	0	75	0

**048-013 - Prevent Cost Per Case Increase In Firearms.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Cost/Case	160	1,998	160	0	160	0	160	0	640	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**048-014 - Prevent A 20% Increase In DNA Cases Backlogs.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	#of Cases Backlog	1,000	1,008	1,000	0	1,000	0	1,000	0	1,000	0

**048-015 - Sufficient Trained Staff In Place to Implement Post Conviction/arrestee**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	FTEs	1,000	33	1,000	0	1,000	0	1,000	0	1,000	0

**048-016 - Prevent DNA Case Turn-Around Time from Increasing to Over 250 days.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	Average # of Days	35	143	35	0	35	0	35	0	35	0

**048-017 - Prevent Cost Per Case Increase In DNA.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	Cost/Case	175	2,023	175	0	175	0	175	0	175	0

**048-018 - Research, Develop and Implement A New Analytical Method Every 2 mo.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	# of New Methods Developed	1,650	3	1,650	0	1,650	0	1,650	0	1,650	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:** 048

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 049 - Treasurer  
**Mission:** To serve Alabama as the State's principal Bank and Trust agency.  
**Vision:** To lead State Government in delivering innovative banking, investment, and custodial services that contribute to a sound fiscal future for Alabama

**Annual Goals**

- 049-GOAL-001 To invest Treasury monies with the objectives in priority order of safety liquidity and yield.
- 049-GOAL-002 To assist citizens in attending eligible institutions of higher education by providing and administering a college savings program.
- 049-GOAL-003 To receive manage and reunite abandoned property with legal owners.

**049-001 - # of Unclaimed Property transactions**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Transactions	100,000	1,179,352	100,000	0	100,000	0	100,000	0	400,000	0

**049-002 - Maintain college savings accounts**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Alabama Accounts	0	0	0	0	0	0	0	0	90,000	0

**049-003 - SAFE collateral transactions processed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Transactions	1,250	715	1,250	0	1,250	0	1,250	0	5,000	0





State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

049-004 - Bank demand account transactions processed/reconciled

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Transactions	500,000	259,320	500,000	0	500,000	0	500,000	0	2,000,000	0

Department: 049

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 050 - Veterans Affairs

**Mission:** To promote awareness and assist eligible Veterans, their families, and survivors to receive from the state and federal government any and all benefits to which they may be entitled under existing or future laws.

**Vision:** To ensure that all veterans and their families understand and receive all benefits, support, care and recognition they have earned and are entitled to, by carefully administering all current programs, anticipating future needs and taking appropriate action to meet these needs.

**Annual Goals**

- 050-GOAL-001 To increase the number of claims submitted resulting in an increase of monetary awards for veterans and their dependents.
- 050-GOAL-002 To provide financial assistance for qualified dependents attending approved institutions of higher education.
- 050-GOAL-003 To provide long-term quality nursing home care at an affordable price to qualified veterans.
- 050-GOAL-004 To provide a dignified resting place for veterans and their eligible dependents.

**050-001 - The number of benefit claims created electronically on behalf of veterans and their dependents**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Each	3,400	3,614	3,800	0	3,800	0	3,500	0	14,500	0

**050-002 - The number of claims submitted electronically on behalf of veterans and their dependents**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Each	2,400	2,632	2,600	0	2,600	0	2,600	0	10,200	0

**050-003 - The number of applications approved to receive education benefits**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Each	200	251	250	0	600	0	600	0	1,650	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**050-004 - The number of supplemental certificates processed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Each	150	154	150	0	250	0	400	0	950	0

**050-006 - Number of applications received for residency**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Each	240	246	240	0	260	0	260	0	1,000	0

**050-007 - Maintain 95% occupancy rate or higher at the state veterans home.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Average Census	694	723	724	0	754	0	794	0	2,966	0

**050-008 - Maintain 85% or higher rating on quality care measures for residents in the homes.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Resident Surveys	85	91	85	0	85	0	85	0	340	0

**050-009 - Number of pre-registration burial applications approved**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Each	75	83	75	0	75	0	75	0	300	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

050-010 - Number of interments

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Each	115	82	115	0	115	0	115	0	460	0

Department: 050

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 055 - Office of Volunteer Services

**Mission:** To expand the capacity and partnerships of those who serve and transform Alabama's communities.

**Vision:** Serve Alabama, The Governor's Office of Volunteer Services works to increase an ethic of service and volunteerism in the State of Alabama, strengthen the capacity of Alabama's faith and community-based organizations, and promote collaboration among individuals and organizations striving to meet some of the greatest needs in our state.

**Annual Goals**

- 055-GOAL-001 Promote disaster preparedness in Alabama
- 055-GOAL-004 Promote volunteerism in Alabama through outreach and activities
- 055-GOAL-005 Strengthen AmeriCorps and national service in Alabama

**055-001 - Create a statewide disaster preparedness campaign**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	# of Outreach Events	50,000	59,240	50,000	0	50,000	0	50,000	0	200,000	0

**055-002 - Provide training for local communities (ex. G288)**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	# of Training Sessions	2	1	2	0	2	0	2	0	8	0

**055-005 - Increase knowledge Serve Alabama, national service, and volunteerism of Commissioner and stakeholders**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	# SSP & Comm updates	10	36	10	0	10	0	10	0	40	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**055-007 - Conduct outreach to identify 4 potential future AmeriCorps host organizations**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	# AmeriCorps TA visits	0	7	0	0	0	0	0	0	0	0

**055-008 - Build capacity of existing AmeriCorps programs through training**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	# Qtrly Pro calls, webs, TAs	10	19	10	0	10	0	10	0	40	0

**Department:** 055

**Question 1:**

**Response:**

**Question 2:**

**Response:**

**Measure:** Line Description - Actuals

055-001 # of Outreach Events to promote and support disaster preparedness, volunteerism, and national service

055-002 # of Training Sessions provided to national service members, volunteers, community and faith-based partners, youth, families, other stakeholders, and general public

055-005 # of State Service Plan (SSP) & Community updates

055-007

055-008 # of Quarterly Program Calls, webinars, technical assistance calls, trainings, etc.



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 056 - District Attorneys

**Mission:** To provide services to the people of Alabama according to section 12-17-184

**Vision:** District Attorneys are the representative not of an ordinary party to a controversy, but of a sovereignty whose obligation to govern impartially is as compelling as their obligation to govern at all; and whose interest, therefore, in a criminal prosecution is not that they shall win a case, but that justice shall be done.

**Annual Goals**

056-GOAL-001 Annual assessment and review of number of criminal cases maintained.

**056-001 - Criminal Cases Filed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number Filed	159,558	0	203,073	0	195,821	0	166,810	0	725,262	0

**Department:** 056

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 059 - Environmental Management  
**Mission:** Assure for all citizens of the State a safe, healthful and productive environment.  
**Vision:** To achieve the most meaningful results for a safe, healthful and productive environment.

**Annual Goals**

- 059-GOAL-001 Establish compliance parameters to meet EPA & State regulations through the issuance of permits.
- 059-GOAL-002 Determine compliance of Regulated facilities through observation and inspection of facilities.
- 059-GOAL-003 Force compliance of non-compliant facilities through the issuance of enforcement orders.

**059-001 - Establish compliance parameters**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Permits Issued	1,500	1,082	1,500	0	1,500	0	1,500	0	6,000	0

**059-002 - Determine compliance of facilities**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Inspections Performed	6,000	5,440	6,000	0	6,000	0	6,000	0	24,000	0

**059-003 - Force compliance of facilities**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Enforcement Orders Issued	25	20	25	0	25	0	25	0	100	0





State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:** 059

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 060 - Senior Services

**Mission:** The mission of the Alabama Department of Senior Services is to promote the independence and dignity of those we serve through a comprehensive and coordinated system of quality services.

**Vision:** Our vision is to help society and state government prepare for the changing aging demographics through effective leadership, advocacy, and stewardship.

**Annual Goals**

- 060-GOAL-001 Maintain the number of meals served at 4.6 million or higher targeting low-income socially-isolated seniors in the current Fiscal Year.
- 060-GOAL-002 Fill the approved level of Elderly and Disabled Waiver slots of 12,754
- 060-GOAL-003 Increase the annual prescription cost savings from SenioRx to \$55 million or above.
- 060-GOAL-004 Increase the annual number of SenioRx Prescriptions processed to 47,000 or above

**060-001 - Maintain the number of meals served through the Elderly Nutrition Program to 4.6 million or above**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Meals Served (Millio	1,150,000	880,319	1,150,000	0	1,150,000	0	1,150,000	0	4,600,000	0

**060-002 - Maintain the number of homebound meals served to 2.9 million or above**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Homebound Meals Serv	725,000	578,201	725,000	0	725,000	0	725,000	0	2,900,000	0

**060-003 - Fill the approved slot level of 12,754 for Elderly and Disabled Waiver**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Slots Filled	11,000	12,678	11,500	0	12,000	0	12,754	0	12,754	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**060-004 - Increase the annual number of SenioRx Prescriptions processed to 47,000 or above**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Number of Seniorx Prescription	11,750	9,485	11,750	0	11,750	0	11,750	0	47,000	0

**060-005 - Increase the annual prescription cost savings from SenioRx to \$55 million or above.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Prescription Cost Savings (\$ M)	13,750,000	15,482,009	13,750,000	0	13,750,000	0	13,750,000	0	55,000,000	0

**Department:** 060

**Question 1:**

**Response:**

**Question 2:**

**Response:**

**Measure:** **Line Description - Actuals**

- 060-001 Total eligible meals for Elderly Nutrition Program (ENP)
- 060-002 Total eligible Homebound Meals from ENP
- 060-003 Filled slots on Elderly and Disabled Medicaid Waiver Program
- 060-004 Prescriptions processed through SenioRx program by local Area Agencies on Aging
- 060-005 Prescriptions cost savings through SenioRx program by local Area Agencies on Aging



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 061 - Mental Health  
**Mission:** Serve Empower Support  
**Vision:** Promoting the health and well-being of Alabamians with mental illness, developmental disabilities and substance use disorders

**Annual Goals**

- 061-GOAL-001 To improve the efficiency and effectiveness of the AL Department of Mental Health.
- 061-GOAL-002 Due to the continuous success of and increased demands on the Alabama Crisis System of Care, ADMH estimates a cumulative increase of 50% in the number of individuals served who avoided an Emergency Department Admission (comparative data from FY2022 to FY2023 yielded a 46% increase); an increase of 35% for the number of individuals who avoided jail admission (comparative data from FY2022 to FY2023 yielded a 30% increase); and an increase of 45% for the number of law enforcement drop-offs (comparative data from FY2022 to FY2023 yielded a 43% increase).
- 061-GOAL-003 To increase the number of students receiving mental health services in Alabama schools participating in the School-Based Mental Health Collaboration. The goal of the SBMH Collaboration between ADMH, its providers, the Alabama State Department of Education (ALSDE), and Alabama's local education agencies is to ensure that children and adolescents, both general and special education, enrolled in local school systems have access to high-quality mental health prevention, early intervention and treatment services.

**061-001 - To serve 80,000 consumers per quarter**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Total Number of Consumers Serv	82,000	76,697	82,000	0	82,000	0	82,000	0	328,000	0

**061-002 - To increase the number of individuals served avoiding and Emergency Department Admission**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Total Ind. Avoid. Em. Adm. Srv	1,000	1,767	1,000	0	1,000	0	1,000	0	4,000	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**061-003 - To increase the number of individuals served avoiding Jail**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Total Ind. Avoid. Jail Served	250	292	250	0	250	0	250	0	1,000	0

**061-004 - To increase the number of law enforcement officer drop-off for individuals served**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Total Law Enf. Drop-offs	100	250	100	0	100	0	100	0	400	0

**061-005 - To increase the number of students enrolled in mental health school based clinics**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Total Students Enrolled	14,000	16,437	14,000	0	14,000	0	14,000	0	56,000	0

Department: 061

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 062 - Medicaid Agency

**Mission:** To serve eligible, low income Alabamians by efficiently and effectively financing health care services to ensure patient-centered, quality-focused care.

**Vision:** To be a leader through innovation and creativity, focusing on quality and transforming Alabama's health care system.

**Annual Goals**

062-GOAL-001 Process Elderly and Disabled applications to meet the Federal Standard of Promptness requirement of 45 days and increase the number of Family Certification web applications by 8%.

**062-001 - Process all Elderly and Disabled applications within 45 days.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Average Number of Days	45	43.4	45	0	45	0	45	0	45	0

**062-002 - Increase the number of Family Certification web applications by 8%**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Web Applications	5,100	14,016	5,500	0	6,500	0	6,000	0	23,100	0

**Department:** 062

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 063 - Manufactured Housing Comm  
**Mission:** To protect the physical safety and financial interest of consumers of the manufactured home and building industry.  
**Vision:** To be the most effective and efficient state agency in promoting safe and economical manufactured homes and buildings in the nation.

**Annual Goals**

063-GOAL-001 To expedite the resolution of consumer complaints.

**063-001 - To have no more than 50% of open complaints that are over 90 days.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percentage	50	57	50	0	50	0	50	0	50	0

**Department:** 063

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 064 - Health Planning & Development

**Mission:** To ensure that quality health care facilities, services, and equipment are available and accessible to the citizens of Alabama in a manner that assures continuity of care at a reasonable cost.

**Vision:** SHPDA will gather and share information, using it to administer a Certificate of Need program to ensure that healthcare facilities, services, and equipment made available to the citizens of Alabama are necessary, appropriate, and in the best interest of the public, and to prevent the construction/establishment of facilities and services that do not meet those standards.

**Annual Goals**

064-GOAL-001 Process applications and data obtained from health care facilities, patients, and other sources and publish related information such that the Certificate of Need function is accomplished to fulfill the mission and vision of the agency.

**064-001 - Process applications for Certificate of Need in accordance with established procedures.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Applications	12	5	12	0	12	0	12	0	48	0

**064-002 - Process Letters of Non-Reviewability in accordance with established procedures.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Letters	10	19	10	0	10	0	10	0	40	0

**064-003 - Number of Change of Ownership applications received and processed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of COO Apps	16	14	16	0	16	0	16	0	64	0





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

064-004 - Number of datasets of annual reports, surveys, and other information received, processed, entered and published

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Datasets entered	176	0	176	0	0	0	176	0	704	0

Department: 064

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 066 - Economic & Community Affairs

**Mission:** To strengthen the capacity of communities to develop economically, improving the quality of life of Alabama citizens, and Building Better Alabama Communities pursuant to Code of Alabama 1975, Sections 41-23-1 through 41-23-102.

**Vision:** ADECA strives to become an agency built on accountability and integrity with a focus on obtaining and providing resources needed to improve the lives of our citizens.

**Annual Goals**

- 066-GOAL-001 To reduce energy consumption costs and increase energy efficiency for Alabama consumers.
- 066-GOAL-002 To conduct meetings and trainings in RiskMAP Watersheds to identify and communicate flood risk to communities to help them identify ways to reduce flood risk in those watersheds.
- 066-GOAL-005 Provide emergency shelter victim advocacy protection services and counseling services to victims of domestic violence sexual assault and child abuse.
- 066-GOAL-007 Reduce the number of highway related fatalities to 950 by providing subgrant programs designed to improve key aspects of highway traffic safety.

**066-001 - Increase number of energy outreach events per outreach staff by 5% during the year.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Energy Outreach Even	53	69	53	0	53	0	53	0	212	0

**066-002 - Conduct meetings and trainings in RiskMAP watersheds to identify flood hazard and communicate flood risk to communities.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Meetings/& Or Traini	4	4	4	0	4	0	4	0	16	0

**066-007 - to provide services to victims in the current year.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Number of Victims Served	16,000	13,538	16,000	0	16,000	0	16,000	0	64,000	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

066-008 - Reduce highway related fatalities.

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	Number of Highway Related Fata	185	167	245	0	245	0	275	0	950	0

Department: 066

Question 1:

Response:

Question 2:

Response:



State of Alabama  
**Quarterly Performance Report**

**Fiscal Year: 2025**

**Department:** 067 - Judicial Inquiry Commission

**Mission:** To determine reasonable basis to file public charges of ethical misconduct or disability against Alabama judges from confidential consideration of received or initiated complaints, and to prosecute such charges in the Court of the Judiciary and to advise judges on compliance with the Canons of Judicial Ethics (Rule 8, Rules of Procedure of Judicial Inquiry Commission).

**Vision:** Members of the judiciary will consistently observe high ethical standards, and the public will have confidence in the integrity and impartiality of the judiciary.

**Annual Goals**

067-GOAL-001 To consider investigate and resolve or prosecute 100% of all complaints of judicial misconduct or disability within the time limits set by the Alabama Supreme Court by the end of each Fiscal Year

**067-001 - To consider, investigate, and resolve or prosecute 100% of all complaints of judicial misconduct or disability within the time limits set by the Alabama Supreme Court by the end of each Fiscal Year**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percentage	100	100	100	0	100	0	100	0	100	0

**Department:** 067

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 069 - Ala Community College System

**Mission:** The Alabama Community College System has direct responsibility to the Alabama Community College System Board of Trustees for the direction and supervision of educational programs and services provided by the Alabama Community College System. The System Office provides leadership, service, and regulatory functions for the member institutions of the Alabama Community College System to ensure educational accessibility, excellence and equity for all citizens of Alabama.

**Vision:** To develop an educated, prosperous population by providing an affordable pathway to help citizens of any walk or stage of life to succeed through quality education and training; a community college system where education works for all.

**Annual Goals**

- 069-GOAL-001 Provide a skilled workforce for Alabama's existing industries in targeted occupational sectors.
- 069-GOAL-002 Increase the number of individuals served in Adult Education programs.
- 069-GOAL-003 Conduct peer reviews at ACCS institutions; identify best practices, efficiencies & opportunities.

**069-001 - Increase number of short-term or long-term certificates, degrees, or industry recognized credentials earned by students.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percentage	1.25	0	2.5	0	3.75	0	5	0	3	0

**069-002 - Increase the number of individuals served in Adult Education.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Percentage	5	0	5	0	5	0	5	0	5	0

**069-003 - Conduct peer reviews at twelve ACCS institutions will identify best practices, efficiencies, and opportunities for improvements.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number	1	0	1	0	1	0	1	0	1	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:**

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 071 - Legislative Building Authority  
**Mission:** To provide a cost-efficient facility and function-friendly environment for the Legislative process for the State of Alabama and its citizens.  
**Vision:** Being ever mindful of budget constraints , to provide for a functional space for the Alabama Legislature and access for the public to interact with the legislative process in a fair , productive and transparent manner.

**Annual Goals**

071-GOAL-001 Maintain the State House Building at a minimal cost and proceed to give the public more access to meetings etc.

**071-001 - Improve public access and long term value of the physical State House structure**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	RFP, Biding, Taking Lowest Quo										

**Department:**  
**Question 1:**  
**Response:**  
**Question 2:**  
**Response:**  
**Measure:** Line Description - Actuals



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 073 - Child Abuse & Neglect Prevention

**Mission:** The Department of Child Abuse Prevention (ADCANP) secures resources to fund evidence-based community programs committed to the prevention of child maltreatment.

**Vision:** ADCANP advocates for children and the strengthening of families to ensure children grow and thrive in safe environments and supportive communities.

**Annual Goals**

073-GOAL-001 To increase the percentage of youth served each year by our funded entities.

073-GOAL-002 To increase the percentage of adults served each year by our funded entities.

**073-001 - Increase # of Youth served**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Youth	10,521	1,985	12,434	0	13,389	0	14,346	0	50,690	0

**073-002 - Increase # of adults served**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of adults	4,069	1,307	4,069	0	4,069	0	4,068	0	16,274	0

**Department:** 073

**Question 1:**

**Response:**

**Question 2:**

**Response:**





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 074 - Crime Victims Compensation Commission

**Mission:** The mission of the Alabama Crime Victims Compensation Commission is to provide financial compensation to eligible victims of violent crime, while always treating them with fairness, compassion and respect. The Commission works around the State advocating for victims rights. We strive to give victims and their families hope.

**Vision:** The Commission is committed to providing timely reimbursement to eligible victims for expenses incurred as a result of violent crime, to the extent allowed by law.

**Annual Goals**

074-GOAL-001 Train law enforcement, and others who serve victims, about the services available through the Agency

074-GOAL-002 Maintain Average claims payout levels.

074-GOAL-003 Increase claims processed per Specialist

**074-001 - Train law enforcement, and others who serve victims, about the services available through the Agency**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Training	100	143	100	0	100	0	100	0	400	0

**074-002 - Maintain average claims payout levels.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Productivity	600,000	800,075	600,000	0	600,000	0	600,000	0	2,400,000	0

**074-003 - Increase claims processed per Specialist**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Productivity	22	34	22	0	22	0	22	0	22	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:** 074

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 075 - Indian Affairs Commission

**Mission:** The mission of the Alabama Indian Affairs Commission is to facilitate the government-to-government relationship on behalf of the State of Alabama with its 9 recognized tribes as well as to recognize the unique cultural and sociological needs of Alabama's invisible minority. Specifically charged by the Legislature to deal fairly and effectively with Indian affairs; to bring local, state, and federal resources into focus for Indian citizens of the State of Alabama; to provide aid and assist Indian Communities; promote recognition of the right of Indians to pursue cultural and religious traditions by serving in a liaison/advocacy role between the various departments of state and federal government and the Indian people of our tribal communities.

**Vision:** Alabama's Native American citizens will have the resources necessary to improve their quality of life and maintain their cultures and languages through collaborative, productive and lasting government-to-government relationships between the State of Alabama and its Indian tribes as well as through effective participation of Native Americans in all aspects of state government.

**Annual Goals**

- 075-GOAL-001 Increase and maximize educational opportunities for Indians in Alabama.
- 075-GOAL-002 Increase the economic self-sufficiency of Indians in Alabama and maximize Indian economic development initiatives.
- 075-GOAL-003 Make progress in achieving parity in employment for Indians of Alabama.
- 075-GOAL-004 Work to improve the health status of Indians in Alabama through education.
- 075-GOAL-005 Increase the public awareness of Indians and the Indian culture and heritage of Alabama.
- 075-GOAL-006 Provide for the state and/or federal recognition of Alabama Indian tribes.
- 075-GOAL-007 Increase the economic self-sufficiency of Indians in Alabama and maximize Indian economic development initiatives.
- 075-GOAL-008 Make progress in achieving parity in employment for Indians of Alabama.
- 075-GOAL-009 Work to improve the health status of Indians in Alabama through education.
- 075-GOAL-010 Increase the public awareness of Indians and the Indian culture and heritage of Alabama.

**075-001 - Support Alabama's state recognized tribes in their efforts to attain federal recognition as required**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Communication Event	5	0	5	0	5	0	5	0	20	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

075-002 - Receive, review, and present applications for state recognition to the AIAC for consideration during regularly scheduled council meetings, as required

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Process Documents	2	0	1	0	1	0	1	0	5	0

075-008 - attend meetings where programs affecting economic self-sufficiency are discussed, and disseminate applicable information

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	Formal Meeting	6	0	8	0	8	0	4	0	26	0

075-009 - Answer public inquires on matters concerning Indian affairs/issues

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	Inquires Received	0	0	0	0	0	0	200	0	200	0

Department: 075

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 077 - Governors Office On Disability

**Mission:** To work with government on the effective education and inclusion of consumers with significant disabilities and families in the process of developing policies and services that impact their quality of life.

**Vision:** Citizens with disabilities and families are routinely informed about and are participating in the planning and development of legislation, state plans, policies, and programs affecting their quality of life.

**Annual Goals**

077-GOAL-001 To respond to 100% of inquires within 72 hours

077-GOAL-002 Number of inquires via e-mail telephone walk-in mail and Governor's Constituent Services referrals

**077-001 - To respond to 100% of inquiries within 72 hours.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percentage	100	100	100	0	100	0	100	0	100	0

**077-002 - Number of inquiries via e-mail, telephone, walk-in, mail and Governor's Constituent Services referrals.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number	200	200	200	0	200	0	200	0	800	0

**Department:** 077

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 079 - Alabama Department of Early Childhood Education

**Mission:** The mission of the Department of Early Childhood Education is to innovate, support, and deliver cohesive, equitable systems of high-quality care and education so that Alabama children and families thrive and learn.

**Vision:** Every young child in Alabama will have a strong early learning foundation for healthy growth and development.

**Annual Goals**

- 079-GOAL-001 Maintain high quality federal funded home visiting services in most at-risk counties.
- 079-GOAL-002 Provide professional development opportunities to home visitors to increase skills and core competencies.
- 079-GOAL-003 To further develop an annual needs assessment with Head Start/Early Head Start grantees that identifies needs of low income children and families.
- 079-GOAL-004 Coordinate training with state and local agencies on state and federal resources.
- 079-GOAL-005 Measure impact of OSR pre-K program on school readiness and school success.
- 079-GOAL-006 Grow access to high quality pre-k by increasing new program classes & professional development.
- 079-GOAL-007 Maintain high quality state funded home visiting services in most at-risk counties.

**079-002 - Schedule professional development activities for home visiting staff.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Trainings Provided	2	0	2	0	2	0	2	0	8	0

**079-003 - Increase in services/resources to Head Start Programs**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	% Increase	0	0	2	0	0	0	0	0	2	0

**079-004 - Identify trainings for Head Start programs being offered by State agencies.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Number of Trainings	1	0	0	0	1	0	0	0	2	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**079-005 - Implement comprehensive assessment for Pre-K children in OSR classrooms**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	% of Children Assessed With Go	50	0	50	0	70	0	75	0	75	0

**079-006 - Schedule professional development for assessment, instruction, and leadership.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	% of OSR Lead & Auxillary Teac	50	0	50	0	75	0	85	0	85	0

**079-007 - Maintain Federal Funded Participation in HVT Counties**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% of Increase	85	0	85	0	85	0	85	0	85	0

**079-008 - Maintain State Funded Participation in HVT Counties**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	% of Increase	85	0	85	0	85	0	85	0	85	0

Department: 079

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 080 - Lt Governor

**Mission:** To serve as President of the Alabama Senate and preside over the Senate and Joint Sessions of Alabama Legislature; be prepared as the first official in the line of succession to the Governor's office; to execute powers and responsibilities granted by the Legislature; to serve on various boards, authorities and commissions; to make appointments of senators and citizens to boards, authorities, commissions and legislative interim committees and commissions created by legislative act; to approve all in state and out-of-state travel for Senators; to communicate with the general public and participate in a leadership role in the administration of state government. (AL Constitution, Article V, Section 112, 117 and 128; Article VII, Section 173; Amend 282; and 1975 AL Code Section 36-3-1).

**Vision:** Recognize that Alabama is a state built upon the hard work, dedication and values of our citizens. As a member of the Executive Branch of Government, administer the duties, responsibilities and roles to meet the state's unique needs, priorities, and pressing issues while in full compliance of Alabama Ethics Laws. As the only official with specific duties and powers in two branches of state government, the executive and legislative branches, help Alabama to create a good environment for business and industry and to prepare a workforce with the education and skills capable of meeting the employment needs of a global market. Be a good steward of public resources to ensure the office operates within the allocated budget resources provided while making every effort to streamline operations. Respond to public inquiries in a timely manner and assist constituents with matters regarding state government.

**Annual Goals**

- 080-GOAL-001 Reflect a positive image on behalf of the State of Alabama while maintaining good relations with the public community business and education leaders, state and federal agencies as well as with the Legislative, Executive and Judicial Branches
- 080-GOAL-002 Serve as Chair of the Lt Gov Commission on 21st Century Workforce, Alabama Military Stability Commission, Small Business Commission. Meet with these Commissions on regular basis to make recommendations to Legislature. Help prepare Alabama for a possible
- 080-GOAL-003 As Chair of the Alabama Chapter of the Aerospace States Association, channel attention on the aerospace industry, collaborate with private and federal agencies, and support existing jobs and expanded jobs in the field of aerospace.

**080-001 - Produce and disseminate commendations and recognitions for citizen, student and business achievers. Maintain office website and update information as needed.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Reports	10	0	10	0	10	0	10	0	40	0

**080-002 - Chair meetings of the Commission and communicate with each sub-committee to produce end of year report to the Legislature for Workforce, also chair meetings of the Commission so to engage in activities to support the military community**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	# of meetings	4	0	4	0	4	0	4	0	16	0





State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

080-003 - Join scheduled teleconference calls with member states of the National Association and support activities of the association and State Chapter.

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	# of meetings	2	0	2	0	2	0	2	0	8	0

Department: 080

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 081 - State Industrial Develop Auth  
**Mission:** To effectively and efficiently administer industrial development programs for State Site Grants and the State Ceiling on Volume Cap (Alabama Code 41-10-20 through 41-10-43 and 41-29-501 through 41-29-507).  
**Vision:** To promote and encourage economic development in Alabama.

**Annual Goals**

081-GOAL-001 To fund 100% site grants as applications are perfected.  
 081-GOAL-002 To provide 12 monthly program reports to the Board of Directors in FY 25.

**081-001 - To fund site grants annually.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number Site Grants	3	2	3	0	3	0	3	0	12	0

**081-002 - The Board will receive 12 reports.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Reports	3	3	3	0	3	0	3	0	12	0

**Department:** 081

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 085 - Supreme Ct Law Library

**Mission:** To provide legal information, resources, and programs to assist the appellate and trial courts and the people of Alabama in carrying out the administration of justice.

**Vision:** To be the most efficient, effective, accurate, current and cost-effective state court legal information center in the nation.

**Annual Goals**

- 085-GOAL-001 Number of users served
- 085-GOAL-002 Amount of legal materials processed
- 085-GOAL-003 Westlaw users
- 085-GOAL-005 Provide access to subscription based online legal database
- 085-GOAL-006 Increase online access to legal information to Alabama citizens
- 085-GOAL-008 Increase library tax

**085-001 - Number of Users Served**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	12,500	9,400	125,000	0	12,500	0	12,500	0	50,000	0

**085-002 - Amount of legal materials processed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	12,500	9,457	12,500	0	12,500	0	12,500	0	50,000	0

**085-003 - Westlaw Users**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	150	150	150	0	150	0	150	0	600	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**085-005 - Obtain access to 100% of established subscription based online legal database**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Customer Satisfaction Rating	1	1	1	0	1	0	1	0	4	0

**085-006 - Increase citizen's increase to legal information to 80%**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Customer Satisfaction Rating	1	1	1	0	1	0	1	0	4	0

**Department:** 085

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 087 - Rehabilitation Services  
**Mission:** To enable Alabama's children and adults with disabilities to achieve their maximum potential.  
**Vision:** To provide rehabilitation that works to improve the quality of life, independence and contribution of people with disabilities.

**Annual Goals**

- 087-GOAL-001 The Vocational Rehabilitation Program will provide pre-employment transition services (per WIOA), employment, educational and training services necessary to assist Alabamians with significant disabilities to obtain or maintain employment.
- 087-GOAL-002 Children's Rehabilitation Service (CRS) will enable children/youth with disabilities and serious chronic health conditions to live, learn and work in their communities. CRS also administers the Alabama Hemophilia Program which will enable children and adults with hemophilia to achieve increased quality of life.
- 087-GOAL-003 The Homebound Program will provide supports to allow people with the most significant disabilities to remain in their homes, gain access to their communities and attain maximum independence.
- 087-GOAL-004 The Early Intervention Program will provide services to Alabama's babies under three years of age who experience delays in hearing, seeing, walking, talking and learning. Support to their families in their local communities will also be provided.

**087-001 - Maintain the number of individuals with disabilities receiving a high quality of employment services and pre-employment transition services.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Consumers Served	32,261	35,902	35,963	0	38,403	0	39,000	0	39,000	0

**087-002 - As a result of improved outreach, care coordination and clinic services, increase the number of children and youth with special health care needs and adults with hemophilia receiving quality, family centered services.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Consumers Served	9,265	9,780	12,736	0	14,292	0	14,500	0	14,500	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**087-003 - Continue providing quality services to people with catastrophic disabilities with available resources and funds.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Consumers Served	1,476	1,515	1,581	0	1,616	0	1,650	0	1,650	0

**087-004 - Serve all babies identified with developmental delays and their families.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Number of Consumers Served	5,529	5,691	6,837	0	8,024	0	9,139	0	9,139	0

**Department:** 087

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 091 - Supercomputer Authority  
**Mission:** To provide a professional portfolio of information technology resources and services for the advancement of education, research, and economic development in Alabama.  
**Vision:** We will provide a statewide information transport infrastructure funded by the State of Alabama to connect all of Alabama's public education entities.

**Annual Goals**

091-GOAL-001 Provide network availability on the Alabama Research and Education Network (AREN) to support technology initiatives for curriculum and digital learning.

**091-001 - To provide an average network availability of 99.9% to all clients via AREN.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% of availability	99.9	99.9	99.9	0	99.9	0	99.9	0	99.9	0

**Department:** 091  
**Question 1:**  
**Response:**  
**Question 2:**  
**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 092 - High School Of Math & Science

**Mission:** The Alabama School of Mathematics and Sciences mission is to provide academically motivated Alabama students with exceptional preparation in the fields of math and science, empowering them to improve their community, state, and nation.

**Vision:** The Alabama School of Mathematics and Science is a residential high school for high school sophomores, juniors, and seniors pursuing advanced studies in mathematics, science, and the humanities.

**Annual Goals**

- 092-GOAL-001 To increase the level of academic performance of students enrolled at the Alabama School of Mathematics and Science as measured by ACT composite scores by an additional 1%.
- 092-GOAL-002 To increase the dollar amount and number of scholarship offerings to colleges and universities across the United States for our Alabama Students.
- 092-GOAL-003 To increase the level of academic performance of students enrolled at the Alabama School of Mathematics and Science as measured by AP scores by an additional 2%.

**092-001 - Increase ACT Composite Score**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	ACT Score	0	0	0	0	29	0	0	0	29	0

**092-002 - Increase Scholarship offerings**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	total Scholarships offered	0	0	0	0	10,900,000	0	0	0	10,900,000	0

**092-003 - Increase AP Scores**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	AP Score	0	0	0	0	3.8	0	0	0	3.8	0





State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:** 092

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 098 - Sickle Cell Oversight Commissn  
**Mission:** To ensure the delivery of sickle cell services to affected persons in all counties in Alabama.  
**Vision:** To spread sickle cell awareness and knowledge to every household in Alabama.

**Annual Goals**

- 098-GOAL-001 The seven community based organizations will develop implement and conduct a formal education within each of its assigned counties by the end of each fiscal year.
- 098-GOAL-002 The Comprehensive Sickle Cell Centers (University of Alabama at Birmingham) will develop implement and conduct annually two regional educational forums each for physicians and healthcare professionals.
- 098-GOAL-003 Establish a counseling rate of at least 70% for parents of infants identified with sickle cell trait and maintain a counseling referral rate of 100% for infants identified with disease by the monthly Alabama Newborn Screening reports.
- 098-GOAL-004 Comprehensive Sickle Cell Centers will provide sub-specialty clinical care to 100% of all babies identified by Alabama Newborn Screening report as having sickle cell disease and schedule appointments for sickle cell disease infants within the first 72 hours of birth.
- 098-GOAL-005 The seven community based organizations will provide education and counseling services to individuals in each of their assigned counties.
- 098-GOAL-006 The seven community based organizations will provide sickle cell screenings to individuals in each of their assigned counties.
- 098-GOAL-007 The seven community based organizations will provide a variety of client support services to those men women and children identified as having sickle cell disease.
- 098-GOAL-008 The two comprehensive sickle cell centers will provide care of those patients identified with sickle cell disease.
- 098-GOAL-009 The seven community based organizations will provide sickle cell screenings to individuals in each of their assigned counties.
- 098-GOAL-010 The seven community based organizations will provide a variety of client support services to those men, women and children identified as having sickle cell disease.

**098-001 - # of counties served**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	17	23	17	0	17	0	17	0	68	0

**098-002 - # of forums conducted**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	12	17	12	0	12	0	12	0	48	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**098-003 - # of lectures given for medical students, residents & faculty**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number	50	0	50	0	50	0	50	0	200	0

**098-004 - Counseling rate for parents of newborns identified with sickle cell trait**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Percentage	100	31	100	0	100	0	100	0	100	0

**098-005 - Counseling referral rate for infants identified with sickle cell trait**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Percentage	100	6	100	0	100	0	100	0	100	0

**098-006 - % of babies receiving sub-specialty clinical care within 72 hours of birth**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Percentage	100	0	100	0	100	0	100	0	100	0

**098-007 - # of counseling and education encounters**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	#	500	629	500	0	500	0	500	0	2,000	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**098-008 - # of screening tests collected/analyzed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	Number	250	102	250	0	250	0	250	0	1,000	0

**098-009 - # of client support services**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	Number	500	146	500	0	500	0	500	0	2,000	0

**098-010 - # of clinic visits**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
008	#	950	324	950	0	950	0	950	0	3,800	0

**098-011 - # of Patients taking prophylactic antibiotics**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
008	#	400	92	400	0	400	0	400	0	1,600	0

**098-012 - # of Patients receiving immunizations**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
008	#	100	109	100	0	100	0	100	0	400	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

098-013 - # of Patients receiving hydroxuren

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
008	#	250	215	300	0	300	0	300	0	1,150	0

098-014 - # of Patients provided renal monitoring

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
008	#	250	62	250	0	250	0	250	0	1,000	0

098-015 - # of Patients receiving chronic transfusions

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
008	#	200	28	200	0	150	0	150	0	700	0

Department: 098

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 113 - AIDB-Adult Program  
**Mission:** To provide comprehensive education and service programs of superior quality for children and adults who are deaf, blind, deaf-blind or with multiple disabilities, and their families.  
**Vision:** To be the nationally recognized leader of diverse residential and community-based education, rehabilitation and employment programs for individuals who are deaf and/or blind.

**Annual Goals**

- 113-GOAL-001 AIDB will design innovative instructional programs to meet the unique and changing education and rehabilitation needs of students clients consumers and families.
- 113-GOAL-002 AIDB will recruit develop and maintain highly skilled and trained staff to meet the needs of students clients consumers and families.
- 113-GOAL-003 AIDB will maximize the application of accessible technology in education and consumer training administrative and communication functions.
- 113-GOAL-004 AIDB will create a network of state and national education service and employment programs that define our comprehensive mission to serve individuals who are deaf blind deaf-blind or with multiple disabilities.

**113-001 - AIDB will serve more than 20,500 individuals with hearing and vision loss from birth to aging through campus and outreach programs in education, rehabilitation and employment areas statewide.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Deaf and Blind individuals	6,500	0	6,500	0	6,500	0	6,500	0	26,000	0

**113-002 - AIDB will expand its in-service and professional development programs to ensure staff meet appropriate desired standards.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of staff participation	400	0	400	0	400	0	400	0	1,600	0

**113-003 - Expand use of assistive technology in classroom and work training settings**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of students and clients receiving AT	400	0	400	0	400	0	400	0	1,600	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

113-004 - AIDB will expand its outreach services to deaf and blind students served in public schools.

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Number of public school students	600	0	600	0	600	0	600	0	2,400	0

Department:

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 114 - AIDB-Industries  
**Mission:** To provide comprehensive education and service programs of superior quality for children and adults who are deaf, blind, deaf-blind or with multiple disabilities, and their families.  
**Vision:** To be the nationally recognized leader of diverse residential and community-based education, rehabilitation and employment programs for individuals who are deaf and/or blind.

**Annual Goals**

- 114-GOAL-001 AIDB will design innovative instructional programs to meet the unique and changing education and rehabilitation needs of students clients consumers and families.
- 114-GOAL-002 AIDB will recruit develop and maintain highly skilled and trained staff to meet the needs of students clients consumers and families.
- 114-GOAL-003 AIDB will maximize the application of accessible technology in education and consumer training administrative and communication functions.
- 114-GOAL-004 AIDB will create a network of state and national education service and employment programs that define our comprehensive mission to serve individuals who are deaf blind deaf-blind or with multiple disabilities.

**114-001 - AIDB will serve more than 20,500 individuals with hearing and vision loss from birth to aging through campus and outreach programs in education, rehabilitation and employment areas statewide.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Deaf and Blind individuals	6,500	0	6,500	0	6,500	0	6,500	0	26,000	0

**114-002 - AIDB will expand its in-service and professional development programs to ensure staff meet appropriate desired standards.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of staff participation	400	0	400	0	400	0	400	0	1,600	0

**114-003 - Expand use of assistive technology in classroom and work training settings**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of students and clients receiving AT	400	0	400	0	400	0	400	0	1,600	0





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

114-004 - AIDB will expand its outreach services to deaf and blind students served in public schools.

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Number of public school students	600	0	600	0	600	0	600	0	2,400	0

Department:

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 116 - Tenn-Tombigbee Waterway Auth

**Mission:** The Authority is a four-state interstate compact consisting of the States of Alabama, Kentucky, Mississippi and Tennessee. It serves as the regional sponsor of the Tennessee-Tombigbee Waterway. The compact works with federal, state and local interests to realize the potential benefits of the waterway. The compact works with federal, state and local interests to realize the potential benefits of the waterway, including transportation savings to shippers, industrial development, recreation and tourism as well as trade.

**Vision:** To promote the development of the Tennessee-Tombigbee Waterway and its economic and commercial potential to the impacted region, including the States of Alabama, Kentucky, Mississippi, and Kentucky.

**Annual Goals**

- 116-GOAL-001 To increase tonnage to 7 million tons annually.
- 116-GOAL-002 To increase industry investment.
- 116-GOAL-003 To insure 1,000 additional jobs in waterway corridor in current FY.

**116-001 - Recruit new and work with existing industries to increase tonnage on the TTW.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Tons (millions)	0	0	0	0	0	0	0	0	7	0

**116-002 - To target industries that would need waterway transportation.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Millions (dollars)	0	0	0	0	0	0	0	0	700	0

**116-003 - Work with economic developers and industries to create new jobs.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Jobs created	0	0	0	0	0	0	0	0	1,000	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

**Department:**

**Question 1:**

**Response:**

**Question 2:**

**Response:**

**Measure:**

**Line Description - Actuals**

116-001	Create new industries that ship on the waterway
116-002	To target industries that need waterway transportation
116-003	Work with economic developers to create jobs



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 119 - Coalition Against Domestic Violence  
**Mission:** The mission of ACADV is to prevent intimate partner violence and promote change through intervention, education, and advocacy.  
**Vision:** The vision of ACADV is to end domestic violence and create a society that is intolerant to all types of violence.

**Annual Goals**

- 119-GOAL-001 To provide quality shelter and other services to a minimum of 3 800 adult and child victims of domestic violence.
- 119-GOAL-002 To provide 58 000 nights of shelter in certified facilities to adult and child victims of domestic violence.
- 119-GOAL-003 To provide hotline crisis counseling safety planning and appropriate references to a minimum of 14 000 victims of domestic violence.
- 119-GOAL-004 To provide out-of-shelter court advocacy support group and individual counseling to a minimum of 16000 victims of domestic violence.
- 119-GOAL-005 Programs reviewed and found in compliance with Standards for Domestic Violence Programs in Alabama

**119-001 - In Shelter Clients**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Clients										

**119-002 - Bednights**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Nights In Shelter										

**119-003 - Crisis Calls Received**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Calls										



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

119-004 - Out-of-Shelter Clients

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Clients										

119-005 - Programs reviewed and found in compliance with Standards for Domestic Violence Programs in Alabama

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Shelters Reviewed										

Department:

Question 1:

Response:

Question 2:

Response:

Measure: Line Description - Actuals



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 300 - Accountancy Board  
**Mission:** To establish a system for overseeing and regulating the profession of Certified Public Accountancy in accordance with Code Sec. 34-1-1 et seq.  
**Vision:** To regulate the practice of public accounting in order to protect the public interest.

**Annual Goals**

- 300-GOAL-001 To maintain or increase on-line individual and firm registrations above 80%
- 300-GOAL-002 To resolve 75% of valid complaints within 12 months.

**300-001 - To maintain or increase on-line individual and firm registrations above 80%**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percentage	0	0	0	0	0	0	85	0	85	0

**300-002 - To maintain costs per licensee with no more than 10% increase per licensee.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percentage	0	0	0	0	0	0	10	0	10	0

**300-003 - To maintain and/or increase high rate of resolution of complaints**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% Resolved	0	0	0	0	0	0	75	0	75	0

**Department:** 300  
**Question 1:**  
**Response:**  
**Question 2:**  
**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 301 - Educational Television Comm

**Mission:** Alabama Public Television (APT) is a center of discovery for people of all ages. We motivate children to learn, empower students and teachers to succeed, and provide a lifelong path to knowledge.

**Vision:** Serve Alabama students and teachers through APT produced trainings, webinars, courses, field trips, and events, decrease unscheduled transmitter off-air hours, and provide local programming tailored to topics of interest to Alabama citizens.

**Annual Goals**

- 301-GOAL-001 Engage educators and/or students in APT-produced trainings, webinars, courses, learning adventures and events in order to positively impact Alabama students.
- 301-GOAL-002 Maintain number of uncontrollable hours off the air (not including acts of God terrorism or other outages not within APT's control) to no more than 2% of scheduled broadcast hours.
- 301-GOAL-003 Produce (or obtain through partnerships)and air at least 125 hours of original local programming.

**301-001 - Serve Alabama students through APT produced trainings, webinars, courses, electronic field trips and events**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Students Served	28,000	344,706	35,000	0	40,000	0	25,000	0	128,000	0

**301-002 - Decrease unscheduled transmitter hours off the air.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Unscheduled Hours off The Air	45	10	45	0	45	0	45	0	180	0

**301-003 - Provide more local programming tailored to topics of interest to Alabama citizens.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Original Local Programming Hou	25	145.36	45	0	35	0	25	0	130	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

**Department:** 301

**Question 1:**

**Response:**

**Question 2:**

**Response:**

**Measure:** **Line Description - Actuals**

- 301-001 Virtual programs have increased outreach to educators.
- 301-002 Less maintenance required than anticipated.
- 301-003 Provide local programming tailored to topics of interest to Alabama citizens.





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 302 - Alabama Law Institute  
**Mission:** To clarify and simplify the laws of Alabama to revise those laws that are obsolete. Code of Alabama Section 29-8-1 through 29-8-5. (Governor's Priority #1)  
**Vision:** To have a modern Code of Alabama.

**Annual Goals**

- 302-GOAL-001 To promote and encourage clarification and simplification of the laws of the state through introducing new laws and reviewing and updating current laws.
- 302-GOAL-002 Continue to maintain small paid staff while extensively utilizing professionals who donate approximately 4000 hours in legal time per year.
- 302-GOAL-003 To provide efficient service.

**302-001 - Prepare Bills for Introduction**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
N/A	Number of Committees Studying										

**302-002 - Utilizing Volunteer Hours**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Hours Donated										

**302-003 - Green slipped payment vouchers corrected and resubmitted to the Dept. of Finance within 7 business days of rejection.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
N/A	percentage										



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

Department:

Question 1:

Response:

Question 2:

Response:

Measure: Line Description - Actuals



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 303 - Architects Registration Board  
**Mission:** To examine, register, and regulate architects in the state of Alabama.  
**Vision:** The public will understand the necessity for and value of an architect.

**Annual Goals**

303-GOAL-001 To make the most effective use of technology to provide efficient service to registrants examinees and the public.

**303-001 - Number of days to respond to a new applicant**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Days	10	10	9	0	8	0	7	0	7	0

**Department:** 303

**Question 1:**

**Response:**

**Question 2:**

**Response:**

**Measure:** Line Description - Actuals

303-001 Reduce turn-around time for responding to new applications



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 304 - Council On The Arts

**Mission:** The mission of the Alabama State Council on the Arts is to enhance the quality of the life in Alabama by providing access to and support for the state's diverse and rich artistic resources.

**Vision:** To provide an environment where all the citizens of Alabama can participate in and appreciate the arts. To support excellence and professionalism in all art forms, to ensure that the arts are accessible to every sector of our population and to support the inclusion of the arts in the education process of Alabama's public school students.

**Annual Goals**

- 304-GOAL-001 To Support excellence and professionalism in all art forms
- 304-GOAL-002 Provide opportunities for all Alabamians to participate in the arts
- 304-GOAL-003 Incorporate the arts as essential element in the educational experience of all Alabamians
- 304-GOAL-007 Provide opportunities for all Alabamians to participate in and appreciate the arts
- 304-GOAL-008 Identify, preserve and present Alabama folk traditions
- 304-GOAL-009 Support economic vitality in communities through the arts
- 304-GOAL-010 Increase public recognition and appreciation for the arts, arts organizations and individual artists

**304-001 - Sustain a solid operating base through support for Alabama's professional arts institutions**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of grants	25	26	0	0	0	0	0	0	25	0

**304-002 - Provide support to smaller and medium sized groups displaying a commitment to quality and achieving higher degrees of professionalism both artistically and administratively**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Grants number	5	7	0	0	0	0	0	0	5	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**304-003 - Work closely with the State Department of Education to form and implement a comprehensive plan for arts education in Alabama public schools**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of collaborative sites	6	6	0	0	0	0	0	0	6	0

**304-004 - Fund and initiate live arts programs in schools and communities**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Grants Awarded	6	21	6	0	6	0	6	0	24	0

**304-005 - Provide professional development opportunities for artists, arts specialists and classroom teachers on arts**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of grants awarded	25	46	0	0	0	0	0	0	25	0

**304-006 - Provide training to organizations through partners and collaborations about how to partner with K12 schools.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number collaborations	7	8	0	0	0	0	0	0	7	0

**304-007 - Provide opportunities for students to have quality arts experiences in the school setting**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Grants Awarded	10	23	0	0	0	0	0	0	10	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**304-008 - Work in partnership with arts organizations and various public agencies to reach at-risk children and institutionalized populations with initiatives that demonstrate how the arts can positively impact lives**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Partnerships	2	4	0	0	0	0	0	0	2	0

**304-009 - Support community based arts projects**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	Number of Grants Awarded	30	70	0	0	0	0	0	0	30	0

**304-010 - Provide grant support to citizens in every county**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	Number of Counties served	32	50	10	0	15	0	10	0	67	0

**304-011 - Reach the state population through their participation in the arts as observers and as active participants**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	Number of grant awarded	56	389	10	0	15	0	10	0	91	0

**304-012 - Provide support for projects undertaken by communities focused on presenting and documenting folk culture.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
008	Number of Grants Awarded	20	22	1	0	1	0	1	0	1	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**304-013 - Help perpetuate the state's rich cultural traditions through apprenticeship activities and educational projects**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
008	Number of Apprenticeships Gran	20	27	0	0	0	0	0	0	20	0

**304-014 - Develop working partnerships with design professional and service organizations to offer communities technical assistance with specific planning**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
009	Number of Partnerships	5	5	0	0	0	0	0	0	5	0

**304-015 - Support local arts activities through the Council's grant programs**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
009	Number of Cities reached	150	97	0	0	0	0	0	0	50	0

**304-016 - Present a weekly radio program**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
010	Number of Programs Produced	12	10	12	0	12	0	12	0	48	0

**304-017 - Plan yearly exhibitions in the Georgine Clarke Alabama Artists Gallery**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
010	Number of Exhibitions	2	2	1	0	2	0	1	0	5	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**304-018 - Expand the Council's website and computer network amount artists, arts organizations, general public and appropriate partners interested in arts activities and to promote the arts in the state**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
010	Number of Social Media Activit	50	75	50	0	50	0	50	0	200	0

**304-021 - Provide professional development opportunities for artists throughout the state**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	number of fellowships awarded	25	23	0	0	0	0	0	0	25	0

**304-022 - Provide council initiatives to recognize, reach, provide support to artists, arts organizations, and individuals throughout the state.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	number of initiatives	3	3	2	0	1	0	1	0	7	0

**Department:** 304

**Question 1:**

**Response:**

**Question 2:**

**Response:**





State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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<b>Measure:</b>	<b>Line Description - Actuals</b>
304-001	Sustain a solid operating base through support
304-002	Provide support to smaller and medium groups
304-003	Work closely with the State Dept. of Education
304-004	Fund live arts learning programs
304-005	Provide professional development opportunities
304-006	Provide training through partners to organizations about how to partner
304-007	Provide opportunities for students to have quality arts
304-008	Work in partnership with arts organizations
304-009	Support community based arts projects
304-010	Provide grant support to citizens in each county
304-011	Reach population through participation
304-012	Provide support for projects undertaken
304-013	Help perpetuate the State's rich cultural traditions
304-014	Develop working partnerships
304-015	Support local Arts activities
304-016	Present a weekly radio program
304-017	Plan yearly exhibitions
304-018	Expand the Council's Website and computer network
304-021	Provide professional development for artists
304-022	Provide Council initiatives



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 305 - State Bar Association

**Mission:** The promote effective and efficient licensure and regulation of the professional conduct of members of the legal profession. Section 34-3-1 et seq. Code of Alabama 1975.

**Vision:** The Alabama State Bar is dedicated to promoting the professional responsibility, competence and satisfaction of its members; Improving the administration of justice; Increasing the public understanding of and respect for the law

**Annual Goals**

- 305-GOAL-001 To continue an efficient and responsive professional responsibility program.
- 305-GOAL-002 To effectively track the number of continuing legal education hours reported by attorneys.
- 305-GOAL-003 To continue to improve the overall efficiency of the license renewal process through increased online renewals.
- 305-GOAL-004 To increase the number of lawyer referrals through the Alabama State Bar Lawyer Referral Service. This program is designed to assist members of the public who can afford to pay a lawyer, but need assistance with finding one.

**305-001 - Increase number of complaints processed and closed.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Numberclosed Complaints/Number	500	340	500	0	500	0	500	0	2,000	0

**305-002 - To effectively track the number of CLE hours reported by attorneys.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number hours reported	36,000	78,878	36,000	0	36,000	0	36,000	0	144,000	0

**305-003 - Improve the overall efficiency of the license renewal process through Incred online renewals.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Numberonline License Sm/Number	78	62.28	50	0	25	0	25	0	178	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**305-004 - Increase the number of lawyer referrals through ASB**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Number of referrals	3,250	2,705	3,250	0	3,250	0	3,250	0	13,000	0

**Department:** 305

**Question 1:**

**Response:**

**Question 2:**

**Response:**

**Measure:** Line Description - Actuals

- 305-001 Q1 - complaint processed and closed lower than expected.
- 305-002 Q1 - new goal; number of reported hours much higher than planned for the period.
- 305-003 Q1 - lower than average online payments
- 305-004 Q1 - LRS referrals lower than expected.



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 306 - Chiropractic Examiners Board  
**Mission:** Regulation and Licensure of Doctors of Chiropractic and non licensed clinic owners to protect the people of Alabama.  
**Vision:** For the citizens of Alabama to receive professional, ethical and quality care in utilizing chiropractic services to maximize health benefits.

**Annual Goals**

- 306-GOAL-001 To receive, catalog, process and investigate complaints and determine if probable cause exists in 100 % of the complaints received by 2026.
- 306-GOAL-002 To increase the number of licensees to 2 per 10,000 persons while ensuring only qualified people enter the profession.

**306-001 - To determine if probable cause exists in 100% of complaints within 60 days of receipt of complaint.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percentage	100	100	100	0	100	0	100	0	100	0

**306-002 - To Increase the number of licensees to 2 per 10,000 citizens**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number	2	1.84	2	0	2	0	2	0	2	0

**306-003 - Maintain the cost per licensee at or below \$290.00**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Currency	70	228.8	50	0	90	0	90	0	300	0

**Department:** 306

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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<b>Measure:</b>	<b>Line Description - Actuals</b>
306-001	QTR 1 9 complaints with PC determination on all.
306-002	QTR 1 licenses/clinic permits divided by 2024 population
306-003	QTR 1 Costs are higher due to purchase and renovation of new office.



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 307 - Speech Path & Audio Exam Board  
**Mission:** To insure that Speech-Language Pathology and Audiology services are provided by qualified individuals.  
**Vision:** Licensure of all persons providing Speech-Language Pathology and Audiology services within our state.

**Annual Goals**

- 307-GOAL-001 To issue 95% of licenses within 45 days of receipt of completed application
- 307-GOAL-002 Create a system to ensure that 12 continuing education hours are offered in the state

**307-001 - To issue 95% of licenses within 45 days of receipt of completed application**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percentage	100	90	100	0	100	0	100	0	100	0

**307-002 - Create a system to ensure that 12 continuing education hours are offered in the state**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of CEUs offered	1	0	2	0	1	0	1	0	5	0

**Department:** 307

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 308 - Bd Of Cosmetology & Barbering  
**Mission:** To protect the health of the public by licensing and regulating the practices of cosmetology and barbering.  
**Vision:** To license efficiently, inspect regularly, and continue the growth of the cosmetology and barbering profession.

**Annual Goals**

- 308-GOAL-001 To monitor the number of licenses issued in accordance with the law.
- 308-GOAL-002 To perform inspections of shops/schools for sanitation and licensing.
- 308-GOAL-003 To monitor the number of fines collected for better compliance by licensees.
- 308-GOAL-004 To monitor the number of exams for proper licensure.

**308-001 - Number of licenses issued.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Licenses	5,000	2,649	5,000	0	5,000	0	5,000	0	20,000	0

**308-002 - Number of inspections completed.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Inspections	1,375	1,103	1,375	0	1,375	0	1,375	0	5,500	0

**308-003 - Number of fines collected.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Fines	41	48	41	0	41	0	41	0	164	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

308-004 - Number of exams given.

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Number of Exams	625	1,321	625	0	625	0	625	0	2,500	0

Department: 308

Question 1:

Response:

Question 2:

Response:





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 309 - Plumbers & Gas Fitters Exam Bd  
**Mission:** To serve the people of Alabama by fair regulation of the plumbing and gas fitting industries, and provide consumer protection.  
**Vision:** To ensure quality work is performed by certified individuals in the plumbing and gas fitting industries within the State of Alabama.

**Annual Goals**

- 309-GOAL-001 To conduct 80% jurisdictional on-site Consumer Complaint Inspections within 60 days from the date opened by end of current fiscal year.
- 309-GOAL-002 Ensure compliance within the industries by contacting 2,600 certified individuals through on-site inspections by end of current fiscal year.
- 309-GOAL-003 Attend and participate at four venues to promote consumer awareness by end of current fiscal year.

**309-001 - TO CONDUCT 80% JURISDICTIONAL ON-SITE CONSUMER COMPLAINT INSPECTIONS WITHIN 60 DAYS FROM THE DATE OPENED BY END OF CUURENT FISCAL YEAR.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percentage	0	0	0	0	0	0	0	0	80	0

**309-002 - CONTACT 2600 CERTIFIED INDIVIDUALS THROUGH ON-SITE INSPECTIONS BY END OF FISCAL YEAR.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number	0	0	0	0	0	0	0	0	2,600	0

**309-003 - ATTEND FOUR VENUES BY END OF FISCAL YEAR.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number	0	0	0	0	0	0	0	0	4	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:** 309

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 310 - State Employees Insurance Bd

**Mission:** To establish a health insurance plan for employees of the State of Alabama and other plan members providing reasonable benefits and plan stability.

**Vision:** To develop programs to foster a quality health care plan, improve the overall health of plan members, and control the cost of providing services for employers and plan members.

**Annual Goals**

- 310-GOAL-001 Operate an effective, efficient health insurance plan for active and retired State employees maintaining active employee and dependent payouts at no greater than 80%
- 310-GOAL-002 Increase to \$12,000,000 participation in Health Care Reimbursement Accounts thereby reducing FICA costs to the State and FICA and income taxes to the employee.
- 310-GOAL-003 Increase to \$1,500,000 participation in Dependent Care Reimbursement Accounts thereby reducing FICA costs to the State and FICA and income tax costs to the employee.

**310-001 - Maintain State Employee active employee and family payouts at no greater than 80% of claims cost.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% of Claims Paid for Active Em	80	83	80	0	80	0	80	0	80	0

**310-002 - Increase State Employee Participation in Health Care Alternatives**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% of Primary Enrollees In Alte	6	8	6	0	6	0	6	0	6	0

**310-003 - Maintain State Employee active participation in wellness screenings at 90%**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% of active Employees Completin	10	21	10	0	35	0	35	0	90	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**310-004 - Increase participation in Health Care Reimbursement Accounts (HCRA) resulting in fringe benefit savings to the State**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	\$wages contributed to HCRA acc	3,000,000	3,602,121	3,000,000	0	3,000,000	0	3,000,000	0	12,000,000	0

**310-005 - Increase participation in Dependent Care Reimbursement Accounts (DCRA) resulting in fringe benefit savings to the State**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	\$wages contributed to DCRA acc	375,000	278,257	375,000	0	375,000	0	375,000	0	1,500,000	0

Department: 310

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 311 - Prof Engineers Regist Board  
**Mission:** To protect the public by helping to safeguard life, health and property, and to promote the public welfare by providing for the licensing and regulation of persons in the practices of engineering and surveying, (Code Sec 34-11-30 et seq) (Governor's Priorities 1.,5)  
**Vision:** An agency that regulates the engineering and surveying professions fairly (equitably) while serving the Alabama population.

**Annual Goals**

- 311-GOAL-001 Review Certificates of Authorization applications and issue certificates to a minimum of 75% of applicants within 15 days of the submission date of the application
- 311-GOAL-003 Review Intern applications and issue certificates to a minimum of 75% of applicants within 15 days of the submission date on the application

**311-001 - Quality - % completed within 15 days.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percentage	75	93	75	0	75	0	75	0	75	0

**311-003 - Quality - % completed within 15 days.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Percentage	75	59	75	0	75	0	75	0	75	0

**Department:** 311

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 312 - Ethics Commission

**Mission:** To ensure that public officials are independent and impartial; that decisions and policies are made in the proper government channels; that public office is not used for private gain; and that there is public confidence in the integrity of government. (Code of Alabama, 1975, Section 36-25-4, 5 and 7).

**Vision:** To ensure that no public official or public employee uses his/her political position for private gain whether monetary or otherwise.

**Annual Goals**

312-GOAL-001 Obtain 95% of required filings for Statements of Economic Interests Forms through online web application.

312-GOAL-002 Maintain 98% of Lobbyists' Registrations through online web application.

**312-001 - Increase percentage of online submissions**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% of Online Submissions	0	0	0	0	0	0	0	0	95	0

**312-002 - Maintain/Increase percentage of online registrations**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	% of Online Registrations	0	0	0	0	0	0	0	0	98	0

**Department:** 312

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 315 - Foresters Registration Board  
**Mission:** To administer a licensing and regulatory program for the practice of forestry in order to benefit and protect the public. (Ala. Code 34-12)  
**Vision:** A premier board, recognized for overall excellence and for providing balanced service to both the public and the regulated community.

**Annual Goals**

315-GOAL-001 Maintain cost per licensee at or below \$200 through the current fiscal year

**315-001 - Cost per licensee**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	\$	50	44	50	0	50	0	50	0	200	0

**Department:** 315

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 316 - Funeral Services Board

**Mission:** The Alabama Board of Funeral Services is committed to the promulgation and enforcement of rules and regulations that elevate the standards of service and practice within the funeral service profession in the State of Alabama. Our mission is to ensure the health, safety, and welfare of the public by regulating procedures for the final disposition of human remains, including embalming, funeral directing, cremation, and burial. Ensuring the protection of the community through the diligent application of the Alabama statutes and rules. Additionally, the Board is committed to carrying out the responsibilities previously held by the Department of Insurance regarding the regulation of endowment care, preneed sales contracts, and the licensing of preneed sales agents.

**Vision:** To be a leader in the funeral service profession by fostering excellence and integrity, ensuring the highest level of public trust and safety through standards and compassionate care. We envision a future where the Alabama Board of Funeral Services is recognized for its unwavering commitment to regulatory excellence, community protection, and the advancement of professional practices, thereby enhancing the quality of service for all Alabama residents.

**Annual Goals**

- 316-GOAL-001 Ensure the agency is in continued compliance with the rules and regulations of the State's Examiners of Public Accounts and that the experience of doing business with the agency is a positive experience for all stakeholders.
- 316-GOAL-002 Update and clearly state rules and regulations as they relate to the current practices in the funeral industry while continuously educating the public on expectations and licensees on compliance.
- 316-GOAL-003 Work to update the current RDA to include Electronic Records and Preneed/Cemetery Records.
- 316-GOAL-004 Work to fully staff the preneed division.
- 316-GOAL-006 Update Preneed Rules, Procedures, and Compliance
- 316-GOAL-007 Obtain a functional software/database to manage licensee files.

**316-001 - Licensure Software Program updated**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percentage	25	0	25	0	25	0	25	0	100	0

**316-002 - Work with OIT to build database software system to manage licensee files. To include: New applications, renewals, complaint forms, complaint management, public register, and data collection.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	Percentage	25	0	25	0	50	0	0	0	100	0





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**316-004 - Schedule and conduct Continuing Education (CE) classes.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Percentage	25	0	25	0	25	0	25	0	100	0

**316-005 - Draft and propose amendments. Submit proposed amendments to the legislature within the next legislative session.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Percentage	25	0	50	0	25	0	0	0	100	0

**316-006 - Align funeral service law with the amended Preneed Law. Propose legislation.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Percentage	25	0	50	0	25	0	0	0	100	0

**316-007 - Continue to work to update the current RDA to include Electronic Records**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Percentage	25	0	25	0	25	0	25	0	100	0

**316-008 - Decrease violations of funeral service law by offering more Alabama Funeral Service Law classes to licensees especially if Goal 1 pass.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Percentage	25	0	25	0	25	0	25	0	100	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**316-009 - Create a RFP to build database software system to manage licensee files. To include: New applications, renewals, complaint forms, complaint management, public register, and data collection. (only if OIT can not build a system)**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	Percentage	25	0	25	0	25	0	25	0	100	0
<b>Department:</b>	316										
<b>Question 1:</b>											
<b>Response:</b>											
<b>Question 2:</b>											
<b>Response:</b>											
<b>Measure:</b>	<b>Line Description - Actuals</b>										
316-001	Improve Office Operation										
316-002	Licensure System										
316-004											
316-005	Amended and update legislation										
316-006	Amended and update legislation										
316-007	Electronic, Preneed, Cemetery										
316-008											
316-009	Licensure System										



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 317 - Social Work Examiners Board

**Mission:** The Alabama State Board of Social Work Examiners strives to maintain the integrity of the social work profession and to protect the public against dangers arising from attempts of incompetent or unscrupulous persons to practice the profession of social work.

**Vision:** To assist social workers in providing the highest standard of necessary services to Alabama citizens.

**Annual Goals**

- 317-GOAL-001 Encourage on-line exam applicants and re-examination to reduce processing costs.
- 317-GOAL-002 Encourage on-line renewals of licenses and certifications to reduce processing costs.

**317-001 - Number of applications for exam and re-exam received**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of On-Line Applications	230	0	260	0	350	0	255	0	1,095	0

**317-002 - Number of license and certification renewals received**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of On-Line Renewals	600	0	500	0	575	0	500	0	2,175	0

**Department:** 317

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 318 - Interior Design Regist Board  
**Mission:** Regulate and license individual's practice of Interior Design and the use of the title Registered Interior Designer.  
**Vision:** Dedicated to strengthening the profession of interior design and providing support to Registered Interior Designers in the state of Alabama

**Annual Goals**

- 318-GOAL-001 Communicate with Registered Interior Designers in the state regarding requirements to maintain the registration.
- 318-GOAL-002 Keep administrative costs below \$160 per registrant throughout Fiscal Year
- 318-GOAL-003 continue and expand on our current endeavors to work more closely with professional societies to educate the public about the necessary benefits that Interior Design contributes to the built environment.

**318-001 - Encouraging renewals and applications for registration by Registered Interior Designers by ensuring that registrants are aware of current procedures for registration and renewals**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Increase Membership	0	0	0	0	0	0	0	0	362	0

**318-002 - Maintain annual administrative costs per licensee**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Expenditures Divided By Number	0	0	0	0	0	0	0	0	50,000	0

**318-003 - Visit CIDA accredited programs in the State and meet with Junior/Senior level classes for registration presentation**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Visit One Campus Per Quarter	0	0	0	0	0	0	0	0	4	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:** 318

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 319 - Commission On Higher Education

**Mission:** To analyze and evaluate on a continuing basis the present and future needs for instruction, research and public service in postsecondary education in the state, including facilities, and assess the present and future capabilities.

**Vision:** To maximize the quality of life and economic earning potential of all citizens by providing access to highly diversified, affordable postsecondary educational opportunities.

**Annual Goals**

- 319-GOAL-001 To provide the citizens of Alabama with access to quality postsecondary education opportunities.
- 319-GOAL-002 To continue to enhance and expand data gathering and dissemination mechanisms.
- 319-GOAL-003 To prepare a consolidated budget document containing budget recommendations for separate appropriations to each public institution of higher education as well as recommendations for other higher education-related programs addressed in the Education Trust

**319-001 - Public Institutions: to ensure quality instruction for the citizens of Alabama by reviewing instructional items per Commission adopted criteria.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Instructional Items	25	22	25	0	25	0	25	0	100	0

**319-002 - Non-Resident Institutions: to provide Alabama students with access to quality postsecondary offerings from non-resident institutions.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Institutions Reviewe	15	15	15	0	15	0	15	0	60	0

**319-003 - To collect and process student database submissions.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Database Submissions	38	38	38	0	0	0	76	0	152	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

319-004 - To submit a Consolidated Budget Recommendation for consideration by the Governor and the Legislature.

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Completed Consolidated Budget	1	1	0	0	0	0	0	0	1	0

Department: 319

Question 1:

Response:

Question 2:

Response:



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 320 - Historical Commission  
**Mission:** Foster the protection, preservation and interpretation of Alabama's historic places (Code of Alabama 41-9-240 et. seq; National Historic Preservation Act of 1966, as amended).  
**Vision:** Lead in the protection, preservation and interpretation of Alabama's historic places.

**Annual Goals**

- 320-GOAL-001 Increase number of times constituents, general public and school students are served through the following AHC administered programs: National, Alabama & Cemetery Registers, Survey, Environmental Review, Preservation Tax Credits, & Preservation Grants
- 320-GOAL-002 Increase number of historic structures and archaeological sites affected by AHC administered programs during FY
- 320-GOAL-003 Increase number of visitors at AHC-owned historic sites during FY.
- 320-GOAL-004 Preserve, maintain and interpret AHC-owned historic sites and structures including support structures at historic sites.
- 320-GOAL-005 Manage and Improve AHC-Owned land.

**320-001 - Requests for Information, Draft Nominations Reviewed, Participants in Programs, Workshops, Annual Conference, Black Heritage Forum, Site Visits/Meetings, Certificates Issued, Permits Issued, Preservation Report Recipients, Positive Media Stories, Technical Assistance, and Historic Marker Applications Reviewed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number served	62,233	35,770	37,159	0	57,192	0	19,708	0	176,292	0

**320-002 - Number of Buildings Surveyed, Records Digitized, Properties Included in National and Alabama Register Nominations, National Register Determinations of Eligibility, Cemeteries Surveyed/Registered and Permits Issued, Preservation Tax Credit Applications Forwarded to National Parks Service, Rehabilitation Plans Reviewed, Federal Grant Applications Reviewed, Buildings Locally Protected through Certified Local Governments, Archaeology Assistance, Historic Markers Erected, Rosenwald Schools Identified, New Easements and Inspections and Architectural History On-Site Field Work. Number of Alabama Historic Preservation Tax Credit Applications, Part C, Review for Completed Work. Number of buildings locally protected or reported in quarterly numbers, but are counted once in annual target totals.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number Noncumulative	18,301	22,265	16,364	0	16,402	0	16,439	0	20,010	0





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**320-003 - Increase Number of Visitors at Historic Sites.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Visitors	77,163	77,106	78,964	0	98,657	0	50,000	0	304,784	0

**320-004 - Maintain and Improve AHC-Owned Structures.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Square Feet - Noncumulative	467,364	467,364	467,364	0	467,364	0	467,364	0	467,364	0

**320-005 - Manage and Improve AHC-Owned Land.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Acres - Noncumulative	1,643.1	1,643.1	1,643.1	0	1,643.1	0	1,643.1	0	1,643.1	0

Department: 320

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 322 - Landscape Architect Exam Board  
**Mission:** The mission of the Board is to protect the health, safety, and welfare of the people of Alabama by advertising the improper design of public domain landscape infrastructure by inexperienced individuals.  
**Vision:** Envision a Landscape Architects profession that serves the people of Alabama with great skill.

**Annual Goals**

322-GOAL-001 To proper educated the industry that a license is need to conduct this type of service in Alabama.

**322-001 - Number of test administered**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	3	1	3	0	3	0	3	0	12	0

**322-002 - Number of applications reviewed: reciprocal, reinstatement or new**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	4	4	4	0	4	0	4	0	16	0

**Department:** 322

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 323 - Liquefied Petroleum Gas Board

**Mission:** To regulate and enforce the LP-gas safety codes and regulations in the handling, distribution, transportation, storage and installation of LP gas for the protection of health and safety of the public and users of LP gas.

**Vision:** Performance of compliance inspections to ensure the safety of wholesalers, retailers and the general public in the use, handling, and installation of LP gas systems.

**Annual Goals**

323-GOAL-001 Inspections investigations reports and condemnations

323-GOAL-002 Re-inspections of reported corrections increases

**323-001 - Number of inspections, investigations, reports and condemnations**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	480	517	490	0	690	0	740	0	2,400	0

**323-002 - Number of re-inspections**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	50	36	50	0	50	0	50	0	200	0

**Department:** 323

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 324 - General Contractors Lic Board

**Mission:** To safeguard life, health, and property and to promote the general public welfare by requiring that only properly qualified persons be permitted to engage in general contracting.

**Vision:** To be an agency that assures that general contractors possess the financial ability, knowledge, skills and abilities needed to provide the general public with professional services and products.

**Annual Goals**

324-GOAL-001 To verify and process renewals and new applications so that our Agency meets our Mission and Vision.

**324-001 - Number of renewal forms processed.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Renewal Forms	2,921	2,741	1,190	0	3,126	0	3,074	0	10,311	0

**324-002 - Number of new applications processed.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of New Applications	475	402	444	0	427	0	476	0	1,822	0

**Department:** 324

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 325 - Nursing Board  
**Mission:** To safeguard and promote the health, safety and welfare of the public through licensing and approval of qualified individuals and adopting and enforcing legal standards for nursing education and nursing practice.  
**Vision:** The Alabama Board of Nursing strives to promote and safeguard the health of the public through regulatory excellence.

**Annual Goals**

325-GOAL-001 To have more efficient and effective licensing processes so that 95% of all licensing functions can occur electronically and to ensure that 100% of non-eligible applicants are not licensed.

**325-001 - To have 95% of all licensing transactions occur electronically**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percentage	95	99	95	0	95	0	95	0	95	0

**325-002 - For 100% of a random sample of newly issued licenses to meet ABN requirements.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percentage	100	100	100	0	100	0	100	0	100	0

**Department:** 325

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 326 - Nursing Home Admin Exam Board  
**Mission:** To examine and license nursing home administrators and to protect the public against illegal practice of nursing home administration in Alabama.  
**Vision:** We envision a nursing home administration profession that serves the people of Alabama with great skill and without abuse of its position.

**Annual Goals**

326-GOAL-001 To be an efficient and effective Board and be responsive to the licensees and the public.

**326-001 - Process renewals on a timely basis (within 30 days of receipt)**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% Renewals Processed	99	99	99	0	99	0	99	0	99	0

**Department:** 326

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 327 - Surface Mining Commission  
**Mission:** To encourage the production of coal in the State of Alabama and to ensure the reclamation of all surface coal mined lands in accordance with AL Code 9-16-70 through 9-16-107.  
**Vision:** Coal mining in Alabama will not result in adverse impacts to the environment, property or the public.

**Annual Goals**

- 327-GOAL-002 Achieve annual inspection frequency of 100% for at least 1,700 units.
- 327-GOAL-003 90% or greater of inspectable units are free of off-site impacts
- 327-GOAL-004 SCMRE annual report indicates that ASMC procedures are effective to ensure successful reclamation
- 327-GOAL-005 Technical Division issues 100% of licenses, new permits, permit renewals and revisions within the Code of Ala designated allowable time

**327-002 - Annual % of # of actual inspections compared to total inspectable units of 1,700**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Percentage	25	0	25	0	25	0	25	0	100	0

**327-003 - Annual % as reported in OSME report for current FY is equal to or greater than 90%**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Percentage	25	0	25	0	25	0	25	0	100	0

**327-004 - OSMRE annual report Effectiveness of Implementation of Reclamation Success indicates conclusion of Effective**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Percentage	25	0	25	0	25	0	25	0	100	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

327-005 - % of licenses, new permits, permit renewals and revisions issued within Code of Ala allowable time.

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Percentage	25	0	25	0	25	0	25	0	100	0

Department: 327

Question 1:

Response:

Question 2:

Response:





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 328 - Peace Officer Annuity & Benefit Board  
**Mission:** The Board of Commissioners manage a fund established to provide retirement, disability, and death benefits to peace officers with the powers of arrest in Alabama (Ala Code 36-21-60).  
**Vision:** The Board of Commissioners project a program which is adequately funded and able to pay the expected member benefits.

**Annual Goals**

328-GOAL-001 Increase Administrative Spending (0554) by a total of no more than 40% over the next 5 fiscal years ( 8% per fiscal year).

**328-001 - To not have an increase of more than 8% in the Funds Administrative Expenses (0554) on a fiscal year basis.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percentage	2	48.2	2	0	2	0	2	0	8	0

**Department:** 328

**Question 1:**

**Response:**

**Question 2:**

**Response:**

**Measure:** Line Description - Actuals

328-001 Extreme increase due to change in encumbrment process by Comptrollers' Office



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 329 - Physical Fitness Commission

**Mission:** To administer the functions and programs which are to promote, improve and provide the physical fitness and health of the residents of Alabama.

**Vision:** Increase the number of participants in all of our programs by providing free education materials and training additional volunteers to work with all existing programs and new ones we are hoping to start.

**Annual Goals**

- 329-GOAL-001 To provide resources to residents of Alabama on the importance of physical fitness and activity.
- 329-GOAL-002 To promote participation in the Alabama Senior Games and Masters Games for anyone 50 years or over to encourage physical activity and fitness.
- 329-GOAL-003 To promote and encourage more participation in the Annual Employee Day Fitness Walk at the State Capitol.
- 329-GOAL-004 To forge partnerships with other organizations in an effort to increase awareness of the importance of physical fitness and activity.
- 329-GOAL-005 To continue to supply Alabama schools with Governors Physical Fitness Award certificates, magnets, flags, etc.
- 329-GOAL-006 To attend events in which our goal of physical fitness and decreased obesity can be achieved.

**329-001 - Free resources**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Resources	4	4	4	0	4	0	4	0	16	0

**329-002 - Senior and Masters Games**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Participants	300	0	400	0	0	0	300	0	1,000	0

**329-003 - Fitness Day Walk**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Participants	0	0	0	0	500	0	0	0	500	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**329-004 - Partnerships**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Partnerships	2	2	2	0	2	0	2	0	8	0

**329-005 - Physical Fitness Awards**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Certificates	0	0	2	0	0	0	2	0	4	0

**329-006 - Attend events**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	Events	8	2	2	0	2	0	2	0	14	0

Department: 329

Question 1:

Response:

Question 2:

Response:

Measure: Line Description - Actuals

329-001

329-002 Event for MG was held in Sept.

329-003

329-004

329-005

329-006 Goal should have been 2 for 1/4 and 8 total.



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 330 - Office Of Prosecution Services  
**Mission:** To provide professional services to District Attorneys according to Section 12-17-230.  
**Vision:** Enable OPS to streamline all services to the District Attorneys by utilizing future technological equipment upgrades.

**Annual Goals**

- 330-GOAL-001 To provide logistical, and prosecutorial support to DAs and other law enforcement with crimes involving computers through the continued effort of the computer forensics lab.
- 330-GOAL-002 To provide professional services and money management to District Attorneys
- 330-GOAL-003 To provide professional services and money management to District Attorneys

**330-002 - Train law enforcement to enhance response to computer/digital crime scenes as well as other legal issues.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Personnel Trained	300	0	300	0	300	0	300	0	1,200	0

**330-003 - Conferences/Training/Education**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Events	5	0	5	0	5	0	5	0	20	0

**330-004 - Payrolls**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Payrolls	308	0	264	0	264	0	220	0	1,056	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

330-005 - The Prosecutor publication

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Issues	5	0	5	0	5	0	5	0	20	0

Department: 330

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 331 - Psychology Examiners Board

**Mission:** Mission Statement: The Alabama Board of Examiners in Psychology seeks to promote and protect the public's health, welfare, and quality of life by licensing and regulating the practice of psychology and by promoting access to psychological services delivered in a safe, competent, and ethical manner to provide an efficient and effective system of regulating the professional practice of psychology. Governor's Priority #1.

**Vision:** The agency is increasing operational efficiency by utilizing electronic opportunities for communicating with licensees in every way possible and practicable. The agency is obtaining psychology workforce and demographic data to better assess the need for and increase public access to competent, safe, and effective psychological services and mental-health first aid in the State of Alabama, and the nation as this agency provides professional licensure services to members of the armed forces and other federal systems.

**Annual Goals**

- 331-GOAL-001 To process 1,200 renewals
- 331-GOAL-002 To process an average of 100 licensure applications
- 331-GOAL-003 To review an average of 100 licensure applications
- 331-GOAL-004 To issue an average of 100 new psychology licenses
- 331-GOAL-005 To investigate an average of 20 complaints against licensees
- 331-GOAL-006 To investigate an average of 4 complaints against unlicensed individuals

**331-001 - Process License Renewals**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	License	1,200	1,135	0	0	0	0	0	0	1,200	0

**331-002 - Process applications for licensure**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Application	25	20	25	0	25	0	25	0	100	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**331-003 - Review completed applications for licensure**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Application	25	13	25	0	25	0	25	0	100	0

**331-004 - Issue licenses**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	License	25	14	25	0	25	0	25	0	100	0

**331-005 - Perform investigations of consumer complaints filed against licensees**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Complaint	5	3	5	0	5	0	5	0	20	0

**331-006 - Perform investigations of consumer complaints filed against unlicensed individuals**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	Complaint	1	1	1	0	1	0	1	0	4	0

Department: 331

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 332 - Tourism  
**Mission:** The 1951 legislation gave the agency exclusive power and authority to plan and conduct all state programs to attract tourists to Alabama  
**Vision:** To be recognized by the marketplace as one of the region's premier travel organizations

**Annual Goals**

332-GOAL-001 To increase travelers' expenditures in Alabama by 25-30 percent over the next 4 to 5 years.

**332-001 - Monitor web visits to Alabama.travel**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Visits	250,000	640,118	350,000	0	400,000	0	300,000	0	1,300,000	0

**332-002 - Assist travelers' visiting the State Welcome Centers**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Each	250,000	296,175	350,000	0	400,000	0	300,000	0	1,300,000	0

**Department:** 332

**Question 1:**

**Response:**

**Question 2:**

**Response:**





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 333 - Real Estate Commission  
**Mission:** To serve the public through the licensing and regulating of real estate licensees.  
**Vision:** To ensure excellence in the real estate profession.

**Annual Goals**

- 333-GOAL-001 To protect the public by auditing 180 real estate companies per year by 2025.
- 333-GOAL-002 To protect the public by auditing 68 schools per year offering non-college credit courses and instructors actively teaching by 2025.
- 333-GOAL-003 To enhance communication with stakeholders (licensees education providers and consumers) by making at least 60 points of contact on average with targeted groups per year by 2025.

**333-001 - Auditors will complete 180 audits.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Audits	150	38	152	0	152	0	153	0	605	0

**333-003 - Auditors will have completed 68 education audits.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Audits	20	4	21	0	21	0	23	0	85	0

**333-004 - Make at least 60 points of contact on average with targeted groups per year**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Points of Contact	15	14	15	0	15	0	15	0	60	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:** 333

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 334 - Veterinary Medical Examiners Board  
**Mission:** To serve & protect the people of Alabama by examining, licensing and monitoring veterinary medical professionals to insure a high standard of integrity and skill and to prosecute all illegal practices of veterinary medicine (Code Sec. 34-29-60 ert. seq.)  
**Vision:** We envision a veterinary profession that serves the people of Alabama with excellence in ethics and medical accountability.

**Annual Goals**

334-GOAL-001 Maintain cost per veterinary and licensed veterinary technicians license and Premises Permits

**334-001 - Number of Veterinary License Issued**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	1,700	1,817	150	0	150	0	150	0	2,150	0

**334-002 - Number of License issued to Licensed Veterinary Technicians**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	550	473	40	0	40	0	40	0	670	0

**334-003 - Number of Premise Permit License Issued**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	800	636	25	0	10	0	10	0	845	0

**Department:** 334

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 335 - Peace Officer Standrds & Train

**Mission:** To Serve the Citizens of Alabama and anyone that may be in Alabama by providing a certified law enforcement academy program that produces the finest Law Enforcement Officers in the Country.

**Vision:** Serve the people by providing a certified law enforcement academy program that insures the proper training and certification of our Officers while insuring that all cost effective measures are used.

**Annual Goals**

335-GOAL-001 Process all Law Enforcement Officer applications so that training academies start on time.

**335-001 - Academies starting late**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Academies	0	0	0	0	0	0	0	0	0	0

**Department:** 335

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 336 - Securities Commission

**Mission:** The Commission is responsible for the enforcement of laws governing the registration of broker dealers, broker dealer agents, investment advisors, investment advisor representatives and the issuance, sale and other transactions relative to securities, industrial revenue bonds and monetary transmission.

**Vision:** To promote an investment community that serves the people of Alabama without fraud or abuse and preserves Alabama's capital markets.

**Annual Goals**

336-GOAL-001 Complete all broker dealer filings within statutory time frame.

336-GOAL-002 Annually conduct a total of no less than 48 routine and for-cause audits of investment advisers, broker dealers and money transmitter registrants.

336-GOAL-003 Annually conduct an average of 70 investor education and fraud prevention activities.

**336-001 - Issue broker dealer registrations where appropriate for complete applications or issue deficiency letters within five business days of receipt.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% Apps Processed Within 5 days	0	0	0	0	0	0	0	0	90	0

**336-002 - Number of audits conducted.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Audits Conducted	0	0	0	0	0	0	0	0	48	0

**336-003 - Number of educational activities (i.e., meetings, in person or virtual, workshops, events, website upgrades) per year.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Events conducted	0	0	0	0	0	0	0	0	70	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

**Department:** 336

**Question 1:**

**Response:**

**Question 2:**

**Response:**

**Measure:** **Line Description - Actuals**

336-001	Agency reports annually
336-002	Agency reports annually
336-003	Agency reports annually



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 338 - Soil & Water Conservation Comm  
**Mission:** To provide leadership, assistance and education to all citizens for the wise use and conservation of Alabama natural resources.  
**Vision:** Make Alabama a better place to live through soil and water conservation and education.

**Annual Goals**

- 338-GOAL-002 Develop and implement the State and Federally funded programs for natural resource protection.
- 338-GOAL-004 Provide administrative support for the State Board of Registration for Professional Soil Classifiers

**338-002 - Administer Federal and State funds to benefit Soil and Water Conservation Districts and program recipients**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	\$	1,500,000	2,321,760	1,200,000	0	1,000,000	0	1,500,000	0	5,200,000	0

**338-003 - Process payments to benefit Soil and Water Conservation Districts, program recipients and vendors**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number	250	265	200	0	200	0	150	0	800	0

**338-004 - Process new applications and renewals for Registered Professional Soil Classifiers**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Number	1	0	1	0	1	0	1	0	4	0

**Department:** 338  
**Question 1:**  
**Response:**  
**Question 2:**  
**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 340 - Physical Therapy Board  
**Mission:** To assure the public access to competent practice of physical therapy services (Code of AL, 34-24-190).  
**Vision:** To ensure access to excellent Physical Therapy services to all citizens in Alabama.

**Annual Goals**

- 340-GOAL-001 Issue 99% of licenses within 3 working days of receipt of completion of licensure requirements.
- 340-GOAL-002 Issue 99% of license verification requests within 24 hours of receipt

**340-001 - Issue 99% of licenses within 3 days of receipt of completion of licensure requirements**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% of License Issued Within 3 D	99	99	99	0	99	0	99	0	99	0

**340-002 - Issue 99% of license verification requests within 24 hours of receipt**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% of License Verifications Req	99	99	99	0	99	0	99	0	99	0

**Department:** 340  
**Question 1:**  
**Response:**  
**Question 2:**  
**Response:**





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 343 - Counseling Examiners Board

**Mission:** To protect the welfare and interest of the public receiving mental health counseling services through oversight of statutes regulating licensed counselors and to investigate, review and resolve complaints.

**Vision:** We will serve the people of Alabama by promoting a high standard of mental health services through required continuing education in ethical studies.

**Annual Goals**

343-GOAL-001 Issue new licenses within 15 days of approval

**343-001 - #number of new LPC licenses issued**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	50	119	50	0	50	0	50	0	200	0

**343-002 - #number of new ALC licenses issued**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	60	126	60	0	60	0	60	0	240	0

**Department:** 343

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 344 - Polygraph Examiners  
**Mission:** Examine and regulate polygraph examiners and enforce the Code of Alabama to protect the citizens of Alabama.  
**Vision:** Maintain the highest standards for polygraph and polygraph examiners

**Annual Goals**

- 344-GOAL-001 Number of polygraph licenses issued (New - Intern - Renewal)
- 344-GOAL-002 Number of polygraph licensing examinations administered.
- 344-GOAL-003 Maintain cost per license with no more than 5% increase

**344-001 - Number of licenses issued**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Each	100	60	25	0	10	0	1	0	136	0

**344-002 - Number of examinations administered**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Each	4	1	4	0	2	0	1	0	11	0

**344-003 - Cost of License per examiner**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Each	100	60	25	0	10	0	1	0	136	0

**Department:** 344

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

**Fiscal Year: 2025**

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State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 345 - Heating, AC, Refrigeration Contractors Bd  
**Mission:** To protect the public by certifying and regulating qualified contractors and enforcing the rules and regulations.  
**Vision:** Becoming the leader in establishing industry standards to insure the safeguard of the general public to all types of health, safety and welfare conditions.

**Annual Goals**

- 345-GOAL-001 To provide services on-line so that license renewals are processed via the web
- 345-GOAL-002 To conduct jurisdictional on-site Consumer Complaint inspections within 60 days from the date opened

**345-001 - To Increase the number of renewal applications processed online**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percent of Applications	0	0	0	0	0	0	0	0	90	0

**345-002 - To conduct jurisdictional on-site Consumer Complaint inspections within 60 days from the date opened**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Percentage Conducted	0	0	0	0	0	0	0	0	99	0

**Department:** 345

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 346 - Public Educ Emp Health Ins Bd

**Mission:** To provide health insurance benefits in accordance with Code of Alabama 16-25A-1 et. Seq. that help attract and retain public education employees.

**Vision:** To provide health insurance benefits in the most cost-effective manner

**Annual Goals**

346-GOAL-001 Provide benefits eligibility management for PEEHIP Benefits

**346-001 - To maintain eligibility for active PEEHIP members**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Active Members	100,000	104,857	100,000	0	100,000	0	100,000	0	100,000	0

**346-002 - To maintain eligibility for retired PEEHIP members**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of TRS Retired Members	67,000	67,941	67,000	0	67,000	0	67,000	0	67,000	0

**Department:** 346

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 347 - Agricultural & Conservation Develop Comm  
**Mission:** To provide financial incentives for the restoration and conservation of Alabama's natural resources.  
**Vision:** Increase conservation practices on private lands, yielding a healthier environment for public benefits.

**Annual Goals**

347-GOAL-001 Develop and implement financial assistance programs utilizing State and Federal funds

**347-001 - Process financial assistance payments to program recipients for completed conservation practices**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	\$	100,000	252,115	150,000	0	200,000	0	120,000	0	570,000	0

**347-002 - Provide direct assistance to program recipients in making and completing applications**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	30	67	40	0	50	0	30	0	150	0

**Department:** 347

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 348 - Electrical Contractors Board  
**Mission:** To protect and safeguard the public by licensing qualified electrical contractors who have the knowledge and ability to install or repair electrical equipment.  
**Vision:** Our vision is to strive to offer the best service to the public and licensees, hand in hand.

**Annual Goals**

- 348-GOAL-001 To provide licensees with a more user friendly website where they can obtain examination scores status of application and license verification letter.
- 348-GOAL-002 To have public awareness campaigns via billboard industry magazines or broadcast.
- 348-GOAL-003 To have public awareness campaigns, via billboard, industry magazines, or broadcast.

**348-001 - Number of new electrical contractors licensed issued**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	80	30	80	0	80	0	80	0	320	0

**348-002 - Number of new journeyman licensed issued**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	40	16	40	0	40	0	40	0	160	0

**348-003 - Number of exams administered for journeyman and electrical contractor's' license**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	150	108	150	0	150	0	150	0	600	0

**Department:** 348

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

**Fiscal Year: 2025**

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State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 350 - Dietetics/Nutrition Exam Bd  
**Mission:** To protect the health,safety and welfare of the public by providing for Dietetic licensure and regulations of licensed dietitians.  
**Vision:** We envision a profession that serves and cares for the consumers in Alabama with great leadership and expertise

**Annual Goals**

350-GOAL-001 To process 100% of license applications no later than 7 days of the receipt of the completed application.

**350-001 - Licensee is expected to be approximately 1250 by end of current FY**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	# of licenses	1,200	0	1,220	0	1,235	0	1,250	0	1,250	0

**350-002 - To issue 100% of license certificates within 7 days of receipt of completed application for current FY**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% Process in Time Frame	100	0	100	0	100	0	100	0	100	0

**Department:** 350

**Question 1:**

**Response:**

**Question 2:**

**Response:**

**Measure:** **Line Description - Actuals**

350-001 total number of projected licensees per quarter

350-002 Percent of licensees licensed within 7 days of applicaiton.



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 353 - Auctioneers Board  
**Mission:** To protect the public by licensing and regulating qualified auctioneers who have the knowledge and training to conduct ethical and professional auctions.  
**Vision:** To reduce the number of complaints by educating the public.

**Annual Goals**

- 353-GOAL-001 To provide more online services to the public and licensees such as the capability to submit applications obtain primary source license verification letters and to make the Board's website more user friendly for the public to gain access as well as licens
- 353-GOAL-002 Licensees would have access to a portal, where they can print a license verification letter on demand, update contact information, etc. In addition, it would allow for initial applicants to apply online.

**353-001 - Number of new licensed auctioneers and apprentices**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	10	15	10	0	10	0	10	0	40	0

**353-002 - Number of exams administered**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	10	9	10	0	10	0	10	0	40	0

**353-003 - Number of new company licenses**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	5	4	5	0	5	0	5	0	20	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:** 353

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 354 - Occupational Therapy Board  
**Mission:** To safeguard the public health, safety, and welfare, and to assure the availability of occupational therapy services.  
**Vision:** To continue to provide same day services to the licensees and consumers, and to be technology efficient.

**Annual Goals**

- 354-GOAL-001 To enforce our vision statement
- 354-GOAL-002 To continue to provide same day services to the licensees and consumers, and to be technology efficient.

**354-001 - Number of Licensees**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	3,100	3,267	3,250	0	3,200	0	3,250	0	3,250	0

**354-002 - Cost per licensee**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Dollars	0	18.57	0	0	0	0	0	0	337,518	0

**Department:** 354

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 355 - Public Livestock Market Board  
**Mission:** To promote marketing of livestock  
**Vision:** To encourage the development and productive operations by public livestock marketing business through the issue of livestock market charters

**Annual Goals**

355-GOAL-001 Number of applications for livestock marketing charers reviewed

**355-001 - 1 - Number of applications for livestock marketing charters reviewed**    **Number of applications for livestock marketing charters reviewed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number Charters Reviewed										

**Department:**  
**Question 1:**  
**Response:**  
**Question 2:**  
**Response:**  
**Measure:**      **Line Description - Actuals**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 356 - Choctawhatche-Pea-Yellow River Watershed Management Auth  
**Mission:** Manage and protect water resources in the Choctawhatchee, Pea and Yellow Rivers watersheds, to develop plans and programs relating to water resource management, and to address flooding issues.  
**Vision:** To ensure water resources are wisely developed, properly used and enhanced for present and future generations.

**Annual Goals**

- 356-GOAL-001 To address water issues, irrigation needs and droughts by providing water resource data, and monitoring drought condition.
- 356-GOAL-002 To educate citizens and public officials by conducting watershed management presentations and sponsoring projects including Groundwater Festivals.
- 356-GOAL-003 To operate and maintain a basin-wide Flood Warning System (FWS).
- 356-GOAL-004 To complete projects addressing water quality, water quantity, or flood control.

**356-001 - Provide water resources data**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of reports	3	8	3	0	3	0	3	0	12	0

**356-002 - Monitor groundwater wells**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Wells	4	4	4	0	4	0	4	0	16	0

**356-003 - Participate in meetings and conduct presentations**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Meetings	15	18	15	0	15	0	15	0	60	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**356-006 - Operate and maintain the Flood Warning System**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Gauges	27	27	27	0	27	0	27	0	108	0

**356-007 - Co-sponsor watershed projects**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Number of Projects	1	0	4	0	5	0	0	0	10	0

**Department:** 356

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 357 - Home Builders Licensure Board

**Mission:** To provide consumer protection by safeguarding the public's health, safety, and welfare through the regulation of the residential construction and remodeling industries while promoting industry professionalism and home building and remodeling standards in accordance with Title 34, Chapter 14A of the Code of Ala. 1975.

**Vision:** Optional

**Annual Goals**

- 357-GOAL-001 Provide consumer protection through the regulation of the residential construction and remodeling industries.
- 357-GOAL-002 Increase the user rate for electronic license renewal service to 73% by 2015.
- 357-GOAL-003 Increase the user rate for electronic license renewal service to 79% by end of current FY

**357-001 - The number of licensees.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Licenses Issued	6,000	4,736	3,000	0	150	0	150	0	9,300	0

**357-002 - The number of consumer complaints.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Consumer Complaints	35	30	35	0	25	0	25	0	120	0

**357-003 - Maintain costs per licensee.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	\$	200	175	200	0	200	0	200	0	200	0





State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

357-004 - Increase the user rate for the electronic renewals process to reduce errors with renewal applications.

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	% of total Renewals	75	61	2	0	1	0	1	0	79	0

Department: 357

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 358 - Athletic Trainers Board

**Mission:** To provide for only qualified, competent athletic trainers to practice in the State of Alabama, thus protecting the public from possible injury due to inferior services of unqualified workers.

**Vision:** To maintain the integrity of the profession through consistent application of high professional standards.

**Annual Goals**

358-GOAL-001 Maintain an efficient and effective system of licensing athletic trainers and regulating the practice of athletic training.

**358-001 - Number of Applications for Licensure Processed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	30	13	30	0	30	0	30	0	120	0

**358-002 - Number of Renewal Applications Processed**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	150	806	150	0	150	0	150	0	600	0

**Department:** 358

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 359 - Children Services Facilitation  
**Mission:** To provide services to children and adolescents identified as Multiple Needs Children and whose needs exceed the resources available in the local community.  
**Vision:** Serving Multiple Needs Children in the least restrictive, family focused, community based setting possible to address their special needs.

**Annual Goals**

359-GOAL-001 To ensure that all County Children's Service Facilitation Team members are trained on policies and procedures regarding the Multiple Needs Child process

**359-001 - Review of Policy and Procedure manual by County CFST members**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% of Members Reviewing Manual	25	8	25	0	25	0	25	0	100	0

**359-002 - Offer quarterly training session regarding the MNC process**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Training Sessions	2	5	2	0	2	0	2	0	8	0

**Department:** 359

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 360 - Hearing Instrument Dealers Bd

**Mission:** To protect the health, safety and welfare of the public by providing for Hearing Instrument apprentice permits, fitter's license, and dispensers license.

**Vision:** We envision a profession that serves and cares for consumers in Alabama with great leadership and expertise.

**Annual Goals**

360-GOAL-001 To insure that applicants receive all documentation needed to complete their application in a timely manner. Information is provided by phone mail or website.

**360-001 - Issue 95% of all licenses within 15 days of receipt of completed applications.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% Processed within 15 days	95	100	95	0	95	0	95	0	95	0

**360-002 - Licensee's are expected to be approximately 130**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Cost Per licensee	70	77	70	0	70	0	70	0	70	0

**Department:** 360

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 361 - Agricultural Museum Board

**Mission:** The mission of the Alabama Agricultural Museum Board is to recognize the important contributions of agriculture to our state and to preserve, exhibit, display, and interpret artifacts and other materials associated with it.

**Vision:** We value Alabama's farm families, both past and present, as the source of our food and fiber and as an important force in the state's economy. We value the preservation of objects related to rural living and the stories they can tell future generations about life on an Alabama farm. We value the opportunity to teach about agriculture indoors and in open, outdoor settings through hands-on programs and activities.

**Annual Goals**

- 361-GOAL-001 Operation and maintenance of Wiregrass Farmstead
- 361-GOAL-002 Participation in agricultural-related educational programs/events.
- 361-GOAL-003 Provide monthly maintenance of Agricultural Display Building

**361-001 - Feed and care for farm animals; general maintenance of fences, etc**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Days	92	92	90	0	91	0	91	0	365	0

**361-002 - Participate in Living History program for schools and special events.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Visitors	650	1,563	900	0	750	0	950	0	3,250	0

**361-003 -**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004											



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**361-004 - Provide maintenance of Agricultural Display Building and grounds.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003		3	3	3	0	3	0	3	0	12	0

**Department:** 361

**Question 1:**

**Response:**

**Question 2:**

**Response:**

**Measure:** **Line Description - Actuals**

- 361-001 Days care provided for animals and general maintenance of grounds.
- 361-002 Visitors to the Alabama Agricultural Museum and the living history programs
- 361-004 Provide monthly maintenance of Agricultural Display Building and grounds.



State of Alabama  
**Quarterly Performance Report**

**Fiscal Year: 2025**

**Department:** 363 - Athlete Agent Regulatory Comm  
**Mission:** The mission of the Athlete Agent Regulatory Commission is to license and regulate athlete agents conducting business in the State of Alabama.  
**Vision:** To maintain an accurate database of athlete agents registered to conduct business in Alabama.

**Annual Goals**

363-GOAL-001 To issue licenses to athlete agents and maintain a current database of licensed athlete agents.

**363-002 - To operate within the legislative appropriation for the Alabama Athlete Agent Commission Fund.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	\$	2,500	120	2,500	0	2,500	0	12,500	0	20,000	0

**Department:** 363

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 364 - Professional Geologists Lic Bd  
**Mission:** To protect life, health, public welfare and the environment through the regulation of the practice of geology in the State of Alabama.  
**Vision:** To better educate the public about the importance of hiring a Licensed Geologist and to encourage the public to inform the Board of any unlicensed activity, by filing a Consumer Complaint Form.

**Annual Goals**

- 364-GOAL-001 The Board wishes to have all of its licensee information in an access database so the information is more accessible and user friendly.
- 364-GOAL-002 The Board would like for the universities to consider the ASBOG Fundamentals of Geology Exam to be the program exit exam. It also wants to encourage the universities to contact ASBOG to obtain specific information on the test results by their students.

**364-001 - Number of new licensees**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	5	8	10	0	5	0	10	0	30	0

**364-002 - For the Board to offer at least 1 free continuing education events per year for Alabama licensed Professional Geologists.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	0	0	0	0	1	0	0	0	1	0

**364-003 - The Board's licensees to utilize the online renewal application for more efficient and adequate reporting.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of applications	40	30	40	0	40	0	40	0	160	0





State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:** 364

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 365 - Alabama Massage Therapy Licensing Board

**Mission:** To protect the public by licensing and regulating qualified massage therapists who have been trained to perform massage therapy services and have pledged to conduct themselves ethically and professionally.

**Vision:** To reduce the number of complaints by the public being educated on the proper techniques to be performed by a licensed massage therapist.

**Annual Goals**

365-GOAL-001 For the Board to provide more services via online to the public and licensees.

**365-001 - Number of newly licensed individuals**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	40	119	40	0	40	0	40	0	160	0

**365-002 - Number of newly licensed establishments**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	35	55	35	0	35	0	35	0	140	0

**Department:** 365

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 366 - Electronic Security Board  
**Mission:** To regulate alarm system installers and locksmiths.  
**Vision:** To ensure competency and integrity in the locksmith and alarm system business.

**Annual Goals**

366-GOAL-001 Process/issue new and renewal licenses in an accurate and expeditious manner.

**366-001 - Number of companies licensed.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	# of Companies Licensed	95	105	200	0	100	0	30	0	425	0

**366-002 - Number of individuals licensed.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	# of Individuals Licensed	500	459	900	0	550	0	250	0	2,200	0

**Department:** 366

**Question 1:**

**Response:**

**Question 2:**

**Response:**

**Measure:** Line Description - Actuals

366-001

366-002 Reflects number of individuals licensed with state/fed background checks.



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 367 - Marriage & Family Therapy Bd

**Mission:** To establish a regulatory agency, structure, and procedures which will ensure that the public is protected from unauthorized and unqualified Marriage and Family Therapy. (Section34-17A-2)

**Vision:** Licensed Marriage and Family Therapists will provide quality therapy to Alabama, promoting their mental health.

**Annual Goals**

367-GOAL-001 The Boards goal is to continue to provide efficient service to all Licensees. Work to reduce cost to the Tax Payers of Alabama and protection to the citizens of Alabama.

**367-001 - The Boards objective is to continue to process all applications with in 10 business days of receipt.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	10	0	10	0	10	0	10	0	40	0

**Department:** 367

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 370 - Interpreters & Transliterators

**Mission:** To regulate the practice of interpreting and transliterating on behalf of consumers who are hard of hearing, deaf, or speech disabled by licensing and permitting the providers of interpreters and transliterating services, and establishing and monitoring interpreting and transliterating standards in the State of Alabama.[Section 34-16-2].

**Vision:** Our vision is to make the service of well qualified interpreters accessible to each deaf Alabamian who desires interpreting services.

**Annual Goals**

370-GOAL-001 The Board's goal is to continue to provide efficient service to all Licensees.

**370-001 - The Board's objective is to continue to process all applications within 10 business days of receipt.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	10	4	10	0	10	0	10	0	40	0

**Department:** 370

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 371 - Onsite Wastewater Board

**Mission:** The Alabama Onsite Wastewater Board was created to examine, license and regulate persons engaged in manufacturing, installation or servicing of onsite wastewater systems, including portable toilets in Alabama. This Board was also created to establish the qualification levels for those engaged in the manufacture, installation, servicing, cleaning or pumping of onsite wastewater systems and equipment in Alabama and promote the proper manufacture, installation and servicing of onsite wastewater systems.

**Vision:** To ensure that all licensees in the State of Alabama that install, pump or manufacture septic tanks are adequately educated in their field of expertise.

**Annual Goals**

371-GOAL-001 To ensure that all licenses are issued and that all licenses are renewed annually.

**371-001 - New Licensees**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number Issued	35	20	70	0	45	0	50	0	200	0

**371-002 - Renewed Licensees**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number Renewed	505	929	605	0	305	0	55	0	1,470	0

**Department:** 371

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 372 - Drycleaning Environmental Advisory Bd  
**Mission:** To ensure the collection of funds from Drycleaners to assist in the clean up of abandoned or existing drycleaning facilities.  
**Vision:** To be recognized as the most efficient Board that assists in the clean up of abandoned sites more quickly to ensure the health of the public and environment.

**Annual Goals**

372-GOAL-001 For the Board to review and approve reimbursement requests within a 90 day period once the reimbursement request applications are submitted for approval by the Board and the reimbursement warrant is issued to the vendor.

**372-001 - For the request application process to be completed within a 90 day period.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Days	20	12	20	0	20	0	20	0	20	0

**Department:** 372  
**Question 1:**  
**Response:**  
**Question 2:**  
**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 373 - Home Med Equip Serv Provid Bd  
**Mission:** The board shall have the responsibility for creating, establishing, maintaining, and enforcing regulations governing the operation of home medical equipment services providers, including the qualifications of inspectors, the nature of inspections, and the process for appeals (Section 34-14C-2(d)).  
**Vision:** Home medical equipment services in Alabama are delivered by licensed home medical equipment providers deemed qualified, professional, and ethical, ensuring maximum public protection.

**Annual Goals**

373-GOAL-001 The Board's goal is to continue to provide efficient service to all Licensees. The Board will continue to cut cost, while providing the best customer support to the public and licensees.

**373-001 - Process all applications within 10 business days of receipt or less and to complete random and new HME facility inspections in a timely and convenient manner for our licensees.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	12	0	15	0	18	0	13	0	58	0

**Department:** 373

**Question 1:**

**Response:**

**Question 2:**

**Response:**





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 374 - Assisted Living Examiners Bd

**Mission:** 1) Ensuring that all assisted living and specialty care assisted living facilities in the state are administered by a licensed administrator; 2) Establishing and enforcing standards that are pre-requisite to licensure and licensure renewal; 3) Administering appropriate examinations; 4) Issuing licenses license renewals to qualified persons; 5) Investigating and determining appropriate actions with regard to any charge or complaint lodged against a licensed administrator; 6) Conducting a continuing study of assisted living facilities and specialty care assisted living facilities and administrators with a view to the improvement of the standards imposed for the licensing of such administrators; 7) Approving various educational programs for continuing education credits for all assisted living administrators.

**Vision:** License and regulate assisted living administrators in the state of Alabama. Through this program, the Board examines persons seeking a license to engage in assisted living administration and establishes and enforces standards for the licensing and practicing of assisted living administration.

**Annual Goals**

374-GOAL-001 The Board's goal is to continue to provide efficient service to all Licensees. The Board will continue to cut cost, while providing the best customer support to the public and licenses.

**374-001 - The Board's objective is to continue to process all applications with in 10 business days of receipt. The Board will continue to provide education, testing, licensure issuance and investigate and disciplinary issues.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	50	0	50	0	50	0	50	0	200	0

**Department:** 374

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 376 - Storage Tank Trust Fund Mngmt  
**Mission:** To oversee the operation of the Alabama Underground/Aboveground Storage Tank Trust Fund in order to continue to meet the financial responsibility requirements set forth by the U.S. EPA.  
**Vision:** Provide conservative fiscal management and continuing operator education to ensure the financial stability of the Fund.

**Annual Goals**

376-GOAL-001 To provide oversight and education for the Alabama Underground/Aboveground Storage Tank Trust Fund and regulated tank owners statewide.

**376-001 - Bi-Monthly meetings with ADEM personnel to insure the Fund is meeting its objectives.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Monthly Meeting	0	0	0	0	0	0	0	0	6	0

**Department:** 376  
**Question 1:**  
**Response:**  
**Question 2:**  
**Response:**  
**Measure:** Line Description - Actuals  
 376-001 Annual Goal



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 377 - Board Of Respiratory Therapy  
**Mission:** To protect the citizenry against the unauthorized, unqualified, and improper administration of respiratory therapy and from unprofessional or unethical conduct by persons licensed to practice respiratory therapy (Section 34-27-B-1).  
**Vision:** Licensed Respiratory Therapists provide quality respiratory healthcare to Alabama citizens, promoting their health and self-sufficiency.

**Annual Goals**

377-GOAL-001 The Board's goal is to continue to provide efficient service to all Licensees.

**377-001 - The Board's objective is to continue to process all applications with in 10 business days of receipt.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percent	100	0	100	0	100	0	100	0	100	0

**Department:** 377

**Question 1:**

**Response:**

**Question 2:**

**Response:**

**Measure:** Line Description - Actuals

377-001 PERCENTAGE OF APPLICANTS LICENSED WITHIN 10 DAYS



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 378 - AI Board Of Court Reporting

**Mission:** To establish and maintain a standard of competency for individuals engaged in the practice of court reporting and for the protection of the public, in general, and for the litigants whose rights to personal freedom and property are affected by the competency of court reporters (Section 34-8B-1). The ABCR has also defined it's Vision, Values, and Goals.

**Vision:** Court reporting services in Alabama are delivered by licensed court reporters deemed qualified, professional, and ethical, ensuring maximum public protection.

**Annual Goals**

378-GOAL-001 The Board's goal is to continue to provide efficient service to all licensees and applicants.

**378-001 - The board's objective is to process all applications with in 10 business days of receipt.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	1	4	1	0	1	0	1	0	4	0

**Department:** 378

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 379 - Alabama Security Regulatory Bd

**Mission:** To protect the health, safety and welfare of the citizens of Alabama by licensing and regulating the contract security profession to include individual security guards, companies and trainers.

**Vision:** To ensure that all contract security companies and guards have met all requirements for licensure and have passed a criminal background check to ensure the safety and welfare of all citizens in the State of Alabama.

**Annual Goals**

379-GOAL-001 To ensure that licensees are complying with the statute as well as the rules and regulations set forth by the Board.

**379-001 - Number of newly licensed companies**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	10	19	10	0	10	0	10	0	40	0

**379-002 - Number of newly licensed individuals**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	1,000	1,646	1,000	0	500	0	500	0	3,000	0

**379-003 - Number of newly licensed trainers**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	15	10	15	0	15	0	15	0	60	0

**Department:** 379

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 380 - AL Construction Recruitment  
**Mission:** To recruit a new generation of skilled craftspersons for commercial and industrial construction.  
**Vision:** To close the projected skills gap in the skilled trades in Alabama

**Annual Goals**

- 380-GOAL-001 To recruit a new generation of skilled craft persons for commercial and industrial construction
- 380-GOAL-002 To close the projected skills gap in the skilled trades in Alabama
- 380-GOAL-003 To conceptualize and implement a marketing campaign that improves the image of the skilled trades as a career.

**380-001 - Track website activity**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Website Recorded Hits	250	0	250	0	250	0	250	0	1,000	0

**380-002 - To show through ongoing evaluation at least a 10% change in positive attitudes toward skilled crafts careers**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	% Increase On Evaluation	0	0	0	0	0	0	0	0	10	0

**Department:** 380  
**Question 1:**  
**Response:**  
**Question 2:**  
**Response:**  
**Measure:** **Line Description - Actuals**  
 380-001 1000 new registered users  
 380-002 Evaluated through event surveys



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 381 - State Law Enforcement

**Mission:** To efficiently provide quality service, protection, and safety for the State of Alabama through the utilization of consolidated law enforcement, investigative, and support services.

**Vision:** Alabama's citizens will continue to receive quality services delivered in a manner that is efficient, effective, and fiscally responsible while ALEA representatives ensure an open dialog with legacy agencies and the public.

**Annual Goals**

- 381-GOAL-001 To effectively regulate the flow of traffic; thereby decreasing traffic fatalities on Alabama's Highways.
- 381-GOAL-002 To efficiently and effectively issue driver licenses in compliance with all 30 benchmarks of the Real ID Act.
- 381-GOAL-003 Increase the annual number of boat patrol hours expended by 13,500 from the FY06 baseline of 33,749 hours to 47,249 hours expended annually by the end of FY19.
- 381-GOAL-004 Decrease the annual number of boating accidents that result in fatalities or injuries by 7 from the FY06 baseline of 47 accidents to 40 by the end of FY 19.
- 381-GOAL-005 Improve the safety of waterways by increasing the number of hours expended annually on navigational/hazard marker system maintenance by 46 hours from the FY 07 baseline of 502 hours to 548 hours by the end of FY 19.
- 381-GOAL-006 Monitor narcotic and violent crime arrests, tobacco and alcohol sales to minors, and provide investigative assistance to governmental agencies.
- 381-GOAL-007 Focus on citizens safety by monitoring agency vehicle's mileage, promoting Project Lifesaver, and educating through professional presentations.
- 381-GOAL-008 Process 80% of grant reimbursements within 18 days of receipt of completed grant package by FY 16.
- 381-GOAL-009 To efficiently and effectively issue driver licenses in compliance with all 30 benchmarks of the Real ID Act.
- 381-GOAL-010 Number of overtime hours worked on civil and natural disasters
- 381-GOAL-011 To provide access to information and support information technology solutions for the criminal justice community.

**381-001 - Number of narcotic arrests made**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	number of arrests	75	98	75	0	75	0	75	0	300	0

**381-002 - Number of violent crime arrests made**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	number of arrests	65	63	65	0	65	0	65	0	260	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**381-003 - Maintain a non-compliance rate (sales to minors) on alcohol sales at less than 10% per quarter**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	# store inspect/sales to minor	9	2.9	9	0	9	0	9	0	9	0

**381-004 - Troopers & Corporals in Marine Patrol will conduct a minimum number of boat patrol operations.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of Patrol Hours Expended	9,332	6,601	10,000	0	13,500	0	13,500	0	46,332	0

**381-005 - Troopers & Corporals in Marine Patrol will spend 5% of total time conducting public boating safety education programs & functions**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Total Marine Safety Contacts	3,100	316	4,400	0	6,800	0	8,866	0	23,166	0

**381-006 - Troopers & Corporals in Marine Patrol will conduct vessel safety equipment inspections of vessels on public bodies of water**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Number of Vessel Inspections	3,100	440	4,400	0	6,800	0	8,866	0	23,166	0

**381-007 - To minimize traffic fatalities on state roads**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Fatalities	126	166	126	0	128	0	126	0	506	0





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**381-008 - To minimize traffic injuries on state roads**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Injuries Minus Fatal	1,613	1,925	1,613	0	1,613	0	1,613	0	6,452	0

**381-009 - Number of DUI details**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Details	165	143	165	0	165	0	165	0	660	0

**381-010 - Number of DUI arrests made**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Arrests	659	499	659	0	659	0	659	0	2,636	0

**381-011 - Number of commercial vehicles inspected**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number Inspected	8,160	11,400	8,160	0	8,160	0	8,160	0	32,640	0

**381-012 - Number of arrest tickets issued**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Arrest Tickets	79,801	92,403	79,801	0	79,805	0	79,801	0	319,208	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**381-013 - Number of accidents investigated**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Accidents Investigat	7,146	8,318	7,146	0	7,146	0	7,146	0	28,584	0

**381-014 - Provide public information and education of highway traffic safety initiatives and programs through professional presentations to targeted groups and special interest groups**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	Number of Presentations	125	289	125	0	125	0	125	0	500	0

**381-015 - Troopers and Corporals in Marine Patrol will spend 5% of total duty time conducting public boating safety education programs and functions**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Public Boating Safety Ed										

**381-016 - Maintain efficiency of administering driver license exams with limited manpower**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of exams administered	85,000	88,947	85,000	0	85,000	0	85,000	0	340,000	0

**381-017 - Maintain efficiency of issuing credentials with limited manpower**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of driver licenses and identification cards issued	325,000	327,701	325,000	0	325,000	0	325,000	0	1,300,000	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**381-018 - Number of driving privilege reinstatement transactions**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of reinstatement transactions completed	10,000	9,566	10,000	0	10,000	0	10,000	0	40,000	0

**381-020 - Increase number of counties participating in Project Lifesaver**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
N/A	# of counties										

**381-021 - Reduce the number of vehicles within the fleet with excessive mileage (over 85,000) thereby increasing officer and public safety**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
007	#vehicles w/excessive mileage	200	748	200	0	200	0	200	0	800	0

**381-022 - Provide investigative assistance to other state, federal, and local governmental agencies**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	% of assists	500	399	500	0	500	0	500	0	2,000	0

**381-023 - Maintain a non-compliance rate (sales to minors) on tobacco sales at less than 10% per quarter**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	# store inspect/sales to minor	9	4.1	9	0	9	0	9	0	9	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:** 381

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 382 - Office Of Information Tech

**Mission:** Through communication and collaboration, OIT aims to empower stakeholders with innovative services and technologies that reliably deliver highly available, secure, efficient, and cost-effective services for agencies, legislators, and citizens across all levels of Alabama state government.

**Vision:** OIT aspires to provide solutions and services that are standardized, implemented in a timely and high-quality manner, and designed to meet the operational needs of each agency, legislator, and citizen who depend on their services.

**Annual Goals**

- 382-GOAL-001 Establish a Cyber Security Program.
- 382-GOAL-002 Establish an IT Talent Management Program
- 382-GOAL-003 Establish an IT Governance and Portfolio Management Program
- 382-GOAL-004 Establish an IT Infrastructure Program
- 382-GOAL-005 Establish an IT Asset Management Program
- 382-GOAL-006 To provide IT services to Alabama state agencies.
- 382-GOAL-007 NULL
- 382-GOAL-008 NULL
- 382-GOAL-009 NULL
- 382-GOAL-010 NULL

**382-001 - To recover network engineering costs**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	\$	6,807,445	6,756,746	6,807,445	0	6,807,444	0	6,807,444	0	27,229,778	0

**382-002 - To recover infrastructure costs**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	\$	6,248,602	11,247,881	6,248,602	0	6,248,602	0	6,248,602	0	24,994,408	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

382-003 - To recover brokered services costs

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	\$	514,146	575,770	514,145	0	514,145	0	514,145	0	2,056,581	0

382-004 - To recover support services costs

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	\$	225,533	126,188	225,533	0	225,533	0	225,533	0	902,132	0

382-005 - To recover information security costs

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	\$	1,378,090	1,444,065	1,378,090	0	1,378,090	0	1,378,090	0	5,512,360	0

382-006 - To recover administrative costs.

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
006	\$	594,294	550,206	594,294	0	594,294	0	594,294	0	2,377,176	0

Department: 382

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 383 - Private Investigation Board  
**Mission:** The mission is to establish and maintain a standard of competency for individuals engaged in the practice of Private Investigation services and for the protection of the public.  
**Vision:** Private Investigation services in Alabama are delivered by licensed Private Investigators deemed, professional, and ethical, ensuring maximum public protection.

**Annual Goals**

383-GOAL-001 The Board's annual goal is to continue to provide efficient service to all licensees in a timely manner. The Board will also continue disciplinary hearing to protect the tax paying public consumers. IN addition the Board will continue to make cuts to the budget.

**383-001 - The Board's objective is to continue to process all applications with in 10 business days of receipt. In addition, continue to process renewal applications, agency applications and continue with disciplinary actions and hearings to protect the public.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	46	0	42	0	52	0	54	0	194	0

**Department:** 383  
**Question 1:**  
**Response:**  
**Question 2:**  
**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 384 - Tax Tribunal

**Mission:** The mission of the Alabama Tax Tribunal is to fairly and independently hear and decide all tax and other appeals that are within the jurisdiction of the Tribunal.

**Vision:** The vision of the Alabama Tax Tribunal is to fairly and independently hear and decide all tax and other appeals that are within the jurisdiction of the Tribunal.

**Annual Goals**

384-GOAL-001 The mission of the Tax Tribunal is to treat all parties in a case before the Tribunal with courtesy and respect and to fairly decide all issues in the case.

384-GOAL-002 Our goal like our mission and vision is to treat all parties in a case with courtesy and respect and to fairly decide all issues in the case.

**384-001 - To treat taxpayers with courtesy and respect.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Complaints	0	0	0	0	0	0	0	0	0	0

**Department:** 384

**Question 1:**

**Response:**

**Question 2:**

**Response:**





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 387 - Alabama Office of Minority Affairs

**Mission:** To empower and advocate for underserved communities of Alabama by promoting economic development, educational excellence, and social equity through strategic partnerships, community engagement, and resource accessibility.

**Vision:** To create and support a prosperous Alabama where all citizens have inclusive opportunities to grow, thrive, and contribute to the states economic and social fabric.

**Annual Goals**

- 387-GOAL-001 Support 3,250 minority-owned small businesses annually, with the inclusion of micro-businesses.
- 387-GOAL-002 Establish 20 new partnerships with educational institutions.
- 387-GOAL-003 Train 25,000 Alabamians through job programs each year, over the span of three years.
- 387-GOAL-004 Award 175 costs of living scholarships each year to underserved students.
- 387-GOAL-005 Develop 10 new programs in partnerships with HBCUs and HBCCs to enhance academic and career opportunities.
- 387-GOAL-006 Facilitate 375 co-op opportunities for underserved students with local employers.
- 387-GOAL-007 Connect 250 minority and women owned businesses with resources around the State

**387-001 - Establish 20 new partnerships with educational institutions.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Partnerships	5	0	5	0	5	0	5	0	20	0

**387-002 - Support 3,250 minority-owned small businesses annually, with the inclusion of micro-businesses.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of assistance given	812	0	812	0	812	0	814	0	3,250	0

**387-003 - Train 25,000 Alabamians through job programs each year, over the span of three years.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of trainees	6,250	0	6,250	0	6,250	0	6,250	0	25,000	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**387-004 - Award 175 costs of living scholarships each year to underserved students.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number of students supported	43	0	44	0	44	0	44	0	175	0

**387-005 - Develop 10 new programs in partnerships with HBCUs and HBCCs to enhance academic and career opportunities.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Number of Programs Developed	2.5	0	2.5	0	2.5	0	2.5	0	10	0

**387-006 - Facilitate 375 co-op opportunities for underserved students with local employers.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Number of Co-Op Students Employed	93.75	0	93.75	0	93.75	0	93.75	0	375	0

Department: 387

Question 1:

Response:

Question 2:

Response:



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 388 - Legislative Services Agency

**Mission:** The mission of the Alabama Legislative Services Agency is to serve the State of Alabama by supporting the Legislature with expert, non-partisan fiscal analysis, legal advice, and bill drafting.

**Vision:** To be the model of a State Agency:

1. Accountable to each other in a respectful and inclusive organizational culture.
2. Acting with integrity, commitment, and purpose.
3. Trusted across the Legislature for non-partisanship, credibility, and quality of service.
4. A national leader on the institution of state legislatures.

**Annual Goals**

- 388-GOAL-001 To provide the Alabama Legislature with timely accurate and impartial fiscal data and analysis and related information.
- 388-GOAL-002 To provide the Alabama Legislature with timely, accurate, and impartial legislative measures and legal research.
- 388-GOAL-003 To promote and encourage clarification and simplification of the laws of the state through reconnecting the introduction of new laws and reviewing and updating current laws.
- 388-GOAL-004 Continue to maintain small paid staff while extensively utilizing professionals who donate approximately 2,800 hours in legal time per year.

**388-001 - Bills For Which Fiscal Notes Required**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Fiscal Notes	0	0	300	0	250	0	0	0	550	0

**388-002 - Committee and Special Reports to be Prepared**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Committee and Special Reports	3	0	2	0	3	0	3	0	11	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**388-003 - Number of Fiscal Projects Requested By Legislators**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Fiscal Projects	40	0	80	0	120	0	20	0	260	0

**388-005 - Number of Legal Projects to be Prepared**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Number of Legal Projects	500	0	750	0	500	0	500	0	2,250	0

**388-006 - Utilizing Volunteer Hours**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Number of Hours Donated	700	0	700	0	700	0	700	0	2,800	0

**Department:** 388

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 390 - Alabama State Board of Midwifery

**Mission:** To provide state-wide licensure used to enforce rules and regulations overseeing licensed midwives for the safety of Mothers and their newborns during pregnancy, birth, and postpartum.

**Vision:** To maintain a state-wide agency that supports and provides current information and resources for licensed midwives as they continue to serve Mothers and their newborns during pregnancy, birth and postpartum.

**Annual Goals**

390-GOAL-001 To process license and renewal fees within 5 business days of receipt.

**390-001 - Process 100% of license and renewal fees within 5 business days of receipt.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% license/renewals completed	100	100	100	0	100	0	100	0	100	0

**Department:** 390

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 391 - Alabama Commission on the Evaluation of Services

**Mission:** ACES' mission is to independently evaluate services provided in Alabama to ensure the best outcomes for Alabama residents, maximize the value of state resources, direct funding to effective services, and increase the accountability of state agencies.

**Vision:** Establish a culture of policymaking that is driven by evidence and rigorous research, shifting focus from what Alabama is doing to what Alabama is accomplishing as a state.

**Annual Goals**

- 391-GOAL-001 Published Reports
- 391-GOAL-002 Published Whitepapers
- 391-GOAL-003 Recommendations Implemented

**391-001 - Published Reports**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	number of reports	1	1	1	0	0	0	1	0	3	0

**391-002 - Published Whitepapers**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	number of whitepapers	0	0	1	0	1	0	0	0	2	0

**391-003 - Recommendations Implemented**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	number of recommendations	2	0	2	0	2	0	0	0	6	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:** 391

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 392 - Alabama Board of Genetic Counseling  
**Mission:** To protect the public by licensing and regulating qualified genetic counseling who provide information about how genetic conditions might affect you or your family.  
**Vision:** Our vision is to make the service of well qualified and highly trained licensed individuals providing genetic counseling accessible to the citizens of the state.

**Annual Goals**

392-GOAL-001 To process licenses as quickly as possible.

**392-001 - Number of newly licensed individuals**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	# of licenses	15	15	15	0	15	0	15	0	60	0

**Department:** 392

**Question 1:**

**Response:**

**Question 2:**

**Response:**





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 393 - Alabama Professional Bail Bonding Board

**Mission:** To establish and maintain a standard of competency, regulation and enforcement for individuals engaged in the practice of Professional Bail Bonding and the protection of the public. The Board has created a platform for Alabama consumers to have a Board that will provide professional standards, regulations, investigation, and enforcement of violations by licensed Bail Bond professionals in Alabama.

**Vision:** Professional Bail Bonding services in Alabama are performed by licensed Professional agents in the state of Alabama. The Board ensures that only licensed agents in the State of Alabama are qualified, licensed, ethical, professional and ensure the maximum protection to the consumer of this state.

**Annual Goals**

393-GOAL-001 Provide efficient service to all Licensees which allows all citizens of Alabama to have an efficient Board that will timely and efficiently investigate complaints to ensure thorough resolutions.

**393-001 - Provide efficient service to all licensees by processing all applications within 10 days of receipt.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	# of licenses	30	393	30	0	30	0	30	0	120	0

**Department:** 393

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 396 - Alabama Medical Cannabis Commission

**Mission:** The Alabama Medical Cannabis Commission has the responsibility to implement Alabama law, passed in 2021 and cited as the Darren Wesley Hall Compassion Act, by making medical cannabis derived from cannabis grown in Alabama available to registered qualified patients and by licensing facilities that process, transport, test, or dispense medical cannabis.

**Vision:** To establish and develop a program providing for the administration of cannabis derivatives for medical use in Alabama that will not only benefit patients by providing relief to pain and other debilitating symptoms, but that will also provide opportunities for patients with these debilitating conditions to function and have a better quality of life and provide employment and business opportunities for farmers and other residents of Alabama and revenue to state and local governments.

**Annual Goals**

- 396-GOAL-001 Award integrated facility licenses
- 396-GOAL-002 Award cultivator licenses
- 396-GOAL-003 Award processor licenses
- 396-GOAL-004 Award dispensary licenses
- 396-GOAL-005 Award licenses to state testing laboratories and secure transporters

**396-001 - Number of integrated facilities licenses awarded**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	0	0	0	0	5	0	0	0	5	0

**396-002 - Number of cultivator licenses awarded**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number	12	0	0	0	0	0	0	0	12	0

**396-003 - Number of processor licenses awarded**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number	4	0	0	0	0	0	0	0	4	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

396-004 - Number of dispensary licenses awarded

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Number	4	0	0	0	0	0	0	0	4	0

396-005 - Number of licenses awarded to state testing labs

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Number	1	0	0	0	0	0	0	0	1	0

Department: 396

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 399 - Charter Schools Commission  
**Mission:** The mission of the Commission is to authorize high-quality public charter schools.  
**Vision:** The vision of the Commission is to give Alabama students access to high quality charter schools.

**Annual Goals**

- 399-GOAL-001 Provide school systems and communities with additional tools that may be used to meet the educational needs of a diverse student population.
- 399-GOAL-002 Empower educators to be nimble and strategic in their decisions on behalf of students.
- 399-GOAL-003 Provide additional high-quality educational options for all students, especially students in low-performing schools.
- 399-GOAL-004 Create public schools with freedom and flexibility in exchange for exceptional results.

**399-003 - Solicit, invite, receive, and evaluate applications from organizers of proposed public charter schools.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	0	0	0	0	0	0	0	0	0	0

**399-004 - Approve applications that meet identified educational needs**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	0	0	0	0	0	0	0	0	0	0

**Department:** 399  
**Question 1:**  
**Response:**  
**Question 2:**  
**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 520 - Alabama Trust Fund  
**Mission:** To manage funds to maintain, protect, operate, enhance and manage properties acquired through the Forever Wild Program, in an efficient, accountable and ethical manner.  
**Vision:** To play a key fiscal role in the protection, enhancement, availability, access to, and stewardship of quality public conservation lands.

**Annual Goals**

520-GOAL-001 To fund prioritized restoration/maintenance needs associated with maintaining protecting promoting operating enhancing or managing properties in an efficient manner.

**520-001 - Total amount spent per average total acre**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	\$ Amt. Per Acre (Less Than)	4.32	0.06	4.32	0	4.32	0	4.32	0	4.32	0

**Department:** 520  
**Question 1:**  
**Response:**  
**Question 2:**  
**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 526 - Real Estate Appraisers Board

**Mission:** To provide protection for all users of real property appraisal and appraisal management services through the licensing and regulation in accordance with state and federal law of persons who perform these services in Alabama. (Ala. Code Sec. 34-27A-1 to 63)(Gov. Priority #1 and #5).

**Vision:** To improve the quality of education courses and instructors to better educate our licensees. Accomplishing this will lead to a decrease in complaints filed.

**Annual Goals**

526-GOAL-001 To provide services on-line so that 85% of license renewals are processed via on-line services. (Renewal period is August 1 - September 30 each year.)

526-GOAL-002 To complete 95% of appraiser complaint investigations within 90 days of assignment to investigator.

**526-001 - To increase the number of renewal transactions electronically.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percent of Renewals	0	0	0	0	0	0	85	0	85	0

**526-002 - To complete 95% of appraiser complaint investigations within 90 days of assignment**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percent of Cases	95	100	95	0	95	0	95	0	95	0

**Department:** 526

**Question 1:**

**Response:**

**Question 2:**

**Response:**

**Measure:** Line Description - Actuals

526-001 Renewal period is August 1 - September 30 of each year

526-002



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 529 - Forever Wild Land Trust  
**Mission:** To identify, acquire, manage, protect and improve the vitality and quality of natural lands and waters that are of environmental and/or recreational significance.  
**Vision:** To maintain Alabama's public land trust program for the acquisition and management of unique, biologically diverse lands for public access and recreation.

**Annual Goals**

- 529-GOAL-001 To coordinate land acquisition nominations evaluations and the purchase of selected natural lands for public recreational use and resource conservation.
- 529-GOAL-002 To record biological records in a database.

**529-001 - To acquire 7,500 acres**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Acres	1,875	0	1,875	0	1,875	0	1,875	0	7,500	0

**529-002 - To enter 30,000 biological records**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Records	7,500	196,296	7,500	0	7,500	0	7,500	0	30,000	0

**Department:** 529

**Question 1:**

**Response:**

**Question 2:**

**Response:**

**Measure:** Line Description - Actuals

529-001 Q1 - The number of purchases (acres purchased) per year depends on receiving nominations, willing sellers, time taken to acquire legal documents and proceses associated with closing procedures.

529-002 Q1 - The entering of biological records fluctuates during the year due to field work and availability of other data sources.



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 546 - Optometry Board  
**Mission:** To regulate the optometry profession in the interest of protecting the health, safety, and welfare of the public.  
**Vision:** To regulate the optometry profession by enforcing standards and criteria set forth in statutes and regulations, providing patients with an assurance of the qualifications of licensees along with a means of enforcement of statutes and regulations for the benefit of the public.

**Annual Goals**

546-GOAL-001 Renew 99% of licenses withing 3 days of completion of license renewal requirements.

**546-001 - Issue 99% of licenses within 3 days of receipt of completion of licensure requirements.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percentage	0	0	0	0	0	0	0	0	99	0

**Department:**  
**Question 1:**  
**Response:**  
**Question 2:**  
**Response:**





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 549 - Historic Chattahoochee Commiss  
**Mission:** To promote heritage tourism, history education and historic preservation in the Chattahoochee Trace region of Alabama and Georgia.  
**Vision:** To generate economic growth and improve the quality of life in the region we serve through our unique program of work

**Annual Goals**

- 549-GOAL-001 Promote heritage tourism education and historic preservation to the widest possible audience
- 549-GOAL-002 Organize and help guide worthwhile initiatives throughout the region
- 549-GOAL-003 Develop education programs and encourage better understanding of regional history
- 549-GOAL-004 Provide interpretation of important people places and events from the past
- 549-GOAL-005 Provide interpretation of important people, places, and events from the past

**549-001 - News releases, radio spots, calendar & newsletter distribution, and brochure distribution**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number										

**549-002 - Consultations & presentations**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number										

**549-003 - Stage education programs**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number										



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

549-004 - Distribute scholarship

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number										

549-005 - Place interpretive signage

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005	Number										

Department:

Question 1:

Response:

Question 2:

Response:

Measure: Line Description - Actuals



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 551 - Ala Historic Ironworks Comm

**Mission:** Manage, protect, and preserve the selected historical resources of the Alabama iron and steel industry and ancillary industrial sites and their surrounding lands, waterways and structures; to give these irreplaceable assets new life through educational programs, events, and recreational opportunities for all park visitors using environmentally sustainable methods and management practices.

**Vision:** To include activities which provide a sufficient revenue stream for the perpetual operation of the park.

**Annual Goals**

551-GOAL-001 To increase attendance at Market Day and Trade Days.  
 To rebuild the Store . improve campsites and bath houses to meet ADA guidelines

**551-001 - Number of Attendees**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Each	123,000	0	123,000	0	123,000	0	123,000	0	492,000	0

**Department:** 551

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 557 - Optometric Scholarships Awards

**Mission:** To select recipients of scholarships and loans to provide for the Optometric education of qualified Alabama residents studying Optometry at the School of Optometry at the University of Alabama at Birmingham.

**Vision:** Optometry students will graduate with less debt

**Annual Goals**

557-GOAL-001 To ensure 100% of payment posting of loan payments made in the month payment is received.

557-GOAL-002 Correctly approving payment of Scholarships and Loans

**557-001 - To ensure 100% of payment posting of loan payments made in the month payment is received.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Payments	50,000	50,000	50,000	0	50,000	0	50,000	0	200,000	0

**557-002 - Correctly approving payment of Scholarships and Loans**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Funding Loans & Scholarships	50,000	50,000	50,000	0	50,000	0	50,000	0	200,000	0

**Department:** 557

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 558 - Podiatry Board

**Mission:** To protect the public by licensing and regulating the practice of podiatric medicine who have been trained to perform the services and have pledged to conduct themselves ethically and professionally.

**Vision:** To ensure the public receives the top podiatric medical services available in the state.

**Annual Goals**

558-GOAL-001 To increase online services available to assist licensees.

**558-001 - Number of newly licensed individuals**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	5	2	5	0	5	0	5	0	20	0

**Department:** 558

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 559 - Medical Scholarships Awards Bd

**Mission:** To establish scholarships and loans to provide for the medical training of qualified applicants for admission to any accredited or provisionally accredited school of medicine in Alabama.

**Vision:** To create an incentive to increase the supply of primary care physicians and encourage their practice in the state's rural medically underserved communities.

**Annual Goals**

559-GOAL-001 Maintain awarding scholarships and loans through correspondence with qualified recipients

**559-001 - Loans Awarded**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Loans	0	13	0	0	0	0	0	0	9	0

**Department:** 559

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 560 - Dental Scholarships Awards Bd  
**Mission:** To place recent graduates in rural Alabama, providing rural areas with qualified dentists.  
**Vision:** Dental students will graduate with less debt

**Annual Goals**

- 560-GOAL-001 To ensure 100% of payment posting of loan payments made in the month payment is received
- 560-GOAL-002 Approving rural loans & scholarships

**560-001 - To ensure 100% of payment posting of loan payments made in the month payment is received**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Payments	100,000	100,000	100,000	0	100,000	0	100,000	0	400,000	0

**560-002 - Correctly approving payment of Scholarships and Loans**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Funding Loans & Scholarships	100,000	100,000	100,000	0	100,000	0	100,000	0	400,000	0

**Department:** 560  
**Question 1:**  
**Response:**  
**Question 2:**  
**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 561 - Women's Commission

**Mission:** The purpose of the Commission, as provided in 41-9-413, Code of Alabama 1975, is to improve and advance the lives of women in the State of Alabama.

**Vision:** The Commission may study, make recommendations, educate, and promote constructive action on issues related to women which should include, but is not limited to, the following economic development, education, employment, health, legal rights, political participation, and the quality of individual and family life.

**Annual Goals**

- 561-GOAL-001 Have 4 meetings per year
- 561-GOAL-002 To host 2 networking events in FY2025.

**561-001 - Hold 4 meetings per year**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004	Number of Meetings	1	1	1	0	1	0	1	0	4	0

**561-002 - Have 2 Networking Events FY25**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number	1	0	0	0	1	0	0	0	2	0

**Department:** 561

**Question 1:**

**Response:**

**Question 2:**

**Response:**





State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 562 - Space Science Exhibit Comm/Fa

**Mission:** To educate the public and to house and display exhibits of space exploration, space hardware, mementos of national defense and U.S. Army weaponry and to use the excitement of the U.S. space program and military aviation to stimulate young people's interests in the study of math, science, and technology. ( Alabama Code Sec. 41-9-430 and 431).

**Vision:** To educate, inspire, and motivate Alabama students to become explorers, scientists, teachers, and leaders of the Twenty- First century.

**Annual Goals**

562-GOAL-001 To continue to reduce the outstanding debt balance.

562-GOAL-002 To continue to improve the profitability of the center

**562-001 - Meet scheduled payments**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Dollars										

**562-002 - Monitor monthly expenses**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Dollars										

**Department:**

**Question 1:**

**Response:**

**Question 2:**

**Response:**

**Measure:** Line Description - Actuals



State of Alabama  
**Quarterly Performance Report**

Fiscal Year: 2025

**Department:** 563 - Music Hall Of Fame  
**Mission:** Honoring those, living or dead, who, by achievement or service, have made outstanding and lasting contributions to music in Alabama or elsewhere (Alabama Code 41-9-680)  
**Vision:** To be recognized for honoring outstanding and lasting music contributions throughout Alabama and the World.

**Annual Goals**

563-GOAL-001 To increase admissions to the Alabama Music Hall of Fame

**563-001 - Number of fund raisers held each quarter**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	number	2	0	2	0	2	0	2	0	8	0

**563-002 - To promote the AMHOF and increase admissions with advertising and positive word of mouth marketing**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	number each	6,500	2,222	6,500	0	7,000	0	7,000	0	27,000	0

**Department:** 563

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

**Department:** 589 - Bd Of Prosthetists & Orthotist

**Mission:** To safeguard the public's health, safety and welfare by adopting and enforcing legal standards for licensing practitioners, assistants, mastectomy fitters, therapeutic shoe fitters, orthotic fitters, assistants and suppliers; and accrediting facilities.

**Vision:** To achieve excellence in prosthetics and orthotics regulation through proactive, innovative, and responsive actions.

**Annual Goals**

- 589-GOAL-001 Continue to increase the number of practitioners and facilities so that access and availability to the highest quality care is guaranteed to all citizens requiring prosthetics and orthotics services.
- 589-GOAL-002 Continue to improve the Board's administrative and regulatory review to insure excellence in compliance standards.
- 589-GOAL-003 Continue to upgrade the board's information technology by increasing use and application state-wide.

**589-001 - Process applications meeting licensing and/or accreditation standards within 28 working days.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	% of Applications Meeting Obj	100	0	100	0	100	0	100	0	100	0

**589-002 - Number of applications received for new licensure**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number	5	0	10	0	10	0	5	0	30	0

**589-003 - Number of renewed licenses meeting continuing education requirements**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	% of Licenses Meeting Objectiv	100	0	100	0	100	0	100	0	100	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**589-004 - Number of accredited facilities renewals reviewed for state and national compliance**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number	100	0	100	0	100	0	100	0	100	0

**589-005 - Number of complaints and violations filed against practioners**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number	0	0	0	0	0	0	0	0	0	0

**589-006 - Number of license renewals completed electronically each quarter**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number	150	0	100	0	0	0	0	0	250	0

**589-007 - Number of fines imposed on practitioners for violation of rule or law**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	Number	0	0	20	0	0	0	0	0	20	0

Department: 589

Question 1:

Response:

Question 2:

Response:



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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<b>Measure:</b>	<b>Line Description - Actuals</b>
589-001	Percentage of applications/facilities meeting licensing requirements
589-002	New Applications for Licensure Processed
589-003	CEUs Audited
589-004	Audit of Facilities Certified by National Accreditation by ABC or BOC
589-005	Complaints filed against practitioners or Violations by Practitioners
589-006	Online renewals
589-007	Fines Collected for violations i.e. late renewals. Inadquate CEUs



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** 594 - Alabama Athletic Commission

**Mission:** To ensure combat sports in Alabama are safe and fair. We also seek to protect the spectators financially and physically.

**Vision:** The Commission works to comply with all Federal and State laws concerning combat sporting events in Alabama and set up a healthy environment where Alabama is a destination for both small and large shows.

**Annual Goals**

594-GOAL-001 One major event each quarter

**594-001 - Major events**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Shows	60	66	60	0	60	0	60	0	240	0

**Department:** 594

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

**Fiscal Year: 2025**

**Department:** 599 - Alabama School of Cyber Technology and Engineering

**Mission:** The Mission for ASCTE is to ensure all students achieve high levels of learning to be successful in implementing cyber protections into the engineering lifecycle.

**Vision:** The ASCTE envisions a team with common goals and mutual accountability for student achievement that will become a national model in collaboration with governmental agencies, industry, and higher education specializing in cyber & engineering.

**Annual Goals**

**599-001 - Partnerships with industry and government agencies.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	# of Partnerships	0	2	0	0	0	0	0	0	0	0

**599-002 - Recruit a diverse faculty of professionals from across the state.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	# of People	0	2	0	0	0	0	0	0	0	0

**599-003 - Grow a diverse student population.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	# - Social Media Reach	0	296,555	0	0	0	0	0	0	0	0

**Department:** 599

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** ALS - American Legion and Auxiliary Scholarships  
**Mission:** To provide scholarship to qualified students  
**Vision:** To provide scholarships to descendants of veterans.

**Annual Goals**

ALS-GOAL-001 To provide 150 scholarships to 150 eligible students

**ALS-001 - Award of Scholarships**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Number of Scholarships	0	0	0	0	0	0	0	0	112,500	0

**Department:** ALS

**Question 1:**

**Response:**

**Question 2:**

**Response:**





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** CAD - Alabama Coalition Against Domestic Violence  
**Mission:** The mission of ACADV is to create opportunities for freedom, from domestic violence, through advocacy, education, and the promotion of social intolerance of abuse.  
**Vision:** The vision of ACADV is to end domestic violence and create a society that is intolerant to all types of violence.

**Annual Goals**

- CAD-GOAL-001 To provide a minimum of 30,000 service and resource hours to victims of domestic violence and their children. Services include providing information, referral, and advocacy.
- CAD-GOAL-002 To provide 60,000 nights of shelter in certified facilities to adult and child victims of domestic violence.
- CAD-GOAL-003 To provide hotline crisis counseling safety planning and appropriate references to a minimum of 12,000 victims of domestic violence.
- CAD-GOAL-004 To provide out-of-shelter court advocacy support group and individual counseling to a minimum of 25,000 victims of domestic violence.
- CAD-GOAL-005 ACADV will monitor a minimum of 16 certified domestic violence programs to ensure compliance with State Standards for Domestic Violence Programs in Alabama

**CAD-001 -**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001		0	0	0	0	0	0	0	0	0	0

**CAD-002 -**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002		0	0	0	0	0	0	0	0	0	0

**CAD-003 -**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003		0	0	0	0	0	0	0	0	0	0



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

CAD-004 -

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
004		0	0	0	0	0	0	0	0	0	0

CAD-005 -

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
005		0	0	0	0	0	0	0	0	0	0

Department: CAD

Question 1:

Response:

Question 2:

Response:



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** CTE - Alabama School of Cyber Technology and Engineering  
**Mission:** The Mission for ASCTE is to ensure all students achieve high levels of learning to be successful in implementing cyber protections into the engineering lifecycle.  
**Vision:** The ASCTE envisions a team with common goals and mutual accountability for student achievement that will become a national model in collaboration with governmental agencies, industry, and higher education specializing in cyber & engineering.

**Annual Goals**

- CTE-GOAL-001 Create partnerships with industry and government agencies
- CTE-GOAL-002 Grow a diverse faculty of professionals
- CTE-GOAL-003 Grow a diverse student population

**CTE-001 - Partnerships with industry and government agencies.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	# of Partnerships	1	2	1	0	1	0	1	0	4	0

**CTE-002 - Recruit a diverse faculty of professionals from across the state**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	# of People	2	2	2	0	2	0	2	0	8	0

**CTE-003 - Grow a diverse student population**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003	# - Social Media Reach	240,000	296,555	240,000	0	240,000	0	240,000	0	960,000	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

**Department:** CTE

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** ERS - Employees Retirement System

**Mission:** To provide retirement benefits to help attract and retain public education employees at the least expense to the taxpayers of Alabama and economically improve Alabama where possible.

**Vision:** To improve operational efficiency and accountability in administering the retirement benefit plan by finding ways to better deliver services.

**Annual Goals**

ERS-GOAL-001 Maintain a ratio of less than 2% of administrative costs in relation to retirement benefits.

ERS-GOAL-002 Better educate members by increasing the number of members counseled.

**ERS-001 - Maintain a low ratio of administrative cost in relation to retirement benefits**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percent of Retirement Benefits	1.5	1.6	1.5	0	1.5	0	1.5	0	1.5	0

**ERS-002 - Increase the number of members counseled by 200 by the end of the fiscal year**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Members Counseled	1,825	4,645	1,825	0	1,825	0	1,825	0	7,300	0

**Department:** ERS

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
**Quarterly Performance Report**

**Fiscal Year: 2025**

**Department:** JRF - Judicial Retirement Fund  
**Mission:** To provide retirement benefits to help attract and retain judges at the least expense to the taxpayers of Alabama and economically improve Alabama where possible.  
**Vision:** To improve operational efficiency and accountability in administering the retirement benefit plan by finding ways to better deliver services.

**Annual Goals**

JRF-GOAL-001 Maintain a ratio of less than 2.0% of administrative costs in relation to retirement benefits.

**JRF-001 - Maintain a low ratio of administrative cost in relation to retirement benefits**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percent of Retirement Benefits	1.25	1.15	1.25	0	1.25	0	1.25	0	1.25	0

**Department:** JRF  
**Question 1:**  
**Response:**  
**Question 2:**  
**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** SFA - School of Fine Arts

**Mission:** The mission of the Alabama School of Fine Arts, a diverse community of explorers, is to nurture impassioned students by guiding and inspiring them to discover and fulfill their individual creative abilities in an atmosphere distinguished by the fusion of fact and feeling, risk and reward, art and science, school and society.

**Vision:** Every teacher shall inspire. Every student shall create. Every student shall achieve fulfillment through the process and product of learning. All learners shall acquire and use advancing technology skills that apply to their specialties. All impassioned students shall graduate. All graduates shall gain admission to a program related to their ASFA specialty.

**Annual Goals**

- SFA-GOAL-001 Develop plans to add usable facility space for specialty departments.
- SFA-GOAL-002 Examine and update plans and procedures for recruiting new students
- SFA-GOAL-003 Examine and develop a plan to meet the needs of the campus master plan once built.

**SFA-001 - Develop a campus master plan to add usable facility space.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001		0	0	0	0	0	0	0	0	1	0

**SFA-002 - Create a plan to add opportunities to increase the reach of our state wide mission**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002		0	0	0	0	0	0	0	0	1	0

**SFA-003 - Create a plan to staff and maintain buildings with the campus master plan fulfillment.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
003		0	0	0	0	0	0	0	0	1	0



State of Alabama  
Quarterly Performance Report

Fiscal Year: 2025

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**Department:** SFA

**Question 1:**

**Response:**

**Question 2:**

**Response:**





State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** SSE - Space Science Exhibit Commission

**Mission:** To educate the public and to house and display exhibits of space exploration, space hardware, mementos of national defense and U.S. Army weaponry and to use the excitement of the U.S. space program and military aviation to stimulate young people's interests in the study of math, science, and technology. ( Alabama Code Sec. 41-9-430 and 431).

**Vision:** Changing lives to change the world through the power and passion of exploration of our world and beyond.

**Annual Goals**

SSE-GOAL-001 Serve 85% of Alabama congressional districts.

SSE-GOAL-002 Will recruit visitors to the state of Alabama from at least 40 states.

**SSE-001 - We will serve 85% of the congressional districts in Alabama.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Each	10	10	15	0	50	0	10	0	85	0

**SSE-002 - We will recruit visitors to the state of Alabama from 40 states.**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Each	10	52	10	0	10	0	10	0	40	0

**Department:** SSE

**Question 1:**

**Response:**

**Question 2:**

**Response:**



State of Alabama  
 Quarterly Performance Report

Fiscal Year: 2025

**Department:** TRS - Teachers Retirement System  
**Mission:** To provide retirement benefits to help attract and retain state employees at the least expense to the taxpayers of Alabama and economically improve Alabama where possible.  
**Vision:** To improve operational efficiency and accountability in administering the retirement benefit plan by finding ways to better deliver services.

**Annual Goals**

TRS-GOAL-001 Maintain a ratio of less than 2% of administrative costs in relation to retirement benefits  
 TRS-GOAL-002 Better educate members by increasing the number of members counseled.

**TRS-001 - Maintenance a low ratio of administrative cost in relation to retirement benefits**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
001	Percent of Retirement Benefits	1.5	1.72	1.5	0	1.5	0	1.5	0	1.5	0

**TRS-002 - Increase the number of members counseled by 200 by then end of the fiscal year**

PM Goal	Unit	Target Q1	Actuals Q1	Target Q2	Actuals Q2	Target Q3	Actuals Q3	Target Q4	Actuals Q4	Annual Target	Annual Actuals
002	Number of Members Counseled	1,825	2,112	1,825	0	1,825	0	1,825	0	1,825	0

**Department:** TRS  
**Question 1:**  
**Response:**  
**Question 2:**  
**Response:**