

**1st QUARTER PERFORMANCE REPORTS**

**FY 2023**

**STATE AND NON-STATE AGENCIES**

**Department of Finance  
Executive Budget Office**

Report ID: STAARS-QPR-0001

Report Date: 2/1/23

Report Time: 8:37:14 AM

State of Alabama  
Quarterly Performance Report  
Fiscal Year 2023

## Cover Page

### Parameters and Prompts

**Department(s):** 001;002;003;004;005;006;007;008;009;010;011;012;013;015;016;017;018;019;020;021;022;023;025;026;027;028;029;030;031;032;033;034;035;036;037;038;0388;039;040;041;043;04

**CY or FY:** CY

**Performance Plan:** 2023 STATEWIDE AL

### Report Description

This report will display the performance targets and corresponding year-to-date actual information for an agency. The report will also display the mission, vision, and goals established by the agency. This report will be run on demand by regular agency, postsecondary institution, and EBO users, primarily during the operations plan cycle (June 1 – September 1). This report will also be run quarterly by agency and EBO users, coinciding with the recording of quarterly actuals.

## Department: 001 - Agriculture & Industries

**Mission:** The goal of the Department of Agriculture and Industries is to serve the farmers and consumers of this state to the best of our ability. Farmers work hard every day to provide our nation with the safest, most abundant and affordable food supply in the world.

**Vision:** To provide timely, fair and expert regulatory control over product, business entities, movement, and application of goods and services for which applicable state and federal law exists and strive to protect and provide service to Alabama consumers. Department personnel will actively work to initiate and support economic development activities and promote domestic and international consumption of Alabama products. It is the Department's goal to be recognized for its employee's integrity and professional performance.

### Annual Goals

- 01 Shipping Point-Peanuts fruits vegetables & tree nut inspections
- 02 Shipping Point-Grain Inspection
- 03 Shipping Point-Aflatoxin analyses
- 04 Shipping Point Commercial Market Inspections
- 05 Shipping Point Commercial Market Inspections
- 06 Weights & Measures- Weights & test measures calibrated
- 07 Weights & Measures- Scales & Measuring devices inspected
- 08 Weights & Measures- Pumps and Meters Inspected
- 09 Weights & Measures- Petroleum Products Tested
- 10 Weights & Measures- Device registrations issued
- 11 Weights & Measures- Serviceman registrations issued
- 12 Weights & Measures- Brand Registrations Issued
- 13 Weights & Measures-Weighmasters certificates issued
- 14 Food Safety Inspections

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- 58 Eiba Diagnostic Lab Number of Cases
- 60 Plant Program Administrative Activities
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- 62 Increase in numbers of GAP Certified farmers
- 63 Increase of Farmers Selling to Schools
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- 65 Seniors served

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- 66 Pounds of Produce provided through LFPA
- 67 # Farmers providing LFPA food
- 68 Families served with LFPA
- 69 Pounds of Produce provided through LFS
- 70 # Farmers providing LFS food
- 71 Students served with LFS

**01 - Shipping Pt Peanuts, fruits, vegetables & tree nut inspections**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	1,000 of lbs	834,647	820,792	170,100		145,600		145,850		1,296,199	

**02 - Shipping Pt Number of Grain Inspections**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Inspections	863	1,477	105		150		104		1,222	

**03 - Shipping Pt Aflatoxin analyses**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Tests	600	786	805		795		905		3,105	

**04 - Shipping Pt Commercial Market Inspections**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Number of Inspections	60	30	50		70		70		250	

**05 - Weights & Measures-Weights & test measures calibrated**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
05	Number Calibrated	1,250	948	1,250		1,250		1,250		5,000	

**06 - Weights & Measures-Scales & Measuring devices inspected**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	Number of Devices Inspected	3,200	4,476	3,200		3,200		3,200		12,800	

**07 - Weights & Measures Packages inspected**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
07	Number of Packages	10,000	1,880,490	10,000		10,000		10,000		40,000	

**08 - Weights & Measures- Pumps and Meters Inspected**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
08	Number of Pumps & Meters	20,000	29,231	20,000		20,000		20,000		80,000	



**09 - Weights & Measures- Petroleum Products Tested**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
09	Number of Products Tested	1,250	2,046	1,250		1,250		1,250		5,000	

**10 - Weights & Measures- Device registrations issued**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
10	Number of Registrations	800	1,113	800		800		800		3,200	

**11 - Weights & Measures- Serviceman registrations issued**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
11	Number of Registrations	250	204	250		250		250		1,000	

**12 - Weights & Measures- Brand Registrations Issued**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
12	Number of Registrations	575	1,022	575		575		575		2,300	

**13 - Weights & Measures-Weighmasters certificates issued**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
13	Number of Certificates Issued	875	832	875		875		875		3,500	

**14 - Food Safety Inspections**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
14	Number of Inspections	1,600	887	1,800		1,000		1,000		5,400	

**15 - Food Safety Samples**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
15	Number of Samples	1,025	700	1,075		1,075		1,075		4,250	

**16 - Food Safety Permits**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
16	Number of Permits	500	489	455		100		3,000		4,055	

**17 - Food & Drug Lab Analysis**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
17	Number Analyzed	900	642	1,092		1,092		1,092		4,176	

**18 - Food and Drug Lab AL Seafood Testing**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
18	Number Tested	0	0	0		0		0		0	

**20 - Livestock Market News Visually graded and recorded by weight and grade of slaughter and feeder cattle as animals are sold through auctions**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
20	Number Head	150,000	147,436	150,000		150,000		150,000		600,000	

**21 - Livestock Market News Recorded Prices by grade and volume of hay sold by producers**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
21	Tons	5,000	960	5,000		5,000		5,000		20,000	

**22 - Livestock Market News Visually graded and recorded by weight and grade of slaughter and feeder goats as animals are sold through auctions**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
22	Head	1,000	562	1,000		1,000		1,000		4,000	

**23 - Pesticide Residue Lab Other**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
23	Number Test	120	245	120		120		120		480	

**24 - Pesticide Residue Lab Environmental/Miscellaneous**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
24	Number Test	30	235	30		30		30		120	

**25 - Gins & Warehouses Inspections**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
25	Number of Inspections	160	136	160		160		160		640	

**26 - Gins & Warehouses Permits & Licenses**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
26	Number Issued	30	13	10		10		160		210	

**27 - Seed Laboratory official Seed Samples**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
27	Number Samples	700	282	700		900		700		3,000	

**28 - Seed Laboratory Service Seed Samples**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
28	Number Samples	100	107	100		100		100		400	

**29 - Audits & Reports/Stockyards & Brands Permits/licenses issued**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
29	Number Issued	4,200	2,595	10,600		1,200		1,000		17,000	

**30 - Audits & Reports/Stockyards & Brands tonnage Fees Collected**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
30	\$ Collected	1,600,000	1,356,004	3,400,000		860,000		685,000		6,545,000	

**31 - Agriculture Compliance Seed Samples Collected**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
31	Number Samples	700	282	700		900		700		3,000	

**32 - Agriculture Compliance Feed Samples Collected**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
32	Number Samples	400	475	500		500		400		1,800	

**33 - Agriculture Compliance Fertilizer Samples Collected**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
33	Number Samples	30	26	100		200		30		360	



**34 - Agriculture Compliance Lime Samples Collected**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
34	Number Samples	5	25	5		5		5		20	

**35 - Agriculture Compliance Seed Permits**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
35	Number of Permits	100	105	1,700		100		20		1,920	

**36 - Thompson Bishop Sparks State Diagnostic Lab # accessions**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
36	Number Accessions	5,000	4,226	5,000		5,000		5,000		20,000	

**37 - Pesticide Management Programs**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
37	Number of Activities	3,900	3,969	5,500		3,600		4,000		17,000	

**38 - Pesticide Management Administrative Activities**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
38	Number of Activities	330	347	330		330		330		1,320	

**39 - Perform lab analyses of feed samples.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
41	Number Inspected	500	460	600		500		600		2,200	

**40 - Perform lab analyses on fertilizer samples.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
42	Number Inspected	50	23	50		200		100		400	

**41 - Perform lab analyses on limestone samples.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
43	Number Inspected	6	25	6		6		6		24	

**43 - Boaz Lab # accessions**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
45	Number Accessions	950	1,177	900		850		925		3,625	

**44 - Plant Quarantine Programs**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
46	Number Activities	40	32	40		40		40		160	

**45 - Plant Certification Programs**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
45	Number Activities	800	588	600		600		800		2,800	

**46 - Apiary Protection Programs**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
46	Number of Activities	1,200	800	1,200		1,200		1,200		4,800	

**47 - Meat and poultry inspections of Establishments**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
47	Number Inspected	19	79	19		19		19		76	

**48 - Meat and Poultry Inspections of animals & poultry slaughtered**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
48	Number Inspected	7,000	7,654	7,000		7,000		7,000		28,000	

**49 - Meat & Poultry Inspection LBS of product processed under inspection**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
49	1,000 of Lbs	18,312	18,687	18,312		18,312		18,312		73,248	

**50 - Meat & Poultry Inspection LBS of carcasses & product condemned**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
50	Lbs	20,000	126,625	20,000		20,000		20,000		80,000	

**51 - Meat & Poultry Inspection Number of samples of product**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
51	Number of Samples	111	103	111		111		111		444	

**52 - Hanceville Lab Number of Accessions**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
52	Number of Accessions	700	2,044	700		700		700		2,800	

**56 - Elba Diagnostic Lab Number of Cases**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
56	Number of Cases	875	819	950		825		850		3,500	

**57 - Elba Diagnostic Lab Necropsies**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
56	Number Necropsies	0	0	0		0		0		0	

**58 - Increase Number of farmers markets**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
58	Number of New Markets	0	0	0		2		2		4	

**59 - DELETED**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
58		0		0		0		0		0	

**60 - Plant Program Administrative Activities**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
60	Number Activities	600	342	400		400		400		1,800	

**61 - Certify farmers for SFMNP**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
61	Number of farmers	0	0	400		300		100		800	



**62 - Purchases of local produce for school lunch & snacks.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
62	LBS	464,500	326,617	108,000		150,000		598,000		1,320,500	

**63 - Increase of Farmers Selling to Schools**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
63	number of farmers	5	31	5		5		5		20	

**64 - CNP's purchasing local food**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
64	number of CNP's	30	30	10		30		15		85	

**65 - Seniors served**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
65	number of seniors	0	0	43,000		12,000		0		55,000	

**66 - Pounds of Produce provided through LFPA**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
66	Pounds of Produce	325,000	1,304,188	175,000		450,000		650,000		1,600,000	

**67 - # Farmers providing LFPA food**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
67	# of Farmers	10	46	5		6		16		37	

**68 - Families served with LFPA**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
68	Families served	13,311	403,726	13,311		13,312		13,311		53,245	

**69 - Pounds of Produce provided through LFS**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
69	Pounds of Prod.	244,500	69,345	244,500		244,500		244,500		978,000	

**70 - # Farmers providing LFS food**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
70	# of Farmers	4	6	5		4		0		13	

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### 71 - Students served with LFS

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
71	Students served	94,000	47,236	94,000		94,000		94,000		376,000	

**Department: 002 - Alcoholic Beverage Control Bd**

Mission: To provide a method of controlling and distributing alcoholic beverages, issuing licenses, promoting temperance, enforcing the laws of Alabama, and collecting tax dollars for distribution to the General Fund, state agencies, counties and cities.

Vision: To provide an efficient, controlled, and reliable system for the purchase, distribution, and sale of alcoholic beverages. To maintain control of alcoholic beverages and tobacco and sales to minors

**Annual Goals**

- 01 Increase by 5% the average gross dollar sale per store employee by FY2020
- 03 Maintain the total number of internal and external audits performed by the Audit staff

**01 - Average of Gross Dollar Sales per Store Employee**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	\$/Employee Ratio	267,981	316,548	230,873		240,605		252,636		992,095	

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**03 - Total number of internal and external audits performed**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Total Audits Performed	94	11	99		104		109		406	

**Department: 003 - Banking**

Mission: To charter, license, and regulate Alabama banks and other financial services providers in an efficient and effective manner that will foster stability, instill public confidence, and promote economic development in a competitive environment.

Vision: To ensure a financial services environment that is stable, safe, and growing by consistently providing quality regulation which protects the interests of depositors, customers, shareholders, consumers, and the public

**Annual Goals**

- 01 To attempt to prevent bank failures by examining banks within the legally required timeframe
- 02 Maintain adequate reserves to continue operations in the event of a substantial(more than 15%) loss of revenue
- 03 Address consumer issues within 30 days

**01 - To examine banks**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Banks to be Examined	5	4	9		6		8		28	

**02 - Maintain fund balance**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Fund Balance/total Expenses	0	0	0		0		0		25	

**03 - To address consumer complaints within 30 days**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Response Time (Days)	30	22	30		30		30		30	



**Department: 004 - Conservation & Nat Resources**

Mission: To promote the statewide stewardship and enjoyment of Alabama's natural resources and state parks and ensure that current and future generations will be able to enjoy these resources.

Vision: To promote and provide for the responsible use of Alabama's natural resources ensuring recreational opportunities, jobs, and economic growth for our state.

**Annual Goals**

- 01 Generate revenue for state beneficiaries.
- 02 To provide exceptional visitor services that consistently garner at least a 95% visitor approval rating.
- 03 Ensure that at least 101% of operational expenditures on an annual basis are funded by generated revenues. Revenues and expenditures measured are for Park operations only and do not include the Montgomery office.
- 04 Maintain or increase the number of paying Park guests.
- 05 To provide Legal Personnel Accounting Engineering and Management Services in an effective and affordable manner.
- 09 Provide hunting fishing and wildlife watching opportunities in Alabama annually.
- 10 Obtain ownership of land for wildlife management hunting and wildlife recreation through Department and Forever Wild.
- 11 Maintain marine fisheries assessment samples within 5% of target.
- 12 Maintain an average of 50% of officers' annual state work hours are spent patrolling marine areas to ensure compliance with laws and regulations.

**01 - Increase property leases/revenues**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	\$	162,500	106,110	162,500		162,500		162,500		650,000	

**02 -**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02		0	0	0		0		0		0	

**03 - Self Sufficiency**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Percentage	96	91	98		122		117		108	

**04 - Number of paying park visitors**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Each	750,000	870,112	425,000		1,250,000		750,000		3,175,000	

**05 - Number of overnight park guests**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Each	240,000	339,340	210,000		315,000		265,000		1,030,000	

**06 - Maintain Administrative percentage of agency budget below 9% annually**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
05	% of total Expenditures (Less	9	7.7	9		9		9		9	

**10 - # of Man-Days of deer hunting on WMAs**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
09	Man-Day	30,000	30,500	30,000		0		0		60,000	

**11 - # of fish stocked in public waters**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
09	Number of Fish	1,200,000	3,011,455	300,000		1,000,000		1,000		2,501,000	

**12 - # of arrests made by officers**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
09	Number of Arrests	1,200	1,230	1,200		1,300		800		4,500	

**13 - # of acres owned by Dept and Forever Wild for hunting and wildlife recreation**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
10	Number of Acres	350,000	355,445	350,500		351,000		351,500		351,500	

**14 - Collect fishery-independent assessment samples**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
11	Number of Fisheries Assessment	164	159	150		168		166		648	

**15 - Maintain an average of 50% of officers' annual state work hours are spent patrolling marine areas to ensure compliance with laws and regulations**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
12	% of officers' Hours Spent Pat	50	59	50		50		50		50	

Performance Objective	Justification
11	Q1 - There was an increase in the production of bream for public fishing lakes and zebra mussel control in Holt.
15	Q1 - Elevated patrol percentage due to improved weather allowing more days to patrol, along with an increase in commercial fisheries due to roe mullet an

**Department: 005 - Corrections**

**Mission:** The mission of the Alabama Department of Corrections (ADOC) is to confine, manage, and provide rehabilitative programs for convicted felons in a safe, secure and humane environment, utilizing professionals who are committed to public safety and to the positive re-entry of offenders into society.

**Vision:** The ADOC is an adequately funded, professionally staffed, innovative agency that administers rehabilitative programs for convicted felons in a safe, secure and humane environment, while achieving the mission of the Department.

**Annual Goals**

01 Optimize inmate healthcare spending to limit annual increases to 16% through 2023.

**01 - Annual inmate health services cost will not exceed \$215 M for FY2022**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Dollars	59,704,272	55,547,253	119,408,544		179,112,816		238,817,088		238,817,088	

**Department: 006 - Administrative Office Of Court**

Mission: To provide equal access for the citizens of Alabama to settle disputes, civil or criminal and promote justice, in a fair and impartial manner while perserving the rights of all litigants.

Vision: To provide equal access to the justice system and maintain public confidence in the courts by deciding cases with intergrity, professional competence, and in a timely manner.

**Annual Goals**

01 To resolve cases in the circuit and district courts in an impartial efficient and timely manner.

**01 - Circuit Court Cases Filed**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	55,000	39,366	55,000		55,000		55,000		220,000	

**02 - Circuit Court Cases Disposed**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	55,000	42,591	55,000		55,000		55,000		220,000	

**03 - District Court Cases Filed**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	165,000	149,201	165,000		165,000		165,000		660,000	

**04 - District Court Cases Disposed**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	165,000	159,947	165,000		165,000		165,000		660,000	



**Department: 007 - Commerce**

Mission: To coordinate economic development resources leading to quality job creation and retention throughout Alabama.

Vision: We envision a comprehensive economic development effort where state and local partners work cooperatively to create quality job opportunities for Alabama citizens.

**Annual Goals**

- 01 Coordinate with strategic partners the recruitment of new/expanding businesses and consultant contacts resulting in 120 new projects worked annually with the resources available.
- 02 To achieve an annual growth rate in export of Alabama products of at least 4%.
- 03 Conduct at least 80 follow-up visits (annually) with existing industries to determine fulfillment of state and local commitments and to discuss and assist in the facilitation possible expansion plans.

**01 - Increase the number of projects worked**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	New Projects Worked	30	25	30		30		30		120	

**02 - Maintain the current staffing levels while increasing the number of projects worked**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Projects to Staff Ratio	23	28	23		23		23		23	

**03 - Increase the number of trade partners linked**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Trade Partners Linked	160	164	160		160		160		640	

**04 - Increase the ratio of trade partners linked to Trade Specialists on staff**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Partners Linked Per Staff Memb	53	55	53		53		53		213	

**05 - Increase export sales of Alabama products and services**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	% of Increase	0	0	0		5		0		5	

**06 - Increase the number of follow-up visits made to existing industries**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Visits Made	25	28	25		25		25		100	

**Department: 008 - Education**

Mission: To provide a state system of education which is committed to academic excellence and which provides education of the highest quality to all Alabama students, preparing them for the 21st century.

Vision: Every child a graduate and every graduate prepared for College/Work/Adulthood in the 21st century

**Annual Goals**

- 03 Increase the number of high school graduates
- 04 Increase the number of students who graduate College and Career Ready
- 05 Decrease the number of 9th grade failures statewide
- 06 Reduce the number of unexcused absences statewide

**03 - Increase the number of high school graduates**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	% of Students	0	0	0		0		0		0	

**04 - Increase the number of students who graduate College and Career Ready**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	% of Students	0	0	0		0		0		0	

**05 - Decrease the number of 9th grade failures statewide**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
05	Number of Students	0	0	0		0		0		0	

**06 - Reduce the number of unexcused absences statewide**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	Number of Absences	0	0	0		0		0		0	

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**Department: 009 - Forestry Commission**

Mission: We will serve Alabama by protecting and sustaining our forest resources using professionally applied stewardship principles and education. We will ensure Alabama's forests contribute to abundant timber and wildlife, clean air and water, and a healthy economy.

Vision: Protect, sustain and educate.

**Annual Goals**

- 01 To reduce loss to timberlands and structures from wildfires by maintaining the number of acres treated by prescribed burning at approximately 1,000,000 statewide.
- 04 Maintain the number of landowners reached at 2,400 (FY 17) annually in all our programs, including Stewardship, Forest Health, Wildland Urban Interface, Fire Prevention and Environmental Enhancement.
- 05 Maintain the number of stand management recommendations at 2,400 (FY 17) and management plans written for landowners at 240 (FY 17).

**01 - (01 - Efficiency) Maintain an average response time of 90 minutes or less to wildfires.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Minutes	90	46	90		90		90		90	

**02 - (02 - Quality) Work with landowners, foresters, technicians and agency employees to burn 1 million acres.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Acres	250,000	97,520	250,000		250,000		250,000		1,000,000	

**03 -**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
	Acres	0		0		0		0		0	

**04 - (01 - Efficiency) Maintain the number of landowners reached annually in all our programs.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Number Landowners	600	1,172	600		600		600		2,400	



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**05 - (02 - Efficiency) Stand Management Recommendations, Management Plans & Urban Assists.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
05	Number	600	210	600		600		600		2,400	

**06 -**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
	Number	0		0		0		0		0	

**Department: 010 - Finance**

Mission: Provide innovative, resourceful leadership and service in financial management and operational support in order to advance the Governor's mission of restoring trust in state government.

Vision: Protect the financial interests of Alabama and effectively administer and support the financial and administrative needs among all divisions of the Department of Finance.

**Annual Goals**

- 01 Reduce the Number of State Vehicles Insured
- 02 Track the Number of Buying Events in Purchasing Division

**01 - Number of Vehicles Insured**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	8,017	9,257	8,000		7,900		7,850		0	

**02 - Number of Buying Events**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number	8,000	17,602	8,000		10,715		8,000		0	

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**Department: 011 - Public Health**

Mission: To serve the people of Alabama by assuring conditions in which they can be healthy (Section 22-2-2 of the Code of Alabama).

Vision: Through the continued pursuit of excellence and a positive presence in the community, ADPH provides leadership in assuring access of appropriate health services to all Alabamians and is viewed as integral to the prevention, detection, and response to all hazards affecting Alabama.

Mission: To serve the people of Alabama by assuring conditions in which they can be healthy (Section 22-2-2 of the Code of Alabama).

Vision: Through the continued pursuit of excellence and a positive presence in the community, ADPH provides leadership in assuring access of appropriate health services to all Alabamians and is viewed as integral to the prevention, detection, and response to all hazards affecting Alabama.

**Annual Goals**

- 01 To continue to maintain the number of grants awarded to family practice residency programs medical schools and other healthcare organizations to further the supply of potential family physicians in rural underserved communities.
- 01 To prevent significant and irreparable harm including death to Alabama's newborns by early detection treatment and management of otherwise undetectable newborn disorders.

**#MULTIVALUE**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Grants Issued	0	8	0		0		0		14	
01	Number of Newborns Screened	0	14,508	0		0		0		58,000	

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**Department: 012 - Transportation**

**Mission:** To provide a safe, efficient, environmentally sound intermodal transportation system for all users, especially the taxpayers of Alabama. To also facilitate economic and social development and prosperity through the efficient movement of people and goods and to facilitate intermodal connections within Alabama. ALDOT must also demand excellence in transportation and be involved in promoting adequate funding to promote and maintain Alabama's transportation infrastructure.

**Vision:** To provide a safe, efficient, environmentally sound intermodal transportation system for all users, especially the taxpayers of Alabama. To also facilitate economic and social development and prosperity through the efficient movement of people and goods and to facilitate intermodal connections within Alabama. ALDOT must also demand excellence in transportation and be involved in promoting adequate funding to promote and maintain Alabama's transportation infrastructure.

**Annual Goals**

- 01 Program: 832 (Surface Transportation Improvement) ALDOT's roadway goal is to maintain the state's highway system at a system average International Roughness Index (IRI) of less than 95 inches/mile or "Good" condition with no more than 5% of the state's highway miles at an IRI of 120 inches/mile or greater.
- 02 Program: 832 (Surface Transportation Improvement) ALDOT's bridge goal is to maintain the bridges on the state's highway system at a system average condition 6.00 or better "Satisfactory" condition with no more than 5% of the state's bridges at a condition rating of 4.99 or worse or "Marginal" condition.
- 03 Program: 833 (General Administration) Maintain Administration expenditures at no more than 10% of total budget.
- 04 Program: 834 (General Aviation & Aeronautic Administration) Efficiently manage the improvement and preservation of Alabama's publicly owned airport infrastructure system.

**01 - (OI-Quality) Average IRI for the state's roadway system.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Inches Per Mile	0	0	0		0		0		95	

**02 - (O2-Efficiency) % of roadway miles with an IRI of 120 or greater.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of Miles	0	0	0		0		0		5	

**03 - (OI-Quality) Average bridge condition for the state's bridge system.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Weighted Average Rating	0	0	0		0		0		6	

**04 - (O2-Efficiency) % of bridges with a condition rating of 4.99 or worse.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	% of Bridges	0	0	0		0		0		6	

**05 - (OI-Efficiency) Maintain FTE's in Administration program at no more than 10% of total budget.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	% of Administration Exp. to to	0	13	0		0		0		30	

**06 - (O2-Efficiency) Maintain FTE's in Administration program at no more than 1/3 of total FTE's.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	% of FTE'S In Administration t	0	44	0		0		0		10	



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**07 - (OI-Efficiency) Recommend approval of state matching funds or 100% of commercial service and general aviation airport projects that receive FAA/AIP funds and are consistent with the state airport system plan.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	% of Projects Recommended for	0	0	0		0		0		100	

## Department: 013 - Labor

Mission: To administer workforce protection programs for workers and employers such as unemployment compensation, state employment service, labor market information, workers' compensation, and mine safety and reclamation services.

Vision: To offer demand-driven services for workers and employers that creates a more positive economic environment.

### Annual Goals

01 Unemployment Compensation (UC): Collect taxes, pay benefits, meet quality standards within the state and federal guidelines while providing services to protect Alabama minors in the workplace.

06 Employment Security (ES): Transform the workforce delivery system model, enhancing performance, improving productivity and customer satisfaction, through leveraging resources to accelerate and improve integration of one-stop services with partner agencies

11 Workers' Compensation (WC): Coordinate internal computer programming to improve the efficiency of the WC screens and create a means to provide employers the ability to file 100% of WC forms online.

13 Mining: Maintain sufficient staffing and equipment enabling the completion of approximately 2,400 inspections of mine sites. Maintain 2 mine rescue teams and provide safety training as required by the Code of Alabama and MSHA.

15 AML: Utilize federal and state funding to restore land and water resources to approximately 40 sites which have been adversely affected by past coal mining practices and the mining of non-fuel minerals.

17 Inspections (Elevators & Boilers): Identify all boilers, pressure vessels, and elevators that are past due its certificate of operation date by 60 days or more and have owners with past due safety inspections in compliance within an additional 30 days.

18 Labor Market Information (LMI): Continue to efficiently and effectively complete deliverables to meet contractual obligations as required by BLS (OES, CES, LAUS, QCEW) and OSHS.

20 Labor Market Information (LMI): Continue efficiently and effectively complete deliverables to meet contractual obligations to ETA Workforce Grant providing quality information that customers can easily access and use to make informed choices.

21 Labor Market Information (LMI): Continue to submit weekly, monthly, and quarterly reports to the USDOL ETA concerning unemployment benefits. Provide legislative cost estimates as needed.

**01 - Increase the percentage of Ben-241's (Requests for Separation Information) returned electronically.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Ben-241'S Returned E	0	22	0		0		0		2.5	

**02 - Increase the percentage of individuals filing their unemployment claims via the internet.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Internet Filings As	0	50	0		0		0		40	

**03 - Increase the timeliness of first payments on unemployment claims beyond the 87% federal mandate.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Time Lapse %	0	44	0		0		0		93	

**04 - Increase the percentage of employers paying their unemployment taxes via the internet.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of Employers Paying Taxes Us	0	98	0		0		0		90	

**05 - Increase the number of businesses inspected that employ minors.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Inspections	250	231	250		250		250		1,000	

**06 - (02a) Increase the effectiveness of services rendered to customers through the Entered Retention Rate (ERR) second quarter after exit.**

**Note: This benchmark is negotiated with the U.S. Department of Labor on a yearly basis.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	% ERR	68.7	50.29	68.7		68.7		68.7		68.7	

**07 - (02b) Increase the number of individuals receiving services per FTE.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	Individuals Per FTE	75	55	75		75		75		300	

**08 - (02c) Increase the number of services provided employers per FTE.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	Services Provided Per FTE	175	104	175		175		175		700	

**09 - (02d) Increase the number of Alabama Works website hits.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	Number of Visits to Website	200,000	186,426	200,000		200,000		200,000		800,000	

**10 - (02e) Increase the effectiveness of services rendered to customers through the Entered Employment Rate (EER) fourth quarter after exit. Note: This benchmark is negotiated within the U.S. Department of Labor on a yearly basis.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	% EER	64.5	74.17	64.5		64.5		64.5		64.5	

**11 - Update computer screens used by the Workers' Compensation (WC) Division to ensure employers' compliance with the WC Law.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
11	Percentage of Updates Made	75	68	75		85		100		100	

**12 - Create online web applications for employers to fill out forms online.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
11	Percentage of Completion of On	50	55	50		75		100		100	

**13 - Utilize overall mine safety inspector experience to provide more efficient and effective inspections with required corresponding documentation at mine sites.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
13	Number of Sites Inspections Co	175	280	175		175		175		700	

**14 - Perform 10% of required mine safety inspections on evening and night shifts.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
13	Percentage of Evening Inspecti	5	4	5		5		5		20	

**15 - Maintain the number of mine sites reclaimed by operators, AML (Abandoned Mine Lands Reclamation) and forfeited bond funds.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
15	Number of Sites Reclaimed	10	17	10		10		10		40	

**16 - Increase acreage reclaimed annually.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
15	Acres Reclaimed Annually	50	24	50		50		50		200	

**17 - Identify expired certificates over 60 days, contact owner and plan a corrective action.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
17	total Expired Certificates	100	98	100		100		100		100	



**18 - Maintain 100% compliance with contractual obligations of Bureau of Labor Statistics Cooperative Program.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
18	Percentage Completion of All R	100	100	100		0		100		100	

**19 - Maintain 85% response rate needed to satisfy grant requirements and provide useful data for the USDOL-BLS and OSHA.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
18	Percentage Completion of All R	100	100	100		0		100		100	

**20 - Maintain 100% compliance with contractual obligations to Employment and Training Administration (ETA) Workforce Information Grant.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
20	Percentage Completion of All R	10	10	30		60		100		100	

**21 - Submit Unemployment reports timely 95% of the time.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
21	Percentage Completion of All R	95	95	95		0		95		95	

**22 - (02e) Increase the Medium Quarterly Earnings of customers Entering Employment in the fourth quarter after exit. Note this benchmark is negotiated within the US Dept of Labor on a yearly basis.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	% EER	4,771	6,332	4,771		4,771		4,771		4,771	

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**Department: 015 - Military**

Mission: The Alabama National Guard will provide a responsive and trained military force to the citizens of the United States and the State of Alabama during periods of natural disaster and national emergency.

Vision: The premier organization of Citizen Soldiers and Airmen who are ready, in war and peace to support our communities, state, and nation in time of need.

**Annual Goals**

- 01 Revitalize and maintain National Guard Facilities
- 02 Recruit and train Soldiers and Airmen for Federal and State Missions
- 03 Efficiently conduct State financial operations and operate AL NG Facilities

**02 - Complete Facility Work requests within 30 days of receipt**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	% Completed in 30 Days	80	80	80		80		80		80	

**03 - Revitalize AL NG facilities**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number Facilities Revitalized	1	2	1		1		1		4	

**04 - Enlist new personnel into the AL ARNG**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Enlistments	180	180	180		180		180		720	

**05 - Maintain authorized troop strength**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	% of Authorized Troop Strength	98	98	98		98		98		98	

**06 - Process invoices from vendors for payment within 30 days of receipt**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	% of Invoices W/ 30 Days of R	90	80	90		90		90		90	

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**07 - Process eligible state expenditures for federal reimbursement within 30 days of end of report period**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	% of Reimb Requests Processes	90	85	90		90		90		90	

**Department: 016 - Human Resources**

Mission: To provide for the protection, well being, and self-sufficiency of children and adults.

Vision: Help change lives for the better by providing the premier social welfare programs in the Southeastern United States.

**Annual Goals**

01 Achieve timely permanency for foster children

**01 - Reduce the number of children waiting for adoption**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% Change In total Waiting for	-0.5	-3.85	-0.5		-0.5		-0.5		-2	



## Department: 018 - Public Service Commission

Mission: To ensure a regulatory balance between regulated companies and consumers in order to provide consumers with safe, adequate and reliable services at rates that are equitable and economical.

Vision: A regulatory environment that addresses the needs of consumers in a timely manner while providing a fair rate of return for regulated companies.

### Annual Goals

- 01 To promote safe operations within natural gas and hazardous liquid facilities by maintaining adequate inspection ratio of person-days/total program person-days of at least 38% per year.
- 02 Minimize incidents due to operator error by perf. inspect. on 100% of operators each year; investigating all incidents to provide feedback to prevent future incidents; randomly checking at least 100 construction sites for adherence to AL One Call protocols; holding & attending at least 20 classes/seminars on One Call protocols and excavation safety
- 03 EPD - Assist the Commission with its responsibility for balancing the interests of our regulated utilities with those of the consuming public, with the ultimate goal being the provision of reliable services at rates that are fair and reasonable.
- 04 Increase public awareness of PSC regulations and services by posting all public information to agency website within 48 hours of availability.
- 05 Transportation - Timely and accurately process at least 96% of all documents within 5 business days that are related to registrations, filings and monies received or distributed in order to ensure the carriers are provided documentation to operate and to ensure funds are accounted for properly.
- 06 Transportation - Accurately measure, assess and report the conditions of railroad track, structure and rolling stock to ensure safe and efficient operations of trains in order to promote public safety for the citizens of Alabama, responding to at least 96% of all incidents within 24 hours of notification.
- 07 Transportation - Respond to at least 96% of all consumer complaints regarding compliance with the applicable state laws and PSC rules and regulations in order to ensure carriers follow applicable procedures pertaining to their tariff.
- 08 USD - Address 90% of all consumer inquiries within 30 days of receipt.
- 09 USD - Verify accuracy of Reported Purchased Gas Adjustment/Gas Supply Adjustments.
- 10 USD - Respond promptly to utility rate/expense/revenue submissions requiring Commission action.
- 11 USD - Achieve closure on 90% of all telephone utility internal/external inquiries related to telephone policies, service, prices, or billing within 30 days of receipt.
- 12 USD - Process and prepare for Commission consideration all telecom regulatory actions within 45 days of receipt.
- 13 USD - Inspect 10% of all inmate facilities per year.

14 USD - Perform two audits of water/wastewater companies per quarter.

**01 - Maintain inspection ratio person-days/total program person-days of at least .38.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Ratio	0.38	0.58	0.38		0.38		0.38		0.38	

**02 - Prioritize and inspect 100% of jurisdictional operators each calendar year.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	% Inspected	15	27	35		35		15		100	

**03 - Investigate all incidents**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	% Investigated	100	100	100		100		100		100	

**04 - Check sites for adherence to Alabama One Call protocols.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number Investigated	30	20	20		20		30		100	

**05 - Conduct and attend at least 20 classes related to excavation safety.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number Classes	4	5	2		2		12		20	

**06 - Present at least 90% of cases to the Commission for action within 45 days of public filing.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	% Cases	90	100	90		90		90		90	

**07 - Issue at least 95% of recommendations within 30 days of completion of analysis, investigations, and receipt of all information.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	% Recommendations	95	100	95		95		95		95	

**08 - Maintain 100% posting of public information to agency website within 48 hours of availability.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	% Posted	100	100	100		100		100		100	

**09 - Receive, review, and process all applications to register authority and receive registration numbers, responding to at least 96% of applications within 5 business days.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
05	% Responses	96	100	96		96		96		96	

**10 - Inspect tracks, structures, and rolling stock in a timely manner and respond to at least 96% of reported accidents within 24 hours.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	% Responses	96	100	96		96		96		96	

**11 - Investigate at least 96% of consumer complaints within 30 days.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
07	% Investigated	96	100	96		96		96		96	

**12 - Process 90% of inquiry record within 30 days of receipt.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
08	% Processed	90	100	90		90		90		90	

**13 - Audit utility purchased gas adjustments and/or gas supply adjustments monthly to verify data accuracy and the utilization of approved accounting practices/procedures.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
09	Number Audits	3	0	3		3		3		12	

**14 - Within 45 days of receipt/availability, complete 90% of reviews, analyses, and investigations of rate of return calculations, recommended rate/price changes, and verifications of the underlying expense/revenue data associated therewith.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
10	% Cases	90	100	90		90		90		90	

**15 - Maintain closure on 90% of all requests/inquiries within 30 days of receipt.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
11	% Closes	90	100	90		90		90		90	

**16 - 90% of all certificates, tariffs, wholesale pricing agreements and other telecom regulatory actions completed within 45 days.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
12	% Filings	90	100	90		90		90		90	

**17 - Inspect 10% of all inmate facilities per year.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
13	% Inspected	2.5	0	2.5		2.5		2.5		10	

**18 - Ensure accurate accounting for revenues and costs in accordance with Commission Rules and Orders.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
14	Number Co. Audited	2	3	2		2		2		8	

**Department: 019 - Revenue**

Mission: The Alabama Department of Revenue will efficiently and effectively administer the revenue laws in an equitable, courteous and professional manner and fund government services for the citizens of Alabama.

Vision: To provide the highest quality services in administering and enforcing the revenue laws of the state of Alabama.

**Annual Goals**

01 To continue to increase the number of taxpayers that voluntarily report Consumer Use Tax.

**01 - Increase voluntary use tax filings on individual income tax returns.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Income Tax Returns That Includ	3,500	444	3,500		3,500		3,500		14,000	



**Department: 021 - Youth Services**

Mission: The mission of the Alabama Department of Youth Services is to be a life-changing resource for youth involved in the justice system by providing quality educational opportunities, services and supports to reduce reoffending, improve positive outcomes, strengthen families, and enhance community safety.

Vision: Our vision is to connect with youth involved in the justice system and to change the trajectory of their lives.

**Annual Goals**

- 01 To provide continued financial support to local community diversion programs to effectively prevent youth from remaining in or returning to the juvenile justice system.
- 02 To increase the opportunities for youth to participate in therapeutic and skill-building programming.
- 03 DYS will strengthen its capacity to conduct quality assurance analysis on the programs it funds in the community.
- 04 To provide a comprehensive educational program that meets the individual needs of DYS students.

**01 - Percentage of juvenile courts utilizing diversion programs.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of Courts	80	100	80		80		80		80	

**02 - Number of youth served by community diversion programs.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Youth Enrolled	2,000	1,262	2,000		2,000		2,000		8,000	

**03 - Maintain the # of programs within (3) DYS facilities that provide therapeutic/social skill-character building opportunities**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Programs	20	0	20		20		20		100	

**04 - Maintain 100% reporting of outcomes in the GMIS database for tracking results of all community diversion programs**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Programs Reporting I	58	58	58		58		58		232	

**05 - Provide annual monitoring evaluations of all community diversion programs**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Programs Monitored	0	0	0		0		0		58	

**06 - Number of students passing GED tests while in custody.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Number of Students Passing Ged	20	0	20		20		20		100	

**Department: 023 - Archives And History**

Mission: To ensure the preservation of Alabama's historical records and artifacts and to promote a better understanding of Alabama history.

Vision: To be recognized by the people of Alabama for excellence in preserving the state's historical records and artifacts and in providing educational programs and information about Alabama history.

**Annual Goals**

- 01 Provide Alabama History Institutes training to 360 K-12 educators statewide
- 02 Implement digitization of the Alabama Media Group collection in accordance with terms of donation agreement.
- 03 Maintain public access to the museum on six days per week. ANNUAL GOAL
- 04 Provide outreach to state and local agencies on the management of government records.

**01 - Train classroom History teachers**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of teachers trained	0	0	30		570		0		600	

**02 - Put new members on the ADAH Ala Mosaic server**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Records	5,000	7,232	5,000		5,000		5,000		20,000	

**03 - Maintain Saturday hours of 8:30 a.m. to 4:30 p.m. on at least 50 weeks per year.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	# of Saturdays Open to Public	13	13	13		13		13		52	

**04 - Advance ASERP to 25% completion.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	% complete	300	551	400		175		275		1,150	

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**Department: 026 - Examiners Of Public Accounts**

Mission: The Department of Examiners of Public Accounts exists to serve the citizens of Alabama by providing high quality, professional and independent financial and compliance audits to enhance public accountability, improve transparency as well as reporting capability and strengthen operational controls of state and local governments.

Vision: Annual financial and compliance audits for all agencies.

**Annual Goals**

01 To audit 820.00 audit years of state and local revenue and expenditures.

**01 - To increase the number of audit years completed by staff**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Audit Years	130	125.7	205		223		116		674	

**Department: 027 - Attorney General**

Mission: To provide exemplary legal representation and counsel of the highest quality to the State of Alabama.

Vision: To be accessible and responsive to our clients.

**Annual Goals**

- 01 Provide statutorily mandated legal work of the highest quality in a timely manner.
- 02 Assist consumers through education and complaint resolution.

**01 - Sustain 95% Criminal Appeals Affirmation Rate**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of Cases Affirmed	95	100	95		95		95		95	

**02 - Number of Official Opinions issued in a quarter.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	No. issued in the Qtr.	15	12	15		15		15		60	



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**03 - Resolve 90% of Consumer Complaints within 120 days.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	% of complaints resolved w/in	90	100	90		90		90		90	

**Department: 028 - Auditor**

Mission: The State Auditor's Office exists to provide accountability to the taxpayers of Alabama by performing property audits of State agencies, boards, and commissions.

Vision: Perform property audits every two years for agencies to ensure accountability of State owned personal property valued at \$500 and above as well as sensitive items regardless of cost.

**Annual Goals**

01 Perform agency property audits

**01 - Perform audit to account for agency property**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Audits	15	15	60		15		25		115	

**02 - Distribute monthly reconciliation to Treasury Comptroller's office.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Reports	0	0	0		0		0		0	

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Performance Objective	Justification
01	Size of Agency audits
02	Per State Comptroller, no longer needed due to STAARS

**Department: 030 - Board Of Adjustment**

Mission: To hear and consider all claims for personal injury or property damage as provided by Section 41-9-60 and all claims filed for benefits due pursuant to Section 36-30-1, et seq.

Vision: To have well-trained employees who can advise the public of rules, policies and procedures of the Board of Adjustment; to have sufficient technology too serve the public; to keep no more than a 6 month waiting period for Board of Adjustment hearings.

**Annual Goals**

01 To hear denied claims promptly.

**01 - To maintain the backlog of claims to be heard to no more than six months**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Claims to be Heard	125		125		125		125		500	

Performance Objective	Justification
01	To hear claims denied by state agencies.

**Department: 031 - Emergency Management Agency**

Mission: The mission of the Alabama Emergency Management Agency is to support our citizens, strengthen our communities, and build a culture of preparedness through a comprehensive Emergency Management (EM) program.

Vision: Building resiliency for tomorrow, strength for today, applying lessons from yesterday for a better Alabama.

**Annual Goals**

- 01 Provide opportunities each fiscal year for training and exercises such that all 67 counties participate in a minimum of three such events by the end of the fiscal year.
- 04 To manage disasters or emergency events open or recurring and report number of active eligible applicants for Public Assistance and Hazard Mitigation programs

**01 - Conduct 18 exercises per year testing plans and responses for emergency scenarios including weather events, technical hazards, and homeland-security related events.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	4		4		6		4		18	

**02 - Provide 6 training opportunities including classroom web-based, or recorded instruction for local EMAs, state agencies having emergency response roles,**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	2		1		3		0		6	

**03 - Track participation in exercises and training to ensure all 67 counties participate.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Counties	67		67		67		67		67	

**04 - Number of disasters or emergency events open or occurring.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Number	15		15		15		15		15	

**05 - Number of active eligible applicants for Public Assistance and for the Hazard Mitigation Grant.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Number	743		743		743		743		743	

**Department: 032 - Oil & Gas Board**

Mission: To promote conservation and prevent waste of Alabama's oil and gas resources while ensuring the protection of the State's groundwater and environment.

Vision: To guide the orderly development of Alabama's hydrocarbon resources to the benefit of Alabama and it's citizens while contributing to the energy independence.

**Annual Goals**

01 To effectively provide technical (engineering and geological) and legal expertise and support to the Oil and Gas Board in order to promote conservation of state oil and gas resources and to provide for regulation and compliance of the oil and gas industry

**01 - (Efficiency) Maintain a cost per well serviced in range of \$400-550.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Cost Per Well	0	0	0		0		0		450	

**02 - (Efficiency) Maintain wells serviced per staff member within range of 125-175.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Wells Per Staff Memb	0	0	0		0		0		150	

**03 - (Efficiency) Complete reviews of 80% of drilling permit applications within two weeks of receipt.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percent of Applications Approv	80	100	80		80		80		80	



**04 - (Efficiency) Complete reviews of 90% of hydraulic fracturing applications within two weeks of receipt.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percent of Applications Approv	90	100	90		90		90		90	

**Department: 033 - Court Of Civil Appeals**

Mission: To fulfill the Constitutional requirement of this Court, (Section 12-3-10, Code of Alabama 1975) Governor's Priorities 5.

Vision: Be a court that (a) is current in its case load, and (b) issues legally sound and reasoned decisions.

**Annual Goals**

- 01 Court Caseload Filings
- 02 Court Caseload Dispositions

**03 - Total number of cases filed**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	300	252	290		300		290		1,180	

**04 - Total number of cases disposed**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number	290	257	325		300		290		1,205	

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**Department: 034 - Court Of Criminal Appeals**

Mission: The prompt and correct disposition of all matters coming before the Court.

Vision: Render all decisions impartially and in accordance with the rule of law; promote public confidence in the process and outcome

**Annual Goals**

- 1 Court Caseload Filings
- 2 Court Caseload Dispositions

**01 - To docket 1500 cases in current fiscal year.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
1	Number	375	243	375		375		375		1,500	

**02 - To dispose 1500 cases in current fiscal year.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
2	Number	375	265	375		375		375		1,500	

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**Department: 035 - Geological Survey**

Mission: To explore for, collect samples of, examine, and report on Alabama's minerals, energy (fossil fuel), water, and biological resources in support of economic development, conservation, management, and public policy for the betterment of Alabama Citizens, communities and businesses.

Vision: To be an active science-based agency that provides timely relevant information and expertise concerning mineral, energy, and water availability and development, geologic and other natural hazards and environmental issues and concerns that contribute significantly to the future success of the State of Alabama.

**Annual Goals**

- 01 To provide information within 2 working days regarding Alabama's energy mineral water and aquatic biological resources in response to visitor e-mail and telephone request and to maintain a 100% rate of answering information requests within 2 working days.
- 02 To completely upgrade and enhance groundwater monitoring network (30 wells) in FY 22 to provide critical information on Alabama's water resources in near real time.

**01 - (Efficiency) Increase the percentage for information processed within two working days while the volume of requests Inccress.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of Request Processed Within	100	99	100		100		100		100	

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**02 - (Efficiency) Additional wells online.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Water Wells	1	0	1		1		1		4	

**Department: 037 - Credit Union Administration**

Mission: The Alabama Credit Union Administration's mission is to provide effective supervision and regulation in order to affirm the future viability of credit unions and the safety of deposits therein, promote the unencumbered commerce between the citizens of Alabama and credit unions, allow for innovations in services, products, and technology that maximize credit unions' capabilities to provide service, and assure that Alabama state credit unions provide professional, competent financial services, wherever possible, to the citizens of Alabama regardless of means. To examine, regulate and supervise state chartered credit unions in Alabama; enforce the specific state and federal statutes and regulations applicable to credit unions to provide the citizens of Alabama with access to safe, convenient, and competitive financial products and services that ultimately enhance economic development and commerce for the State. (Code of Alabama, 1975, 5-17-1 to 5-17-59)

Vision: To play a fundamental regulatory and supervisory oversight role for the state chartered credit unions in Alabama so that eligible Alabama citizens have a choice to be both a member and an owner in a dynamic, self-sustaining, cooperative credit union system that offers financial services to all eligible consumers and to be recognized nationally amongst our peers as a model agency for creating a regulatory environment that fosters a safe and sound state credit union system.

**Annual Goals**

01 To examine all credit unions under the agency's jurisdiction at least every 18 months to comply with the Code of Alabama 1975.

**01 - Meet statutory requirement to examine credit unions annually.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	13	11	13		13		14		53	

Performance Objective	Justification
01	11 exams expected with an effective date of 12312022
01	53 CU Examinations



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**Department: 038 - Insurance**

Mission: To serve the people of Alabama by regulating the insurance industry, providing consumer protection, promoting market stability, and enforcing fire safety standards and laws.

Vision: To be the recognized benchmark for departments of insurance throughout the nation in meeting the challenges of regulating a dynamic, diverse, and global industry and ensuring our citizens' protection from fire, fraud, and unfair business practices.

**Annual Goals**

- 01 Protect the public from unfair and illegal practices involving insurance by regulating persons engaged in the sale of insurance by providing counseling and assistance to the public and by monitoring compliance with state laws and through competent regulation of rates and policies for insurance and Preneed markets
- 02 To efficiently ensure that insurers and other regulated entities doing business in Alabama are financially sound and in compliance with applicable law.
- 03 Protect the public from loss of life and property due to fire or explosion.

**01 - Complete the licensing process in prompt fashion.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Licenses Processed in 3 Days	100	97	100		100		100		100	

**02 - To respond in a timely fashion to consumer inquiries and complaints.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of Cases Resolved In 60 Days	90	114	90		90		90		90	

**03 - Provide access to markets for the newest insurance products through timely rate/policy approval process.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of Rates/Forms Reviewed w/ in	99	93	99		99		99		99	

**04 - Timely complete examinations of insurance companies.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Exams Completed W/In 18 Months	100	100	100		100		100		100	

**05 - Timely and accurate collection of insurance premium tax.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Audits/ Refunds Completed By Ma	0	0	0		0		0		100	

**06 - Respond to citizen complaints or requests in a timely fashion.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	% of Cases Responded to W/In	100	100	100		100		100		100	

**07 - Rapidly respond to requests for arson investigations.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	% Responded to w/in 2 Hrs	100	100	100		100		100		100	

**Department: 043 - Bureau of Pardons And Paroles**

Mission: It is the mission of this agency to promote and enhance public safety through cooperation and collaboration with the Legislature, the Courts, the Department of Corrections, other criminal justice agencies, victims, and the community by providing investigation, supervision, and surveillance services in a holistic approach to rehabilitating adult offenders.

Vision: We will protect the public by providing effective supervision and rehabilitation to adult offenders.

**Annual Goals**

01 Reduce recidivism rate to 15.54% by 2024

**01 - Reduce offender to officer ratio to 90:1**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	# offenders/ #caseload officers	98	75	95		93		90		90	

**03 - Increase number of training hours received per officer**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	# of hours per officer	8	1	8		8		8		32	

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**Department: 044 - Personnel**

Mission: To administer the State of Alabama Merit System, ensure merit-based state employment opportunities, and provide human resources guidance and training in order to attract, develop, and retain a productive, diverse, and engaged state workforce that delivers quality services to the citizens of Alabama.

Vision: To be a resource for other State agencies in order to achieve excellence in human resources and attract the most qualified employees for the state workforce.

**Annual Goals**

- 01 Administration
- 02 Examinations
- 06 Class and Pay
- 10 Certifications
- 12 Personnel/Payroll Audit
- 13 Administrative Hearings
- 15 Training

**01 - Board Meetings**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	3	3	3		3		3		12	



**02 - Applications for examinations received**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number	16,000	13,982	16,000		16,000		16,000		64,000	

**03 - Applicants tested**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number	1,000	620	1,000		1,000		1,000		4,000	

**04 - Eligible registers established/updated**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number	525	683	525		525		525		2,100	

**05 - Eligible placed on registers**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number	3,500	5,937	3,500		3,500		3,500		14,000	

**06 - New classifications established**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	Number	2	3	2		2		2		8	

**07 - Classifications abolished**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	Number	2	0	2		2		2		8	

**08 - Revision of class specifications**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	Number	3	12	3		3		3		12	

**09 - Salary range changes**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	Number	2	0	2		2		2		8	

**10 - Eligibles certified from registers**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
10	Number	25,000	36,045	25,000		25,000		25,000		100,000	

**11 - Appointments processed**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
10	Number	1,200	1,381	1,200		1,200		1,200		4,800	

**12 - Personnel transactions audited**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
12	Number	5,000	5,597	5,000		5,000		5,000		20,000	

**13 - Appeals received**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
13	Number	19	7	15		13		14		61	

**14 - Hearings held**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
13	Number	12	4	15		16		15		58	

**15 - Training sessions held**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
15	Number	20	31	20		20		20		80	

**16 - Employees trained**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
15	Number	1,200	1,301	1,200		1,200		1,200		4,800	

**Department: 045 - Public Library Services**

Mission: In order to aid in the development of higher ideals of citizenship and the enlargement of opportunity for culture and recreation and in order to afford an additional means for the further upbuilding of the educational facilities of the state, there shall be a Public Library Service, which shall be known as the Alabama Public Library Service and shall have as its chief objective the development of a cooperative system of providing books and library services for the various municipalities and counties of the state.

Vision: To provide library services to all Alabama residents either directly or through their local public libraries.

**Annual Goals**

- 01 To serve the public libraries throughout the state of Alabama with professional support related to library operations and information systems.
- 02 To serve the patrons who are blind or physically handicapped throughout the state of Alabama.
- 03 To provide public libraries with selected resources to enhance the opportunity to access accurate, timely, and cost-effective resources.
- 04 To provide public libraries throughout the state of Alabama with professional IT advice and services.

**01 - Track the number of consultations made by professional staff to the various libraries located through out the state of Alabama.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Contacts With Library	500	1,123	500		500		500		2,000	

**02 - Percentage Increase in circulation of digital reading materials used by patrons who are blind or physically handicapped.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Percentage	90	99	90		90		90		90	

**03 - Maintain consistent number of patrons using the Blind and Physically Handicapped Service.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of patrons	6,500	5,725	6,500		6,500		6,500		6,500	

**04 - Track the number of Interlibrary Loans (incoming and outgoing).**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Interlibrary Loans	2,500	3,833	2,500		2,500		2,500		10,000	

**05 - Track usage statistics of electronic resources provided by vendor.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Percentage	0	0	0		0		0		1	

**06 - Track the number of work tickets related to assisting public libraries throughout the state.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Number of work tickets	100	145	100		100		100		400	



**Department: 046 - Secretary Of State**

Mission: The mission of the Office of the Secretary of State is to perform the legal duties of coordinating elections; and processing and maintaining various filings and official documents and records.

Vision: The vision of the Secretary of State is to perform the duties of the office in compliance with laws and regulations while serving the public with courtesy and efficiency.

**Annual Goals**

01 To comply with federal and state legal requirements governing the elections process; to provide information to officials candidates and citizens including the Poll Worker's Guide Candidate Filing Guide and Voter's Guide; to process Campaign Finance Report

**01 - To operate within the legislative appropriation for the State Entity (Corporation) Fund.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	\$	800,000	793,287	800,000		800,000		928,428		3,328,428	

**03 - To operate within the legislative appropriation for the Information Bulk Sales Fund.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	\$	400,000	250,510	300,000		400,000		400,000		1,500,000	

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**Department: 047 - Supreme Court**

Mission: The Supreme Court exercises the judicial power of the state by rendering all decisions timely and impartially while conducting all actions in accordance with the Canons of Judicial Ethics.

Vision: Render all decisions timely, impartially, correctly and with high standards of conduct in a manner to promote public confidence.

**Annual Goals**

01 Maintain 90% of the cases decided within 365 days

**01 - Have 90% of the cases filed decided within 365 days**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Disposed Cases	240	211	240		240		240		960	

**Department: 048 - Forensic Sciences**

Mission: The application of science and medicine to the purposes of justice.

Vision: To provide timely, competent and unbiased analysis of evidence generated during criminal investigations to the criminal and civil justice system and to the citizens of the State of Alabama.

**Annual Goals**

- 01 To attain accreditation from the National Association of Medical Examiner's (N.A.M.E.) in our Mobile morgue facilities before the end of the next fiscal year.
- 02 To maintain or reduce Toxicology turn-around time to 75 days or lower. 90% of Toxicology examinations completed within 60 days is a standard set by N.A.M.E. standards.
- 03 To begin to replace 300 breath alcohol testing units with newer and more technologically advanced breath testing equipment by the end of the current fiscal year.
- 04 Prevent a 10% increase in case backlogs by providing analysis of 4 500 Drug Chemistry activities per quarter.
- 05 To prevent a 20% increase in Homicide and Assault cases in the Firearms backlog and maintain or reduce the overall turnaround time to below 150 days.
- 06 Prevent 20% increase in DNA backlogs and expand arrestee program.
- 07 Provide new research and development procedures to improve forensic analysis and methodologies.

**01 - Report 90% of all death cases within 90 days by next fiscal year**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% Completed in 90 Days	25	87	35		40		45		35	

**02 - Accreditation of Mobile Morgue facilities.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of Completion	0	100	15		25		45		45	

**03 - Prevent cost per case Increase in Death Investigation.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Cost per Case	2,300	2,278	2,300		2,300		2,300		2,300	

**04 - Decrease Toxicology turn-around times for Medical Examiner cases.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Average Number of Days	75	67	75		75		75		75	

**05 - Decrease dependency on private vendor laboratories.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Dollars Spent	5,550	2,774	5,550		5,550		5,550		22,200	

**06 - Prevent increase in toxicology testing costs.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Cost per Case	525	402	525		525		525		525	

**07 - Ensure adequate numbers of Law Enforcement officers are certified to operate breath alcohol testing equipment.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of officers Certified/R	1,150	754	1,150		1,150		1,150		4,600	

**08 - Ensure that malfunctions with breath testing equipment throughout the State are corrected within 24 hours or less.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	% of Malfunctions Corrected	100	100	100		100		100		100	

**10 - Begin replacing breath testing equipment by end of current fiscal year**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Instruments Replaced	25	3	50		60		75		75	

**11 - Prevent average Drug Chemistry case turn-around time from increasing.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Average Number of Days	250	848	250		250		200		238	

**12 - Prevent cost per case Increase in Drug Chemistry.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Cost per Case	200	376	200		200		200		200	

**13 - Provide 4,500 Drug Chemistry cases analysis per quarter.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Cases Reported	4,500	4,068	4,500		4,500		4,500		18,000	



**14 - Provide 160 Homicide and Assault cases analyzed in Firearms per quarter.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
05	# of Homicide Assault cases	160	250	160		160		160		640	

**15 - Prevent cost per case Increase in Firearms.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
05	Cost per Case	1,000	1,295	1,000		1,000		1,000		1,000	

**16 - Prevent a 20% Increase in DNA cases backlogs.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	Number of Case Backlog	1,000	1,239	1,000		1,000		1,000		1,000	

**17 - Sufficient trained staff in place to implement post conviction/arrestee programs.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	FTEs	35	34	35		35		35		35	

**18 - Prevent DNA case turn-around time from increasing to over 250 days.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	Average Number of Days	175	155	175		175		175		175	

**19 - Prevent cost per case Increase in DNA.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	Cost per Case	1,650	1,756	1,650		1,650		1,650		1,650	

**20 - Research, develop and implement a new or modified analytical method every two months.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
07	Number of New Methods Develop	1	4	2		1		2		6	

**Department: 049 - Treasurer**

Mission: To serve Alabama as the State's principal Bank and Trust agency.

Vision: To lead State Government in delivering innovative banking, investment, and custodial services that contribute to a sound fiscal future for Alabama

**Annual Goals**

- 01 To invest Treasury monies with the objectives in priority order of safety liquidity and yield.
- 02 To assist citizens in attending eligible institutions of higher education by providing and administering a college savings program.
- 03 To receive manage and reunite abandoned property with legal owners.

**01 - # of Unclaimed Property transactions**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Transactions	100,000		100,000		100,000		100,000		400,000	

**02 - Maintain college savings accounts**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Alabama Accounts	0		0		0		0		90,000	

**03 - SAFE collateral transactions processed**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Transactions	1,250		1,250		1,250		1,250		5,000	

**04 - Bank demand account transactions processed/reconciled**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Transactions	500,000		500,000		500,000		500,000		2,000,000	

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**Department: 050 - Veterans Affairs**

Mission: To promote awareness and assist eligible Veterans, their families, and survivors to receive from the state and federal government any and all benefits to which they may be entitled under existing or future laws.

Vision: To ensure that all veterans and their families understand and receive all benefits, support, care and recognition they have earned and are entitled to, by carefully administering all current programs, anticipating future needs and taking appropriate action to meet these needs.

**Annual Goals**

- 01 To increase the number of claims submitted resulting in an increase of monetary awards for veterans and their dependents.
- 02 To provide financial assistance for qualified dependents attending approved institutions of higher education.
- 03 To provide long-term quality nursing home care at an affordable price to qualified veterans.
- 04 To provide a dignified resting place for veterans and their eligible dependents.

**01 - The number of benefit claims filed by veterans and their dependents**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Each	5,500	5,743	6,500		6,500		6,500		25,000	

**02 - The number of claims awarded to veterans and their dependents**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Each	350	258	400		350		400		1,500	

**04 - The number of applications approved to receive education benefits**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Each	200	238	250		600		600		1,650	

**05 - The number of supplemental certificates processed**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Each	150	149	150		250		400		950	



**06 - DELETE PER AGENCY REQUEST**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02		0	0	0		0		0		0	

**07 - Number of applications received for residency**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Each	180	227	180		200		200		760	

**08 - Maintain 95% occupancy rate or higher at the state veterans home.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Average Census	634	685	634		634		634		2,536	

**09 - Maintain 85% or higher rating on quality care measures for residents in the homes.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Resident Surveys	85	92	85		85		85		340	

**10 - Number of pre-registration burial applications approved**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Each	70	76	70		70		70		280	

**11 - Number of interments**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Each	100	121	100		100		100		400	

**Department: 055 - Office of Volunteer Services**

Mission: To expand the capacity and partnerships of those who serve and transform Alabama's communities.

Vision: Serve Alabama, The Governor's Office of Volunteer Services works to increase an ethic of service and volunteerism in the State of Alabama, strengthen the capacity of Alabama's faith and community-based organizations, and promote collaboration among individuals and organizations striving to meet some of the greatest needs in our state.

**Annual Goals**

- 01 Promote disaster preparedness in Alabama
- 04 Promote volunteerism in Alabama through outreach and activities
- 07 Strengthen AmeriCorps and national service in Alabama

**01 - Create a statewide disaster preparedness campaign**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	# of Outreach Events	50,000	55,148	50,000		50,000		50,000		200,000	

**02 - Provide training for local communities (ex. G288)**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	# of Training Sessions	2	2	2		2		2		8	

**05 - Increase knowledge Serve Alabama, national service, and volunteerism of Commissioner and stakeholders**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	# SSP & Comm updates	10	85,200	10		10		10		40	

**07 - Conduct outreach to identify 4 potential future AmeriCorps host organizations**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
07	# AmeriCorps TA visits	5	200	3		2		2		12	

**08 - Build capacity of existing AmeriCorps programs through training**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
07	# Qtrly Pro calls, webs, TAs	10	110	10		10		10		40	

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## Department: 056 - District Attorneys

Mission: To provide services to the people of Alabama according to section 12-17-184

Vision: District Attorneys are the representative not of an ordinary party to a controversy, but of a sovereignty whose obligation to govern impartially is as compelling as their obligation to govern at all; and whose interest, therefore, in a criminal prosecution is not that they shall win a case, but that justice shall be done.

### Annual Goals

01 Annual assessment and review of number of criminal cases maintained.

### 01 - Criminal Cases Filed

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number Filed	140,796	163,767	179,195		172,795		147,196		639,982	

**Department: 059 - Environmental Management**

Mission: Assure for all citizens of the State a safe, healthful and productive environment.

Vision: To achieve the most meaningful results for a safe, healthful and productive environment.

**Annual Goals**

- 01 Establish compliance parameters to meet EPA & State regulations through the issuance of permits.
- 02 Determine compliance of Regulated facilities through observation and inspection of facilities.
- 03 Force compliance of non-compliant facilities through the issuance of enforcement orders.

**01 - Establish compliance parameters**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Permits Issued	1,400	1,871	1,400		1,400		1,400		5,600	

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**02 - Determine compliance of facilities**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Inspections Performed	6,000	5,594	6,000		6,000		6,000		24,000	

**03 - Force compliance of facilities**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Enforcement Orders Issued	30	19	30		30		30		120	



**Department: 060 - Senior Services**

Mission: The mission of the Alabama Department of Senior Services is to promote the independence and dignity of those we serve through a comprehensive and coordinated system of quality services.

Vision: Our vision is to help society and state government prepare for the changing aging demographics through effective leadership, advocacy, and stewardship.

**Annual Goals**

- 01 Maintain the number of meals served at 5.2 million or higher targeting low-income socially-isolated seniors in Fiscal Year 2023
- 02 Maintain the number of Elderly and Disabled Waiver clients at 10,000 in current Fiscal Year
- 03 Increase the annual prescription cost savings from SenioRx to \$27 million by Fiscal Year 2023.

**01 - Increase the number of meals served to 4.4 million or above**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Meals Served (Millio	1,300,000	1,362,611	1,300,000		1,300,000		1,300,000		5,200,000	

**02 - Increase the number of homebound meals served to 2.3 million or above**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Homebound Meals Serv	800,000	974,606	800,000		800,000		800,000		3,200,000	

**03 - Fill 9,105 slots for E&D Waiver services**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Slots Filled	10,000	10,972	10,000		10,000		10,000		10,000	

**04 - Increase the number of SenioRx prescriptions processed to 47,000 or above**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of SenioRx Prescription	11,750	8,171	11,750		11,750		11,750		47,000	

**05 - Maintain the total prescription cost savings at \$23 million or above**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Prescription Cost Savings (\$ M)	6,250,000	13,219,753	6,250,000		6,250,000		6,250,000		25,000,000	

**Department: 061 - Mental Health**

Mission: Serve Empower Support

Vision: Promoting the health and well-being of Alabamians with mental illness, developmental disabilities and substance use disorders

**Annual Goals**

01 To improve the efficiency and effectiveness of the AL Department of Mental Health.

**01 - To serve 70,000 consumers per quarter.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Total Number of Consumers Serv	82,000	76,531	82,000		82,000		82,000		328,000	

Performance Objective	Justification
01	To improve the efficiency and effectiveness of the AL Department of Mental Health

**Department: 062 - Medicaid Agency**

Mission: To serve eligible, low income Alabamians by efficiently and effectively financing health care services to ensure patient-centered, quality-focused care.

Vision: To be a leader through innovation and creativity, focusing on quality and transforming Alabama's health care system.

**Annual Goals**

01 Process Elderly and Disabled applications to meet the Federal Standard of Promptness requirement of 45 days and increase the number of Family Certification web applications by 8%.

**01 - Process all Elderly and Disabled applications within 45 days.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Average Number of Days	45	80	45		45		45		45	

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**02 - Increase the number of Family Certification web applications by 8%**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Web Applications	13,194	9,572	14,669		11,756		8,354		47,973	

**Department: 063 - Manufactured Housing Comm**

Mission: To protect the physical safety and financial interest of consumers of the manufactured home and building industry.

Vision: To be the most effective and efficient state agency in promoting safe and economical manufactured homes and buildings in the nation.

**Annual Goals**

01 To expedite the resolution of consumer complaints.

**01 - To have no more than 50% of open complaints that are over 90 days.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percentage	50	28	50		50		50		50	

**Department: 064 - Health Planning & Development**

Mission: To ensure that quality health care facilities, services, and equipment are available and accessible to the citizens of Alabama in a manner that assures continuity of care at a reasonable cost.

Vision: SHPDA will gather and share information, using it to administer a Certificate of Need program to ensure that healthcare facilities, services, and equipment made available to the citizens of Alabama are necessary, appropriate, and in the best interest of the public, and to prevent the construction/establishment of facilities and services that do not meet those standards.

**Annual Goals**

01 Process applications and data obtained from health care facilities, patients, and other sources and publish related information such that the Certificate of Need function is accomplished to fulfill the mission and vision of the agency.

**01 - Process applications for Certificate of Need in accordance with established procedures.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Applications	12	5	12		12		12		48	

**02 - Process Letters of Non-Reviewability in accordance with established procedures.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Letters	10	9	10		10		10		40	



**03 - Number of Change of Ownership applications received and processed**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of COO Apps	16	14	16		16		16		64	

**04 - Number of datasets of annual reports, surveys, and other information received, processed, entered and published**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Datasets entered	176	0	176		176		176		704	

**Department: 066 - Economic & Community Affairs**

Mission: To strengthen the capacity of communities to develop economically, improving the quality of life of Alabama citizens, and Building Better Alabama Communities pursuant to Code of Alabama 1975, Sections 41-23-1 through 41-23-102.

Vision: ADECA strives to become an agency built on accountability and integrity with a focus on obtaining and providing resources needed to improve the lives of our citizens.

**Annual Goals**

- 01 To reduce energy consumption costs and increase energy efficiency for Alabama consumers.
- 02 To conduct meetings and trainings in RiskMAP Watersheds to identify and communicate flood risk to communities to help them identify ways to reduce flood risk in those watersheds.
- 04 Increase the number of entities visiting both Surplus warehouses.
- 05 Provide emergency shelter victim advocacy protection services and counseling services to victims of domestic violence sexual assault and child abuse.
- 07 Reduce the number of highway related fatalities to 550 by providing subgrant programs designed to improve key aspects of highway traffic safety.

**01 - Increase number of energy outreach events per outreach staff by 5% during the year.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Energy Outreach Even	25	12	25		25		25		100	

**02 - Conduct meetings and trainings in RiskMAP watersheds to identify flood hazard and communicate flood risk to communities.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Meetings/ & Or Traini	6	4	6		5		5		22	

**06 - Increase warehouse traffic**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	No.of Entities Visiting both	300	425	300		300		300		1,200	

**07 - to provide services to victims in the current year.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
05	Number of Victims Served	20,000	15,420	20,000		20,000		20,000		80,000	

**09 - Reduce highway related fatalities.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
07	Number of Highway Related Fata	185	151	250		300		265		1,000	

**12 - Increase overall active eligible nonprofits.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	# of new nonprofit approvals	3	3	3		3		3		12	

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**Department: 067 - Judicial Inquiry Commission**

Mission: To determine reasonable basis to file public charges of ethical misconduct or disability against Alabama judges from confidential consideration of received or initiated complaints, and to prosecute such charges in the Court of the Judiciary and to advise judges on compliance with the Canons of Judicial Ethics (Rule 8, Rules of Procedure of Judicial Inquiry Commission).

Vision: Members of the judiciary will consistently observe high ethical standards, and the public will have confidence in the integrity and impartiality of the judiciary.

**Annual Goals**

01 To consider investigate and resolve or prosecute 100% of all complaints of judicial misconduct or disability within the time limits set by the Alabama Supreme Court by the end of each Fiscal Year

**01 - To consider, investigate, and resolve or prosecute 100% of all complaints of judicial misconduct or disability within the time limits set by the Alabama Supreme Court by the end of each Fiscal Year**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percentage	100		100		100		100		100	

**Department: 073 - Child Abuse & Neglect Prevention**

Mission: The Department of Child Abuse Prevention (ADCANP) secures resources to fund evidence-based community programs committed to the prevention of child maltreatment.

Vision: ADCANP advocates for children and the strengthening of families to ensure children grow and thrive in safe environments and supportive communities

**Annual Goals**

- 01 To increase by 20% the number of youth served by our funded entities.
- 02 To increase by 20% the number of adults served by our funded entities.

**01 - Increase # of Youth served**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Youth	8,350	33,817	9,868		10,626		11,386		40,230	

**02 - Increase # of adults served**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of adults	3,229	6,666	3,229		3,229		3,229		12,916	

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**Department: 074 - Crime Victims Compensation Commission**

Mission: It is the mission of the Alabama Crime Victims Compensation Commission to provide timely and efficient assistance to innocent victims of violent crime in a confidential manner. The Commission primarily offers this assistance by providing eligible victims of violent crime with financial assistance for qualified expenses, while always being mindful that crime victims have the right to be treated with fairness, compassion and respect. The Commission also works in conjunction with others in the victim service community to advocate for victims rights and other related issues.

Vision: The Commission is committed to providing timely reimbursement to victims for expenses incurred as a result of violent crime, to the extent allowed by law.

**Annual Goals**

- 01 To provide assistance to all eligible victims in the State of Alabama.
- 02 To increase awareness of the number of citizens by 10% over FY 2016 figures concerning the Crime Victims' Compensation Commission and the services it provides by 2019.
- 03 To provide timely compensation to victims of violent crime within nineteen weeks.

**01 - Total claims approved for compensation.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Productivity	400	149	400		400		400		1,600	

**02 - Provide training to law enforcement officials, victims service officers, victim advocacy organizations, medical institutions, and other officials who serves victims in the State of Alabama about the Crime Victims' Compensation Commission and its benefits**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Productivity	200	100	200		200		200		800	

**03 - Increase in the number of claims processed to twenty-one per month for each specialist.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Productivity	21	17	21		21		21		84	

**Department: 075 - Indian Affairs Commission**

Mission: The mission of the Alabama Indian Affairs Commission is to facilitate the government-to-government relationship on behalf of the State of Alabama with its 9 recognized tribes as well as to recognize the unique cultural and sociological needs of Alabama's invisible minority. Specifically charged by the Legislature to deal fairly and effectively with Indian affairs; to bring local, state, and federal resources into focus for Indian citizens of the State of Alabama; to provide aid and assist Indian Communities; promote recognition of the right of Indians to pursue cultural and religious traditions by serving in a liaison/advocacy role between the various departments of state and federal government and the Indian people of our tribal communities.

Vision: Alabama's Native American citizens will have the resources necessary to improve their quality of life and maintain their cultures and languages through collaborative, productive and lasting government-to-government relationships between the State of Alabama and its Indian tribes as well as through effective participation of Native Americans in all aspects of state government.

**Annual Goals**

- 01 Increase and maximize educational opportunities for Indians in Alabama.
- 08 Increase the economic self-sufficiency of Indians in Alabama and maximize Indian economic development initiatives.

**01 - Support Alabama's state recognized tribes in their efforts to attain federal recognition as required**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Communication Event	6	17	6		6		6		0	

**02 - Receive, review, and present applications for state recognition to the AIAC for consideration during regularly scheduled council meetings, as required**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Process Documents	400	1,724	500		600		500		0	

**09 - attend meetings where programs affecting economic self-sufficiency are discussed, and disseminate applicable information**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
08	Formal Meeting	3	26	3		2		2		0	

**10 - Answer public inquires on matters concerning Indian affairs/issues**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
08	Inquires Received	500	3,481	550		400		400		0	

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Performance Objective	Justification
01	Calls, emails and visits with tribal officials.
01	Telecommunications, Meetings with individuals as well as tribes and other State Agencies.
02	Correspondence, emails, Required information necessary for interactions with other State Agencies.
02	Reviewing processes for scholarships, and programs used within the department and for tribes.
09	AIAC Board Meetings, WIOA Board Meetings, Indian Conferences, Tribal Meetings.
09	Meetings with tribal leaders, departmental officials, as well as meetings with other State Commissions.
10	Correspondence, emails, Web hits, all pertaining to inquiries regarding Indians.
10	Correspondence, Telecommunications and emails

**Department: 077 - Governors Office On Disability**

Mission: To work with government on the effective education and inclusion of consumers with significant disabilities and families in the process of developing policies and services that impact their quality of life.

Vision: Citizens with disabilities and families are routinely informed about and are participating in the planning and development of legislation, state plans, policies, and programs affecting their quality of life.

**Annual Goals**

- 01 To respond to 100% of inquires within 72 hours
- 02 Number of inquires via e-mail telephone walk-in mail and Governor's Constituent Services referrals

**01 - To respond to 100% of inquiries within 72 hours.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percentage	100	100	100		100		100		400	

**02 - Number of inquiries via e-mail, telephone, walk-in, mail and Governor's Constituent Services referrals.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number	200	230	200		200		200		800	

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Performance Objective	Justification
01	Respond within 72 Hours
02	Number of Contacts

**Department: 079 - Alabama Department of Early Childhood Education**

Mission: The mission of the Department of Early Childhood Education is to innovate, support, and deliver cohesive, equitable systems of high-quality care and education so that Alabama children and families thrive and learn.

Vision: Every young child in Alabama will have a strong early learning foundation for healthy growth and development.

**Annual Goals**

- 01 Maintain high quality federal funded home visiting services in most at-risk counties.
- 02 Provide professional development opportunities to home visitors to increase skills and core competencies.
- 03 To further develop an annual needs assessment with Head Start/Early Head Start grantees that identifies needs of low income children and families.
- 04 Coordinate training with state and local agencies on state and federal resources.
- 05 Measure impact of OSR pre-K program on school readiness and school success.
- 06 Grow access to high quality pre-k by increasing new program classes & professional development.
- 07 Maintain high quality state funded home visiting services in most at-risk counties.

**02 - Schedule professional development activities for home visiting staff.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Trainings Provided	2	4	2		2		2		8	



**03 - Increase in services/resources to Head Start Programs**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	% Increase	0	0	0		0		0		0	

**04 - Identify trainings for Head Start programs being offered by State agencies.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Number of Trainings	1	1	1		1		1		4	

**05 - Implement comprehensive assessment for Pre-K children in OSR classrooms**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
05	% of Children Assessed With Go	50	100	50		70		75		75	

**06 - Schedule professional development for assessment, instruction, and leadership.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	% of OSR Lead & Auxillary Teac	50	100	50		75		85		85	

**07 - Maintain Federal Funded Participation in HVT Counties**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of Increase	85	81	85		85		85		85	

**08 - Maintain State Funded Participation in HVT Counties**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
07	% of Increase	85	97	85		85		85		85	

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**Department: 080 - Lt Governor**

**Mission:** To serve as President of the Alabama Senate and preside over the Senate and Joint Sessions of Alabama Legislature; be prepared as the first official in the line of succession to the Governor's office; to execute powers and responsibilities granted by the Legislature; to serve on various boards, authorities and commissions; to make appointments of senators and citizens to boards, authorities, commissions and legislative interim committees and commissions created by legislative act; to approve all in state and out-of-state travel for Senators; to communicate with the general public and participate in a leadership role in the administration of state government. (AL Constitution, Article V, Section 112, 117 and 128; Article VII, Section 173; Amend 282; and 1975 AL Code Section 36-3-1).

**Vision:** Recognize that Alabama is a state built upon the hard work, dedication and values of our citizens. As a member of the Executive Branch of Government, administer the duties, responsibilities and roles to meet the state's unique needs, priorities, and pressing issues while in full compliance of Alabama Ethics Laws. As the only official with specific duties and powers in two branches of state government, the executive and legislative branches, help Alabama to create a good environment for business and industry and to prepare a workforce with the education and skills capable of meeting the employment needs of a global market. Be a good steward of public resources to ensure the office operates within the allocated budget resources provided while making every effort to streamline operations. Respond to public inquiries in a timely manner and assist constituents with matters regarding state government.

**Annual Goals**

- 01 Reflect a positive image on behalf of the State of Alabama while maintaining good relations with the public community business and education leaders, state and federal agencies as well as with the Legislative, Executive and Judicial Branches
- 02 Serve as Chair of the Lt Gov Commission on 21st Century Workforce, Alabama Military Stability Commission, Small Business Commission. Meet with these Commissions on regular basis to make recommendations to Legislature. Help prepare Alabama for a possible
- 03 As Chair of the Alabama Chapter of the Aerospace States Association, channel attention on the aerospace industry, collaborate with private and federal agencies, and support existing jobs and expanded jobs in the field of aerospace.

**01 - Produce and disseminate commendations and recognitions for citizen, student and business achievers. Maintain office website and update information as needed.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Reports	10	24	10		10		10		40	

**02 - Chair meetings of the Commission and communicate with each sub-committee to produce end of year report to the Legislature for Workforce, also chair meetings of the Commission so to engage in activities to support the military community**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	# of meetings	4	4	4		4		4		16	

**03 - Join scheduled teleconference calls with member states of the National Association and support activities of the association and State Chapter.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	# of meetings	2	2	2		2		2		8	

**Department: 081 - State Industrial Develop Auth**

Mission: To effectively and efficiently administer industrial development programs for State Site Grants and the State Ceiling on Volume Cap (Alabama Code 41-10-20 through 41-10-43 and 41-29-501 through 41-29-507).

Vision: To promote and encourage economic development in Alabama.

**Annual Goals**

01 To fund 100% site grants as applications are perfected.

02 To provide 12 monthly program reports to the Board of Directors in FY 21.

**01 - To fund site grants annually.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number Site Grants	3	1	5		4		3		0	

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**02 - The Board will receive 12 reports.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Reports	3	3	3		3		3		0	

**Department: 085 - Supreme Ct Law Library**

Mission: To provide legal information, resources, and programs to assist the appellate and trial courts and the people of Alabama in carrying out the administration of justice.

Vision: To be the most efficient, effective, accurate, current and cost-effective state court legal information center in the nation.

**Annual Goals**

01 Number of users served

**01 - Number of Users Served**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	12,500	10,610	12,500		12,500		12,500		50,000	

**02 - Amount of legal materials processed**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	2,500	195	2,500		2,500		2,500		10,000	



**03 - Westlaw Users**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	150	150	150		150		150		600	

**05 - Obtain access to 100% of established subscription based online legal database**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Customer Satisfaction Rating	1	1	1		1		1		4	

**06 - Increase citizen's increase to legal information to 80%**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Customer Satisfaction Rating	1	1	1		1		1		4	

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**Department: 087 - Rehabilitation Services**

Mission: To enable Alabama's children and adults with disabilities to achieve their maximum potential.

Vision: To provide rehabilitation that works to improve the quality of life, independence and contribution of people with disabilities.

**Annual Goals**

- 01 The Vocational Rehabilitation Program will provide pre-employment transition services (per WIOA), employment, educational and training services necessary to assist Alabamians with significant disabilities to obtain or maintain employment.
- 02 Children's Rehabilitation Service (CRS) will enable children/youth with disabilities and serious chronic health conditions to live, learn and work in their communities. CRS also administers the Alabama Hemophilia Program which will enable children and adults with hemophilia to achieve increased quality of life.
- 03 The Homebound Program will provide supports to allow people with the most significant disabilities to remain in their homes, gain access to their communities and attain maximum independence.
- 04 The Early Intervention Program will provide services to Alabama's babies under three years of age who experience delays in hearing, seeing, walking, talking and learning. Support to their families in their local communities will also be provided.

**01 - Maintain the number of individuals with disabilities receiving a high quality of employment services and pre-employment transition services.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Consumers Served	28,962	30,654	32,269		34,563		37,000		37,000	

**02 - As a result of improved outreach, care coordination and clinic services, increase the number of children and youth with special health care needs and adults with hemophilia receiving quality, family centered services.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Consumers Served	8,247	8,855	11,240		12,317		12,500		12,500	

**03 - Continue providing quality services to people with catastrophic disabilities with available resources and funds.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Consumers Served	1,401	1,548	1,499		1,593		1,600		1,600	

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**04 - Serve all babies identified with developmental delays and their families.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Number of Consumers Served	4,730	5,450	5,835		6,936		8,689		8,689	

**Department: 091 - Supercomputer Authority**

Mission: To provide a professional portfolio of information technology resources and services for the advancement of education, research, and economic development in Alabama.

Vision: We will provide a statewide information transport infrastructure funded by the State of Alabama to connect all of Alabama's public education entities.

**Annual Goals**

01 Provide network availability on the Alabama Research and Education Network (AREN) to support technology initiatives for curriculum and digital learning.

**01 - To provide an average network availability of 99.9% to all clients via AREN.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of availability	99	99.89	99		99		99		99	

**Department: 092 - High School Of Math & Science**

Mission: The Alabama School of Mathematics and Sciences mission is to provide academically motivated Alabama students with exceptional preparation in the fields of math and science, empowering them to improve their community, state, and nation.

Vision: The Alabama School of Mathematics and Science is a residential high school for high school sophomores, juniors, and seniors pursuing advanced studies in mathematics, science, and the humanities.

**Annual Goals**

- 01 To increase the level of academic performance of students enrolled at the Alabama School of Mathematics and Science as measured by ACT composite scores by an additional 1%.
- 02 To increase the dollar amount and number of scholarship offerings to colleges and universities across the United States for our Alabama Students.
- 03 To increase the level of academic performance of students enrolled at the Alabama School of Mathematics and Science as measured by AP scores by an additional 3%.

**01 - Increase ACT Composite Score**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	ACT Score	0		0		30		0		30	

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**02 - Increase Scholarship offerings**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	total Scholarships offered	0		0		8,000,000		0		8,000,000	

**03 - Increase AP Scores**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	AP Score	0		0		3.8		0		3.8	

Performance Objective	Justification
01	Target an ACT score of 30
02	Target scholarships of \$8M
03	Target average AP score of 3.8



**Department: 098 - Sickle Cell Oversight Commissn**

Mission: To ensure the delivery of sickle cell services to affected persons in all counties in Alabama.

Vision: To spread sickle cell awareness and knowledge to every household in Alabama.

**Annual Goals**

- 01 The seven community based organizations will develop implement and conduct a formal education within each of its assigned counties by the end of each fiscal year.
- 02 The Comprehensive Sickle Cell Centers (University of Alabama at Birmingham) will develop implement and conduct annually two regional educational forums each for physicians and healthcare professionals.
- 03 Establish a counseling rate of at least 70% for parents of infants identified with sickle cell trait and maintain a counseling referral rate of 100% for infants identified with disease by the monthly Alabama Newborn Screening reports.
- 04 Comprehensive Sickle Cell Centers will provide sub-specialty clinical care to 100% of all babies identified by Alabama Newborn Screening report as having sickle cell disease and schedule appointments for sickle cell disease infants within the first 72 hours of birth.
- 05 The seven community based organizations will provide education and counseling services to individuals in each of their assigned counties.
- 06 The seven community based organizations will provide sickle cell screenings to individuals in each of their assigned counties.
- 07 The seven community based organizations will provide a variety of client support services to those men women and children identified as having sickle cell disease.
- 08 The two comprehensive sickle cell centers will provide care of those patients identified with sickle cell disease.

**01 - # of counties served**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	17	11	17		17		16		67	

**02 - # of forums conducted**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	12	6	12		12		12		48	

**03 - # of lectures given for medical students, residents & faculty**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number	18	0	17		17		18		70	

**04 - Counseling rate for parents of newborns identified with sickle cell trait**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Percentage	100	64	100		100		100		100	

**05 - Counseling referral rate for infants identified with sickle cell trait**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Percentage	100	18	100		100		100		100	

**06 - % of babies receiving sub-specialty clinical care within 72 hours of birth**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Percentage	100	0	100		100		100		100	

**07 - # of counseling and education encounters**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
05	#	913	215	458		880		915		3,605	

**08 - # of screening tests collected/analyzed**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	Number	272	128	315		330		420		1,337	

**09 - # of client support services**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
07	Number	1,085	526	1,050		1,105		996		4,236	

**10 - # of clinic visits**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
08	#	926	213	926		926		926		3,704	

**11 - # of Patients taking prophylactic antibiotics**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
08	#	401	63	401		401		401		1,604	

**12 - # of Patients receiving immunizations**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
08	#	85	48	80		80		80		325	

**13 - # of Patients receiving hydroxuren**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
08	#	405	122	405		405		405		1,620	

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**14 - # of Patients provided renal monitoring**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
08	#	500	81	500		500		500		2,000	

**15 - # of Patients receiving chronic transfusions**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
08	#	200	27	200		200		200		800	

**Department: 300 - Accountancy Board**

Mission: To establish a system for overseeing and regulating the profession of Certified Public Accountancy in accordance with Code Sec. 34-1-1 et seq.

Vision: To regulate the practice of public accounting in order to protect the public interest.

**Annual Goals**

01 To increase on-line individual and firm registrations to 90% by 2019.

**01 - Individual and Firm Registrations**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percentage	0	0	0		0		0		85	

**02 - To maintain costs per licensee with no more than 10% increase per licensee.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percentage	0	0	0		0		0		10	

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**03 - Complaints Resolved**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% Resolved	0	0	0		0		0		75	

Performance Objective	Justification
01	Individual and Firm Registrations
02	To Maintain Costs Per Licensee With No More Than 10% Increase Per Licensee
03	Complaints Resolved



**Department: 301 - Educational Television Comm**

Mission: Alabama Public Television (APT) is a center of discovery for people of all ages. We motivate children to learn, empower students and teachers to succeed, and provide a lifelong path to knowledge.

Vision: APT, through our unique programs, services and technologies, will empower people to discover their world, broaden their horizons, and become active participants in shaping the future.

**Annual Goals**

- 01 Engage educators and/or students in APT-produced trainings, webinars, courses, learning adventures and events in order to positively impact Alabama students.
- 02 Maintain number of uncontrollable hours off the air (not including acts of God terrorism or other outages not within APT's control) to no more than 2% of scheduled broadcast hours.
- 03 Produce (or obtain through partnerships)and air at least 125 hours of original local programming.

**01 - Serve Alabama students through APT produced trainings, webinars, courses, electronic field trips and events**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Students Served	28,000	98,796	35,000		40,000		25,000		128,000	

**02 - Decrease unscheduled transmitter hours off the air.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Unscheduled Hours off The Air	45	0	45		45		45		180	

**03 - Provide more local programming tailored to topics of interest to Alabama citizens.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Original Local Programming Hou	25	82	40		40		25		130	

Performance Objective	Justification
01	Great job by our Education Team
02	Outstanding work by our Engineers
03	high School Football Championships

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**Department: 303 - Architects Registration Board**

Mission: To examine, register, and regulate architects in the state of Alabama.

Vision: The public will understand the necessity for and value of an architect.

**Annual Goals**

01 To make the most effective use of technology to provide efficient service to registrants examinees and the public.

**01 - Number of registrants**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Registrants	2,700	3,220	150		150		150		3,150	

**02 - Number of new exam applicants**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Exam Applicants	5	3	10		5		10		30	

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**Department: 304 - Council On The Arts**

**Mission:** The mission of the Alabama State Council on the Arts is to enhance the quality of the life in Alabama by providing access to and support for the state's diverse and rich artistic resources.

**Vision:** To provide an environment where all the citizens of Alabama can participate in and appreciate the arts. To support excellence and professionalism in all art forms, to ensure that the arts are accessible to every sector of our population and to support the inclusion of the arts in the education process of Alabama's public school students.

**Annual Goals**

- 01 To Support excellence and professionalism in all art forms
- 03 Provide opportunities for all Alabamians to participate in and appreciate the arts
- 09 Provide opportunities for all Alabamians to participate in and appreciate the arts
- 12 Identify, preserve and present Alabama folk traditions
- 14 Support economic vitality in communities through the arts
- 16 Increase public recognition and appreciation for the arts, arts organizations and individual artists

**01 - Sustain a solid operating base through support for Alabama's professional arts institutions**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of Budget Allocation	15	15	17		22		16		17	

**02 - Provide support to smaller and medium sized groups displaying a commitment to quality and achieving higher degrees of professionalism both artistically and administratively**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of Budget Allocation	32	32	28		14		38		29	

**03 - Work closely with the State Department of Education to form and implement a comprehensive plan for arts education in Alabama public schools**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Action Meetings	6	6	6		6		6		24	

**04 - Fund and initiate touring programs in schools and communities**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Grants Awarded	6	6	6		6		6		24	

**05 - Provide professional development opportunities for artists, arts specialists and classroom teachers on arts integration**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Opportunities	3	3	3		2		2		10	

**06 - Provide training to organizations about how to partner with K12 schools.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Sessions	1	1	0		2		0		3	

**07 - Provide opportunities for students to have quality arts experiences in the school setting**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Grants Awarded	14	14	5		5		0		24	



**08 - Work in partnership with arts organizations and various public agencies to reach at-risk children and institutionalized populations with initiatives that demonstrate how the arts can positively impact lives**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Partnerships	35	35	35		35		35		35	

**09 - Support community base arts projects**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
09	Number of Grants Awarded	40	40	0		0		20		60	

**10 - Provide grant support to citizens in every county**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
09	Number of Counties Participati	0	0	0		0		0		67	

**11 - Reach at least 15% of the population through their participation in the arts as observers and as active participation**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
09	Number of People Benefitting (	0	0	0		0		0		765,000	

**12 - Provide support for projects undertaken by communities focused on presenting and documenting folk culture.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
12	Number of Grants Awarded	10	10	10		0		0		20	

**13 - Help perpetuate the state's rich cultural traditions through apprenticeship activities and educational projects**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
12	Number of Apprenticeships Granted	0	0	12		12		0		12	

**14 - Develop working partnerships with design professional and service organizations to offer communities technical assistance with specific planning**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
14	Number of Partnerships	1	1	1		1		1		1	

**15 - Support local arts activities through the Council's grant programs**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
14	Number of Cities Supported	56	56	56		56		55		223	

**16 - Present a weekly radio program**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
16	Number of Programs Produced	13	13	13		13		13		52	

**17 - Plan yearly exhibitions in the Georgine Clarke Alabama Artists Gallery**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
16	Number of Exhibitions	1	1	1		1		1		4	

**18 - Expand the Council's website and computer network amount artists, arts organizations, general public and appropriate partners interested in arts activities and to promote the arts in the state**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
16	Number of Social Media Activit	150	150	150		150		150		600	

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**19 - Continue to partner with APT on the production and airing of Journey Proud**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
16	Number of Programs Produced &/	0	0	0		1		0		1	

**Department: 305 - State Bar Association**

Mission: The promote effective and efficient licensure and regulation of the professional conduct of members of the legal profession. Section 34-3-1 et seq. Code of Alabama 1975.

Vision: The Alabama State Bar is dedicated to promoting the professional responsibility, competence and satisfaction of its members; Improving the administration of justice; Increasing the public understanding of and respect for the law

**Annual Goals**

- 01 To continue an efficient and responsive professional responsibility program.
- 02 To continue increasing online posting of continuing legal education attendance reports.
- 03 To continue to improve the overall efficiency of the license renewal process through increased online renewals.

**01 - Increase number of complaints processed and closed.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Numberclosed Complaints/Number	600	285	600		600		600		0	

**02 - To Increase the number of CLE attendance reports posted online.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	%attendance Reports Filed Onli	75	47	75		75		75		0	

**03 - Improve the overall efficiency of the license renewal process through Incredsd online renewals.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Numberonline License Sm/Number	75	71	0		0		0		0	

Performance Objective	Justification
01	Less cases opened and closed than anticipated.
01	To continue an efficient and responsive professional responsibility program
02	Less CLE attendance reported online than anticipated.
02	To continue the development and improvement of online posting of attendance reports for continuing legal education
03	Slightly less than anticipated online membership renewals.

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03

To continue to improve the overall efficiency of the license renewal process through increased online renewals



**Department: 306 - Chiropractic Examiners Board**

Mission: Regulation and Licensure of Doctors of Chiropractic and non licensed clinic owners to protect the people of Alabama.

Vision: For the citizens of Alabama to receive professional, ethical and quality care in utilizing chiropractic services to maximize health benefits.

**Annual Goals**

- 01 To receive, catalog, process and investigate complaints and determine if probable cause exists in 100 % of the complaints received by 2023.
- 02 To increase the number of licensees to 2 per 10,000 persons while ensuring only qualified people enter the profession.

**01 - To determine if probable cause exists in 100% of complaints within 60 days of receipt of complaint.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percentage	100	0	100		100		100		100	

**02 - To Increase the number of licensees to 2 per 10,000 citizens**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number	2	1.9	2		2		2		2	

**03 - Maintain the cost per licensee at or below \$290.00**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Currency	70	121	50		90		90		300	

Performance Objective	Justification
01	Q1-1 complaint was received not PC within 60 days
02	Q1 - number of DC/permit holders in AL 951 divided by the current population
03	Q1- total quarter expenditures divided by 951 DC/permit holders

**Department: 307 - Speech Path & Audio Exam Board**

Mission: To insure that Speech-Language Pathology and Audiology services are provided by qualified individuals.

Vision: Licensure of all persons providing Speech-Language Pathology and Audiology services within our state.

**Annual Goals**

01 To issue 95% of licenses within 45 days of receipt of completed application

**01 - To issue 95% of licenses within 45 days of receipt of completed application**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percentage	100	100	100		100		100		100	

**02 - Create a system to ensure that 12 continuing education hours are offered in the state**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of CEUs offered	1	0	2		1		1		5	

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**Department: 308 - Bd Of Cosmetology & Barbering**

Mission: To protect the health of the public by licensing and regulating the practices of cosmetology and barbering.

Vision: To license efficiently, inspect regularly, and continue the growth of the cosmetology and barbering profession.

**Annual Goals**

- 01 To monitor the number of licenses issued in accordance with the law.
- 02 To perform inspections of shops/schools for sanitation and licensing.
- 04 To monitor the number of exams for proper licensure.

**01 - Number of licenses issued.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Licenses	5,000	1,974	5,000		5,000		5,000		20,000	

**02 - Number of inspections completed.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Inspections	1,375	416	1,375		1,375		1,375		5,500	

**03 - Number of fines collected.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Fines	42	50	41		41		41		165	

**04 - Number of exams given.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Number of Exams	625	840	625		625		625		2,500	

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**Department: 309 - Plumbers & Gas Fitters Exam Bd**

Mission: To serve the people of Alabama by fair regulation of the plumbing and gas fitting industries, and provide consumer protection.

Vision: To ensure quality work is performed by certified individuals in the plumbing and gas fitting industries within the State of Alabama.

**Annual Goals**

- 01 To conduct 80% jurisdictional on-site Consumer Complaint Inspections within 60 days from the date opened by end of current fiscal year.
- 02 Ensure compliance within the industries by contacting 3,500 certified individuals through on-site inspections by end of current fiscal year.
- 03 Attend and participate at four venues to promote consumer awareness by end of current fiscal year.

**01 - TO CONDUCT 80% JURISDICTIONAL ON-SITE CONSUMER COMPLAINT INSPECTIONS WITHIN 60 DAYS FROM THE DATE OPENED BY END OF CUURENT FISCAL YEAR.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percentage	0		0		0		0		80	

**02 - CONTACT 3500 CERTIFIED INDIVIDUALS THROUGH ON-SITE INSPECTIONS BY END OF FISCAL YEAR.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number	0		0		0		0		3,500	



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**03 - ATTEND FOUR VENUES BY END OF FISCAL YEAR.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number	0		0		0		0		4	

**Department: 310 - State Employees Insurance Bd**

Mission: To establish a health insurance plan for employees of the State of Alabama and other plan members providing reasonable benefits and plan stability.

Vision: To develop programs to foster a quality health care plan, improve the overall health of plan members, and control the cost of providing services for employers and plan members.

**Annual Goals**

- 01 Operate an effective, efficient health insurance plan for active and retired State employees maintaining active employee and dependent payouts at no greater than 80%
- 02 Increase to \$12,000,000 participation in Health Care Reimbursement Accounts thereby reducing FICA costs to the State and FICA and income taxes to the employee.
- 03 Increase to \$1,500,000 participation in Dependent Care Reimbursement Accounts thereby reducing FICA costs to the State and FICA and income tax costs to the employee.

**01 - Maintain State Employee active employee and family payouts at no greater than 80% of claims cost.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of Claims Paid for Active Em	80	84	80		80		80		80	

**02 - Increase State Employee Participation in Health Care Alternatives**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of Primary Enrollees In Alte	6	7	6		6		6		6	

**03 - Maintain State Employee active participation in wellness screenings at 90%**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of active Employees Completing	10	23	10		35		35		90	

**04 - Increase participation in Health Care Reimbursement Accounts (HCRA) resulting in fringe benefit savings to the State**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	\$wages contributed to HCRA acc	3,000,000	3,680,300	3,000,000		3,000,000		3,000,000		12,000,000	

**05 - Increase participation in Dependent Care Reimbursement Accounts (DCRA) resulting in fringe benefit savings to the State**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	\$wages contributed to DCRA acc	375,000	320,191	375,000		375,000		375,000		1,500,000	

**Department: 311 - Prof Engineers Regist Board**

Mission: To protect the public by helping to safeguard life, health and property, and to promote the public welfare by providing for the licensing and regulation of persons in the practices of engineering and surveying, (Code Sec 34-11-30 et seq) (Governor's Priorities 1.,5)

Vision: An agency that regulates the engineering and surveying professions fairly (equitably) while serving the Alabama population.

**Annual Goals**

- 01 Review Certificates of Authorization applications and issue certificates to a minimum of 75% of applicants within 15 days of the submission date of the application
- 03 Review Intern applications and issue certificates to a minimum of 75% of applicants within 15 days of the submission date on the application

**01 - Quality - % completed within 15 days.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percentage	75	86	75		75		75		75	

**03 - Quality - % completed within 15 days.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Percentage	75	80	75		75		75		75	

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**Department: 312 - Ethics Commission**

Mission: To ensure that public officials are independent and impartial; that decisions and policies are made in the proper government channels; that public office is not used for private gain; and that there is public confidence in the integrity of government. (Code of Alabama, 1975, Section 36-25-4, 5 and 7).

Vision: To ensure that no public official or public employee uses his/her political position for private gain whether monetary or otherwise.

**Annual Goals**

01 Obtain 95% of required filings for Statements of Economic Interests Forms through online web application.

02 Maintain 98% of Lobbyists' Registrations through online web application.

**01 - Increase percentage of online submissions**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of Online Submissions	0	0	0		0		0		95	

**02 - Maintain/Increase percentage of online registrations**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	% of Online Registrations	0	0	0		0		0		98	



**Department: 315 - Foresters Registration Board**

Mission: To administer a licensing and regulatory program for the practice of forestry in order to benefit and protect the public. (Ala. Code 34-12)

Vision: A premier board, recognized for overall excellence and for providing balanced service to both the public and the regulated community.

**Annual Goals**

01 Maintain cost per licensee at or below \$200 through the current fiscal year

**01 - Cost per licensee**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	\$	50	41	50		50		50		200	

Performance Objective	Justification
01	Max baseline objective

**Department: 316 - Funeral Services Board**

Mission: The Board seeks to promulgate and enforce rules and regulations for the betterment and promotion of the standards of service and practice to be followed in the funeral service profession in the State of Alabama as it may deem expedient and consistent with the laws of this state and for the public good.

Vision: To raise the standard of transparency dealing with the public and licensees within the profession of funeral service.

**Annual Goals**

- 02 Law updates and education to decrease violations, protect consumers, and stay current with the changes within the funeral profession
- 03 Continue to work to update the current RDA to include Electronic Records.
- 04 Work to get legislation pass to set up a fund for the purpose of purchasing office space.

**05 - Preneed/Cemetery Legislation**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Percentage	0	25	0		0		0		0	

**06 - Work to make the Board's website more consumer friendly and informative.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Percentage	25	100	25		25		25		100	

**07 - Continue to work to update the current RDA to include Electronic Records**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Percentage	0	0	0		50		50		100	

**08 - Decrease violations of funeral service law by offering more Alabama Funeral Service Law classes to licensees especially if Goal 1 pass.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Percentage	25	25	25		25		25		100	

**Department: 317 - Social Work Examiners Board**

Mission: The Alabama State Board of Social Work Examiners strives to maintain the integrity of the social work profession and to protect the public against dangers arising from attempts of incompetent or unscrupulous persons to practice the profession of social work.

Vision: To assist social workers in providing the highest standard of necessary services to Alabama citizens.

**Annual Goals**

01 Encourage on-line exam applicants and re-examination to reduce processing costs.

**01 - Number of applications for exam and re-exam received**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of On-Line Applications	230	353	260		350		255		1,095	

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**02 - Number of license and certification renewals received**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of On-Line Renewals	600	712	500		575		500		2,175	

**Department: 318 - Interior Design Regist Board**

Mission: Regulate and license individual's practice of Interior Design and the use of the title Registered Interior Designer.

Vision: Dedicated to strengthening the profession of interior design and providing support to Registered Interior Designers in the state of Alabama

**Annual Goals**

- 01 Communicate with Registered Interior Designers in the state regarding requirements to maintain the registration.
- 02 Keep administrative costs below \$160 per registrant throughout Fiscal Year
- 03 continue and expand on our current endeavors to work more closely with professional societies to educate the public about the necessary benefits that Interior Design contributes to the built environment.

**01 - Encouraging renewals and applications for registration by Registered Interior Designers by ensuring that registrants are aware of current procedures for registration and renewals**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Increase Membership	0		260		260		260		260	

**02 - Maintain annual administrative costs per licensee**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Expenditures Divided By Number	0		45		45		45		45	

**03 - Visit CIDA accredited programs in the State and meet with Junior/Senior level classes for registration presentation**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Visit One Campus Per Quarter	0		1		2		1		4	

**Department: 319 - Commission On Higher Education**

Mission: To analyze and evaluate on a continuing basis the present and future needs for instruction, research and public service in postsecondary education in the state, including facilities, and assess the present and future capabilities.

Vision: To maximize the quality of life and economic earning potential of all citizens by providing access to highly diversified, affordable postsecondary educational opportunities.

**Annual Goals**

- 01 To provide the citizens of Alabama with access to quality postsecondary education opportunities.
- 02 To continue to enhance and expand data gathering and dissemination mechanisms.
- 04 To prepare a consolidated budget document containing budget recommendations for separate appropriations to each public institution of higher education as well as recommendations for other higher education-related programs addressed in the Education Trust

**01 - Public Institutions: to ensure quality instruction for the citizens of Alabama by reviewing instructional items per Commission adopted criteria.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Instructional Items	30	33	30		30		30		120	



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**02 - Non-Resident Institutions: to provide Alabama students with access to quality postsecondary offerings from non-resident institutions.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Institutions Reviewe	15	16	15		15		15		60	

**03 - To collect and process student database submissions.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Database Submissions	38	38	38		0		76		152	

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**04 - To submit a Consolidated Budget Recommendation for consideration by the Governor and the Legislature.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Completed Consolidated Budget	1	1	0		0		0		1	

**Department: 320 - Historical Commission**

Mission: Foster the protection, preservation and interpretation of Alabama’s historic places (Code of Alabama 41-9-240 et. seq; National Historic Preservation Act of 1966, as amended).

Vision: Lead in the protection, preservation and interpretation of Alabama’s historic places.

**Annual Goals**

- 01 Increase number of times constituents, general public and school students are served through the following AHC administered programs: National, Alabama & Cemetery Registers, Survey, Environmental Review, Preservation Tax Credits, & Preservation Grants
- 02 Increase number of historic structures and archaeological sites affected by AHC administered programs during FY
- 03 Increase number of visitors at AHC-owned historic sites during FY.
- 04 Preserve, maintain and interpret AHC-owned historic sites and structures including support structures at historic sites.

**01 - Requests for Information, Draft Nominations Reviewed, Participants in Programs, Workshops, Annual Conference, Black Heritage Forum, Site Visits/Meetings, Certificates Issued, Permits Issued, Preservation Report Recipients, Positive Media Stories, Technical**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number served	41,783	39,747	67,575		56,141		26,573		192,072	

**02 - Number of Buildings Surveyed, Records Digitized, Properties Included in National and Alabama Register Nominations, National Register Determinations of Eligibility, Cemeteries Surveyed/Registered and Permits Issued, Preservation Tax Credit Applications Forwarded**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number Noncumulative	16,022	16,213	16,107		16,761		16,348		65,238	

**03 - Increase Number of Visitors at Historic Sites.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Visitors	64,102	78,972	89,623		111,388		65,072		330,185	

**04 - Maintain and Improve AHC-Owned Structures.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Square Feet - Noncumulative	467,364	467,364	467,364		467,364		467,364		1,869,456	

**05 - Manage and Improve AHC-Owned Land.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Acres - Noncumulative	1,643.1	1,643.1	1,643.1		1,643.1		1,643.1		6,572.4	

**Department: 322 - Landscape Architect Exam Board**

Mission: The mission of the Board is to protect the health, safety, and welfare of the people of Alabama by advertising the improper design of public domain landscape infrastructure by inexperienced individuals.

Vision: Envision a Landscape Architects profession that serves the people of Alabama with great skill.

**Annual Goals**

01 To proper educated the industry that a license is need to conduct this type of service in Alabama.

**01 - Number of test administered**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	3	1	3		3		3		12	

**02 - Number of applications reviewed: reciprocal, reinstatement or new**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	4	171	4		4		4		16	

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**Department: 323 - Liquefied Petroleum Gas Board**

Mission: To regulate and enforce the LP-gas safety codes and regulations in the handling, distribution, transportation, storage and installation of LP gas for the protection of health and safety of the public and users of LP gas.

Vision: Performance of compliance inspections to ensure the safety of wholesalers, retailers and the general public in the use, handling, and installation of LP gas systems.

**Annual Goals**

01 Inspections investigations reports and condemnations

**01 - Number of inspections, investigations, reports and condemnations**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	480	504	490		690		740		2,400	

**02 - Number of re-inspections**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	50	47	50		50		50		200	



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**Department: 324 - General Contractors Lic Board**

Mission: To safeguard life, health, and property and to promote the general public welfare by requiring that only properly qualified persons be permitted to engage in general contracting.

Vision: To be an agency that assures that general contractors possess the financial ability, knowledge, skills and abilities needed to provide the general public with professional services and products.

**Annual Goals**

01 To verify and process renewals and new applications so that our Agency meets our Mission and Vision.

**01 - Number of renewal forms processed.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Renewal Forms	2,413	2,606	1,026		2,745		2,835		9,019	

**02 - Number of new applications processed.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of New Applications	306	376	285		318		309		1,218	

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**Department: 325 - Nursing Board**

Mission: To safeguard and promote the health, safety and welfare of the public through licensing and approval of qualified individuals and adopting and enforcing legal standards for nursing education and nursing practice.

Vision: The Alabama Board of Nursing strives to promote and safeguard the health of the public through regulatory excellence.

**Annual Goals**

01 To have more efficient and effective licensing processes so that 95% of all licensing functions can occur electronically and to ensure that 100% of non-eligible applicants are not licensed.

**01 - To have 95% of all licensing transactions occur electronically**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percentage	95	99	95		95		95		95	

**02 - For 100% of a random sample of newly issued licenses to meet ABN requirements.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percentage	100	100	100		100		100		100	

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**Department: 326 - Nursing Home Admin Exam Board**

Mission: To examine and license nursing home administrators and to enforce the rules against illegal practice of nursing home administration in Alabama.

Vision: We envision a nursing home administration profession that serves the people of Alabama with great skill and without abuse of its position.

**Annual Goals**

01 To be an efficient and effective Board and be responsive to the licensees and the public.

**01 - Process renewals on a timely basis (within 30 days of receipt)**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% Renewals Processed	98	100	98		98		98		98	

**Department: 327 - Surface Mining Commission**

Mission: To encourage the production of coal in the State of Alabama and to ensure the reclamation of all surface coal mined lands in accordance with AL Code 9-16-70 through 9-16-107.

Vision: Coal mining in Alabama will not result in adverse impacts to the environment, property or the public.

**Annual Goals**

- 01
- 02 Achieve annual inspection frequency of 100% for at least 1,700 units.
- 03 90% or greater of inspectable units are free of off-site impacts
- 04 SCMRE annual report indicates that ASMC procedures are effective to ensure successful reclamation
- 05 Technical Division issues 100% of licenses, new permits, permit renewals and revisions within the Code of Ala designated allowable time

**01 - Have permits and license applications submitted electronically.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percentage	0	0	0		0		0		0	

**02 - Annual % of # of actual inspections compared to total inspectable units of 1,700**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Percentage	100	100	100		100		100		0	

**03 - Annual % as reported in OSME report for current FY is equal to or greater than 90%**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Percentage	100	100	100		100		100		0	

**04 - OSMRE annual report Effectiveness of Implementation of Reclamation Success indicates conclusion of Effective**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Percentage	100	100	100		100		100		0	



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**05 - % of licenses, new permits, permit renewals and revisions issued within Code of Ala allowable time.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
05	Percentage	100	100	100		100		100		0	

**Department: 328 - Peace Officer Annuity & Benefit Board**

Mission: The Board of Commissioners manage a fund established to provide retirement, disability, and death benefits to peace officers with the powers of arrest in Alabama(Ala Code 36-21-60).

Vision: The Board of Commissioners project a program which is adequately funded and able to pay the expected member benefits.

**Annual Goals**

01 Increase Administrative Spending (0554) by a total of no more than 40% over the next 4 fiscal years ( 8% per fiscal year).

**01 - To not have an increase of more than 8% in the Funds Administrative Expenses (0554) on a fiscal year basis.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percentage	2	10.03	2		2		2		8	

**Department: 329 - Physical Fitness Commission**

Mission: To administer the functions and programs which are to promote, improve and provide the physical fitness and health of the residents of Alabama.

Vision: Increase the number of participants in all of our programs by providing free education materials and training additional volunteers to work with all existing programs and new ones we are hoping to start.

**Annual Goals**

- 01 To provide resources to residents of Alabama on the importance of physical fitness and activity.
- 02 To promote participation in the Alabama Senior Games and Masters Games for anyone 50 years or over to encourage physical activity and fitness.
- 03 To promote and encourage more participation in the Annual Employee Day Fitness Walk at the State Capitol.
- 04 To forge partnerships with other organizations in an effort to increase awareness of the importance of physical fitness and activity.
- 05 To continue to supply schools through Alabama with Governors Physical Fitness Award certificates, magnets and flags.
- 06 To attend events in which our goal of physical fitness and decreased obesity can be achieved.

**01 - Free resources**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Resources	4	5	4		4		4		16	

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**02 - Senior and Masters Games**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Participants	500	680	0		0		300		800	

**03 - Fitness Day Walk**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Participants	0	0	0		500		0		500	

**04 - Partnerships**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Partnerships	2	3	2		2		2		8	

**05 - Physical Fitness Awards**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
05	Certificates	0	0	2		0		2		4	

**06 - Attend events**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	Events	8	7	2		4		2		16	

**Department: 330 - Office Of Prosecution Services**

Mission: To provide professional services to District Attorneys according to Section 12-17-230.

Vision: Enable OPS to streamline all services to the District Attorneys by utilizing future technological equipment upgrades.

**Annual Goals**

- 01 To provide logistical, and prosecutorial support to DAs and other law enforcement with crimes involving computers through the continued effort of the computer forensics lab.
- 03 To provide professional services and money management to District Attorneys

**01 - Respond to crime scenes involving computers and digital evidence**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Cases	0	0	0		0		0		0	

**02 - Train law enforcement to enhance response to computer/digital crime scenes as well as other legal issues.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Personnel Trained	400	1,769	400		400		400		1,600	

**03 - Conferences/Training/Education**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Events	5	49	5		5		5		20	

**04 - Payrolls**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Payrolls	308	308	264		264		220		1,056	

**05 - The Prosecutor publication**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Issues	3	4	3		3		3		12	

**06 - Cases in which attorneys assisted**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Cases	0	0	0		0		0		0	



**Department: 331 - Psychology Examiners Board**

Mission Statement: The Alabama Board of Examiners in Psychology seeks to promote and protect the public's health, welfare, and quality of life by licensing and regulating the practice of psychology and by promoting access to psychological services delivered in a safe, competent, and ethical manner.

Mission: To provide an efficient and effective system of regulating the professional practice of psychology. Governor's Priority #1.

Vision: We plan to increase agency efficiency by utilizing electronic opportunities for communication with licensees instead of paper mail whenever possible. We plan to obtain professional psychology workforce and demographic data to better assess the need for and increase public access to psychological services and mental-health first aid in the State.

**Annual Goals**

- 01 To process 1,200 renewals
- 02 To process an average of 90 licensure applications
- 03 To review an average of 90 licensure applications
- 04 To issue an average of 90 new psychology licenses
- 05 To investigate an average of 18 complaints against licensees
- 06 To investigate an average of 4 complaints against unlicensed individuals

**01 - Process License Renewals**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	License	1,200	1,105	0		0		0		1,200	

**02 - Process applications for licensure**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Application	23	7	23		22		22		90	

**03 - Review completed applications for licensure**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Application	23	14	23		22		22		90	

**04 - Issue licenses**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	License	23	10	23		22		22		90	

**05 - Perform investigations of consumer complaints filed against licensees**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
05	Complaint	5	5	5		5		5		20	

**06 - Perform investigations of consumer complaints filed against unlicensed individuals**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	Complaint	1	0	1		1		1		4	

**Department: 332 - Tourism**

Mission: The 1951 legislation gave the agency exclusive power and authority to plan and conduct all state programs to attract tourist to Alabama

Vision: To be recognized by the marketplace as one of the region's premier travel organizations

**Annual Goals**

01 To increase travelers' expenditures in Alabama by 25-30 percent over the next 4 to 5 years.

**01 - Monitor web visits to Alabama.travel**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Visits	250,000	291,922	350,000		400,000		300,000		1,300,000	

**02 - Assist travelers' visiting the State Welcome Centers**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Each	250,000	440,929	350,000		400,000		300,000		1,300,000	

**Department: 333 - Real Estate Commission**

Mission: To serve the public through the licensing and regulating of real estate licensees.

Vision: To ensure excellence in the real estate profession.

**Annual Goals**

- 01 To protect the public by auditing 350 real estate companies per year by 2023.
- 02 To protect the public by auditing 57 schools per year offering non-college credit courses and instructors actively teaching by 2021.
- 03 To enhance communication with stakeholders (licensees education providers and consumers) by making at least 60 points of contact on average with targeted groups per year by 2021.

**01 - Auditors will complete 605 audits.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Audits	100	83	100		75		75		350	

**02 - At least 90% of complaints concluded in the prior quarter will be investigated and probable cause determined within 90 days of receipt complaint.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percentage of Complaints Inves	80	90	80		80		80		80	

**03 - Auditors will have completed 85 education audits.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Audits	6	5	13		18		20		57	

**04 - Make at least 60 points of contact on average with targeted groups per year**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Points of Contact	17	19	17		17		15		66	

**Department: 334 - Veterinary Medical Examiners Board**

Mission: To serve & protect the people of Alabama by examining, licensing and monitoring veterinary medical professionals to insure a high standard of integrity and skill and to prosecute all illegal practices of veterinary medicine (Code Sec. 34-29-60 ert. seq.)

Vision: We envision a veterinary profession that serves the people of Alabama with excellence in ethics and medical accountability.

**Annual Goals**

01 Maintain cost per veterinary and licensed veterinary technicians license and Premises Permits

**01 - Cost per veterinary license issued**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	\$	1,700	1,546	150		150		150		0	

**02 - Cost per licensed veterinary technicians issued**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	\$	400	388	20		20		20		0	



**03 - Cost per Premise Permit issued**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	\$	800	607	25		10		10		0	

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**Department: 335 - Peace Officer Standrds & Train**

Mission: To Serve the Citizens of Alabama and anyone that may be in Alabama by providing a certified law enforcement academy program that produces the finest Law Enforcement Officers in the Country.

Vision: Serve the people by providing a certified law enforcement academy program that insures the proper training and certification of our Officers while insuring that all cost effective measures are used.

**Annual Goals**

01 Process all Law Enforcement Officer applications so that training academies start on time.

**01 - Academies starting late**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Academies	0	0	0		0		0		0	

**Department: 336 - Securities Commission**

Mission: The Commission is responsible for the enforcement of laws governing the registration of broker dealers, broker dealer agents, investment advisors, investment advisor representatives and the issuance, sale and other transactions relative to securities, industrial revenue bonds and monetary transmission.

Vision: To promote an investment community that serves the people of Alabama without fraud or abuse and preserves Alabama's capital markets.

**Annual Goals**

- 01 Complete all broker dealer filings within statutory time frame.
- 02 Annually conduct a total of no less than 48 routine and for-cause audits of investment advisers, broker dealers and money transmitter registrants.
- 03 Annually conduct an average of 70 investor education and fraud prevention activities.

**01 - Issue broker dealer registrations where appropriate for complete applications or issue deficiency letters within five business days of receipt.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% Apps Processed Within 5 days	0	0	0		0		0		90	



**Department: 338 - Soil & Water Conservation Comm**

Mission: To provide leadership, assistance and education to all citizens for the wise use and conservation of Alabama natural resources.

Vision: Make Alabama a better place to live through soil and water conservation and education.

**Annual Goals**

- 02 Develop and implement the State and Federally funded programs for natural resource protection
- 04 Provide administrative support for the State Board of Registration for Professional Soil Classifiers

**02 - Administer Federal and State funds to benefit Soil and Water Conservation Districts and program recipients**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	\$	1,233,000	2,028,167	1,080,000		1,080,000		1,080,000		0	

**03 - Process payments to benefit Soil and Water Conservation Districts, program recipients and vendors**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number	300	326	200		200		200		0	

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**04 - Process new applications and renewals for Registered Professional Soil Classifiers**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Number	1	1	1		1		1		0	

**Department: 340 - Physical Therapy Board**

Mission: To assure the public access to competent practice of physical therapy services (Code of AL, 34-24-190).

Vision: To ensure access to excellent Physical Therapy services to all citizens in Alabama.

**Annual Goals**

01 Issue 99% of licenses within 3 working days of receipt of completion of licensure requirements.

**01 - Issue 99% of licenses within 3 days of receipt of completion of licensure requirements**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of License Issued Within 3 D	99	99	99		99		99		99	

**02 - Issue 99% of license verification requests within 24 hours of receipt**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of License Verifications Req	99	99	99		99		99		99	

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**Department: 343 - Counseling Examiners Board**

Mission: To protect the welfare and interest of the public receiving mental health counseling services through oversight of statutes regulating licensed counselors and to investigate, review and resolve complaints.

Vision: We will serve the people of Alabama by promoting a high standard of mental health services through required continuing education in ethical studies.

**Annual Goals**

01 Issue new licenses within 15 days of approval

**01 - #number of new LPC licenses issued**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	50		50		50		50		200	

**02 - #number of new ALC licenses issued**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	60		60		60		60		240	

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**Department: 344 - Polygraph Examiners**

Mission: Examine and regulate polygraph examiners and enforce the Code of Alabama to protect the citizens of Alabama.

Vision: Maintain the highest standards for polygraph and polygraph examiners

**Annual Goals**

01 Number of polygraph licenses issued (New Intern Renewal)

**01 - Number of licenses issued**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Each	0	47	0		0		0		150	

**02 - Number of examinations administered**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Each	0	13	0		0		0		10	

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**03 - Cost of License per examiner**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Each	0	250	0		0		0		0	

Performance Objective	Justification
01	Reporting Annual figures only
02	Reporting Annual figures only

**Department: 345 - Heating, AC, Refrigeration Contractors Bd**

Mission: To protect the public by certifying and regulating qualified contractors and enforcing the rules and regulations.

Vision: Becoming the leader in establishing industry standards to insure the safeguard of the general public to all types of health, safety and welfare conditions.

**Annual Goals**

- 01 To provide services on-line so that license renewals are processed via the web
- 02 To conduct jurisdictional on-site Consumer Complaint inspections within 60 days from the date opened

**01 - To Increase the number of renewal applications processed online**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percent of Applications	0	0	0		0		0		88	

**02 - To conduct jurisdictional on-site Consumer Complaint inspections within 60 days from the date opened**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Percentage Conducted	0	0	0		0		0		99	

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**Department: 346 - Public Educ Emp Health Ins Bd**

Mission: To provide health insurance benefits in accordance with Code of Alabama 16-25A-1 et. Seq. that help attract and retain public education employees.

Vision: To provide health insurance benefits in the most cost-effective manner

**Annual Goals**

01 Provide benefits eligibility management for PEEHIP Benefits

**01 - To maintain eligibility for active PEEHIP members**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Active Members	99,000		99,000		99,000		99,000		99,000	

**02 - To maintain eligibility for retired PEEHIP members**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of TRS Retired Members	67,000		67,000		67,000		67,000		67,000	

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**Department: 347 - Agricultural & Conservation Develop Comm**

Mission: To provide financial incentives for the restoration and conservation of Alabama's natural resources.

Vision: Increase conservation practices on private lands, yielding a healthier environment for public benefits.

**Annual Goals**

01 Develop and implement financial assistance programs utilizing State and Federal funds

**01 - Process financial assistance payments to program recipients for completed conservation practices**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	\$	120,000	52,424	120,000		120,000		120,000		0	

**02 - Provide direct assistance to program recipients in making and completing applications**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	25	25	25		25		25		0	

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**Department: 348 - Electrical Contractors Board**

Mission: To protect and safeguard the public by licensing qualified electrical contractors who have the knowledge and ability to install or repair electrical equipment.

Vision: Our vision is to strive to offer the best service to the public and licensees, hand in hand.

**Annual Goals**

- 01 To provide licensees with a more user friendly website where they can obtain examination scores status of application and license verification letter.
- 04 To have public awareness campaigns, via billboard, industry magazines, or broadcast.

**01 - Number of new electrical contractors licensed issued**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	80	97	80		80		80		320	

**02 - Number of new journeyman licensed issued**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	25	83	25		25		25		100	

**03 - Number of exams administered for journeyman and electrical contractors license**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	60	105	50		40		50		200	

**04 - Conduct up to 3 public awareness campaigns yearly**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Number	1	0	1		0		1		3	

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**Department: 350 - Dietetics/Nutrition Exam Bd**

Mission: To protect the health,safety and welfare of the public by providing for Dietetic licensure and regulations of licensed dietitians.

Vision: We envision a profession that serves and cares for the consumers in Alabama with great leadership and expertise

**Annual Goals**

01 To process 100% of license applications no later than 30 days of the receipt of the completed application.

**01 - Licensee is expected to be approximately 1225 by end of current FY**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	# of licenses	362		362		363		363		1,450	

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**02 - To issue 100% of license certificates within 30 days of receipt of completed application for current FY**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% Process in Time Frame	100		100		100		100		100	

Performance Objective	Justification
01	Licensees are expected to be approximately 1450 by the end of 2023
02	License all applicants within 30 days of completed application

**Department: 353 - Auctioneers Board**

Mission: To protect the public by licensing and regulating qualified auctioneers who have the knowledge and training to conduct ethical and professional auctions.

Vision: To reduce the number of complaints by educating the public.

**Annual Goals**

01 To provide more online services to the public and licensees such as the capability to submit applications obtain primary source license verification letters and to make the Board's website more user friendly for the public to gain access as well as licens

**01 - Number of new licensed auctioneers and apprentices**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	15	11	15		15		15		60	

**02 - Number of exams administered**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	10	4	10		10		10		40	

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**03 - Number of new company licenses**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	5	2	5		5		5		20	

**Department: 354 - Occupational Therapy Board**

Mission: To safeguard the public health, safety, and welfare, and to assure the availability of occupational therapy services.

Vision: To continue to provide same day services to the licensees and consumers, and to be technology efficient.

**Annual Goals**

01 To enforce our vision statement

**01 - Number of Licensees**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	3,055	3,046	3,100		3,200		3,200		3,200	

**02 - Cost per licensee**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Dollars	23.73	23.91	0		0		0		0	



**Department: 356 - Choctawhatchee-Pea-Yellow River Watershed Management Auth**

Mission: To protect and manage the Choctawhatchee, Pea and Yellow Rivers watersheds, to develop plans and programs relating to water resource management, and to address flooding issues.

Vision: To ensure water resources are wisely developed, properly used and enhanced for present and future generations.

**Annual Goals**

- 01 To address water issues, irrigation needs and droughts by providing water resources data, and monitor drought.
- 02 To educate citizens and public officials by conducting watershed management presentations and sponsoring Groundwater Festivals.
- 03 To operate and maintain basin-wide Flood Warning System (FWS) gauges.
- 04 To complete projects addressing water quality, water quantity, or flood control.

**01 - Provide water resources data**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of reports	3	3	3		3		3		12	

**02 - Monitor groundwater wells.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Wells	4	4	4		4		4		16	

**03 - Participate in meetings**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Meetings	15	19	15		15		15		60	

**04 - Conduct presentations.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Presentations	3	5	3		3		3		12	

**05 - Fund Groundwater Festivals.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Festivals	0	0	2		8		0		10	

**06 - Operate and maintain FWS gauges.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Gauges	27	27	27		27		27		108	

**07 - Co-sponsor watershed projects.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Number of Projects	0	0	1		1		0		2	

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**Department: 357 - Home Builders Licensure Board**

Mission: To provide consumer protection by safeguarding the public's health, safety, and welfare through the regulation of the residential construction and remodeling industries while promoting industry professionalism and home building and remodeling standards in accordance with Title 34, Chapter 14A of the Code of Ala. 1975.

Vision: Optional

**Annual Goals**

01 Provide consumer protection through the regulation of the residential construction and remodeling industries.

03 Increase the user rate for electronic license renewal service to 79% by end of current FY

**01 - The number of licensees.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Licenses Issued	6,000	4,395	3,000		150		150		9,300	

**02 - The number of consumer complaints.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Consumer Complaints	35	47	35		25		25		120	

**03 - Maintain costs per licensee.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	\$	200	153	200		200		200		200	

**04 - Increase the user rate for the electronic renewals process to reduce errors with renewal applications.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	% of total Renewals	75	61	2		1		1		79	

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**Department: 358 - Athletic Trainers Board**

Mission: To provide for only qualified, competent athletic trainers to practice in the State of Alabama, thus protecting the public from possible injury due to inferior services of unqualified workers.

Vision: To maintain the integrity of the profession through consistent application of high professional standards.

**Annual Goals**

01 Maintain an efficient and effective system of licensing athletic trainers and regulating the practice of athletic training.

**01 - Number of Applications for Licensure Processed**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	15		20		20		70		125	

**02 - Number of Renewal Applications Processed**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	700		50		0		0		750	



**Department: 359 - Children Services Facilitation**

Mission: To provide services to children and adolescents identified as Multiple Needs Children and whose needs exceed the resources available in the local community.

Vision: Serving Multiple Needs Children in the least restrictive, family focused, community based setting possible to address their special needs.

**Annual Goals**

01 To ensure that all County Children's Service Facilitation Team members are trained on policies and procedures regarding the Multiple Needs Child process

**01 - Review of Policy and Procedure manual by County CFST members**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of Members Reviewing Manual	25	1	25		25		25		100	

**02 - Offer quarterly training session regarding the MNC process**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Training Sessions	2	1	2		2		2		8	

**Department: 360 - Hearing Instrument Dealers Bd**

Mission: To protect the health, safety and welfare of the public by providing for Hearing Instrument apprentice permits, fitter's license, and dispensers license.

Vision: We envision a profession that serves and cares for consumers in Alabama with great leadership and expertise.

**Annual Goals**

01 To insure that applicants receive all documentation needed to complete their application in a timely manner. Information is provided by phone mail or website.

**01 - Issue 95% of all licenses within 15 days of receipt of completed applications.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% Processed within 15 days	100	100	100		100		100		100	

**02 - Licensee's are expected to be approximately 165**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Cost Per licensee	70	92	70		70		70		70	

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**Department: 361 - Agricultural Museum Board**

Mission: The mission of the Alabama Agricultural Museum Board is to recognize the important contributions of agriculture to our state and to preserve, exhibit, display, and interpret artifacts and other materials associated with it.

Vision: We value Alabama's farm families, both past and present, as the source of our food and fiber and as an important force in the state's economy. We value the preservation of objects related to rural living and the stories they can tell future generations about life on an Alabama farm. We value the opportunity to teach about agriculture in an open, outdoor setting through hands-on programs and activities

**Annual Goals**

- 01 Operation and maintenance of Wiregrass Farmstead
- 02 Participation in farm-related educational programs/events

**01 - Feed and care for farm animals; general maintenance of fences, etc**

		First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
Goal	Unit	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Days	92	92	90		91		92		365	

**02 - Participate in Living History program for schools and special events.**

		First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
Goal	Unit	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Visitors	800	2,147	1,000		1,200		1,000		4,000	

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Performance Objective	Justification
01	Days animals were cared for and Waddell Farmstead was maintained and serviced.
01	Operation and maintenance of the Wiregrass farmstead and the Alabama Agricultural Museum.
02	Visitor attendance and participation in farm-related educational programs/events.
02	Visitors to the Alabama Agricultural Museum and the living history programs.

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**Department: 363 - Athlete Agent Regulatory Comm**

Mission: The mission of the Athlete Agent Regulatory Commission is to license and regulate athlete agents conducting business in the State of Alabama.

Vision: To maintain an accurate database of athlete agents registered to conduct business in Alabama.

**Annual Goals**

01 To issue licenses to athlete agents and maintain a current database of licensed athlete agents.

**02 - To operate within the legislative appropriation for the Alabama Athlete Agent Commission Fund.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	\$	2,500	130	2,500		2,500		12,500		20,000	

**Department: 364 - Professional Geologists Lic Bd**

Mission: To protect life, health, public welfare and the environment through the regulation of the practice of geology in the State of Alabama.

Vision: To better educate the public about the importance of hiring a Licensed Geologist and to encourage the public to inform the Board of any unlicensed activity, by filing a Consumer Complaint Form.

**Annual Goals**

01 The Board wishes to have all of its licensee information in an access database so the information is more accessible and user friendly.

**01 - Number of new licensees**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	10	9	6		6		6		24	

**02 - For the Board to offer at least 2 free continuing education events per year for Alabama licensed Professional Geologists.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	0	0	1		0		1		2	



**03 - The Board's licensees to utilize the online renewal application for more efficient and adequate reporting.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of applications	35	74	35		35		35		140	

**Department: 365 - Massage Therapy Board**

Mission: To protect the public by licensing and regulating qualified massage therapists who have been trained to perform massage therapy services and have pledged to conduct themselves ethically and professionally.

Vision: To reduce the number of complaints by the public being educated on the proper techniques to be performed by a licensed massage therapist.

**Annual Goals**

01 For the Board to provide more services via online to the public and licensees.

**01 - Number of newly licensed individuals**

		First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
Goal	Unit	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	35	48	35		35		35		140	

**02 - Number of newly licensed establishments**

		First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
Goal	Unit	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	25	62	25		25		25		100	

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**Department: 366 - Electronic Security Board**

Mission: To regulate alarm system installers and locksmiths.  
 Vision: To ensure competency and integrity in the locksmith and alarm system business.

**Annual Goals**

01 Process/issue new and renewal licenses in an accurate and expeditious manner.

**01 - Number of companies licensed.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	# of Companies Licensed	95	168	200		100		30		425	

**02 - Number of individuals licensed.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	# of Individuals Licensed	500	741	900		550		250		2,200	

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Performance Objective	Justification
01	Companies renewing early and new companies being licensed.
02	Individuals renewing early and new individuals being licensed.

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**Department: 367 - Marriage & Family Therapy Bd**

Mission: To establish a regulatory agency, structure, and procedures which will ensure that the public is protected from unauthorized and unqualified Marriage and Family Therapy. (Section34-17A-2)

Vision: Licensed Marriage and Family Therapists will provide quality therapy to Alabama, promoting their mental health.

**Annual Goals**

01 The Boards goal is to continue to provide efficient service to all Licensees.

**01 - The Boards objective is to continue to process all applications with in 10 business days of receipt.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	10	6	10		10		10		40	

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**Department: 370 - Interpreters & Transliterators**

Mission: To regulate the practice of interpreting and transliterating on behalf of consumers who are hard of hearing, deaf, or speech disabled by licensing and permitting the providers of interpreters and transliterating services, and establishing and monitoring interpreting and transliterating standards in the State of Alabama.[Section 34-16-2].

Vision: Our vision is to make the service of well qualified interpreters accessible to each deaf Alabamian who desires interpreting services.

**Annual Goals**

01 The Board's goal is to continue to provide efficient service to all Licensees.

**01 - The Board's objective is to continue to process all applications with in 10 business days of receipt.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	5	5	5		5		5		20	

**Department: 371 - Onsite Wastewater Board**

Mission: The Alabama Onsite Wastewater Board was created to examine, license and regulate persons engaged in manufacturing, installation or servicing of onsite wastewater systems, including portable toilets in Alabama. This Board was also created to establish the qualification levels for those engaged in the manufacture, installation, servicing, cleaning or pumping of onsite wastewater systems and equipment in Alabama and promote the proper manufacture, installation and servicing of onsite wastewater systems.

Vision: To ensure that all licensees in the State of Alabama that install, pump or manufacture septic tanks are adequately educated in their field of expertise.

**Annual Goals**

01 To ensure that all licenses are issued and that all licenses are renewed annually.

**01 - New Licensees**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number Issued	30	32	35		40		45		150	

**02 - Renewed Licensees**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number Renewed	500	1,335	600		200		50		1,350	



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**Department: 372 - Drycleaning Environmental Advisory Bd**

Mission: To ensure the collection of funds from Drycleaners to assist in the clean up of abandoned or existing drycleaning facilities.

Vision: To be recognized as the most efficient Board that assists in the clean up of abandoned sites more quickly to ensure the health of the public and environment.

**Annual Goals**

01 For the Board to review and approve reimbursement requests within a 90 day period once the reimbursement request applications are submitted for approval by the Board and the reimbursement warrant is issued to the vendor.

**01 - For the request application process to be completed within a 90 day period.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Days	20	9	20		20		20		20	

**Department: 373 - Home Med Equip Serv Provid Bd**

Mission: The board shall have the responsibility for creating, establishing, maintaining, and enforcing regulations governing the operation of home medical equipment services providers, including the qualifications of inspectors, the nature of inspections, and the process for appeals (Section 34-14C-2(d)).

Vision: Home medical equipment services in Alabama are delivered by licensed home medical equipment providers deemed qualified, professional, and ethical, ensuring maximum public protection.

**Annual Goals**

01 The Board's goal is to continue to provide efficient service to all Licensees.

**01 - Process all applications within 10 business days of receipt.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	12		15		18		13		0	

**Department: 374 - Assisted Living Examiners Bd**

Mission: 1) Ensuring that all assisted living and specialty care assisted living facilities in the state are administered by a licensed administrator; 2) Establishing and enforcing standards that are pre-requisite to licensure and licensure renewal; 3) Administering appropriate examinations; 4) Issuing licenses license renewals to qualified persons; 5) Investigating and determining appropriate actions with regard to any charge or complaint lodged against a licensed administrator; 6) Conducting a continuing study of assisted living facilities and specialty care assisted living facilities and administrators with a view to the improvement of the standards imposed for the licensing of such administrators; 7) Approving various educational programs for continuing education credits for all assisted living administrators.

Vision: License and regulate assisted living administrators in the state of Alabama. Through this program, the Board examines persons seeking a license to engage in assisted living administration and establishes and enforces standards for the licensing and practicing of assisted living administration.

**Annual Goals**

01 Number of Licensees

**01 - Number of Licensees**

		First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
Goal	Unit	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	50		50		50		50		200	

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**Department: 376 - Storage Tank Trust Fund Mngmt**

Mission: To oversee the operation of the Alabama Underground/Aboveground Storage Tank Trust Fund in order to continue to meet the financial responsibility requirements set forth by the U.S. EPA.

Vision: Provide conservative fiscal management and continuing operator education to ensure the financial stability of the Fund.

**Annual Goals**

01 To provide oversight and education for the Alabama Underground/Aboveground Storage Tank Trust Fund and regulated tank owners statewide.

**01 - Bi-Monthly meetings with ADEM personnel to insure the Fund is meeting its objectives.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Monthly Meeting	0	0	0		0		0		6	

Performance Objective	Justification
01	Annual Goal

**Department: 377 - Board Of Respiratory Therapy**

Mission: To protect the citizenry against the unauthorized, unqualified, and improper administration of respiratory therapy and from unprofessional or unethical conduct by persons licensed to practice respiratory therapy (Section 34-27-B-1).

Vision: Licensed Respiratory Therapists provide quality respiratory healthcare to Alabama citizens, promoting their health and self-sufficiency.

**Annual Goals**

01 . The Board's goal is to continue to provide efficient service to all Licensees.

**01 - The Board's objective is to continue to process all applications with in 10 business days of receipt.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	100		100		100		100		100	

Performance Objective	Justification
01	percentage of licenses issued within 30 days

**Department: 378 - AI Board Of Court Reporting**

Mission: To establish and maintain a standard of competency for individuals engaged in the practice of court reporting and for the protection of the public, in general, and for the litigants whose rights to personal freedom and property are affected by the competency of court reporters (Section 34-8B-1). The ABCR has also defined it's Vision, Values, and Goals.

Vision: Court reporting services in Alabama are delivered by licensed court reporters deemed qualified, professional, and ethical, ensuring maximum public protection.

**Annual Goals**

01 The Board's goal is to continue to provide efficient service to all licensees and applicants.

**01 - The Board's objective is to continue to process all applications with in 10 business days of receipt.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	1	8	1		1		1		4	

**Department: 379 - Alabama Security Regulatory Bd**

Mission: To protect the health, safety and welfare of the citizens of Alabama by licensing and regulating the contract security profession to include individual security guards, companies and trainers.

Vision: To ensure that all contract security companies and guards have met all requirements for licensure and have passed a criminal background check to ensure the safety and welfare of all citizens in the State of Alabama.

**Annual Goals**

01 To ensure that licensees are complying with the statute as well as the rules and regulations set forth by the Board.

**01 - Number of newly licensed companies**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	10	4	10		10		10		40	

**02 - Number of newly licensed individuals**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	400	876	200		200		200		1,000	



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### 03 - Number of newly licensed trainers

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	5	3	5		5		5		20	

**Department: 380 - AL Construction Recruitment**

Mission: To recruit a new generation of skilled craftspersons for commercial and industrial construction.

Vision: To close the projected skills gap in the skilled trades in Alabama

**Annual Goals**

- 01 To recruit a new generation of skilled craft persons for commercial and industrial construction
- 02 To close the projected skills gap in the skilled trades in Alabama

**01 - Track website activity**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Website Recorded Hits	1,500		1,500		1,500		1,500		6,000	

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**02 - To show through ongoing evaluation at least a 10% change in positive attitudes toward skilled crafts careers**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	% Increase On Evaluation	0		0		0		0		5	

**Department: 381 - State Law Enforcement**

Mission: To efficiently provide quality service, protection, and safety for the State of Alabama through the utilization of consolidated law enforcement, investigative, and support services.

Vision: Alabama's citizens will continue to receive quality services delivered in a manner that is efficient, effective, and fiscally responsible while ALEA representatives ensure an open dialog with legacy agencies and the public.

**Annual Goals**

- 01 To effectively regulate the flow of traffic; thereby decreasing traffic fatalities on Alabama's Highways.
- 02 To efficiently and effectively issue driver licenses in compliance with all 30 benchmarks of the Real ID Act.
- 03 Increase the annual number of boat patrol hours expended by 13,500 from the FY06 baseline of 33,749 hours to 47,249 hours expended annually by the end of FY19.
- 04 Decrease the annual number of boating accidents that result in fatalities or injuries by 7 from the FY06 baseline of 47 accidents to 40 by the end of FY 19.
- 05 Improve the safety of waterways by increasing the number of hours expended annually on navigational/hazard marker system maintenance by 46 hours from the FY 07 baseline of 502 hours to 548 hours by the end of FY 19.
- 06 Monitor narcotic and violent crime arrests, tobacco and alcohol sales to minors, and provide investigative assistance to governmental agencies.
- 07 Focus on citizens safety by monitoring agency vehicle's mileage, promoting Project Lifesaver, and educating through professional presentations.

**01 - Number of narcotic arrests made**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	number of arrests	75	104	75		75		75		300	

**02 - Number of violent crime arrests made**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	number of arrests	65	79	65		65		65		260	

**03 - Maintain a non-compliance rate (sales to minors) on alcohol sales at less than 10% per quarter**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	# store inspect/sales to minor	9	5	9		9		9		9	

**04 - Troopers & Corporals in Marine Patrol will conduct a minimum number of boat patrol operations.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Patrol Hours Expende	9,332	6,571	10,000		13,500		13,500		46,332	

**05 - Troopers & Corporals in Marine Patrol will spend 5% of total time conducting public boating safety education programs & functions**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Public Boating Safety Hours	3,100	2,211	4,400		6,800		8,866		23,166	

**06 - Troopers & Corporals in Marine Patrol will conduct vessel safety equipment inspections of vessels on public bodies of water**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
05	Number of Vessel Inspections	3,100	1,252	4,400		6,800		8,866		23,166	

**07 - To minimize traffic fatalities on state roads**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Fatalities	126	149	126		128		126		506	

**08 - To minimize traffic injuries on state roads**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Injuries Minus Fatal	1,613	1,180	1,613		1,613		1,613		6,452	

**09 - Number of DUI details**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Details	165	161	165		165		165		660	

**10 - Number of DUI arrests made**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Arrests	659	560	659		659		659		2,636	

**11 - Number of commercial vehicles inspected**

		First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
Goal	Unit	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number Inspected	8,160	11,271	8,160		8,160		8,160		32,640	

**12 - Number of arrest tickets issued**

		First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
Goal	Unit	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Arrest Tickets	79,801	107,190	79,801		79,805		79,801		319,208	

**13 - Number of accidents investigated**

		First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
Goal	Unit	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Accidents Investigat	7,146	5,075	7,146		7,146		7,146		28,584	



**14 - Provide public information and education of highway traffic safety initiatives and programs through professional presentations to targeted groups and special interest groups**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
07	Number of Presentations	125	2,632	125		125		125		500	

**16 - Maintain efficiency of administering driver license exams with limited manpower**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of DI Exams Administered	85,000	82,482	85,000		85,000		85,000		340,000	

**17 - Maintain efficiency of issuing driver licenses with limited manpower**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Driver Licenses Issu	325,000	301,273	325,000		325,000		325,000		1,300,000	

**18 - Number of driver licenses suspended, cancelled, revoked**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Licenses	10,000	9,947	10,000		10,000		10,000		40,000	

**19 - The efficiency and effectiveness of driver license issuance with reduced wait times**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Hour of Wait Times	0	0	0		0		0		0	

**21 - Reduce the number of vehicles within the fleet with excessive mileage (over 85,000) thereby increasing officer and public safety**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
07	#vehicles w/ excessive mileage	200	200	200		200		200		800	

**22 - Provide investigative assistance to other state, federal, and local governmental agencies**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	% of assists	500	377	500		500		500		2,000	

**25 - Maintain a non-compliance rate (sales to minors) on tobacco sales at less than 10% per quarter**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	# store inspect/sales to minor	9	7	9		9		9		9	

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**Department: 382 - Office Of Information Tech**

Mission: The mission of the Office of Information Technology is to make the State of Alabama Government run Safer, Better, Faster and Cheaper.

Vision: Make IT a trusted partner to agencies as they serve the people of Alabama.

-Reduce redundancies and application costs.

-Provide a more effective environment for data-driven decision-making.

-Be more agile in responding to new technologies as they develop, while employing best practices in risk mitigation.

**Annual Goals**

06 To provide IT services to Alabama state agencies.

**01 - To recover network engineering costs**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	\$	7,400,000	6,752,070	7,400,000		7,400,000		7,400,000		29,600,000	

**02 - To recover infrastructure costs**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	\$	3,875,000	4,111,359	3,875,000		3,875,000		3,875,000		15,500,000	

**03 - To recover brokered services costs**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	\$	400,000	362,957	400,000		400,000		400,000		1,600,000	

**04 - To recover support services costs**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	\$	278,000	197,663	278,000		278,000		278,000		1,112,000	

**05 - To recover information security costs**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	\$	1,100,000	1,001,295	1,100,000		1,100,000		1,100,000		4,400,000	

**06 - To recover administrative costs.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	\$	462,500	419,867	462,500		462,500		462,500		1,850,000	

**07 - DELETED**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06		-292,800	0	-292,800		-292,800		-292,800		-1,171,200	

**08 - DELETED**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06		0	0	0		0		0		0	

**Department: 383 - Private Investigation Board**

Mission: The mission is to establish and maintain a standard of competency for individuals engaged in the practice of Private Investigation services and for the protection of the public.

Vision: Private Investigation services in Alabama are delivered by licensed Private Investigators deemed, professional, and ethical, ensuring maximum public protection.

**Annual Goals**

01 The Board's annual goal is to continue to provide efficient service to all licensees.

**01 - The Board's objective is to continue to process all applications with in 10 business days of receipt.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	23		21		26		27		97	



**Department: 384 - Tax Tribunal**

Mission: The mission of the Alabama Tax Tribunal is to fairly and independently hear and decide all tax and other appeals that are within the jurisdiction of the Tribunal.

**Annual Goals**

01 The mission of the Tax Tribunal is to treat all parties in a case before the Tribunal with courtesy and respect and to fairly decide all issues in the case.

**01 - To treat taxpayers with courtesy and respect.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Complaints	0	0	0		0		0		0	

Performance Objective	Justification
01	No complaints were received this quarter.

**Department: 387 - Alabama Office of Minority Affairs**

Mission: To ensure the inclusion of women and minorities in the success and prosperity of the State of Alabama.

Vision: GOMA envisions an environment with equal access to new and existing opportunities for women and minorities across the State of Alabama that will not only empower, but also result in the improvement of economic, educational, and health outcomes for these communities.

**Annual Goals**

- 01 Strengthen the relationship between HBCU's, state and industry by increasing the number of partnerships and annual interactions between these three groups up to 4 times per year.
- 02 Increase awareness of childhood hunger at the State level by holding at least one statewide event twice per fiscal year.
- 03 Conduct/Participate in community functions, town halls, meetings, across the State, up to 4 times per fiscal year.
- 04 Increase the percentage of educational sessions on entrepreneurship
- 05 Increase the percentage of minority and woman owned business in the State
- 06 Increase the percentage of state certified minority and woman-owned businesses securing State contracts

**01 - Number of partnerships between HBCU's and State companies.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Partnership	0		0		0		0		0	

**02 - Number of interactions between HBCU's and State elected officials.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Interactions	0		0		0		0		0	

**03 - Increase number of statewide events focused on childhood hunger**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Events	0		1		0		1		2	

**04 - Conduct/Participate in community functions, town halls, meetings across the state**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number of Functions	4		4		4		4		16	

**05 - Increase percentage of educational sessions on entrepreneurship**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Number of Sessions	4		4		4		4		16	

**06 - Increase percentage of minority and women owned businesses in the State**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
05	% of Minority/ Women Busin	2		2		2		2		8	

**07 - Increase percentage of state certified minority and women owned businesses securing state contracts**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
06	% of state contracts	2		2		2		2		8	

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**Department: 388 - Legislative Services Agency**

The mission of the Alabama Legislative Services Agency is to serve the Alabama Legislature and the people of Alabama as follows: to provide the best possible legal services to the legislative branch of state government; to provide timely, accurate, and impartial fiscal information and analysis to the legislature; and to clarify, revise, and simplify the laws of Alabama.

**Annual Goals**

- 01 To provide the Alabama Legislature with timely accurate and impartial fiscal data and analysis and related information.
- 02 To provide the Alabama Legislature with timely, accurate and impartial legislative measures and legal research.
- 03 To promote and encourage clarification and simplification of the laws of the state through reconnecting the introduction of new laws and reviewing and updating current laws.
- 04 Continue to maintain small paid staff while extensively utilizing professionals who donate approximately 2400 hours in legal time per year.

**01 - Bills for which fiscal notes required**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Fiscal Notes	-450	0	550		400		0		500	

**02 - Committee and Special Reports required to be prepared**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Committee & Special	3	19	2		3		3		11	

**03 - Special fiscal projects requested by legislators**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Special Reports	40	22	80		120		20		260	

**04 - Budgets to be analyzed**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Budgets	155	148	0		0		0		155	

**05 - Number of legal projects**

		First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
Goal	Unit	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of legal projects	500	192	750		500		500		2,250	

**06 - Utilizing Volunteer Hours**

		First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
Goal	Unit	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Number of Hours Donated	700	1,834	700		700		700		2,800	

**07 -**

		First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
Goal	Unit	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03		0	0	0		0		0		0	



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**Department: 390 - Alabama State Board of Midwifery**

Mission: To provide state-wide licensure used to enforce rules and regulations overseeing licensed midwives for the safety of Mothers and their newborns during pregnancy, birth, and postpartum.

Vision: To maintain a state-wide agency that supports and provides current information and resources for licensed midwives as they continue to serve Mothers and their newborns during pregnancy, birth and postpartum.

**Annual Goals**

01 To process license and renewal fees within 5 business days of receipt.

**01 - Process 100% of license and renewal fees within 5 business days of receipt.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% license/ renewals completed	100		100		100		100		100	

**Department: 391 - Alabama Commission on the Evaluation of Services**

Mission: ACES' mission is to independently evaluate services provided in Alabama to ensure the best outcomes for Alabama residents, maximize the value of state resources, direct funding to effective services, and increase the accountability of state agencies

Vision: Establish a culture of policymaking that is driven by evidence and rigorous research, shifting focus from what Alabama is doing to what Alabama is accomplishing as a state.

**Annual Goals**

- 01 Published Reports
- 02 Published Whitepapers
- 03 Recommendations Implemented

**01 - Published Reports**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	number of reports	1	0	0		1		0		0	

**02 - Published Whitepapers**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	number of whitepapers	2	1	2		2		2		0	

**03 - Recommendations Implemented**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	number of recommendations	1	0	2		1		2		0	

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## Department: 392 - Alabama Board of Genetic Counseling

Mission: To protect the public by licensing and regulating qualified genetic counseling who provide information about how genetic conditions might affect you or your family.

Vision: Our vision is to make the service of well qualified and highly trained licensed individuals providing genetic counseling accessible to the citizens of the state.

### Annual Goals

01 To process licenses as quickly as possible.

### 01 - Number of newly licensed individuals

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	# of licenses	10	30	10		10		10		40	

**Department: 393 - Alabama Professional Bail Bonding Board**

Mission: To establish and maintain a standard of competency, regulation and enforcement for individuals engaged in the practice of Professional Bail Bonding and the protection of the public. The Board has created a platform for Alabama consumers to have a Board that will provide professional standards, regulations, investigation, and enforcement of violations by licensed Bail Bond professionals in Alabama.

Vision: Professional Bail Bonding services in Alabama are performed by licensed Professional agents in the state of Alabama. The Board ensures that only licensed agents in the State of Alabama are qualified, licensed, ethical, professional and ensure the maximum protection to the consumer of this state.

**Annual Goals**

01 Provide efficient service to all Licensees which allows all citizens of Alabama to have an efficient Board that will timely and efficiently investigate complaints to ensure thorough resolutions.

**01 - Provide efficient service to all licensees by processing all applications within 10 days of receipt.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	# of licenses	20		25		20		25		90	

**Department: 396 - Alabama Medical Cannabis Commission**

Mission: The Alabama Medical Cannabis Commission has the responsibility to implement Alabama law, passed in 2021 and cited as the Darren Wesley Hall Compassion Act, by making medical cannabis derived from cannabis grown in Alabama available to registered qualified patients and by licensing facilities that process, transport, test, or dispense medical cannabis.

Vision: To establish and develop a program providing for the administration of cannabis derivatives for medical use in Alabama that will not only benefit patients by providing relief to pain and other debilitating symptoms, but that will also provide opportunities for patients with these debilitating conditions to function and have a better quality of life and provide employment and business opportunities for farmers and other residents of Alabama and revenue to state and local governments.

**Annual Goals**

- 01 Award integrated facility licenses
- 02 Award cultivator licenses
- 03 Award processor licenses
- 04 Award dispensary licenses
- 05 Award licenses to state testing laboratories and secure transporters

**01 - Number of Integrated facilities licenses awarded**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	2	0	1		2		0		5	

**02 - Number of cultivator licenses awarded**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number	10	0	2		0		0		12	

**03 - Number of processor licenses awarded**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number	0	0	4		0		0		4	

**04 - Number of dispensary licenses awarded**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
04	Number	0	0	0		3		1		4	



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**05 - Number of licenses awarded to state testing labs**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
05	Number	5	0	5		2		2		14	

**Department: 520 - Alabama Trust Fund**

Mission: To manage funds to maintain, protect, operate, enhance and manage properties acquired through the Forever Wild Program, in an efficient, accountable and ethical manner.

Vision: To play a key fiscal role in the protection, enhancement, availability, access to, and stewardship of quality public conservation lands.

**Annual Goals**

01 To fund prioritized restoration/maintenance needs associated with maintaining protecting promoting operating enhancing or managing properties in an efficient manner.

**01 - Total amount spent per average total acre**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	\$ Amt. Per Acre (Less Than)	4.32	0.06	4.32		4.32		4.32		4.32	

**Department: 526 - Real Estate Appraisers Board**

Mission: To provide protection for all users of real property appraisal and appraisal management services through the licensing and regulation in accordance with state and federal law of persons who perform these services in Alabama. (Ala. Code Sec. 34-27A-1 to 63)(Gov. Priority #1 and #5).

Vision: To improve the quality of education courses and instructors to better educate our licensees. Accomplishing this will lead to a decrease in complaints filed.

**Annual Goals**

01 To provide services on-line so that 85% of license renewals are processed via on-line services. (Renewal period is August 1 - September 30 each year.)

**01 - To increase the number of renewal transactions electronically.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percent of Renewals	0	0	0		0		85		85	

**02 - To complete 95% of appraiser complaint investigations within 90 days of assignment**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Percent of Cases	95	86	95		95		95		95	

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Performance Objective	Justification
01	Renewal Period is August 1 - September 30 each year

**Department: 529 - Forever Wild Land Trust**

Mission: To identify, acquire, manage, protect and improve the vitality and quality of natural lands and waters that are of environmental and/or recreational significance.

Vision: To maintain Alabama's public land trust program for the acquisition and management of unique, biologically diverse lands for public access and recreation.

**Annual Goals**

- 01 To coordinate land acquisition nominations evaluations and the purchase of selected natural lands for public recreational use and resource conservation.
- 02 To record biological records in a database.

**01 - To acquire 7,500 acres**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Acres	1,875	945	1,875		1,875		1,875		7,500	

**02 - To enter 30,000 biological records**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number of Records	7,500	101,580	7,500		7,500		7,500		30,000	

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Performance Objective	Justification
01	Q1 - The number of purchases (acres purchased) per year depends on receiving nominations, willing sellers, time taken to acquire legal documents and p
02	Q1 - The entering of biological records fluctuates during the year due to field work and availability of other data sources.

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**Department: 557 - Optometric Scholarships Awards**

Mission: To select recipients of scholarships and loans to provide for the Optometric education of qualified Alabama residents studying Optometry at the School of Optometry at the University of Alabama at Birmingham.

Vision: Optometry students will graduate with less debt

**Annual Goals**

- 01 To ensure 100% of payment posting of loan payments made in the month payment is received.
- 02 Correctly approving payment of Scholarships and Loans

**01 - To ensure 100% of payment posting of loan payments made in the month payment is received.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Payments	50,000	50,000	50,000		50,000		50,000		200,000	

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**02 - Correctly approving payment of Scholarships and Loans**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Funding Loans & Scholarships	50,000	50,000	50,000		50,000		50,000		200,000	



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**Department: 559 - Medical Scholarships Awards Bd**

Mission: To establish scholarships and loans to provide for the medical training of qualified applicants for admission to any accredited or provisionally accredited school of medicine in Alabama.

Vision: To create an incentive to increase the supply of primary care physicians and encourage their practice in the state's rural medically underserved communities.

**Annual Goals**

01 Maintain awarding scholarships and loans through correspondence with qualified recipients

**01 - Loans Awarded**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Loans	0	7	0		0		0		10	

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**Department: 560 - Dental Scholarships Awards Bd**

Mission: To place recent graduates in rural Alabama, providing rural areas with qualified dentists.

Vision: Dental students will graduate with less debt

**Annual Goals**

- 01 To ensure 100% of payment posting of loan payments made in the month payment is received
- 02 Approving rural loans & scholarships

**01 - To ensure 100% of payment posting of loan payments made in the month payment is received**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Payments	182,792	182,792	182,791		182,792		182,791		731,166	

**02 - Correctly approving payment of Scholarships and Loans**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Funding Loans & Scholarships	182,792	182,792	182,791		182,792		182,791		731,166	

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**Department: 561 - Women's Commission**

Mission: The purpose of the Commission, as provided in 41-9-413, Code of Alabama 1975, is to improve and advance the lives of women in the State of Alabama.

Vision: The Commission may study, make recommendations, educate, and promote constructive action on issues related to women which should include, but is not limited to, the following economic development, education, employment, health, legal rights, political participation, and the quality of individual and family life.

**Annual Goals**

01 To study, make recommendations, educate, and/or to promote constructive action on issues related to women.

**01 - Hold 4 meetings per year**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Meetings	1	1	1		1		1		4	

**02 - Have 1 successful fundraiser per year**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	0	0	1		0		0		1	

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03 -

		First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
Goal	Unit	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
	Number	0	0	0		0		0		0	

04 -

		First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
Goal	Unit	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
	Number	0	0	0		0		0		0	

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**Department: 563 - Music Hall Of Fame**

Alabama Code Section 41-9-680 creates and charges the Alabama Music Hall of Fame Board with "honoring those, living or dead, who, by achievement or service, have made outstanding and lasting contributions to music in Alabama or elsewhere."

Vision - To be recognized for honoring outstanding and lasting music contributions throughout Alabama and the World.

**Annual Goals**

01 To increase admissions to the Alabama Music Hall of Fame

**01 - Number of fund raisers held each quarter**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	number	2	0	2		2		2		8	

**02 - To promote the AMHOF and increase admissions with advertising and positive word of mouth marketing**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	number each	6,000	1,602	6,500		7,000		7,500		27,000	

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**Department: 589 - Bd Of Prosthetists & Orthotist**

Mission: To safeguard the public's health, safety and welfare by adopting and enforcing legal standards for licensing practitioners, assistants, mastectomy fitters, therapeutic shoe fitters, orthotic fitters, assistants and suppliers; and accrediting facilities.

Vision: To achieve excellence in prosthetics and orthotics regulation through proactive, innovative, and responsive actions.

**Annual Goals**

- 01 Continue to increase the number of practitioners and facilities so that access and availability to the highest quality care is guaranteed to all citizens requiring prosthetics and orthotics services.
- 02 Continue to improve the Board's administrative and regulatory review to insure excellence in compliance standards.
- 03 Continue to upgrade the board's information technology by increasing use and application state-wide.

**01 - Process applications meeting licensing and/or accreditation standards within 28 working days.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	% of Applications Meeting Objc	100	100	100		100		100		100	



**02 - Number of new licenses and/or facilities identified.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number	10	6	20		10		10		50	

**03 - Active licenses meeting continuing education requirements.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	% of Licenses Meeting Objectiv	100	100	100		100		100		100	

**04 - Accredited Facilities surveyed annually.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number	25	25	25		25		25		25	

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**05 - Number of Complaints, Violations and/or Fines/Penalties.**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
02	Number	2	0	30		5		3		40	

**06 - Number of license renewals completed electronically each quarter**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
03	Number	150	175	100		0		0		250	

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**Department: 594 - Alabama Athletic Commission**

Mission: To ensure combat sports in Alabama are safe and fair. We also seek to protect the spectators financially and physically.

Vision: The Commission works to comply with all Federal and State laws concerning combat sporting events in Alabama and set up a healthy environment where Alabama is a destination for both small and large shows.

**Annual Goals**

01 One major event each quarter

**01 - Major events**

Goal	Unit	First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Annual	
		Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
01	Number of Shows	1	46	1		1		1		4	